



ONE CITY. ONE JACKSONVILLE.

**City of Jacksonville, Florida**

***Lenny Curry, Mayor***

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**ANNUAL ACTION PLAN**  
**FOR THE US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**  
**PROGRAM YEARS 2017-2018**  
**OCTOBER 1, 2017 TO SEPTEMBER 30, 2018**

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August 15, 2017

## Executive Summary

### AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

#### 1. Introduction

Consistent with HUD's mission, the City of Jacksonville/Duval County, strives to increase homeownership, neighborhood revitalization, housing rehabilitation, economic development/job creation, public facilities improvement/infrastructure and increase the supply of affordable housing while upholding the Fair Housing Act. To fulfill this mission, the City of Jacksonville/Duval County, will embrace high standards of ethics, policies, management and accountability and will continue to form new partnerships.

All four federal sub-grant awards are based on actual funding from the HUD announcements. They were: CDBG \$5,661,592, HOPWA \$2,644,134, HOME \$2,258,482, and ESG \$506,560 and \$344,431 in ESG Supplemental funds. All recommendations were made based upon the services that impacted the Consolidated Plan's goals and objectives. Also taken into consideration were their scores and the amount allocated and/or spent during the past three years of funding with a close review of the amount of the 2016 funding that was spent to date.

**CDBG:** Out of 14 applications (not including administration) for activities other than public services, eleven were funded at 100% of their request and three did not meet the 70 point threshold when reviewed by the committee. There were 22 public service applications. All were funded including the three inter-local agreement communities (Neptune Beach, Jacksonville Beach and Atlantic Beach). Included is program income of \$75,273.67 and re-programmed funds of \$37,477.88. Catholic Charities and Clara White Mission were funded with program income. Both were public service applications that help boost the homeless prevention/rapid re-housing program.

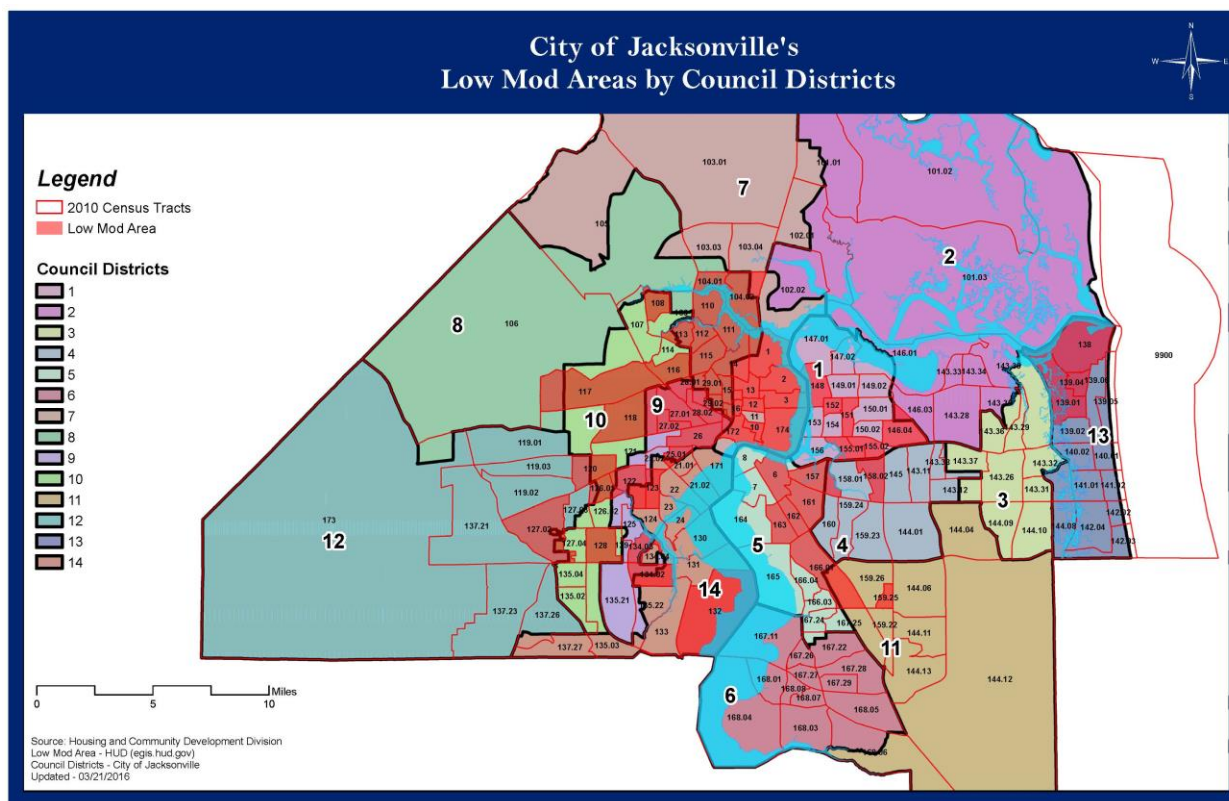
**ESG:** There were eight applications submitted (not including administration) and six were funded. All of the applications were well written. Included are reprogrammed funds in the amount of \$32,457. The highest scores were funded. On July 13, 2017 staff received a letter from the Jacksonville HUD Office allocating \$334,341 of ESG Supplemental funds. The two agencies that could not be funded due to lack of funds are now funded along with the remainder of the allocation going to the other six applicants in order to get them closer to the amount requested.

**HOME:** There were six applications submitted (not including administration) and three were funded. In-house substantial housing rehabilitation was added to the budget line item so that we can increase our goals of housing rehabilitation in order to meet our 2018 goals. There is \$183,000 of Program Income included for FY2017-2018.

One applicant did not make the 70 point threshold and two applications (Habijax) did make the over 70 point threshold, but at the time of review, had not begun their last year's projects totaling over

\$800K. The City of Jacksonville may be able to fund them utilizing some older funds which can be allocated at a later date.

**HOPWA:** There were six applications submitted (not including administration) and 100% met the 70 point threshold and were funded. There is Reprogrammed Funds of \$41,357 included. Funding allocations were based on scores and previous funding and also how it affected the goals and objectives of the Consolidated Plan.



**2. Summarize the objectives and outcomes identified in the Plan - This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.**

The Annual Action Plan identifies programs and activities used to further the City of Jacksonville's goals. Each activity is linked to at least one of HUD's federal program objectives: 1) decent housing, 2) suitable living environment or 3) economic development. Each objective is matched with at least one of the outcomes: 1) availability/accessibility, 2) affordability or 3) sustainability.

**3. Evaluation of past performance - This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.**

Last year, the following activities were accomplished:

**Housing** – Assisted 239 homebuyers with direct homeownership assistance; under its Limited Repair Program rehabilitated 39 owner-occupied housing units; under the Utility Tap-in Program completed 47 units using a combination of funding streams.

**Public Services** - Assisted a total of 74,924 persons by funding public services which include senior services, youth services, employment training, crime awareness, homeless services and direct homeownership assistance.

**Public Facilities and Infrastructure Improvements** – The City of Jacksonville assisted 68,167 citizens with improved public facilities and/or infrastructure improvements. Four projects were completed and the other eight are underway.

**Economic Development** - CDBG funds were awarded to the Jacksonville Chamber Foundation, Small Business Center to provide staff costs that support the direct technical assistance to 13 small business owners developing micro-enterprises located in low to moderate income areas (including census tracts) in economically distressed areas.

**Section 3** – A total of 132 residents were hired for projects that adhere to the Section 3 Program, one in the non-construction covered contracts and 18 residents were hired in the Section 3 covered contracts.

**Clearance** - Assisted in the elimination of slums and blight by conducting 125 demolitions and 572 board ups through the Clearance and Demolition Program.

**Homelessness** – Assisted 53,907 shelter nights for 732 single men in the men's dorms, 24,335 shelter nights for 363 single women in the women's dorms and 46,175 shelter nights for 114 families in the family dorms. Additionally, 559,154 meals were served; 13,916 primary care visits were provided for 3,217 patients; 6,163 visits were provided for 1,764 dental care patients; 11,108 mental health visits were provided for 1,219 patients; and 4,338 contacts were provided during outreach. Under case management, 313 residents obtained stable employment and 426 obtained stable housing. The City assisted in providing rapid re-housing to 138 persons. The Salvation Army also served 82,964 meals to 1,604 unduplicated persons.

#### **4. Summary of Citizen Participation Process and consultation process**

Summary from citizen participation section of plan.

On January 26, 2017 a public meeting was held with a total of three people in attendance. On January 30, 2017 a public meeting was held with a total of 20 people in attendance. On January 9, 2017 a Greater Arlington CPAC meeting was held with a total of 35 people in attendance. On January 11, 2017 an Accessible & Affordable Housing Task Force Meeting summary and action items meeting was held where a total of 11 people attended. On February 6, 2017 an Urban Core CPAC meeting was held with a total of 27 people in attendance. On February 8, 2017 a North CPAC meeting was held with a total of 35 people in attendance. Various meetings were held with Council Members, who recommended infrastructure improvements, park improvements, and homelessness issues that needed improved

services. Citizen participation was also made available through a survey placed on the City of Jacksonville Housing and Community Development Division's website. Some of the comments received by the residents on the survey as well as at the above meetings were: public safety improvements, needed public services, elimination of slum and blight, revitalize the inner city and other areas, job creation, a need for more affordable housing units, a need for special needs housing and a separate waiting list for houses that provides accessibility features, homeownership, rental rehabilitation, additional development of communities, better lighting and streetscapes, and youth services.

