



City of Jacksonville, Florida

COMPENSATION & BENEFITS DIVISION

117 West Duval Street, City Hall, Suite 150
Jacksonville, Florida 32202

ONE CITY. ONE JACKSONVILLE.

Compensation & Benefits Division

Office Hours: 7:30 am – 4:30 pm Monday thru Friday
Main Number: (904) 630 -1314 Fax: (904) 630 -1294
E-mail: benefits@coj.net Web site: www.coj.net/benefits

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*Benefits representative for employees/retirees whose last name begins with the alphabet

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Angie Russell

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Angie Smith

CSA III 630.1212 Ext **6714** Email: SmithA@coj.net

INSURANCE & DEFERRED COMPENSATION PROVIDER INFORMATION

Florida Blue

On-Site Representative: **Denis Woods (904) 630-1212 ext.5763** Email: denis.woods@bcbsfl.com
Monday Thru Friday 7:30AM - 4:30PM
Customer Service: **1-800-664-5295** (All HMO and PPO Plans Group # **B3267**)
TTY number for the hearing impaired call **1-800-664-5295 #711**
Website: www.floridablue.com

UF Health Direct Care

Customer Service: **1-800-959-3518** Group # **00857**
Website: www.integratpa.com

Employee Assistance Program (EAP): Health Advocate

Customer Service: **1-877-240-6863**
Local: **(904) 296-9436**

Delta Dental

On-Site Representative: **Brittany Thomas (904) 630-1212 X2779** Email: Bthomas@delta.org
Monday, Tuesday, and Thursday 7:30AM - 4:30PM
Customer Service:
Delta Care **HMO : 1-800-422-4234** Group Number **DHMO Plan : 78758**
PPO : 1-800 521-2651 Group Number **PPO Plan : 18491**
Website: <https://www.deltadentalins.com/>

EyeMed Vision

Customer Service: **1-866-939-3633** or **1-866-800-5457**
EyeMed **Basic** Plan ID Number : **1002767**
EyeMed **Premier** Plain ID Number: **1002768**
Website: www.eyemedvisioncare.com

EMPOWER Retirement - Deferred Compensation

On-Site Representatives:
Karen Bibb 904.343.1053 Email: Karen.Bibb@empower-retirement.com
Laura Paz 904.540-3489 Email: Laura.Paz@empower-retirement.com
Michelle East (800) 664.4559 EXT 23837 Email: Michelle.East@empower-retirement.com

Office Phone **904-630-1212 ext. 4304** or **1693** Monday thru Friday 7:30AM - 4:30PM
Customer Service: **1-855-265-4570**
TTY number for the hearing impaired call: **1-800-766-4952** Website: www.COJDCP.com

Flexible Spending Account – Discovery Benefits (Effective 01/01/2018)

Medical, Dependent Care, Elderly Care, Parking and Transportation
Customer service: **1-866-451-3399** Fax: **1-866-451-3245**
Monday thru Friday **6:00 a.m. to 9:00 pm CST** Website: www.discoverybenefits.com

Tricare Supplemental Plan Selman & Company

Customer Service **1-800-638-2610** Fax: **1-800-310-5514**

Basic & Supp Life Insurance - Standard Life

Group Number: **750973**
Medical Underwriting: **1-800-843-7979** Life Claims: **1-800-628-8600**