Homelessness in Jacksonville:

Learning from the Data

*Presenter: **Dawn Gilman**, CEO, Changing Homelessness, Inc.*

Homelessness in Jacksonville

- What is the goal?
- What are the trends?
- What have we learned?
- What makes a difference ?
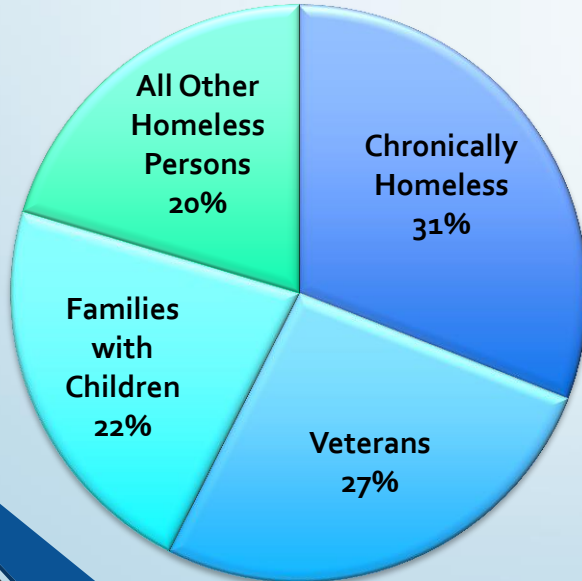
The Goal is Ending Homelessness

- Make homelessness rare, brief, and non reoccurring
- Have the capacity to identify and assist anyone in a housing crisis in 30 days or less

Point In Time Big Picture View
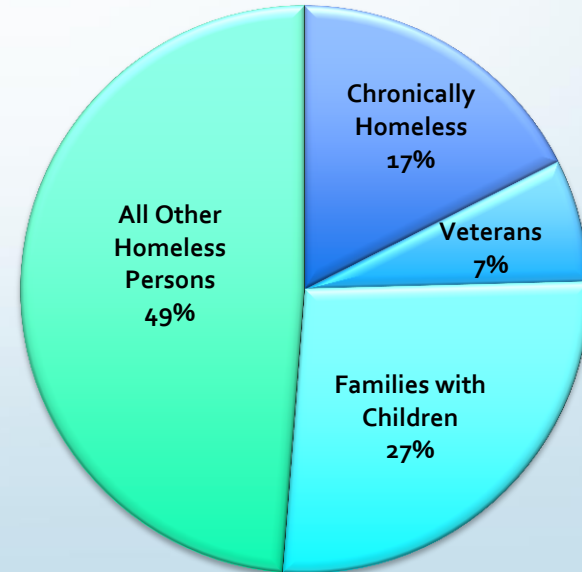
Trends over six years

2009
Total Count: 2,442

2016
Total Count: 1,959

2009 pie chart:
- Chronically Homeless 31%
- Veterans 27%
- Families with Children 22%
- All Other Homeless Persons 20%

2016 pie chart:
- All Other Homeless Persons 49%
- Families with Children 27%
- Chronically Homeless 17%
- Veterans 7%

