



2011-2012 Family Resource Guide

BROUGHT TO YOU BY THE JACKSONVILLE CHILDREN'S COMMISSION

Helping Jacksonville Grow Great Kids



About this Guide

When you're sick, you call the doctor. When your roof leaks, you find a roofer. But what do you do when you need help for your children and family?

You look in the Jacksonville Children's Commission Family Resource Guide!

Whether your question is big or small — and whether your child is a newborn, a toddler or a teen — this comprehensive guide can help you find the right answers. Written with parents and other caregivers in mind, it lists resources and programs that address everything from health and homework assistance to parenting, child care and special needs.

Children don't come with instructions, and raising them to be successful in school and in life is a big job. Fortunately, you don't have to do it alone. Your Jacksonville Children's Commission was created specifically to support programs and resources to make your job easier. That's why we fund many of the programs in this booklet, and why we created this guide to make it easy for you to find the right ones.

In addition to looking for a specific answer or two, we suggest you read through the entire guide to find out about all the assistance available to you. If your question isn't answered here, give us a call at (904) 630-3647. We're here to help you — and to grow a better Jacksonville, one child at a time.

**Except for toll-free numbers, all phone numbers listed in this guide are local from within Duval County.*

Helping Families Succeed

Helping Families Succeed



To develop successfully, children need good physical and mental health, a safe environment, family stability and good parenting. Programs supported by the Jacksonville Children's Commission offer services to help families provide those things, creating the best environment to grow great kids!

Healthy Families Jacksonville

(904) 630-4986 (General Information)

Babies don't come with instructions, but this free, voluntary early learning and family support program is the next best thing!

If you're the parent of a newborn, trained family support workers will come to your home to help you learn more about:

- Child growth and development
- Learning games and reading to your baby
- Baby-proofing your home
- Managing stress
- Community resources and financial management

These support services are provided by several agencies, and screenings are typically provided during prenatal appointments.

To give your baby a positive start, call the site that serves your ZIP code.

If you live in ZIP code 32206, 32207, 32211, 32216, 32217, 32225, 32246 or 32277, call:

The Bridge of Northeast Florida

1824 Pearl St.

Jacksonville, FL 32206

(904) 520-7630

www.bridgejax.com/healthy-families-jacksonville

If you live in ZIP code 32202, 32204, 32205, 32208, 32209, 32210, 32218, 32244 or 32254, call:

Community Connections of Jacksonville

6050 Moncrief Road

Jacksonville, FL 32209

(904) 924-1740

www.communityconnectionsjax.org/healthy-families

Child Care Tuition Assistance

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-1789

www.JaxKids.net

Need financial assistance to help with child care? Visit the JaxKids homepage and click on the "Early Learning and Child Care" tab.

Refer to the income chart to find out if you are eligible for assistance. If you are, click on "child care wait-list application" on that same page and fill out the application. If you need additional assistance or information about the wait list, contact the Early Learning Coalition's Child Care Resource and Referral unit at the number below.

Child Care Resource and Referral

Early Learning Coalition of Duval, Inc.

8301 Cypress Plaza Drive, Ste. 201

Jacksonville, FL 32256

(904) 208-2044

www.elcofduval.org

Child Care Resource and Referral specialists can help you locate a child care center or family child care home that suits your needs.

Child Care for Families with Special or Temporary Needs

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-1789

www.JaxKids.net

Are you a parent, grandparent or caretaker with a special need for short-term child care? The Jacksonville Children's Commission may be able to help. Call the Jacksonville Children's Commission to inquire about your temporary child care needs.

Guiding Stars of Duval - A Quality Rating Improvement System

Early Learning Coalition of Duval, Inc.

8301 Cypress Plaza Drive, Ste. 201

Jacksonville, FL 32256

(904) 208-2044

www.elcofduval.org/GSOD_families.asp

The Guiding Stars of Duval Program can help you identify quality child care programs in Duval County. Centers participating in the rating system display their star ratings to indicate their commitment to quality. Quality Star Rated centers are:

- dedicated to offering the best quality child care,
- involved in ongoing evaluation of their programs, and
- committed to training their teachers in the best early childhood education practices.

Each center is rated on a five-star scale that represents an increasing level of quality. More stars mean higher quality.

To obtain a listing of star-rated centers, contact Early Learning Coalition of Duval.

Inclusion Services

Duval County Inclusion/Warm Line

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-7914

www.JaxKids.net

Sometimes children need a little help adjusting to a new child care environment. The Jacksonville Children's Commission offers free inclusion services to all area child care centers and family child care homes. Our inclusion specialists provide support, technical assistance and various training opportunities to child care providers.

Florida KidCare

(888) 540-5437 Customer Service and Questions

Call (904) 723-5422 Ext. 123 for help with the application

www.floridakidcare.org

Do your children need health insurance coverage? Florida KidCare is a state health insurance program serving children from birth through age 18 who do not have other insurance. Eligibility for Florida KidCare, as well as Medicaid, is based on income and family size. Many non-citizen children are eligible. Visit the website above to download a KidCare application.

Developmental Screening

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-3647

www.JaxKids.net

Receiving child care tuition assistance for a child under 5? If so, the Jacksonville Children's Commission will also provide free developmental screening to help identify vision problems or developmental delays that may interfere with your child's success in school. Early detection of such problems can be crucial to successful learning and development.