**5. Summary of public comments - This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.**

Some of the comments received by the residents on the survey as well as at the above meetings were: public safety improvements, needed public services, elimination of slum and blight, revitalize the inner city and other areas, job creation, a need for more affordable housing units, a need for special needs housing and a separate waiting list for houses that provides accessibility features, homeownership, rental rehabilitation, additional development of communities, better lighting and streetscapes, and youth services.

The summary of comments is attached to this document.

**6. Summary of comments or views not accepted and the reasons for not accepting them**

All comments were included. The summary of comments is attached to this document and also above in section 4.

**7. Summary**

The City of Jacksonville/Duval County is the lead agency. There are three inter-local agreements with 1) The City of Atlantic Beach, 2) The City of Jacksonville Beach, and 3) The City of Neptune Beach.

Four workshops were held to help applicants produce applications. The mandatory Technical Assistance Workshop were held on Thursday, February 2, 2017, Tuesday, February 7, 2017 and Wednesday, February 15, 2017. The mandatory Budget Workshop was held on Wednesday, February 22, 2017. All four workshops were held at different locations across the City in order to receive the most participation around Duval County.

There were two public hearing meetings held. The first was held on January 26, 2017 and the second was held on January 30, 2017. In addition, six other CPAC meetings were attended and presentations made to the audience/residents. Key questions to consider were: What are the community development needs; How can CDBG and other federal funds be used to address these needs; How do you think the approximately \$11 million dollars should be spent this year; and in order to make our residents participation even larger, a survey is on the website [www.coj.net](http://www.coj.net). A final public comments meeting was held on the proposed AAP on July 27, 2017.

## **PR-05 Lead & Responsible Agencies – 91.200(b)**

### **1. Agency/entity responsible for preparing/administering the Consolidated Plan**

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

<b>Agency Role</b>	<b>Name</b>	<b>Department/Agency</b>
CDBG Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
HOPWA Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
HOME Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
ESG Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division

**Table 1 – Responsible Agencies**

### **Narrative (optional)**

The City of Jacksonville/Duval County is the lead agency for the CDBG, HOME, HOPWA, and ESG grants. There are three inter-local agreements regarding the CDBG allocation to the City. The first is the City of Atlantic Beach, the second is City of Jacksonville Beach and lastly, the City of Neptune Beach. The allocations to the municipalities are based on the census data each year. In all cases, 100% of the CDBG allocation goes toward area of benefit for low and moderate income residents.

### **Consolidated Plan Public Contact Information**

The City of Jacksonville, Attention Diana Seydlorsky Chief of Housing, 214 North Hogan Street 7th floor, Jacksonville, Florida 32202. Telephone 904-255-8200.

## **AP-10 Consultation – 91.100, 91.200(b), 91.215(l)**

### **1. Introduction**

Other agencies involved in the development and implementation of this plan include: Ability Housing, Affordable Housing Solutions, Arc Jacksonville, Basca Inc., Beaches Habitat, Boys & Girls Club, Bright Future Success Academy, Builders Care, Catholic Charities, Changing Homelessness, City of Jacksonville departments (Grants, Code Enforcement, Parks, Public Works, Fire Rescue, Libraries), Clara White Mission, Human Rights Commission, Daily Manna Serving Center, Daniel Memorial, Destined for a Change, Destiny Changers Foundation, Downtown Vision, Edwards Waters College, Emmanuel Community Development, Empowerment Academy, Epitome of Excellence, Family First, Family Foundations, FIGU, Five Star Veteran, Florida Community Prevention, From the Ground Up, Florida State College of Jacksonville, Gateway, Glove Prep Christian Academy, Grace & Truth CDC, Habijax, High School Guidance LLC, Holsey Temple, Hope for Housing, Jacksonville Urban League, JALA, Jacksonville Beach Elementary Preservation, JAX Chamber Foundation, JAX Community Coalition, JAX Gullah GeeChee CDC, Kingdom Worldwide, Knighton Organization, Land of Shabbat Shalom, L'Arche Jacksonville, LISC, Lutheran Services, Mending a Heart, Metro North CDC, Minor Helping Hands, Mission One Global, One Mission, NE Florida Community Action, Nedrah Educational, City of Neptune Beach, City of Atlantic Beach, City of Jacksonville Beach, North West JAX CDC, NE Florida AIDS Network, Operation New Hope, PDC Management Group, Peabody McCoy, Pine Castle, Pomales Vending, Potters House Christian Fellowship, Precinct 7th, Project 180, Project Delantero, Rethreaded, River Region, Ryan White, Samaritan Girls, Settler Landing, Sheer Finesse Academy, Shelter of Hope, SJE, Southside Church of God, SPOA COJ, Star Cross, State of Florida SMART, I.M. Sulzbacher Center, TCCDC, Arts Corner, Bridge of NEFL, Salvation Army, Valdes Civil, Wayman CDC, Wedderburn Foundation, Women's Center, Women's Ministries International, World Relief, and Zarephath Academy.

### **Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l))**

The consultation process is a critical element of the consolidated planning process. It facilitates a deeper understanding of unmet community needs, including, but not limited to, the needs of low-income households and special needs groups. Consultations included both focus group discussions with community stakeholder organizations, as well as individual interviews with persons knowledgeable about the City of Jacksonville and the needs of low- and moderate-income households and neighborhoods.

The City of Jacksonville/Duval County works very closely with the Continuum of Care, Changing Homelessness, in the Point in Time Count and in housing the homeless population. The City also works closely with the Jacksonville Housing Authority, I.M. Sulzbacher Center, Salvation Army, and Catholic Charities, to name a few, in homelessness initiatives and referrals.

The HCDD staff met with CHDO's to encourage them to participate in a public/private partnership on their larger affordable housing projects and to expand the type of affordable developed housing, rental and homeless, and to address housing options for those with special needs.

**Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.**

In an effort to address the needs of the chronically homeless individuals and families, the City of Jacksonville coordinates with Changing Homelessness, the lead agency of the Continuum of Care, to conduct meetings, public hearings and community workshops with the goal of increasing community engagement, increasing housing stock and retooling the homeless response system by using the system wide coordinated intake. In addition, the City works with other agencies through the ESG grant for homeless prevention and rapid re-housing efforts.

The city acknowledges that the amount of services currently being offered for special needs populations could benefit from improvements. These include the outreach and education services for children, women, the homeless population, elderly, persons with disabilities (mental, physical, and developmental), persons with addictions requiring supportive services and persons with HIV/AIDS and their families. These populations are underserved, particularly in the areas of mental health, alcoholism, and substance abuse. The Housing Chief is currently serving on the State of Florida Developmental Disabilities Council and is networking to learn more ways to serve this population. She is networking with various agencies to see how funding may benefit this population in workforce development, housing or other homelessness activities.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS**

The City communicates often with Changing Homelessness, the CoC, to discuss ESG dollars, homelessness, HMIS data, regulations and expectations of the participating jurisdictional agencies located within the CoC. During those conversations, performance standards have been discussed as a universal set of standards being worked on with the CoC at the helm. Quarterly meetings are held with the homelessness agencies, such as Arc Jacksonville, Catholic Charities, I.M. Sulzbacher Center, and the Salvation Army. To that end, the City attends these meetings whereby ESG results are reported to all of the community entities involved in the ESG program, and potential modifications are addressed as are issues that are related to the program's overall administration. Topics such as long appointment waits, high number of ineligible applicants, potential fraud concerns, etc. The local Homeless Management Information System (HMIS) is administered Countywide by Changing Homelessness as the lead agency. Any agency that receives ESG funding from the City is required to utilize the HMIS system. All ESG processes are documented in the City's Policies and Procedures Manual.



**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities**

**Table 2 – Agencies, groups, organizations who participated**

1	<b>Agency/Group/Organization</b>	Changing Homelessness
	<b>Agency/Group/Organization Type</b>	Services - Homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The agency was consulted through public hearings and meetings. Improvement on coordinating services.
2	<b>Agency/Group/Organization</b>	ARC Jacksonville
	<b>Agency/Group/Organization Type</b>	Services - Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non - Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	At the program application workshops, meetings, budget workshops. Improvement in communication to coordinate homeless services.
3	<b>Agency/Group/Organization</b>	JACKSONVILLE HOUSING AUTHORITY
	<b>Agency/Group/Organization Type</b>	PHA Services - Housing Services - Education
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Program workshops, budget workshops, public hearings. Would like a computer literacy and training program.