Point In Time Data- A Different View

BIG TRENDS TIMELINE

Legend: Total Persons, Chronically Homeless, Veterans, Families with Children

Timeline labels:
- 2009 — HPRP Begins
- 2010 — HPRP Ends
- 2011 — 100K Registry Week
- SSVF Award
- 2012 — New HMIS Lead & Vendor
- 2013 — Coordinated Entry Begins April 2014
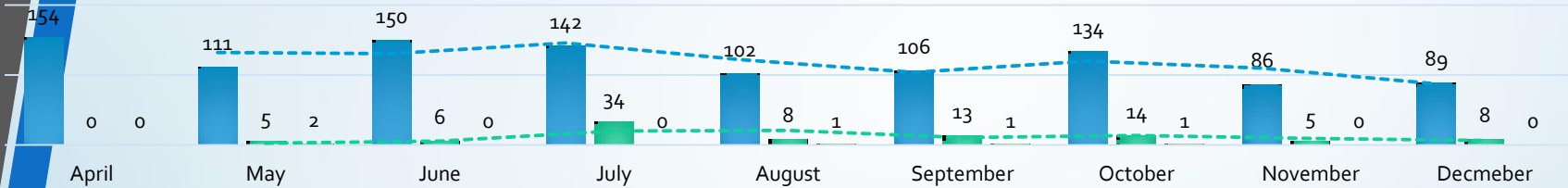- 2014 — Zero 2016 Campaign January 2015
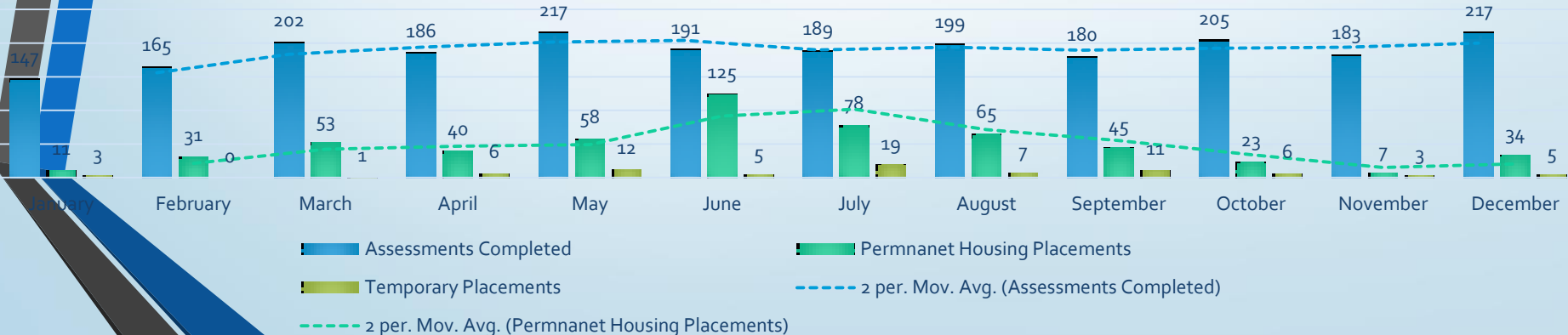- 2015 — BNL Veterans March 2015
- 2016
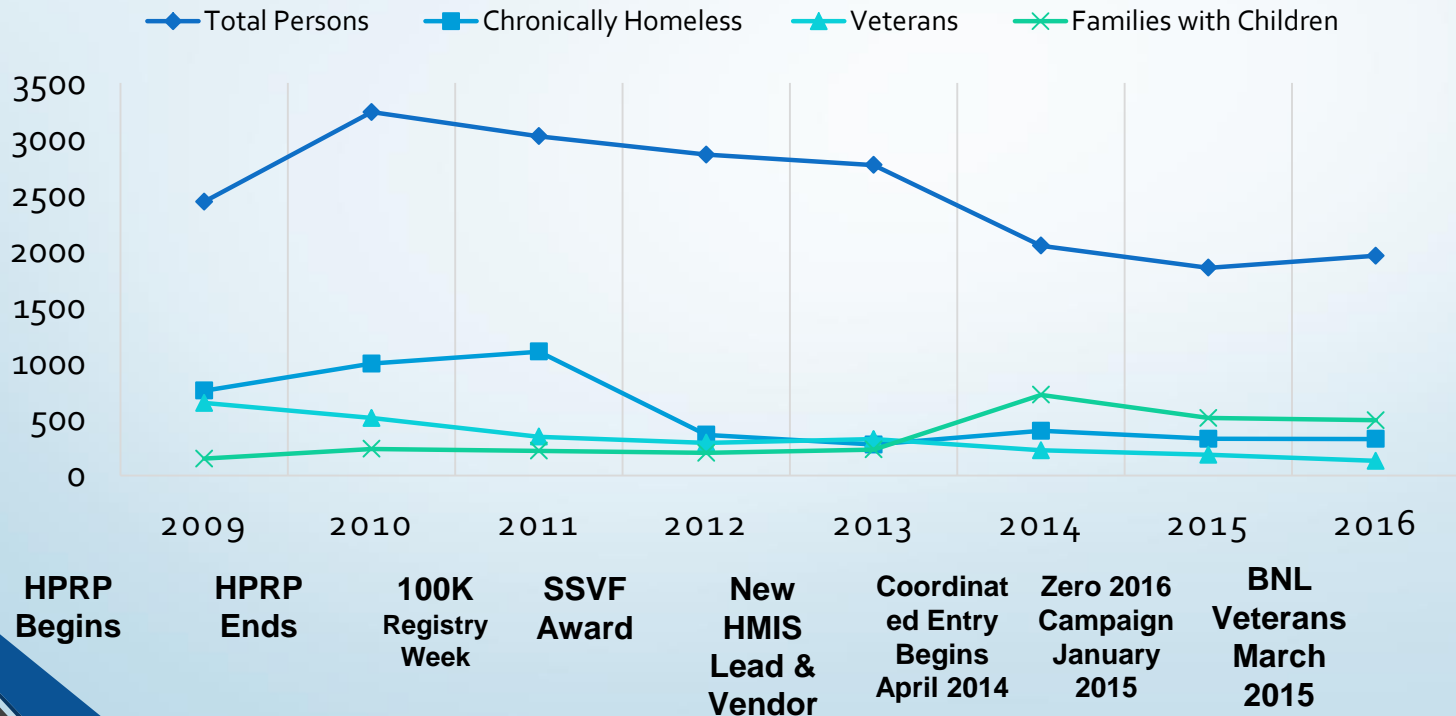
A System Level Look