New Town Success Zone

Edward Waters College

1658 Kings Road

Jacksonville, FL 32209

(904) 630-3647

www.NewTownSuccessZone.com

The Jacksonville Children's Commission is a partner in the work of the New Town Success Zone, a cradle-through-college-to-career initiative that supports families and children living in the New Town neighborhood. Programs include parent education, family support, early learning, afterschool and summer programs, as well as mentoring and referrals.

GRANDS

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-7251 or (904) 630-7278

www.JaxKids.net

Designed for grandparents by grandparents, this program of discussions and a variety of trainings provides opportunities to share the joys and challenges of raising grandchildren and get valuable information on health, discipline, literacy, school involvement and other issues. Spanish-speaking staff available.

RAPP JAX - Relatives as Parents Program of Jacksonville

*Urban Jacksonville, Inc.
4250 Lakeside Drive, Ste. 116
Jacksonville, FL 32210
(904) 807-1225*

www.urbanjacksonville.org

The RAPP JAX program provides educational training, support, resources and referrals to relatives acting as parents for children in their extended family. The program also provides an opportunity for caregivers to meet and talk with one another. Services include:

- Monthly support groups
- Caregiver training and support
- Monthly newsletter
- Activities for families

Nutrition Services

We all know that nutrition is important to normal physical and mental development in children. But did you know that it also helps them do better in school? It's true: well-nourished children concentrate better in class and miss less school due to illness than kids who don't eat properly.

Nutrition isn't just about getting enough to eat, either. Even children who have plenty to eat can be poorly nourished if they don't consume healthy items like fruits and vegetables.

To help grow great kids through better nutrition, the Children's Commission sponsors summer snack and lunch meals at more than 173 sites during the summer months. During the school year, the Commission supports snacks and supper meals for participants in the 42 TEAM UP afterschool programs (listed on pp. 12-15). The Commission also works to fight childhood obesity and encourage good food choices by conducting nutrition education classes for children and parents. Classes are held at TEAM Up afterschool sites, summer camps and summer lunch sites.

For information on making good nutritional choices for your child, visit the Commission's website at www.JaxKids.net.

Early Learning Programs

Early Learning Programs



Early learning activities are important because the human brain undergoes tremendous growth and development during the first five years of life. During this time, children need to hear lots of spoken language, engage in creative play and learn about the world around them.

Reading aloud to your children every day is one of the best ways to help them learn to read and prepare them for kindergarten. That's critical, because children who enter kindergarten ready to learn are more likely to read at grade level by third grade, graduate from high school on time, go on to college and develop into healthy, employed adults. They are also less likely to become involved with crime.

That's why the Jacksonville Children's Commission and Mayor John Peyton joined with other community partners in 2004 to launch *RALLY Jacksonville!*, a community-wide initiative aimed at increasing the number of children who are ready for school at the beginning of kindergarten. The initiative includes programs to get high-quality books into the homes of all of Jacksonville's 4-year-olds, transform custodial child care into early learning care, and give parents practical tools to help their children become early learners.

Born Learning

United Way of Northeast Florida

1301 Riverplace Blvd., Suite 400

Jacksonville, FL 32207

(904) 390-3225

www.aboutunitedway.org

Born Learning provides free programs for parents and caregivers, demonstrating fun and easy ways to promote language development and literacy for babies and young children. Born Learning educators will come to your group at work, at your house of worship or club, or wherever parents gather.

Guiding Stars of Duval - A Quality Rating Improvement System

Early Learning Coalition of Duval, Inc.

8301 Cypress Plaza Drive, Ste. 201

Jacksonville, FL 32256

(904) 208-2044

www.elcofduval.org/GSOD_families.asp

Good child care is an important part of early learning. But how do you know which child care center to use? The Guiding Stars of Duval Program provides information about child care centers in Duval County. Centers

participating in the rating system display their star ratings to indicate their commitment to quality. Quality Star Rated centers are:

- dedicated to offering the best quality child care,
- involved in ongoing evaluation of their program, and
- committed to training their teachers in the best early childhood education practices.

Each center is rated on a five-star system that represents an increasing level of quality. More stars mean higher quality, and the system helps you to make the best choice for your child.

Voluntary Pre-Kindergarten (VPK)

Early Learning Coalition of Duval, Inc.

8301 Cypress Plaza Drive, Ste. 201

Jacksonville, FL 32256

(904) 208-2040

www.elcofduval.org

Voluntary pre-kindergarten is a free program funded by the State of Florida for

all children who are 4 years old by September 1 of the current school year.

Programs help get kids ready for kindergarten and are available across Jacksonville in many early learning centers, family child care homes and Duval County Schools.

Mayor's Book Club

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-6405

www.JaxKids.net

All Duval County children who are 4 years old and eligible to attend kindergarten in the upcoming school year are invited to join the Mayor's Book Club! Every member of the Book Club receives a reusable bag filled with a set of 13 books written just for Jacksonville's kids. The books help children learn about our museums, bridges, libraries, community helpers, the Jaguars, our military families, the river and beaches, our environment and many other features of our wonderful city. Book Club members also receive a set of alphabet flash cards, a reading blanket, a T-shirt, a book organizer, a bookmark and a door hanger. Parents and caregivers get information about the best strategies for reading aloud to their kids, and members and their families are invited to participate in a number of free, fun, literacy-themed events throughout the year.

