

Public Service Grant Council  
**CITY OF JACKSONVILLE**

June 28, 2017

Public Service  
Grant Council

Roshanda  
Jackson,  
Chair

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Vice-Chair

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Chris Warren  
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Sherry Jackson  
Member

Cheryl Brown, Council Secretary  
City of Jacksonville  
117 West Duval Street, Suite 400  
Jacksonville, FL 32202

Ms. Brown:

On behalf of the Public Service Grant (PSG) Council, I would like to present our Annual Report of Activities for the 2016-2017 fiscal year. The year was filled with many exciting accomplishments, which included new legislation, first-time grant applicants and new PSG members. In addition, there have been significant improvements to the following three sub-committees: Priority Population; Budget; and Rules. Specifically, Priority Population has been charged with providing initial recommendations of priority concerns for the people we serve; Budget has been charged with providing a suggested annual budget; and Rules has been charged with recommending changes to the current PSG processes as well as changes to Chapter 118. The foregoing will improve the efficiency and services provided by PSG.

The PSG Council currently meets 3:00 P.M. the second Wednesday of every month on the 8<sup>th</sup> Floor of the Ed Ball Building in Conference Room 851. Thanks to both the Mayor's Office and City Council, PSG membership has increased from 9 to 14 members (listed left), leaving only 1 vacant City Council Appointee seat. These members represent a diverse cross section of Jacksonville's community. This is important because it aides us in making financial and service decisions for the diverse population that we serve.

Under my 4 years of leadership, we have successfully minimized the often-publicized concerns regarding the Jacksonville nonprofit community. We have progressed from having 2-3 members scoring and making decisions to 14. We have increased the levels of funding and successfully partnered with now Council President Anna Brosche and other City Council Members to further the transparency of the PSG process. New monthly and annual trainings facilitated by our amazing Staff help ensure clarity and one message. We have also developed an Appeals Board to review PSG decisions. This appeals process provides a heightened level of confidence in the services we provide.

The effectiveness of the changes we have made can best be assessed by our outcomes, which include the following: fewer complaints regarding the services PSG provides; increase of small non-profit organizations competing for funding; and positive public reviews from several City Council members and nonprofit members.

Despite our success, there are still challenges to overcome. As the needs of Jacksonville's residents have increased with our booming population, the funding PSG receives has not. While we are proud to share our accomplishments, we must also express that there is a need for additional funding. This will allow us to continue having a positive impact on the Jacksonville community. Thank you in advance for considering our needs. It is an ongoing honor to serve as Chair of PSG. If me or Staff can be of further assistance, please do not hesitate to contact me personally at (904) 800-8085.

Sincerely,



Roshanda Jackson  
Chair, Public Service Grant Council