How our Coordinated Entry Data has helped shaped our perspective

2014 Assessments vs Placements

2015 Assessments vs Placements

Legend:
- Assessments Completed
- Permnanet Housing Placements
- Temporary Placements
- 2 per. Mov. Avg. (Assessments Completed)
- 2 per. Mov. Avg. (Permnanet Housing Placements)

A System Level Look
Coordinated Entry Data continued

2016 Assessments vs Placements
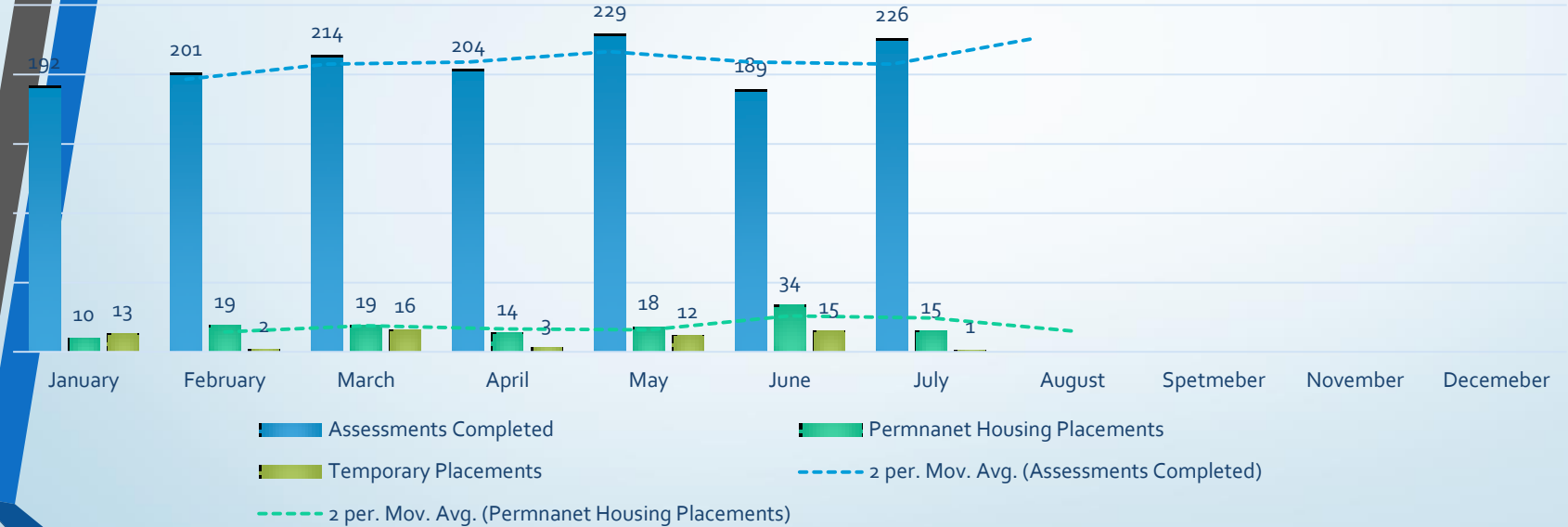
	January	February	March	April	May	June	July	August	Spetmeber	November	Decemeber
Assessments Completed	192	201	214	204	229	189	226				
Permnanet Housing Placements	10	19	19	14	18	34	15				
Temporary Placements	13	2	16	3	12	15	1				