The Jacksonville Children's Commission funds quality afterschool programs in 61 school and community-based locations throughout the city. These programs are either free or very low-cost, and they're monitored by Children's Commission staff for safety and quality. We encourage you to find a program that best fits your child's needs.

When choosing a program for your child, here are a few things to look for:

- **Safe Environment**

Trained staff, a secure facility and a good safety record are key components.

- **Engaged and Caring Staff**

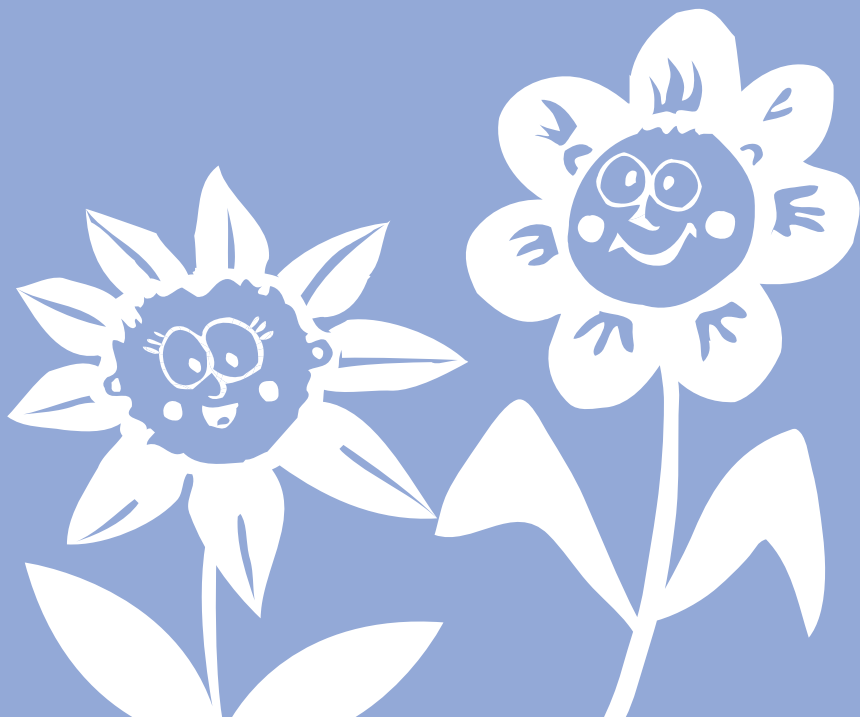
Active staff are more alert and attentive to your child's needs.

- **Enrichment Curriculum**

Art, culture, sports and educational programs are offered for a well-rounded experience.

- **Parent Involvement**

Opportunities for parents and families to get involved are frequently offered and encouraged.



High-Quality Afterschool & Summer Programs



High-Quality Afterschool & Summer Programs

Between birth and age 18, children only spend about 10 percent of their time in the classroom. The other 90 percent is spent with family, friends and in the community — and that time can make all the difference for their success in school and in life.

Children who participate in high-quality afterschool and summer programs are more likely to have better grades and school attendance, graduate on time, and have better relationships with friends and adults. As a parent, you can have peace of mind and be more productive if you know your children are safe and participating in high-quality programs like those described in this section.

AFTERSCHOOL PROGRAMS

School-Based Afterschool Programs

TEAM UP — Be Cool Afterschool!

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-7259

www.JaxKids.net

TEAM UP is a unique partnership between the Jacksonville Children's Commission, the Duval County School District and local youth-serving nonprofit agencies. This high-quality, comprehensive afterschool program provides academic support, cultural enrichment, recreation, leadership experiences, field trips and healthy snacks and dinners for youth at the following elementary and middle school sites.

Elementary School sites:

Biltmore Elementary

Wayman Community Development Corporation

2101 W. Palm Ave.

Jacksonville, FL 32254

(904) 693-7569

R. L. Brown Elementary

Police Athletic League (PAL)

1535 Milnor St.

Jacksonville, FL 32206

(904) 630-6570

George W. Carver Elementary

YMCA

2854 W. 45th St.

Jacksonville, FL 32209

(904) 924-3122

S. A. Hull Elementary

Boys & Girls Clubs of NE Florida

7528 Hull St.

Jacksonville, FL 32219

(904) 924-3136

Justina Road Elementary

The Bridge of Northeast Florida

3101 Justina Road

Jacksonville, Florida 32277

(904) 745-4909

Martin Luther King Elementary

Community Connections

8801 Lake Placid Drive E.

Jacksonville, FL 32208

(904) 924-3027

Lake Forest Elementary

Communities In Schools of Jacksonville
901 Kennard St.
Jacksonville, FL 32208
(904) 924-3024

S. P. Livingston Elementary

Boys & Girls Clubs of NE Florida
1128 Barber St.
Jacksonville, FL 32209
(904) 630-6580

Long Branch Elementary

Communities In Schools of Jacksonville
3723 Franklin St.
Jacksonville, FL 32206
(904) 630-6620