4	<b>Agency/Group/Organization</b>	CLARA WHITE MISSION, INC.
	<b>Agency/Group/Organization Type</b>	Housing Services-Persons with HIV/AIDS Services-homeless Services-Education Services-Employment services/case management
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Program meetings, public hearings, and private meetings. Would like to expand homeless services for chronically homeless and persons with HIV/AIDS.
5	<b>Agency/Group/Organization</b>	Local Support Initiatives Corporation (LISC)
	<b>Agency/Group/Organization Type</b>	Housing Services - Housing Community Development Financial Institution
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	LISC is a CDFI. Organization was consulted by telephone conversations, public meetings, workshops. Coordination to apply for competitive revitalization grants.
6	<b>Agency/Group/Organization</b>	River Region Human Services
	<b>Agency/Group/Organization Type</b>	Services-Persons with HIV/AIDS Services-Victims of Domestic Violence services/case management & detox

	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless HOPWA Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Organization was consulted during workshops, meetings, public meetings. Non-profit provides mental health services and substance abuse treatments.
7	<b>Agency/Group/Organization</b>	Ability Housing
	<b>Agency/Group/Organization Type</b>	Housing Services - Housing Services - Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Consulted by public meetings, workshops. Ability Housing focuses on quality affordable housing. Improve communication on homeless services.
8	<b>Agency/Group/Organization</b>	Five Star Veterans Center
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Needs - Veterans
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Assists displaced homeless veterans. Consulted by public meetings, and workshops. Improvement in communication to coordinate homeless services for veterans.
9	<b>Agency/Group/Organization</b>	HABIJAX FOR HUMANITY, INC. CHDO
	<b>Agency/Group/Organization Type</b>	Housing Services - Housing Services - Education
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	A non-profit organization building affordable housing for Duval County residents. The agency was consulted by public hearings, workshops. Increase affordable housing units.

10	<b>Agency/Group/Organization</b>	NE FLORIDA AIDS NETWORK, INC.
	<b>Agency/Group/Organization Type</b>	Services - Persons with HIV/AIDS Services Case Management
	<b>What section of the Plan was addressed by Consultation?</b>	HOPWA Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Provides short term rent and utility assistance and permanent housing placement. This agency was consulted by public hearings and workshops. Improvement in communication to coordinate homeless services.
11	<b>Agency/Group/Organization</b>	The Salvation Army Jacksonville
	<b>Agency/Group/Organization Type</b>	Services - Housing Services - Homeless Services/Case Management
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Families with Children
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Provides shelter and meals for homeless families. Agency was consulted through public meetings and workshops. Improvement in communication to coordinate homeless services.
12	<b>Agency/Group/Organization</b>	LUTHERAN SOCIAL SERVICE
	<b>Agency/Group/Organization Type</b>	Services - Persons with HIV/AIDS Services/Case Management
	<b>What section of the Plan was addressed by Consultation?</b>	HOPWA Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Provides services to the underserved through aids care and education programs. Agency was consulted through meetings and workshops. Improvement in communication to coordinate homeless services.
13	<b>Agency/Group/Organization</b>	GATEWAY COMMUNITY SERVICES
	<b>Agency/Group/Organization Type</b>	Housing Services - Housing Services - Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Special Needs, Addictions

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Agency was consulted by meetings, site visit, workshops. Finish a public facility improvement. Improvement in communication to coordinate homeless services.
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**Identify any Agency Types not consulted and provide rationale for not consulting**

All agencies were consulted. The City of Jacksonville wants to provide coordinated services with all of the above listed agencies. Improvement is key to help our most needy residents.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

<b>Name of Plan</b>	<b>Lead Organization</b>	<b>How do the goals of your Strategic Plan overlap with the goals of each plan?</b>
Continuum of Care	Changing Homelessness	To guide the community effort to prevent and end homelessness by providing leadership, advocacy, support, standards and funding.

**Table 3 – Other local / regional / federal planning efforts**

**Narrative (optional)**

## **AP-12 Participation – 91.105, 91.200(c)**

### **1. Summary of citizen participation process/Efforts made to broaden citizen participation**

#### **Summarize citizen participation process and how it impacted goal-setting**

The City of Jacksonville/Duval County recognizes that residents are the center of, and partners in, the development and execution of the 2017/2018 Annual Action Plan. The Housing & Community Development Division (HCDD) aggressively solicits community involvement and provides residents with every opportunity to become involved in the development of the Annual Action Plan. As input and comments are received, staff reviews and uses this information to form community needs, allocation priorities, and programming. Opportunities for citizen input are provided during the entire planning process through publications, postings, public hearings, community needs survey, and community meetings.

HCDD publicizes all phases of the Plan's development to solicit public comments from the schedule of activities to the amount of federal appropriations and the proposed use of funds in support of community improvement activities. HCDD developed promotional/informational material about the Plan that was available in English, and by request, Spanish. The HCDD Assistant to the Chief is bi-lingual and the Division has access to interpreters from several different cultural languages. The City promotes knowledge about the process to various groups, including limited English speakers.

**Efforts to Broaden Citizen Participation:** HCDD implemented a broad outreach campaign to promote public participation in the development of the Annual Action Plan. Concerted effort to reach out to diverse populations were made including outreach to minorities, non-English speaking persons and persons with special needs. The following is a summary of these efforts.

1/9/2017 meeting at 6:30 p.m. at the Greater Arlington Beaches CPAC 35 in attendance.

1/9/2017 meeting at 6:30 p.m. at the Southwest CPAC 23 in attendance.

1/11/2017 meeting at 10 a.m. at the ILRC of Northwest Florida 50 in attendance.

2/6/2017 meeting at 5:00 p.m. at the Urban Core CPAC with 27 people in attendance.

2/8/2017 meeting at 5:30 p.m. the North CPAC with 35 people in attendance.

2/9/2017 meeting at 6:00 p.m. at the Northwest CPAC with 38 people in attendance.

2/23/2017 meeting at 6:00 p.m. at the Town Hall meeting in Council Member Wilson's district. Approximately 30 people were in attendance.

Community Survey online at [www.coj.net](http://www.coj.net)

7/28/17 comment meeting on AAP at 5:00 p.m. - no comments.

### Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Meeting	Minorities  Non-English Speaking - Specify other language: Spanish  Persons with disabilities  Non-targeted/broad community  Residents of Public and Assisted Housing	3	Public safety, housing, public services, blight, job creation, need for affordable housing units, revitalize inner city neighborhoods.	All comments were accepted	



Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Public Hearing	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	20	A need for special needs housing and a separate waitlist for units with accessibility features, homeownership, rental rehabilitation, public safety, housing, public services, blight, job creation, address blight	All comments accepted	
3	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	35	Greater Arlington CPAC; the community was glad that staff went out to explain the federally funded programs so that they had a better understanding of how the funds can be used	All comments accepted	

Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
4	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	23	Southwest CPAC/more development	All comments accepted	
5	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	11	Accessible & Affordable Housing Task Force Meeting summary and action items	All comments accepted	

Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
6	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	27	Urban Core CPAC, need jobs, better streetlight lighting, better sidewalks, public facility improvements	All comments accepted	
7	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	35	North CPAC revitalization of neighborhoods; demolition and blight, make city-owned properties into affordable housing to sell or rent to residents	All comments accepted	

Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
8	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	38	Northwest CPAC/need more housing rehabilitation and youth workforce skills	All comments accepted	
9	various meetings with council members	council members	7	Infrastructure improvements, park improvements, homelessness issues - improved services	All comments were accepted	
10	Internet Outreach	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing internet residents		See attached comments	All comments were accepted	<a href="https://www.surveymonkey.com/r/GNCFF7W">https://www.surveymonkey.com/r/GNCFF7W</a>

Sort Order	Mode of Outreach	Target of Outreach	Summary of Response / attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
11	Public Meeting	Minorities Persons with disabilities Non-targeted/broad community	30	Need drainage, gutter, sidewalk improvements, need public facility improvements, need park improvements.	All comments were accepted.	

**Table 4 – Citizen Participation Outreach**

## Expected Resources

### AP-15 Expected Resources – 91.220(c)(1,2)

#### Introduction

The City of Jacksonville/Duval County expects approximately \$11 million a year. They are CDBG, HOME, HOPWA, and ESG federal funds from HUD.

#### Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	Public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	5,661,592	75,273	37,478	5,774,343	0	CDBG allocation, program income and lapsed funds.
HOME	Public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	2,258,482	183,000	0	2,441,482	0	HOME allocation and program income.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	Public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	2,644,134	0	41,357	2,685,491	0	HOPWA allocation and lapsed funds.
ESG	Public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	840,901	0	32,457	873,358	0	ESG allocation and lapsed funds.

Table 5 - Expected Resources – Priority Table

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

All HOME-assisted and home-qualified project 25% match requirement will be maintained on the HOME-Match Log. The HOME-match Log will track match liability and match credits as they occur. The match requirement for HOME projects will be satisfied by private, state, and local funds. The type of match will be identified on the HOME-Match Log with a brief description and will be maintained by the Housing and

Community Development Division (HCDD).

The State of Florida provides State Housing Initiatives Partnership (SHIP) - to the 52 CDBG entitlement cities and all counties in Florida. SHIP funding provides a major source of leverage for the federal funding that supports the creation and preservation of affordable housing. The City of Jacksonville is one of the entitlement cities. SHIP will be used as leverage for the Limited Repair Program, Purchase Assistance, Rental Development, and Single Family Housing Development for ownership. In addition, in the event of a natural disaster, SHIP funds can be quickly utilized for immediate deployment. SHIP allocation for this year is approximately \$4 million dollars.

Furthermore, legislation was enacted for the creation of the Mortgage Foreclosure Registry for any parcels in some form of default or foreclosure as filed by the Clerk of the Court. As part of the registration, the financial institution filing the *lis pendens* (intent to foreclose) must pay a fee. Registrants of a property must provide information on occupancy and identify the management company that will be responsible for the ongoing maintenance of the property. In this way, the registration assists the City of Jacksonville in fighting blight caused by vacant and unattended properties. The fee provides an additional funding stream that leverages federal funding for the revitalization of many of Jacksonville's underserved communities. For the upcoming 17/18 fiscal year, Jacksonville will use a total collected fee of approximately \$3,000,000 to combat the challenges related to foreclosure and property abandonment.