Legend:
- Assessments Completed
- Permnanet Housing Placements
- Temporary Placements
- 2 per. Mov. Avg. (Assessments Completed)
- 2 per. Mov. Avg. (Permnanet Housing Placements)
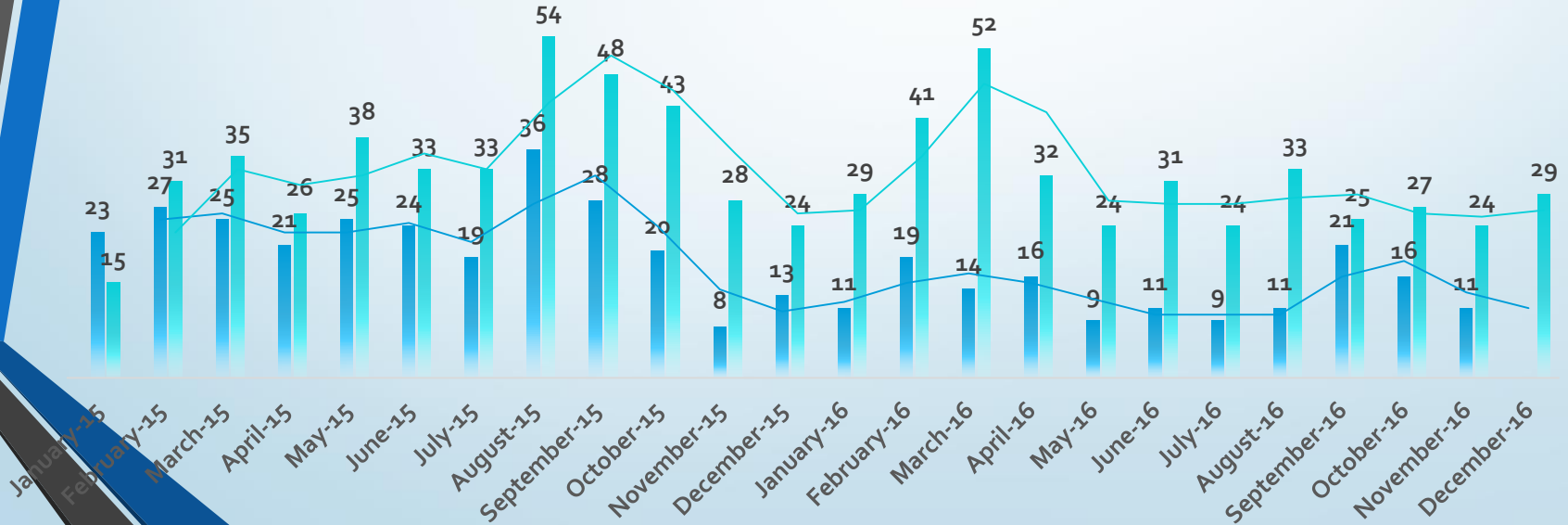
Inflow vs. Outflow