John Love Elementary

Boys & Girls Clubs of NE Florida
1531 Winthrop St.
Jacksonville, FL 32206
(904) 630-6790

Sallye B. Mathis Elementary

Communities In Schools of Jacksonville
3501 Winton Drive
Jacksonville, FL 32208
(904) 924-3086

Annie Morgan Elementary

Boys & Girls Clubs of NE Florida
964 St. Clair St.
Jacksonville, FL 32254
(904) 381-3970

North Shore Elementary

The Bridge of Northeast Florida
5701 Silver Plaza
Jacksonville, FL 32208
(904) 924-3081

Rufus E. Payne Elementary

YMCA
6725 Hema Road
Jacksonville, FL 32209
(904) 924-3020

Rutledge Pearson Elementary

The Bridge of Northeast Florida
4346 Roanoke Blvd.
Jacksonville, FL 32208
(904) 924-3077

Pickett Elementary

Communities In Schools of Jacksonville
6305 Old Kings Road N.
Jacksonville, FL 32254
(904) 693-7555

Pinedale Elementary

Communities In Schools of Jacksonville
4229 Edison Ave.
Jacksonville, FL 32254
(904) 381-7490

Pine Forest Elementary

Wayman Community Development
Corporation
3929 Grant Road
Jacksonville, FL 32207
(904) 346-5600

Reynolds Lane Elementary

Communities In Schools of Jacksonville
840 Reynolds Lane
Jacksonville, FL 32254
(904) 381-3960

Andrew Robinson Elementary

The Bridge of Northeast Florida
101 W. 12th St.
Jacksonville, FL 32206
(904) 630-6550

Saint Clair Evans Academy

The Bridge of Northeast Florida
5443 Moncrief Road
Jacksonville, FL 32209
(904) 924-3035

Wayman Academy of the Arts

1176 LaBelle St.
Jacksonville, FL 32205
(904) 695-9995

West Jacksonville Elementary
Boys & Girls Clubs of NE Florida
2115 Commonwealth Ave.
Jacksonville, FL 32209
(904) 630-6592

Woodland Acres Elementary
Communities In Schools of Jacksonville
328 Bowlan St.
Jacksonville, FL 32211
(904) 720-1663

Carter G. Woodson Elementary
Communities In Schools of Jacksonville
2334 Butler Ave.
Jacksonville, FL 32209
(904) 924-3004

Middle School sites:

Arlington Middle School
The Bridge of Northeast Florida
8141 Lone Star Road
Jacksonville, FL 32211
(904) 720-1680

Eugene Butler Middle School
Boys & Girls Clubs of NE Florida
900 Acorn St.
Jacksonville, FL 32209
(904) 630-6900

Alfred I. duPont Middle School
The Bridge of Northeast Florida
2710 Dupont Ave.
Jacksonville, FL 32217
(904) 739-5200

Ft. Caroline Middle School
Communities In Schools of Jacksonville
3786 University Club Blvd.
Jacksonville, FL 32277
(904) 745-4927

Highlands Middle School
Communities In Schools of Jacksonville
10913 Pine Estates Road
Jacksonville, FL 32218
(904) 696-8771

Jefferson Davis Middle School
Communities In Schools of Jacksonville
7050 Melvin Road
Jacksonville, FL 32210
(904) 573-1060

Lake Shore Middle School
Communities In Schools of Jacksonville
2519 Bayview Road
Jacksonville, FL 32210
(904) 381-7440

Mayport Middle School
Communities In Schools of Jacksonville
2604 Mayport Road
Atlantic Beach, FL 32233
(904) 247-5977

Matthew Gilbert Middle School
Communities In Schools of Jacksonville
1424 Franklin St.
Jacksonville, FL 32206
(904) 630-6700

Northwestern Middle School
Communities In Schools of Jacksonville
2100 W. 45th St.
Jacksonville, FL 32209
(904) 924-3100

Paxon Middle School
Communities In Schools of Jacksonville
3276 Norman E. Thagard Blvd.
Jacksonville, FL 32254
(904) 693-7600

Ribault Middle School
Communities In Schools of Jacksonville
3610 Ribault Scenic Drive
Jacksonville, FL 32208
(904) 924-3062

Southside Middle School
Boys & Girls Clubs of NE Florida
2948 Knights Lane
Jacksonville, FL 32216
(904) 739-5238

Jeb Stuart Middle School

Communities In Schools of Jacksonville
4815 Wesconnett Blvd.
Jacksonville, FL 32210
(904) 573-1000

Stillwell Middle School

Communities In Schools of Jacksonville
7840 Burma Road
Jacksonville, FL 32221
(904) 693-7523

Alden Road Exceptional Student Center

Hope Haven Children's Clinic
11780 Alden Road
Jacksonville, FL 32246
(904) 565-2722

Palm Avenue Exceptional Student Center

Police Athletic League (PAL)
1301 W. Palm Ave.
Jacksonville, FL 32254
(904) 693-7516

Community-Based Afterschool Programs

Many families want their children to attend an afterschool program in a neighborhood club, recreation center or housing complex. The Jacksonville Children's Commission partners with youth-serving organizations at a number of locations to provide high-quality programs that emphasize homework help, cultural enrichment and recreation. These programs are as follows:

Mary Lena Gibbs Community Center

6974 Wilson Blvd.
Jacksonville, FL 32210
(904) 573-3153

This is a City of Jacksonville Recreation and Community Services Department facility. It provides neighborhood-based afterschool and summer programs that focus on academic, cultural, health and leadership skills.

