

IMPORTANT ANNOUNCEMENT CONCERNING YOUR 2018 HEALTH PLAN!

INTRODUCING UF HEALTH DIRECT CARE

We are pleased to announce that the City is introducing a new health plan option called **UF HEALTH DIRECT CARE**. This exciting new plan will be available this year during the annual enrollment which is scheduled for October 30th through November 13th. **UF HEALTH DIRECT CARE** offers City employees access to the entire UF Health network of hospitals, physicians, clinics and other services in both Jacksonville and Gainesville. In addition, enrollees will have access to Wolfson's Children's Hospital through UF Health physicians, Borland-Groover Clinic and Care Spot Urgent Care Centers.

UF HEALTH DIRECT CARE has **ZERO** premium cost to employees as well a **\$10 Copay** for primary physician care and **low out of pocket costs**. Certain preventive services also have **ZERO** Copay.

UF Health has partnered with **INTEGRA Administrative Group** to provide the administrative and claims payment services, the prescription drug program and customer service.

Here are just a few of the **UF HEALTH CARE DIRECT** plan highlights:

- **\$10 Co-pay for primary care services**; lowest Copay for primary care among all the offered plans
- Low overall out-of-pocket costs
- A large number of primary care physicians available in Northeast Florida and Southern Georgia, which includes pediatricians, obstetrics/gynecology and family physicians. Most people are within a short drive to one or more UF Health family physician offices
- **UF HEALTH DIRECT CARE** offers primary care centers in Duval, St. Johns, Clay, Nassau and Baker counties
- **UF HEALTH DIRECT CARE** offers the beautiful new UF Health North campus, located in North Jacksonville on Max Leggett Parkway just east of Interstate 95. UF Health North campus includes a 92-bed hospital, 24/7 adult and pediatric emergency center, outpatient surgery center and a medical office building. **This facility is the only full-service hospital in North Jacksonville.**
- No matter how specialized and unique your medical needs, **UF HEALTH DIRECT CARE** has you covered with more than 100 specialty and subspecialty medical practices from primary care to highly complex care.
- Because **UF HEALTH DIRECT CARE** is affiliated with the University of Florida, patients have access to all of the benefits of an academic health center, including advanced medical treatment from UF cardiologists, neurologists, cancer specialists, rheumatologists and orthopedic surgeons, as well as the latest in cutting-edge research and technology.
- The UF Health Birth Center is a unique addition to the community for mothers who prefer a natural birth experience. The Birth Center differs from other labor and delivery units, by offering a home-like environment for expectant mothers to give birth.
- **UF HEALTH DIRECT CARE** is utilizing a concierge approach to customer service by having a service team dedicated exclusively to City of Jacksonville employees that will handle all of their medical billing and claims questions

This year, check out the new **UF HEALTH DIRECT CARE** plan to see if it is a better choice for you and your family. **Great benefits, low out of pocket cost, zero premiums for employees and high quality health care.** You need to consider **UF HEALTH DIRECT CARE**. For more information visit www.coj.net/benefits.