NEW VETERANS IDENTIFIED VS. VETERANS HOUSED

■ Newly Identified   ■ Housed

Month	Housed	Newly Identified
MAR-15	35	30
APR-15	26	37
MAY-15	38	28
JUN-15	33	52
JUL-15	33	52
AUG-15	54	56
SEP-15	48	43
OCT-15	43	28
NOV-15	28	48
DEC-15	24	43
JAN-16	29	25
FEB-16	41	33
MAR-16	52	37
APR-16	32	17
MAY-16	24	16
JUN-16	31	19
JUL-16	24	28
AUG-16	33	37
SEP-16	25	23
OCT-16	27	30
NOV-16	24	49
DEC-16	29	30

CHRONIC IDENTIFIED VS. CHRONIC HOUSED

■ Chronic Identified   ■ Chronic Placements

Month	Chronic Placements	Chronic Identified
JANUARY 15	23	60
FEBRUARY 15	27	36
MARCH 15	25	31
APRIL-15	21	13
MAY-15	25	21
JUNE-15	24	27
JULY-15	19	20
AUGUST 15	36	25
SEPTEMBER 15	28	24
OCTOBER 15	20	11
NOVEMBER 15	8	11
DECEMBER 15	13	19
JANUARY 16	11	15
FEBRUARY 16	19	0
MARCH-16	14	1
APRIL-16	16	16
MAY-16	9	21
JUNE-16	11	32
JULY-16	9	24
AUGUST 16	11	23
SEPTEMBER 16	21	4
OCTOBER 16	16	60
NOVEMBER 16	11	1
DECEMBER 16		

Functional Zero Snapshots: Overall for Veterans

Newly Identified- 761
Housed- 733

2015
Newly Identified- 417
Housed- 362

2016
Newly Identified- 344
Housed- 371

Functional Zero Snapshots: Overall for Chronic:
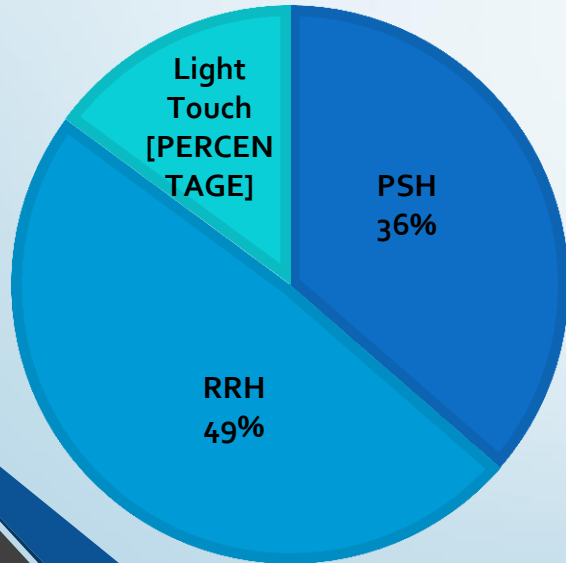
Newly Identified- 495
Housed- 417