Boys & Girls Clubs of Northeast Florida

1300 Riverplace Blvd., Ste. 310
Jacksonville, FL 32207
(904) 396-4435

This neighborhood-based afterschool and summer program focuses on academic, cultural, health and leadership enrichment services.

Sites include:

Beaches Club

820 N. 20th St.
Jacksonville Beach, FL 32250
(904) 249-3588

Victory Pointe Club

6750 Ramona Blvd.
Jacksonville, FL 32205
(904) 693-1810

Lee Club

313 E. 10th St.
Jacksonville, FL 32206
(904) 355-1796

Woodland Acres Club

191 Pecan St.
Jacksonville, FL 32211
(904) 721-1023

NFL YET (Youth Education Town)

555 W. 25th St.
Jacksonville, FL 32206
(904) 632-8327

The Bridge BUS Program

The Bridge of Northeast Florida

1824 Pearl St.

Jacksonville, FL 32206

(904) 354-7799

www.bridgejax.com/the-bridge-urban-springfield-bus

The Bridge BUS (Bridge Urban Springfield) before-and-afterschool program provides homework assistance, positive youth development, nutrition, and recreational activities. The BUS program is accredited by the National School Age Care Alliance.

The Bridge at Southwind Villas

The Bridge of Northeast Florida

8711 Newton Road, Units 68 and 72

Jacksonville, FL 32216

(904) 928-1240

www.bridgejax.com/the-bridge-at-southwind-villas

This afterschool program provides homework assistance, recreational and life skills training at Southwind Villas.

Community Connections

327 E. Duval St.

Jacksonville, FL 32202

(904) 350-9949

www.communityconnectionsjax.org

This afterschool program provides learning activities for children ages 5-18 as well as arts, crafts and recreation.

Sites include:

Courtney Manor

5620 Collins Road

Jacksonville, FL 32244

(904) 215-8160

Davis Center

325 E. Duval St.

Jacksonville, FL 32202

(904) 354-6681

Kendall Court

10535 Lem Turner Road

Jacksonville, FL 32218

(904) 713-8970

Leigh Meadows

4320 Sunbeam Road

Jacksonville, FL 32257

(904) 292-3293

A. L. Lewis Center

3655 Ribault Scenic Drive

Jacksonville, FL 32208

(904) 764-5686

Lindsey Terrace

6455 Argyle Forest Blvd.

Jacksonville, FL 32244

(904) 317-6283

Normandy Community Center

1751 Lindsey Road

Jacksonville, FL 32244

(904) 783-8147

Sable Palms

2150 Emerson St.

Jacksonville, FL 32207

(904) 398-3863

MaliVai Washington Kids Foundation — TnT (Tennis-n-Tutoring)

1096 W. Sixth St.
Jacksonville, FL 32209
(904) 359-5437

www.malwashington.com/programs.htm

This afterschool program provides tennis lessons, homework assistance and life skills classes for students in the first through fifth grades.

Police Athletic League (PAL) Youth Leadership Program

(904) 355-3308

www.jaxpal.com

This afterschool program for children ages 8-15 focuses on an advanced survival and awareness curriculum, enrichment activities and tutorial assistance.

Sites include:

Southside-Monument

3450 Monument Road
Jacksonville, FL 32225
(904) 854-6555

Northside

2165 W. 33rd St.
Jacksonville, FL 32209
(904) 355-3308

Eastside

1051 Franklin St.
Jacksonville, FL 32206
(904) 358-6767

SUMMER PROGRAMS

A quality summer camp experience can reduce summer learning loss and help children develop socially and emotionally as well. Camp experiences can expose children to cultural, recreational or nature experiences that expand their worlds.

The Jacksonville Children's Commission provides funding to non-profit organizations who offer high-quality, very low-cost summer camp programs for children who qualify. In order to attend, children must be eligible for the Free and Reduced Price Lunch Program, have documented special needs or be recipients of McKay Scholarships. Commission-sponsored summer camps include regular field trips, academic support, cultural and recreational experiences. Free snacks and lunches are also provided. A list of camp locations is made available on www.JaxKids.net each spring, starting in April. Parents must contact the camps directly for information about the application process and availability.

Summer Camps

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-7260

www.JaxKids.net

Summer Lunch Program

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-6400

www.JaxKids.net

The Jacksonville Children's Commission is the local sponsor of the USDA's Summer Lunch Program, which provides nutritious snacks and lunches to children under 18. Children do not need to be enrolled at the program sites; they just need to show up during mealtime. Program sites are located in parks, housing complexes, churches, recreation centers and summer camps around Jacksonville. Check the Commission's website after April each year for a list of sites for the coming summer.

Mental Health, Intervention & Mentoring



Mental Health, Intervention & Mentoring

Some children experience stress in their families, schools or neighborhoods that puts them at risk for school failure, anti-social or criminal behavior, or serious mental illness. Other children have needs that require specialized services which can be expensive and hard to find.