The City of Jacksonville will also use fees collected from the Mortgage Foreclosure Registry for the creation of affordable housing as well as allocated funds from the State Housing Initiative Partnership (SHIP) to satisfy the federal match requirement under the HOME Investment Partnership program.

The Universal Applications require leveraged funds be used toward the project. The match requirements are as follows: Public Service (PS) 100% match 50% cash match and 50% in-kind contributions; Public Facilities Improvements (PFI) Construction 100% cash match; Acquisition 50% cash match dedicated to the acquisition of the project. The HOPWA Program has no match requirements. HOME Match is met using SHIP Funds. ESG Match is met with the Department of Social Services and Mental Health and Welfare and is \$5.4M. CDBG program does not have a match requirement, but as part of the Universal Application process, match and leverage of funds is required from applicants to encourage partnerships and collaborations to meet community needs. Approximately 23 million dollars are being leveraged with this year's allocation of federal funds through our partnerships.



**If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

Unfortunately, owners sometimes lose their properties due to unpaid taxes. Properties that are not purchased directly from the Clerk of Court will escheat to the City of Jacksonville. As a method of addressing the multitude of properties within the City's inventory and in compliance with State statutory requirements, these properties are deemed as surplus parcels that can be used for affordable housing. The properties are made available to eligible entities through property donation. Any property not donated will be placed for sale at public auction and the proceeds are then deposited into a locally established Affordable Housing Trust Fund.

Housing Trust Fund property inventory currently contains 101 properties that can be used for affordable housing. The aforementioned property donation period is nine (9) months from the date the properties were declared surplus by City Council. During this time period, the City will issue Requests for Proposals of no fewer than three properties and no greater than twenty properties to eligible entities with the capacity (institutional and financial) to acquire and create affordable housing for ownership. All donations are subject to a ten-year covenant and restriction that the resulting properties be maintained as affordable. Eligible entities have six (6) months from the date of conveyance to commence the construction of the affordable unit and six months from commencement of construction to complete the unit, for a total of twelve months. Any property that is not donated within nine (9) months of being declared surplus by City Council will be made available for purchase through an auction through the Real Estate Division of the City of Jacksonville. Property purchased through the auction carry a five-year covenant and restriction requiring that the property be maintained and any unit created on the property must be owner occupied. Properties will continue to be auctioned until no more remain. Proceeds from the sale of properties by auction will be deposited into an Affordable Housing Trust account for use of activities for the furtherance of affordable housing. To date, approximately four have been forwarded to auction.

**Discussion**

Approximately 1,288,647 residents will be helped with the CDBG funds allocation. Approximately 4,240 residents will be helped with the ESG funds allocation. Approximately 44 residents will be helped using the HOME Investment funds allocation. Approximately 1,715 residents will be helped using the HOPWA allocation. \$8,828,116 leverage of federal funds, \$2,027,007 leverage of state funds, \$8,855,771 leverage of local funds, and \$2,018,719 of in-kind leveraged funds will be matched with the over \$11 million dollars of CDBG, HOME, HOPWA, and ESG funds appropriated for the annual action plan. That is a total of over \$23 million dollars of leveraged funds added to the over \$11 million dollars of appropriated federal funds for a total flowing into the City of Jacksonville of over \$33 million dollars. This funding will go primarily to low to moderate income areas, homelessness issues, infrastructure, and public facility improvements. For further reference to the leverage of additional resources (private, state and local funds), please see attached 424 Form attached.

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Public Facility Improvements	2016	2021	Non-Homeless Special Needs	SCATTERED SITES City of Atlantic Beach City of Jacksonville - Duval County	Non-housing Special Needs	CDBG: \$3,542,576	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 325090 Persons Assisted
2	Economic Development/ Job Creation	2016	2021	Non-Housing Community Development	SCATTERED SITES City of Jacksonville - Duval County	Economic Development/ Job Creation	CDBG: \$43,225	Jobs created/retained: 200 Jobs
3	Neighborhood Revitalization	2016	2021	Removal of Blight, Public Safety and Health Initiatives	SCATTERED SITES NW CPAC SE CPAC Urban Core CPAC City of Jacksonville - Duval County	Neighborhood Revitalization (Public Safety, Blight)	CDBG: \$200,000	Public service activities for Low/Moderate Income Housing Benefit: 194000 Households Assisted Buildings Demolished: 25 Buildings
4	Non-Housing Special Needs	2016	2021	Non-Homeless Special Needs Non-Housing Community Development	SCATTERED SITES NW CPAC SE CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County	Non-housing Special Needs	CDBG: \$816,944	Public service activities other than Low/Moderate Income Housing Benefit: 95326 Persons Assisted

**Table 6 – Goals Summary**

**Goal Descriptions**

<b>1</b>	<b>Goal Name</b>	Public Facility Improvements
	<b>Goal Description</b>	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit
<b>2</b>	<b>Goal Name</b>	Economic Development/Job Creation
	<b>Goal Description</b>	Non-Housing Community Development
<b>3</b>	<b>Goal Name</b>	Neighborhood Revitalization
	<b>Goal Description</b>	Neighborhood Revitalization (Public Safety, Blight) Fair Housing Activities to approximately 200,000 residents. Approximately 45 meetings to date served 193,889 residents.
<b>4</b>	<b>Goal Name</b>	Non-Housing Special Needs
	<b>Goal Description</b>	Non-Housing Community Development; Non-Homeless Special Needs

## Projects

### AP-35 Projects – 91.220(d)

#### Introduction

Activities have been selected for inclusion in this Plan based on 2016-2021 Consolidated Plan priorities and public input. During the 2016/2021 Plan, HCDD will engage in community development activities through increasing the availability and quality of affordable housing, the delivery of public services, investment in neighborhood facilities, and economic development activities. In addition, HCDD balances the growing need for services with HUD regulations and budget constraints.

#### Projects

#	Project Name
1	Public Services
2	Administration
3	Program Delivery Costs
4	Public Facility Improvements
5	Economic Development
6	Slum/Blight
7	ESG Grant
8	HOPWA Grant Administration CoJ
9	HOME Administration
10	HOME Owner-Occupied Housing Rehabilitation
11	HOME Rental Rehabilitation
12	HOPWA Catholic Charities Jacksonville Regional Office
13	HOPWA Gateway Community Services
14	HOPWA Lutheran Social Services of NE Florida
15	HOPWA NE Florida AIDS Network
16	HOPWA NE Florida AIDS Network 2
17	HOPWA River Region Human Services

**Table 7 - Project Information**

**Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

Due to the limited amount of resources available, the City of Jacksonville cannot reserve funding based on a specific geographic target area. However, the City does provide an avenue whereby it prioritizes projects within those areas whenever such project is beneficial to area residents. Grant funding, is therefore, best utilized with the premise that it will directly assist low to moderate income residents. There are no obstacles to addressing underserved needs other than additional funds are required to be able to revitalize the communities.

**AP-38 Project Summary**  
**Project Summary Information**

1	<b>Project Name</b>	Public Services
	<b>Target Area</b>	SCATTERED SITES NW CPAC SE CPAC Urban Core CPAC City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-Housing Special Needs
	<b>Funding</b>	CDBG: \$816,944
	<b>Description</b>	There are 22 separate agencies that will be funded with CDBG funds for increased public services for low to moderate income residents.
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 1,288,647 low to moderate income residents will benefit from increased public services.
	<b>Location Description</b>	City of Jacksonville/Duval County.
2	<b>Planned Activities</b>	Arc Jacksonville \$40,649; Bridge of NE FL \$25,000; Catholic Charities \$50,000; City of Jacksonville Beach \$142,366; City of Neptune Beach \$44,895; Human Rights Commission \$20,000 (fair housing activities); Parks and Recreation City of Jacksonville \$176,800; Downtown Vision Alliance \$55,000; Edward Waters College \$25,000; Family Support Services of No FL \$10,000; Girl Scouts of Gateway Council \$25,000; JHA \$45,000; JALA \$20,000; Operation New Hope \$25,000; Pine Castle \$32,000; Project 180 \$12,250; Women's Center of Jacksonville \$42,710 and Clara White Mission \$25,273.67. With these awards and their leveraged funds, a total of 1,288,647 residents will have improved public services.
	<b>Project Name</b>	Administration
	<b>Target Area</b>	City of Jacksonville - Duval County

	<b>Goals Supported</b>	Neighborhood Revitalization Public Facility Improvements Economic Development/Job Creation Non-Housing Special Needs
	<b>Needs Addressed</b>	Neighborhood Revitalization (Public Safety, Blight Public Facility Improvements Economic Development/Job Creation Non-Housing Special Needs Housing Development for Homeownership
	<b>Funding</b>	CDBG: \$1,132,318
	<b>Description</b>	Administration for HCDD staff.
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	-
	<b>Location Description</b>	
	<b>Planned Activities</b>	Staff administration expenses.
<b>3</b>	<b>Project Name</b>	Program Delivery Costs
	<b>Target Area</b>	City of Jacksonville - Duval County
	<b>Goals Supported</b>	Neighborhood Revitalization Public Facility Improvements Economic Development/Job Creation Non-Housing Special Needs
	<b>Needs Addressed</b>	Neighborhood Revitalization (Public Safety, Blight Public Facility Improvements Economic Development/Job Creation Non-Housing Special Needs Housing Development for Homeownership
	<b>Funding</b>	CDBG: \$39,280
	<b>Description</b>	These are program delivery costs, which are salary/fringe expenses that helps with the delivery of the projects.
	<b>Target Date</b>	9/30/2017