What Assessment Tools Tell Us
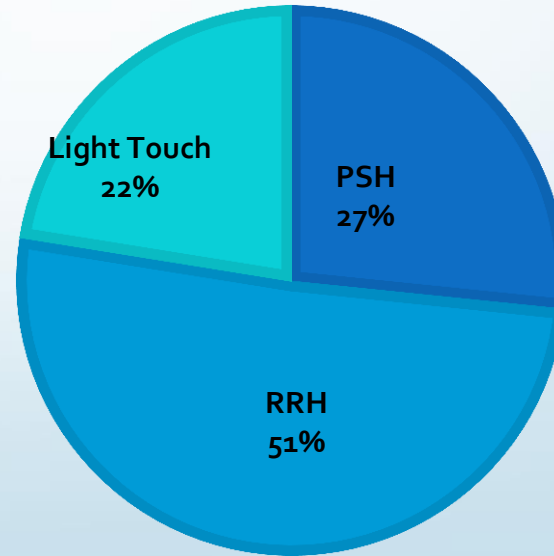
The trends of our VISPDAT scores
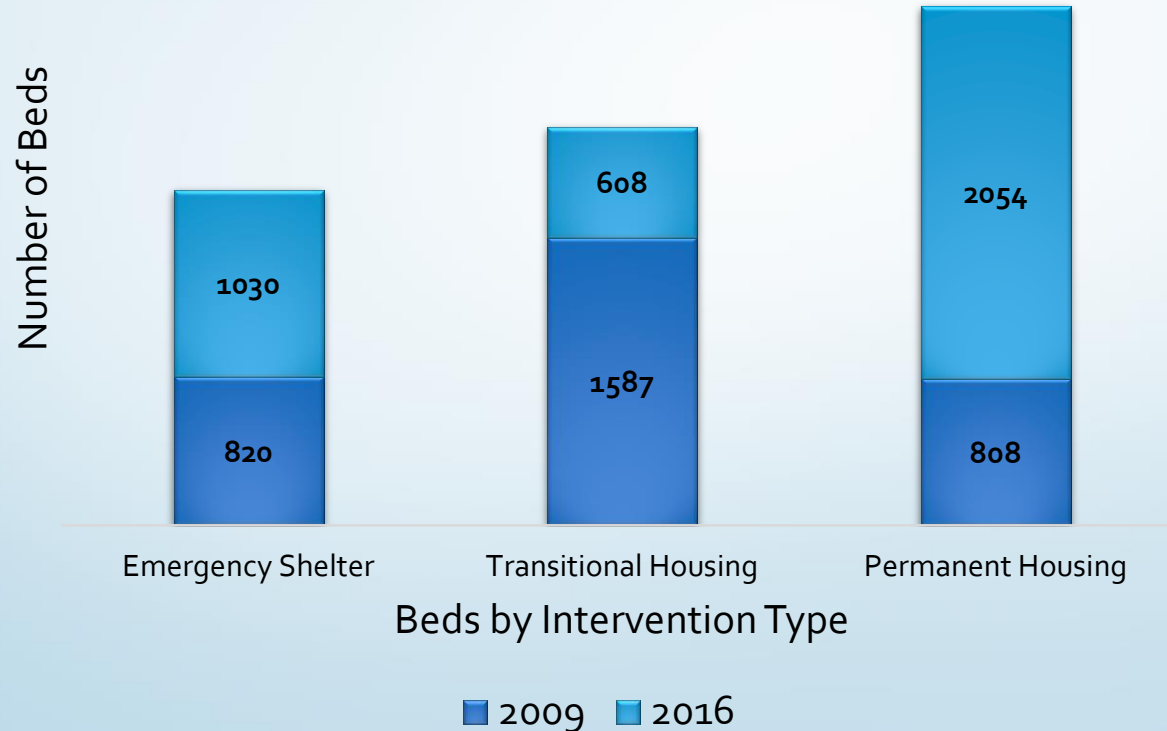
2015

■ PSH ■ RRH ■ No Housing Assistance

2016

■ PSH ■ RRH ■ Light Touch

2015 Pie Chart:
- PSH 36%
- RRH 49%
- Light Touch [PERCENTAGE]

2016 Pie Chart:
- PSH 27%
- RRH 51%
- Light Touch 22%

What Works?

Ending Homelessness Is a System Approach

- No single entity has been able to make a sustained reduction in homelessness
- The biggest improvements have come with a multi agency commitment and approach
  - Public Service Grants a part of an overall system

Working Together

- **What information do you need to make the best possible decisions?**