That's why the Jacksonville Children's Commission funds high-quality early intervention programs, as well as services for children with special needs. Early intervention programs can help children and young people cope with difficult circumstances and provide the extra assistance they need to be successful in school. The Commission also partners with organizations in the community to provide mentors for children who can benefit from the one-on-one support of a caring adult. Finally, the Commission supports programs to assist children and families dealing with a range of special needs, such as homelessness, mental illness or developmental and physical disabilities.

MENTAL HEALTH SERVICES

Full Service Schools

The Full Service Schools are a remarkable partnership of the United Way of Northeast Florida, the Jacksonville Children's Commission, the Duval County School District, and other care and family support providers. These schools provide services to any child residing in the surrounding neighborhoods and have staff on-site to provide comprehensive social and educational services, as well as limited medical services for students, families and the community.

Sites include:

Englewood High School

Englewood Family Resource Center
4412 Barnes Road
Jacksonville, FL 32207
(904) 730-6289

Fletcher High School

Beaches Resource Center
700 Seagate Ave.
Neptune Beach, FL 32266
(904) 270-8200

Andrew Jackson High School

Greater Springfield Resource Center
3816 Main St.
Jacksonville, FL 32206
(904) 348-7388

Annie R. Morgan Elementary School

Paxon Family Resource Center
964 St. Clair St.
Jacksonville, FL 32254
(904) 348-7578

Oak Hill Elementary School

Westside Resource Center
6910 Daughtry Blvd. S.
Jacksonville, FL 32210
(904) 390-3284

Terry Parker High School

Arlington Family Resource Center
8015 Parker School Road
Jacksonville, FL 32211
(904) 858-1955

Ribault High School

Ribault Family Resource Center
3701 Winton Drive
Jacksonville, FL 32208
(904) 390-4019

Sandalwood High School

Sandalwood Family Resource Center
2750 John Prom Blvd.
Jacksonville, FL 32246
(904) 348-7553

Northwest Behavioral Services

Outpatient Services
2400 N. Edgewood Ave.
Jacksonville, FL 32254
(904) 781-0600

Outpatient counseling, case management, and psychiatric services are provided to children and their families, in addition to in-home parent training for caregivers.

Child Guidance Center

Outpatient Services Program
Main Office/Southside Location
5776 St. Augustine Road
Jacksonville, FL 32207
(904) 448-4700

www.childguidancecenter.org

This organization provides behavioral health counseling and treatment services for children from birth to 18 and their families.

Other sites include:

Arlington/Beaches Office
1100 Cesery Blvd., Ste. 100
Jacksonville, FL 32211
(904) 745-3070

Westside Office
6316 San Juan Ave., Ste. 41
Jacksonville, FL 32210
(904) 783-2579

Northside Office
1110 Edgewood Ave. W.
Jacksonville, FL 32208
(904) 924-1550

INTERVENTION

Alternatives to Out of School Suspension

Out of School Suspension Centers

If your child has been suspended for conduct violations and is unable to attend school for up to 10 days, these centers provide a safe and educational alternative to staying home or roaming the neighborhood. Centers provide a way for youth to keep up with their class work, homework and tests and get extra case management, special education or mental health services if needed. Most of all, they offer an alternative to unsupervised days out of school, giving parents the peace of mind that comes from knowing their kids are engaged in safe, productive activities.

Sites include:

Beaches Boys & Girls Club

820 Seagate Ave.
Jacksonville Beach, FL 32250
(904) 249-3588

The Bridge of Northeast Florida, Inc.

1824 Pearl St.
Jacksonville, FL 32206
(904) 354-7779

Frank H. Peterson Academies of Technology

7450 Wilson Blvd.
Jacksonville, FL 32210
(904) 390-2476

Southside Middle School

2948 Knights Lane E.
Jacksonville, FL 32216
(904) 390-2476

St. Paul Missionary Baptist Church of Jacksonville

3738 Winton Drive
Jacksonville, FL 32208
(904) 768-7112

Bridge Connection I

The Bridge of Northeast Florida

1824 Pearl St.
Jacksonville, FL 32206
(904) 354-7799

www.bridgejax.com/bridge-connection-i

This teen pregnancy prevention program offers case management and health education services to at-risk young people ages 9-15 at The Bridge and other youth-serving agencies.

PACE Center for Girls

2933 University Blvd. N.
Jacksonville, FL 32211
(904) 448-8002

www.pacecenter.org

This non-residential therapeutic prevention and intervention program serves as an alternative school for girls who have not been successful in the public school system. PACE (Practical Academic Cultural Educational) provides young women with an opportunity for a better future through education, counseling, training and advocacy.

Youth Crisis Center (YCC)

3015 Parental Home Road
Jacksonville, FL 32216
(904) 720-0002

www.YouthCrisisCenter.org

Programs are offered at these locations:

Family Connections

(904) 496-4932

The YCC strives to prevent and/or reduce juvenile delinquency and promote healthy family functioning by providing crisis prevention, short-term residential care for troubled youth, and counseling for families in crisis.

Project Second Chance

(904) 720-0002

Operated by the YCC, Project Second Chance is an early intervention/prevention program that provides counseling and case management for young people at risk of academic failure and/or juvenile delinquency. Clients may be referred by the State Attorney, the Public Defender's Office or the courts. Parents, teachers and Full Service School officials may also make referrals. In addition to therapy and case management, youths may be provided with vocational training or assessment.