	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	
	<b>Planned Activities</b>	Program delivery expenses.
<b>4</b>	<b>Project Name</b>	Public Facility Improvements
	<b>Target Area</b>	SCATTERED SITES City of Atlantic Beach City of Jacksonville - Duval County
	<b>Goals Supported</b>	Public Facility Improvements
	<b>Needs Addressed</b>	Public Facility Improvements
	<b>Funding</b>	CDBG: \$3,542,576
	<b>Description</b>	The activities are public facility improvements and infrastructure improvements.
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The activities are projected to help approximately 1,193,321 with improved infrastructure, ADA curb cuts, bike paths, park improvements, and public facilities improvements.
	<b>Location Description</b>	City of Jacksonville/Duval County,
	<b>Planned Activities</b>	Boys and Girls Club Springfield project Citi-teen Center \$891,710; Fire Rescue City of Jacksonville 2 ladder trucks \$1,000,000; Parks and Recreation Hogan's Creek Greenway Phase III \$168,500; Parks and Recreation Northbank Riverwalk Improvements \$134,000; Planning's Urban bike lanes \$130,000; Public Works ADA curb cuts \$900,000; Operation New Hope Klutho Window Restoration \$36,600; old Department of Health Building renovation on Montcrief \$200,330 and City of Atlantic Beach Jordon Park walking trail construction \$81,436
<b>5</b>	<b>Project Name</b>	Economic Development
	<b>Target Area</b>	SE CPAC City of Jacksonville - Duval County

	<b>Goals Supported</b>	Economic Development/Job Creation
	<b>Needs Addressed</b>	Economic Development/Job Creation
	<b>Funding</b>	CDBG: \$43,225
	<b>Description</b>	The activity is micro-enterprise
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	100 jobs are estimated in the Section 3 program.
	<b>Location Description</b>	Area wide in the City of Jacksonville/Duval County,
	<b>Planned Activities</b>	Assists low-moderate income individuals in becoming small business owners. The program provides a minimum of 15 hours of education, counseling and mentoring to give participants a foundation to build their enterprise or grow an existing small business. The program consists of four modules: Small Business Center Orientation, Entrepreneurial Assessment, Business Counseling Services and Achieve Your Business Dream.
6	<b>Project Name</b>	Slum/Blight
	<b>Target Area</b>	SCATTERED SITES NW CPAC SE CPAC Urban Core CPAC City of Jacksonville - Duval County
	<b>Goals Supported</b>	Neighborhood Revitalization
	<b>Needs Addressed</b>	Neighborhood Revitalization (Public Safety, Blight)
	<b>Funding</b>	CDBG: \$200,000
	<b>Description</b>	Code Enforcement of substandard housing and nuisance properties within Duval County, Jacksonville. The project addresses vacant and opened structures via board up; direct correlation exists between vacant/open/blighted properties and some criminal activities. Also, the project addresses abatement/securing of those properties, which create dangerous, blighting, and/or slum conditions within target areas and city-wide.

	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 700 properties improved using demolitions and board ups.
	<b>Location Description</b>	City of Jacksonville/Duval County.
	<b>Planned Activities</b>	Demolition of blighted buildings and board ups reducing slum and blight.
<b>7</b>	<b>Project Name</b>	ESG Grant
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	ESG: \$873,358
	<b>Description</b>	Administration funds to administer the ESG grant, HMIS data collection, homeless prevention and rapid re-housing activities.
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Homeless prevention and rapid re-housing activities for approximately 4,430 persons.
	<b>Location Description</b>	Duval MSA area.
	<b>Planned Activities</b>	HMIS data collection, homeless prevention and rapid re-housing activities.
<b>8</b>	<b>Project Name</b>	HOPWA Grant Administration COJ
	<b>Target Area</b>	City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-Housing Special Needs
	<b>Funding</b>	HOPWA: \$264,406
	<b>Description</b>	

	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	This is direct administration costs for the City of Jacksonville
	<b>Location Description</b>	Duval MSA area.
	<b>Planned Activities</b>	Emergency financial assistance, case management, AIDS care and education, short term rent, mortgage and utility assistance.
9	<b>Project Name</b>	HOME Administration
	<b>Target Area</b>	City of Jacksonville - Duval County
	<b>Goals Supported</b>	Neighborhood Revitalization Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs Housing Development for Homeownership
	<b>Funding</b>	HOME: \$225,848
	<b>Description</b>	Administration expenses for the HOME program.
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	
	<b>Planned Activities</b>	
10	<b>Project Name</b>	HOME Owner-Occupied Housing Rehabilitation
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Neighborhood Revitalization
	<b>Needs Addressed</b>	Neighborhood Revitalization (Public Safety, Blight
	<b>Funding</b>	HOME: \$1,765,634
	<b>Description</b>	

	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	31 families are expected to benefit.
	<b>Location Description</b>	City of Jacksonville/Duval County.
	<b>Planned Activities</b>	Owner-occupied rehabilitation.
<b>11</b>	<b>Project Name</b>	HOME Rental Rehabilitation
	<b>Target Area</b>	NW CPAC City of Jacksonville - Duval County
	<b>Goals Supported</b>	Neighborhood Revitalization
	<b>Needs Addressed</b>	Neighborhood Revitalization (Public Safety, Blight
	<b>Funding</b>	HOME: \$450,000
	<b>Description</b>	
	<b>Target Date</b>	9/30/2017
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	6 rental rehabilitation units are projected to benefit from these activities.
	<b>Location Description</b>	City of Jacksonville/Duval County.
	<b>Planned Activities</b>	Rental rehab on 6 units.
<b>12</b>	<b>Project Name</b>	HOPWA Catholic Charities Jacksonville Regional Office
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$1,071,873
	<b>Description</b>	Emergency financial assistance and case management program.
	<b>Target Date</b>	12/31/2018

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	An estimate of the number of families that will benefit from the activities is 525.
	<b>Location Description</b>	Scattered sites
	<b>Planned Activities</b>	Emergency financial assistance and case management for HIV/AIDS positive people.
<b>13</b>	<b>Project Name</b>	HOPWA Gateway Community Services
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$89,628
	<b>Description</b>	Linking people to housing.
	<b>Target Date</b>	12/31/2018
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	The estimated number is 55 persons.
	<b>Location Description</b>	City of Jacksonville, Duval County, and scattered sites.
<b>14</b>	<b>Planned Activities</b>	
	<b>Project Name</b>	HOPWA Lutheran Social Services of NE Florida
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$430,218
	<b>Description</b>	AIDS care and education; HOPWA housing program
	<b>Target Date</b>	12/31/2018

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	A total of 350 people are expected to benefit from the proposed activities.
	<b>Location Description</b>	AIDS Care & Education HOPWA Housing Program
	<b>Planned Activities</b>	AIDS Care & Education HOPWA Housing Program
<b>15</b>	<b>Project Name</b>	HOPWA NE Florida AIDS Network
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$557,300
	<b>Description</b>	Housing opportunities for persons with AIDS, short-term rent, mortgage, and utilities (STRMU)
	<b>Target Date</b>	12/31/2018
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 550 people will be helped with the proposed activities.
	<b>Location Description</b>	City of Jacksonville, Duval County, scattered sites.
	<b>Planned Activities</b>	Housing opportunities for persons with AIDS, short-term rent, mortgage, and utilities (STRMU)
<b>16</b>	<b>Project Name</b>	HOPWA NE Florida AIDS Network 2
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$100,000
	<b>Description</b>	Housing opportunities for person with AIDS, permanent housing placement (PHP)

	<b>Target Date</b>	12/31/2018
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Approximately 215 people will benefit from the proposed activities.
	<b>Location Description</b>	City of Jacksonville, Duval County, scattered sites.
	<b>Planned Activities</b>	Housing opportunities for person with AIDS, permanent housing placement (PHP)
<b>17</b>	<b>Project Name</b>	HOPWA River Region Human Services
	<b>Target Area</b>	SCATTERED SITES City of Jacksonville - Duval County
	<b>Goals Supported</b>	Non-Housing Special Needs
	<b>Needs Addressed</b>	Non-housing Special Needs
	<b>Funding</b>	HOPWA: \$172,066
	<b>Description</b>	Andy's Place -River Region is requesting HOPWA funding to provide affordable, stable supportive housing for 20 adults with HIV/AIDS and co-occurring substance use disorders and/or mental health disorders, as well as histories of criminal justice involvement. In addition to staffing and supportive services, funding will subsidize the provision of housing in 20 efficiency apartments at Andy's Place.
	<b>Target Date</b>	12/31/2018
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	A total of 20 is expected to benefit from the proposed activities.
	<b>Location Description</b>	City of Jacksonville, Duval County, scattered sites.



	<p><b>Planned Activities</b></p> <p>Based upon individual client needs, housing and supportive services will include permanent supportive housing, with substance use disorders and/or mental health treatment as individually needed and desired. Andy's Place provides onsite assistance and referrals, counseling and life skills development in areas such as social interaction, appropriate communication, decision making, budgeting, etc. With its decades of experience and expertise in the areas of housing, HIV/AIDS, substance use disorders treatment and mental health services, RRHS is uniquely equipped to assess various types and levels of services needed by individuals living with HIV/AIDS, and to ensure that the full range of services are provided confidentially, compassionately and cost-effectively in a comprehensive, integrated continuum of care.</p>
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## **AP-50 Geographic Distribution – 91.220(f)**

### **Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

The City works mainly on a citywide and countywide basis in order to provide services to all its low-income population. Nevertheless, the City continues to support the distressed neighborhoods which are most in need of assistance, known as the Urban Core. Community Development funding will continue to be targeted and priority given to viable projects in the Urban Core. This concept is a comprehensive long-term approach to neighborhood revitalization that focuses on community assets as a means of stimulating market driven redevelopment. It is a holistic approach that calls for sustained, multi-year commitments from the City, the private sector, and community-based partners. The infusion of resources to the Urban Core supports the stabilization of the area and spurs growth. The HCDD seeks to:

1. Create physical improvements through infrastructure, ADA accessibility, and streetscape improvements, code enforcement, and removal of slum and blight;
2. Improve housing conditions by targeting rehabilitation and new construction assistance in the low to moderate income areas, including the Northwest Quadrant and the Urban Core;
3. Improve the living conditions of residents; and
4. Spur economic growth and revitalization.

### **Geographic Distribution**

<b>Target Area</b>	<b>Percentage of Funds</b>
SCATTERED SITES	
NW CPAC	
SE CPAC	
Urban Core CPAC	
City of Atlantic Beach	1
City of Jacksonville Beach	2
City of Neptune Beach	1
City of Jacksonville - Duval County	100

**Table 8 - Geographic Distribution**

### **Rationale for the priorities for allocating investments geographically**

The Urban Core and the Northwest Quadrant are considered the most challenged of all of the target areas according to data such as housing problems, income, infrastructure, economic conditions, and transportation. This is supported by data in the Consolidated Plan's Market Analysis and Needs Assessment Sections. The rationale is also supported by the input received at the public hearings and stakeholder consultations as part of the Citizen Participation process of the Annual Action Plan.

In addition, there are three inter-local agreements. They are with the City of Atlantic Beach, City of Jacksonville Beach, and the City of Neptune Beach. All have low to moderate income areas of benefit with which CDBG funds are allocated to service those residents.

### **Discussion**

Due to the limited amount of resources available, the City cannot reserve funding based on a specific geographic target area. However, the City does provide an avenue whereby it prioritizes projects within those areas whenever such project is beneficial to area residents. Grant funding, is therefore, best utilized with the premise that it will directly assist low-moderate income residents. Qualified census blocks and tracts have been determined for an area-wide benefit.

## Affordable Housing

### AP-55 Affordable Housing – 91.220(g)

#### Introduction

The affordable housing goals are to expand affordable housing by providing: units of single-family homeownership through the State SHIP Program and HOME Programs, substantial rehabilitation using HOME and SHIP funds, and acquisition of existing units and rental development using a combination of HOME, and SHIP funds.

In this program year it is projected that approximately 159 people will be served using HOME funds on activities such as owner-occupied housing rehabilitation, rehabilitation of rental rehabilitation units, and newly constructed units coming online for a total of 43 households supported.

One Year Goals for the Number of Households to be Supported	
Homeless	1,578
Non-Homeless	3,414
Special-Needs	23
Total	5,015

**Table 9 - One Year Goals for Affordable Housing by Support Requirement**

One Year Goals for the Number of Households Supported Through	
Rental Assistance	5
The Production of New Units	13
Rehab of Existing Units	25
Acquisition of Existing Units	0
Total	43

**Table 10 - One Year Goals for Affordable Housing by Support Type**

#### Discussion

The City of Jacksonville/Duval County's ESG grant will provide homeless prevention and rapid re-housing services through its partners. In addition, HOPWA funds will be used to serve the HIV/AIDS positive population. State SHIP funds will be used for shelter improvements at the I.M. Sulzbacher Center. The ESG grant is projecting 4,430 residents will be served with homeless prevention/rapid re-housing activities to include payment of past due rent, utilities, financial counseling and other activities to bring the family to capacity. The HOPWA grant is also projecting 1,715 HIV/AIDS positive persons will be served with education services, short-term rent, mortgage and utilities assistance, emergency financial assistance, and permanent housing placement. The one-year goal for the number of households to be supported is 5,015.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

Public housing in Jacksonville is owned and operated by the Jacksonville Housing Authority (JHA) and comes in a variety of sizes and types, ranging from scattered-site duplex and quad apartments to high-rise apartments for seniors. JHA sets rents for these units based on each family's anticipated annual adjusted income. This section will analyze the most common public housing programs in Jacksonville, as well as residents' race and ethnicity characteristics.

JHA has 25 properties and serves more than 2,800 families. In 2016, the Consolidated Planning process identified the major needs of Jacksonville Public Housing as: continued maintenance for an aging but still high-quality portfolio, additional units to meet the demand for subsidized affordable housing, expanded accessibility, including units accessible to those with physical and developmental disabilities, and continued programs to assist residents to achieve self-sufficiency, financial literacy, and improve their living conditions.

The City of Jacksonville is committed to provide to low, very low, extremely low and moderate income residents of City of Jacksonville/Duval County with: quality affordable housing opportunities, neighborhood revitalization and stabilization activities, partnerships with private and public entities to optimize resources through innovative programs, while maintaining efficient and effective management of resources.

### **Actions planned during the next year to address the needs to public housing**

The JHA plans on the following actions during the next year:

- Maintain Jacksonville Housing Authority as a high performer agency
- Continue with quality assurance review program for residents files and maintain an annual occupancy rate of not less than 97% at all public housing sites
- Expand Housing Access and Choice
- Coordinate modernization and/or development activities with Capital funds, obligate and expend according to HUD requirements
- Achieve Stronger Commitment to Self-Sufficiency
- Forge Creative Collaborations with Community Partners
- Promote a Healthy, Engaged and Productive Workforce
- Apply for a Housing Choice Planning Grant
- Provide replacement housing as grants are awarded.

### **Finance and Procurement Goals**

- Maintain a clean audit

- Ensure 90% of Capital funds are obligated within 2 years
- Cross train for Yardi month-end close
- Review and update policies procurement policies

## Section 8

- Achieve and maintain high performer status
- Balance input and output for monthly transmissions
- Correct all problems identified within 7 days
- Ensure 95%-100% compliance

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

Neighborhood Network Centers (NNC) continues to provide computer and employment skills training for 200-300 residents. The Brentwood NNC is supported with HUD CDBG funds. It is anticipated that it will serve over 300-500 residents in computer literacy training, GED instructions, educational programs, job search activities, resume assistance, and internet access on an annual basis. It is currently supported by JHA and a grant from the CDBG funds. Goals: recruit residents to participate in NNC activities: 400; provide basic reading literacy and tutoring to program participants: 75; provide counseling and assessment services to program participants to determine career and education goals: 80; provide GED/ABE instructions, courses in Microsoft Office, keyboarding, internet access and Intro to Computers: 50; provide supportive services which will include transportation to assist participants with job searches and employment opportunities: 5.

Family Self-Sufficiency Program will provide case management services to targeted families in the Section 8 Program & Public Housing. Its main focus is to help these families achieve goals in education, employment, and homeownership. It is anticipated that it will assist 50 families to become homeowners and approximately 400 pursue self-sufficiency goals. It is currently financially supported by the Jacksonville Housing Authority and a grant from the CDBG. Goals: Recruit families that are receiving Section 8 for FSS Orientation: 240; conduct bi-monthly PCC meetings: 6; FSS Self-Sufficiency workshops for participants: 350; provide financial literacy and job training: 325; conduct graduation celebration for FSS participants to complete program: 20.

The Section 8 Homeownership Program will continue to provide financial literacy and credit repair to low income families. These families will be served through the FSS Program. Currently, this program is assisting approximately 80 Section 8 public housing families with financial literacy education and training. Goal: Approximately 80 program participants will complete and receive course certification in financial literacy sponsored by the United Way of NE FL

JHA continues to work cooperatively with resident councils in each of the public housing Resident Management Corporation (RMC) communities to implement and enforce standards and expectations that families should make an effort to achieve self-sufficiency as a goal. The resident councils are the

initiators of activities and services that aid residents in securing valuable resources to address their needs. RMC's are instrumental in assisting staff to implement educational programs and self-sufficiency programs. Goals: Increased number of active Resident Management Councils (RMC's) including the Resident Advisory Board (RAB): 10; Over 100 community service providers will present topics including: Healthcare, Medication/prescriptions, Wellness, Hurricane Preparedness, Eviction Prevention, Ministry Outreach, Adaptive equipment, Dental and related healthcare issues, Social Security & Medicare, Life Alert, and training on the use of smart phones.

**If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance**

Jacksonville Housing Authority is not a troubled PHA.

**Discussion**

JHA will continue the following actions to encourage public housing residents to become more involved in management and participate in homeownership:

The Jacksonville Housing Authority will continue to make reasonable efforts to identify the housing needs of the low to the extremely low income families who reside in the jurisdiction including elderly families, families with disabilities and households of various races and ethnic groups, and other families who are on public housing and Section 8 tenant-based assistance waiting lists. The importance of assisting low to moderate income persons to find suitable job training programs and gainful employment is crucial to resolving many of our community issues that impact our residents/families: crime, high unemployment and dependency on public assistance. The Family Self Sufficiency Program has been established with the Jacksonville Housing Authority since 1993.