MENTORING PROGRAMS

Mentor Background Screening and Training

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.
Jacksonville, FL 32206
(904) 630-7265

www.JaxKids.net

The Jacksonville Children's Commission Training Institute provides background screening and orientation for volunteers who want to become mentors, as well as referrals to mentoring organizations.

Big Brothers/Big Sisters of Northeast Florida

3100 University Blvd. S., Ste. 120
Jacksonville, FL 32216
(904) 727-9797

www.bbbsnefl.org

The mission of Big Brothers Big Sisters of Northeast Florida is to help children reach their potential through professionally supported, one-to-one mentoring relationships with measurable impact.

Bigs in Schools

Big Brothers/Big Sisters of Northeast Florida

3100 University Blvd. S., Ste. 120

Jacksonville, FL 32216

(904) 727-9797

www.bbbsnefl.org

Volunteer mentors visit their mentees for an hour a week in Duval County Schools to promote social/emotional growth, behavioral improvement and academic success.

Tipping the Scales

The Bridge of Northeast Florida

1824 Pearl St.

Jacksonville, FL 32206

(904) 354-7799

www.bridgejax.com/tipping-the-scale

In this unique corporate mentoring partnership, volunteers from Baptist Health, St. Vincent's Medical Center and Shands Jacksonville mentor teens who are participating in the Bridge BUS program. Students who are at least 16 years old may also participate in a summer work program at one of the participating hospitals.

Take Stock in Children

Communities In Schools of Jacksonville

3100 University Blvd. S., Ste. 300

Jacksonville, FL 32216

(904) 354-5918

www.cisjax.org

Take Stock in Children is a mentoring program for low-income middle school (5th-8th grade) students that helps them succeed by providing college and vocational scholarships, volunteer mentors, student advocates, early intervention and long term support.

Yes You! Mentoring

Wayman Community Development Corporation

1176 LaBelle St.

Jacksonville, FL 32205

(904) 695-9995

www.community.wayman.org

The Yes You! mentoring program is designed to provide youngsters with a positive adult role model and life management experiences. Yes You! is a comprehensive mentoring program for youth ages 6-16. The program helps young people build skills that help them succeed in school and make positive contributions to the community.

Special Needs & Homeless Programs

Special Needs & Homeless Programs



SERVICES FOR HOMELESS OR DISPLACED FAMILIES & CHILDREN

Families and children who are homeless or displaced have unique challenges when it comes to finding affordable child care and other services. The Jacksonville Children's Commission supports programs that provide child care tuition assistance, case management and other services to children and families in these challenging circumstances. The Commission also supports a transition program that provides guidance for homeless youth and children aging out of foster care.

Early Childhood Developmental Services for Homeless Children

Sulzbacher Center for the Homeless

611 E. Adams St.
Jacksonville, FL 32202
(904) 359-0457

www.sulzbachercenter.org

Homeless children often experience extreme trauma and stress, regardless of their age. This program provides developmental screening and links to counseling, health and dental services for homeless children. One-on-one and group parenting classes are also offered to give parents the tools to insulate their children against the traumas of homelessness.

Child Care Assistance for Homeless Students

Jacksonville Children's Commission

1095 A. Philip Randolph Blvd.
Jacksonville, Florida 32206
(904) 630-3647

www.JaxKids.net

Parents residing at an emergency shelter location (Sulzbacher Center, Hubbard House, Community Connections, etc.) with a referral from the shelter agency are eligible for child care tuition assistance for up to 45 days.

Case Management for Homeless Students

Communities In Schools of Jacksonville

3100 University Blvd. S., Ste. 300
Jacksonville, FL 32216
(904) 354-5918

www.cisjax.org

Case managers provide referrals and care for children in Duval County Schools who are homeless or living in emergency shelters, with the goal of keeping children on track and in school.

Project Prepare

daniel

1526 Parental Home Road

Jacksonville, FL 32216

(904) 722-0684

www.danielkids.org

Homeless youth or those that are aging out of foster care need transition services to stay in school, find employment and learn life skills. Project Prepare is a supportive housing program that provides apartment living and adult guidance for transitional youth ages 16-21.

SERVICES FOR CHILDREN WITH SPECIAL NEEDS

Families of children with physical or developmental disabilities may experience difficulty finding child care, therapy or afterschool programs that meet their child's special needs. The Jacksonville Children's Commission supports programs that specifically address the needs of these families and children; child care assistance and respite care are also available.

DLC Nurse and Learn

4101-1 College St.

Jacksonville, FL 32205

(904) 387-0370

www.dlcnl.org

At DLC (Developmental Learning Centers) Nurse and Learn, nurses and therapists provide early learning and afterschool programs for children birth to 21 who have complex developmental and physical disabilities.

DLC Therapy and Care

2270 Blanding Blvd.

Jacksonville, FL 32210

(904) 389-5402

www.dlcnl.org

At DLC (Developmental Learning Centers) Therapy and Care, nurses and therapists provide afterschool programs for children ages 5-21 who have complex developmental and physical disabilities.