The Jacksonville Housing Authority provides quality housing assistance to individuals and families of low and moderate income in the Northeast Florida region. JHA currently serves approximately 11,400 families which include the disabled, seniors and veterans through its public housing communities and the Housing Choice Voucher (HCV) Program (Section 8).

Jacksonville Housing Authority (JHA) vision is to be recognized as one of the premier housing authorities in the United States. JHA implements comprehensive plans to improve the physical conditions of units and expand the number of affordable housing units. They provide service to all types of clients and assist them in developing means to move up and out of assisted housing. Family units are dispersed throughout Duval County which makes the residents feel like a part of the community, and not targeted as low-income households.

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

The City of Jacksonville Neighborhoods Department, Housing and Community Development Division administer the Housing Opportunities for Persons with AIDS (HOPWA) and Emergency Solutions Grant (ESG) in conjunction with the Continuum of Care lead agency Changing Homelessness, Inc. In a coordinated effort, the City and its non-profit partners provide financial assistance to include rental, utility, application fees and supportive services encompassing case management, mental health counseling, drug abuse treatment/counseling, transportation, child care, etc. to the homeless and other special needs population. These funds also provide for the grant administration costs for the City and our partners to administer these funds, manage services to ensure effective delivery of programs and manage project goals and objectives.

City of Jacksonville/Duval County is focusing on planning efforts that create various ways to address the issues of homelessness and chronic homelessness. It is difficult to accurately measure the number of persons at-risk of becoming homeless. It is impossible to gauge at any one time the number of people who are threatened with eviction, unemployment, foreclosure, or termination of utilities. Families and individuals are at-risk of becoming homeless when they no longer have any cushion against the perils of life. Most commonly, a family is at-risk when they live paycheck-to-paycheck without any savings for sudden emergencies. That is the new face of the homeless. The new face are families whose bonuses have been cut, or their work hours lessened, or they financed 100% of their mortgage and walked away from it because they could no longer afford it. The new face of homelessness is no longer the drug addict in the street, it may be our neighbors, friends, or family members.

### **Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The 2017-18 one-year goals to address the special needs of persons with AIDS who are not homeless and to help homeless persons make the transition to permanent housing and independent living, the HOPWA grant will provide funds to address these populations. Specifically, HOPWA will provide 1,715 non-homeless special needs persons with assistance. The program provides the following major components of assistance to achieve the annual goals for the following activities: short-term rent/mortgage and utility assistance will be provided to 1,425 persons; shelter and supportive services for HIV/AIDS persons dually diagnosed with substance abuse and/or mental health problems. In addition to a permanent supportive housing facility for 75 HIV/AIDS infected persons, permanent housing placement for 215 persons with HIV/AIDS with security deposit assistance.

The City is very fortunate to have the following 10 homeless agencies to partner with: Arc Jacksonville, Catholic Charities, Ability Housing, Clara White Mission, Gateway, Lutheran Social Services of NE Florida, NE Florida AIDS Network, River Region, Salvation Army, and I.M. Sulzbacher Center. The following are



their one-year goals and a total compilation of goals to reduce and potentially end homelessness:

Arc Jacksonville - 150 intellectually or physically disabled persons through the ESG grant will be helped to receive affordable housing;

Catholic Charities - 46 very-low income persons through the ESG grant will be provided emergency assistance and financial help along with 19 LMI persons will receive rapid re-housing. In addition, through the HOPWA grant, Catholic Charities will reach out to 650 families for rent or mortgage assistance, will provide to 200 transitional housing units short-term rents, provide 400 families with utility assistance of up to \$500.00 and provide case management to 8,509 persons.

Ability Housing - Up to 800 persons will be helped in homeless prevention and rapid re-housing under the ESG grant including but not limited to quality housing, affordable rents, access to supportive services and resident engagement and empowerment services.

Clara White Mission - Up to 100 persons will be served with transitional housing, supportive services and vocational training under the ESG grant.

Gateway Community Services - Up to 55 people, who are homeless or almost homeless, will receive housing support services who are living with AIDS/HIV or seeking treatment of recovery for drug use disorders. HOPWA grant funding will be used for this service.

Lutheran Social Services - Up to 350 people will be helped through the use of the HOPWA grant that will provide assistance with rent, mortgages, and utilities to those who are homeless or at risk of being homeless and that are AIDS/HIV positive.

NE Florida AIDS Network - Up to 550 people will be provided assistance with rent, mortgages, and utilities who are homeless or at risk of being homeless and that are AIDS/HIV positive. They will provide stabilizing interventions to HOPWA eligible households experiencing a financial crisis as a result of their health condition or economic circumstances.

River Region - The HOPWA grant funding will provide stable, affordable housing for up to 20 people with HIV/AIDS and co-occurring substance use disorders and/or mental health disorders, as well as histories of criminal involvement.

I.M. Sulzbacher Center - Under the ESG grant, up to 1,500 persons will be helped with homeless prevention and rapid re-housing services.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The I.M. Sulzbacher Center and Salvation Army will provide transitional housing and outreach activities to at least 2,700 persons who are unsheltered in addition to operating an emergency shelter and providing meals and a warm, safe place away from the elements. Clara White Mission will provide transitional housing and/or vocational, culinary, construction and janitorial training for 380 homeless persons.

The CoC has engaged Focus Strategies to complete a System-wide Analytics Program (SWAP) analysis of the current system with a focus on the “front door” of emergency housing. SWAP is a joint project of Focus Strategies and the National Alliance to End Homelessness. SWAP is designed to enable communities to use local data to understand what their current system is accomplishing and analyze outcomes when system and program changes are made. The SWAP tools can be used to prioritize which strategy to implement to reduce homelessness over a period of up to five years. One of the most powerful outputs of the SWAP is an estimate of how the size of community’s homeless population will change over a five-year period as the result of the programmatic and investment changes being modelled. Communities can use this tool to assess the impact of policy changes to measure their effectiveness on outcomes. The SWAP is a very powerful tool that can help leaders and policy makers assess the pros and cons of different approaches and choose a strategic direction that will have the greatest impact on reducing homelessness. We anticipate that the largest unmet need of transitional housing will be for youth ages 18 – 24.

The CoC will utilize the Challenge Grant (\$258,500) and the federally funded Emergency Food and Shelter Program (EFSP) (\$461,000) to assist 49,371 persons with homeless prevention programs, daily feeding programs, shelter for women and children. Agencies that provide services under the Challenge and EFSP grants are Ability Housing, I.M. Sulzbacher Center, JASMYN, Quigley House, Catholic Charities, Clara White Mission, Lutheran Social Services, Hubbard House and Daniel Memorial in addition to Five Star Veterans Center. Presbyterian Social Ministries provides a safety net for homeless youth with the HomeSafe Program (\$524,222) which provides permanent supportive housing for 57 youth.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

When analyzing the data from the most recent PIT in regards to the sub-populations identified, the two characteristics found most frequently are mental illness and substance abuse, in both the sheltered and unsheltered categories. This data would seem to indicate that a bulk of homeless persons are battling another underlying issue(s) and as such, are in need of housing and supportive services. Addressing these needs given dwindling funding on a federal, state, and local level creates several obstacles. First, establishing ongoing support services for persons who are formerly homeless is difficult. Secondly, unemployment levels in Duval County continue to be high and lack of employment is a key factor in a person’s ability to retain housing and finally, there is a limited supply of affordable housing units within City limits, specifically for the very low income. To that end, the City works within the means available and awards federal funds (HOME, HOPWA, CDBG, ESG) to supportive housing projects within City limits.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

To help the low-income individuals and families avoid becoming homeless, the City of Jacksonville will work over the next year to improve health and stability by linking health care with homeless assistance programs and housing, advance stability for youth aging out of systems such as foster care and juvenile justice, and improve discharge planning for people who have frequent contact with hospitals and criminal justice systems. Some of the members of the CoC that provide services for persons being discharged from publicly funded institutions, mental health facilities, foster care and other youth facilities, in addition to employment, education and social services are: Daniel Memorial, Mental Health Resource Center, Gateway Community Services, Youth Crisis Center, Five STAR Veterans Center, JASMYN, Jewish Family & Community Services, River Region Human Services, Jacksonville Sheriff's Office, and the United Way of Northeast Florida.

Youth aging out of foster care and the justice system are assisted with housing and employment services with \$131,000 being used for the I.M. Sulzbacher Homeless Outreach Team, which includes four (4) Case Managers, one (1) Psychiatrist and one (1) Medical Specialist. The Outreach Team also addresses the needs of those persons that have been incarcerated in addition to those being discharged from health care institutions with employment, education and social service needs. Ability Housing provides affordable supportive housing for low-income persons helping them to become stabilized. The Arc of Jacksonville provides employment opportunities for persons who are challenged with mental disabilities. Salvation Army and the I.M. Sulzbacher Center provide case management services to ensure that eligible persons receive assistance from both public and private agencies in addition to The Clara White Mission that also provide case management, employment opportunities and transitional housing.

Homeless service providers actively work with River Region managing the Veterans and Mental Health Court that facilitates positive outcomes for homeless persons with law enforcement issues. In addition, Presbyterian Ministries HomeSafe program (\$524,222) provides supportive housing which includes recovery support, employment coaching and life skills enhancement for 57 homeless persons and The Safe Spaces program provides rapid re-housing and case management for 7 battered women to help integrate them into mainstream living.