Hope Haven BASICS

4600 Beach Blvd.

Jacksonville, FL 32207

(904) 346-5100

www.hope-haven.org

The BASICS (Building Adaptable Skills and Increasing Capacity for Self-sufficiency) program offers youth and young adults with developmental and/or physical disabilities a safe and productive afterschool environment. The program models positive youth development, teaching students about goal setting, appropriate social interactions and communication, health and hygiene, nutrition and cooking, money and time management, personal safety, leisure pursuits and independent living skills. The program operates every day that Duval County schools are in session, and spring break, winter break and non-school holiday sessions are also offered.

New Heights of Northeast Florida — Developmental Services

3311 Beach Blvd.

Jacksonville, FL 32207

(904) 396-1462

www.cpnef.org

This program provides developmental, speech, physical, and occupational therapies for children with developmental disabilities. Services are provided in the child's home, at a community child care location, or at the agency. Respite care is also provided by trained caregivers so the child's parents or primary caregiver can take a temporary break to attend to personal or business needs.

Jacksonville Children's Commission Training Institute

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

(904) 630-7265

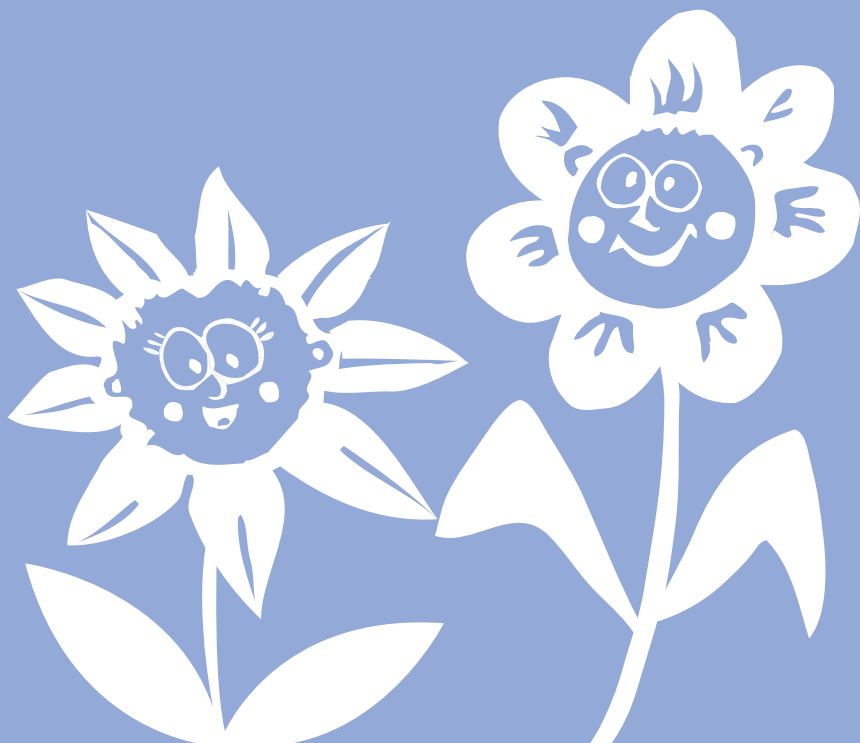
www.JaxKids.net

The Training Institute at the Jacksonville Children's Commission provides free training for staff, volunteers and family members who want to know more about child development, communicating with young people, child safety and health, and other topics that improve the quality of care for all children.

The Institute publishes a quarterly training catalog and also provides custom, on-site training programs for organizations by special arrangement. To view a quarterly catalog and sign up for a training, visit the Commission's website listed above.

People we serve:

- Child care teachers and directors
- Afterschool and summer program staff
- Mentors and volunteers
- Child-serving agency staff
- Parents and caretakers
- Teen peer mentors
- Principals, school teachers and counselors



About Your Jacksonville Children's Commission

The Jacksonville Children's Commission was created in 1994 as an expression of our community's commitment to children and to a vibrant, safe and prosperous future. One of only eight children's services councils in Florida, the Commission is an autonomous entity of the City of Jacksonville.

The Commission's work is based upon a vast body of evidence which shows that investing in the development of children is one of the most cost-effective ways to prevent crime and dependency in adults. Research shows that children who grow up with appropriate guidance and support tend to stay in school, become part of the workforce, contribute to the community and raise successful children of their own. The reverse is also true.

Operating under the philosophy that children are assets in the making, the Children's Commission supports prevention and early intervention programs for at-risk children and provides resources for parents and caregivers. Our goal is to help Jacksonville's families grow great kids into well-educated, independent members of our community, building a better future one child at a time.

The Commission sponsors a continuum of research-based programs to help ensure that children from birth to age 18 have stable, nurturing families; are prepared to enter kindergarten and succeed in school; have support and guidance afterschool and in the summer; and get extra help when they need it.

Children's Commission-supported programs assist with everything from good parenting and nutrition to early learning, high-quality afterschool activities, summer camps and help for children with special needs. Other initiatives include quality improvement work in early learning centers, developmental screening for young children, mentoring, and mental health and case management services for children with behavioral, economic or family barriers to success. In addition, we provide training opportunities for caregivers and those who work with children and youth.



1095 A. Philip Randolph Blvd. 📍 Jacksonville, FL 32206-5708 📞 (904) 630.3647

www.JaxKids.net