## **Discussion**

The CoC has expanded Rapid Rehousing and Homeless Prevention through the award of Supportive Services for Veteran Families grants. This multiyear application has been successful because it was built upon the Continuum of Care model of Changing Homelessness applying as a lead agency with sub-

grantees to provide the direct services. In the 2016 grant year, 500 Veteran households received services, 81% with a rapid re-housing intervention.

The City of Jacksonville in collaboration with Changing Homelessness, Inc., the lead agency for the Continuum of Care as one of seventy-one communities actively participating in Built for Zero, a national initiative lead by Community Solutions, Inc. will continue to pursue the goal of achieving “functional zero” for Veteran homelessness and chronic homelessness. The community is on track to achieve the Veterans goal in 2017.

The Housing for Persons with AIDS (HOPWA) is key to providing housing assistance for the AIDS population. Through entitlement and competitive grants, Jacksonville will continue to provide financial assistance for housing and support services for low-income persons with AIDS or related diseases and their families. Funds will continue to be used for acquisition, rehabilitation, lease, repair of facilities, new construction, project-based or tenant-based rental assistance, planning, support services, operating cost, short-term rent, mortgage and utility assistance and administrative expenses.

The City of Jacksonville is committed to increase community engagement through oversight and management of the ESG and HOPWA grants, collaborations with the CoCs non-profit agencies and other private organizations to increase service capacity, expand economic opportunities, increase sustainable employment, improve access to mainstream programs and services, reduce financial vulnerability, and increase affordable housing through permanent supportive housing.

**AP-70 HOPWA Goals– 91.220 (I)(3)**

One year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	2,155
Tenant-based rental assistance	0
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	20
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	255
Total	2,430

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

The City of Jacksonville's local government's role is to manage growth and development. Zoning and subdivision regulations are administered with flexibility and designed to be non-exclusionary. The PUD zoning district specifically enables developers to be innovative with subdivision layout, housing types or styles, and mixed uses. Regulations, therefore, do not discriminate against a particular type of housing. The City of Jacksonville has adopted the Florida Building Code. These building codes are designed to ensure that minimum health and safety standards are met and therefore, do not unnecessarily influence the housing delivery system.

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

The City of Jacksonville relies on multiple strategies to remove barriers to affordable housing. These strategies include (1) land use regulation, planning and coordination; (2) incentives and financing; and (3) education and outreach. The City land use policies play a significant role in determining the amount and availability of affordable housing within a community. City land use policy gives the location of housing types and densities. Zoning is the planning tool for implementing a housing development. Through zoning incentives, private and nonprofit developers can help the City address the housing needs of its low- and moderate-income population. Moreover zoning incentives that increase the density of housing development and provide for mixed uses, including transit, are important tools for expanding the local supply of both affordable homeownership and renter housing.

The City of Jacksonville provides incentives and financing for affordable housing projects through application of federal funds to support the efforts of for-profit and nonprofit developers of affordable housing, including CHDOs, as well as through housing opportunities offered through the Jacksonville Housing Authority and the Jacksonville Housing Finance Authority. Incentives and financing for affordable housing cover both homeownership and rental housing programs and include inducements to support inclusionary affordable housing.

The programs that support inclusionary affordable housing include, but are not limited to: the Limited Repair Program and Utility Tap-In Program, both of which improve one or all of the major building systems such as electrical, plumbing (inclusive of septic systems and water connection to City services), ventilation, roofing, and weatherization; the purchase assistance program (Head Start to Homeownership); and development of affordable homes for ownership or rental units; and permanent supportive housing.

In addition, the City of Jacksonville performs education and outreach regarding affordable housing in a number of ways. Its website educates residents and community stakeholder organizations about programs that are currently funded. The Neighborhoods Department regularly meets with Citizen

Participation Advisory Committees (CPACs) representing Jacksonville's neighborhoods as a means to continually educate the public about housing and community activities undertaken by the City, as well as to obtain input about current needs or issues. The City and its partners offer many public services such as financial literacy counseling, budget counseling, homebuyer education, foreclosure counseling and/or intervention, homeless prevention, rapid re-housing, case management, and many other types of services to residents to assist them on forming an educated plan toward affordable housing.

**Discussion:**

The City of Jacksonville allocated CHDO Development HOME funds to purchase units for rental and/or homeownership for low-income families. The areas are racially identified creating affirmative fair housing. Staff believes that creating affirmative fair housing by creating diversified communities ultimately levels the playing field.

The City continues to encourage local support service providers to expand existing Consumer Credit Counseling and Purchase Assistance Programs with funding assistance where possible. Additionally, the HCDD will continue working with community groups to seek additional resources to build consumer credit education counseling and awareness among low income and minority residents to include local faith-based organizations, higher education institutions, Head Start programs and other forums for fair housing.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

The following introduces other action and strategies that the City of Jacksonville will implement, whenever possible, in the fiscal year 2017/2018. They are as follows:

1. To meet underserved needs;
2. Foster and maintain affordable housing;
3. Reduce lead-based paint hazards;
4. Reduce the number of poverty-level families; and
5. Enhance the coordination of public/private partnerships.

### **Actions planned to address obstacles to meeting underserved needs**

The City of Jacksonville, through the Consolidated Plan and Annual Action Plans, petitions for federal funds as an Urban County Entitlement, to assist the needs of residents that have been traditionally underserved by existing local agencies. The activities funded are carefully designed to provide appropriate and needed services, particularly to those that may not be eligible for assistance from other local services, those that are geographically isolated by lack of transportation, and those who lack basic amenities in their neighborhoods. Some examples may include senior citizens, the frail and elderly, the mentally or physically disabled, the homeless, and infants or youths. The City continues to work diligently to offer programs that meet the needs of the underserved.

### **Actions planned to foster and maintain affordable housing**

In this year's Annual Action Plan, HOME funds are used for substantial housing rehabilitation of owner-occupied units. In addition, rental rehabilitation is funded by the HOME Program along with the State funded SHIP Program. In this year's Plan, six units are projected to be completed that are rental rehabilitation units. A total of 13 new affordable housing units will come online this year and 15 owner-occupied units are projected to be completed. In total, 44 additional affordable housing units will be fostered and maintained as quality, affordable housing stock.

### **Actions planned to reduce lead-based paint hazards**

In 1978, the use of lead-based paint was declared hazardous and prohibited in residential housing. Due to the proportion of pre- 1978 housing units within the Jacksonville city limits, the City is required to comment on efforts to identify housing units in which lead may be present and to remove this hazard. Lead is a particular concern in units where children reside. HUD regulations have been unified and now require that lead-based paint inspections be expanded. The reduction of elevated lead blood levels ("EBL") in children is a top priority for HUD. The City of Jacksonville requires that inspections be conducted on all Annual Action Plan general housing rehabilitation projects involving construction dating prior to 1978. Lead-based paint reports are generated from the inspections and assessments to identify the presence and of hazards. The city requires that all contractor workers have a lead certificate



in order to work on a pre-1978 project. The amount of federal subsidy provided determines the course of action taken when the repair, remediation, abatement, or use of lead-safe methods in order to make the unit lead-safe. A Clearance Report is required on all units where lead is identified and located.

### **Actions planned to reduce the number of poverty-level families**

The strategies outlined in the Annual Action Plan are intended to serve the City's anti-poverty strategy by planning for expanded housing, economic development opportunities for LMI persons, and public services, such as the Chamber of Commerce Small Business Center, to help with this strategy. In addition, the City will continue to contract with business and train residents under the Section 3 Program in order to provide job trade skills. This helps to increase the availability of jobs for the low to moderate income population. It is only by improving our citizens' living conditions, employment opportunities, and access to services that they may emerge from poverty.

### **Actions planned to develop institutional structure**

The City of Jacksonville/Duval County is a consolidated government headed by Mayor Lenny Curry.

The institutional structure of the City of Jacksonville/Duval County program is largely established. The program's structure has 3 components.

1. The formal, official governance of the City Council;
  2. The representative membership of the Jacksonville Housing and Community Development Commission;
  3. The leadership and management of the Neighborhood Department Housing and Community Development Division.
- The City Council is the legislative body of the City of Jacksonville's consolidated government and is responsible for making the laws that govern our way of life. These 19 Council Members, who are elected to four-year terms and serve as part-time legislators, have almost unlimited power to enact legislation in order to provide for the needs of our community. For fair representation throughout the community, the city is divided into 14 districts of nearly equal population and each of these districts elects a single council member. The other five council members represent the entire community 'at large.' In May of each year the Council elects a President and Vice President to serve one-year terms beginning the first of July. The President then assigns members to Standing and Special Committees.
  - The Jacksonville Housing and Community Development Commission is comprised of 11 members. The Commission guides the Housing and Community Development Division in its policies and procedures along with review and approval of the Annual Action Plan, LHAP, AI, Consolidated Plan, CAPER, GPR and the budget for the projects each year. The group has adopted organizational by-laws, establishes basic policy for the program and provides recommendations to the Management and Budget Review Committee (MBRC).

- Administration of the program is conducted through the City of Jacksonville Neighborhoods Department Housing and Community Development Division.

Through all 3 elements, the City works to strengthen existing partnerships and build new relationships with public and private entities ensuring maximum benefit and outcomes from the federal funds investments.

### **Actions planned to enhance coordination between public and private housing and social service agencies**

Actions planned listed below help to enhance coordination and build stronger partnerships among agencies. Some of the actions include: Mayor's Office will present a proclamation designating April 17 – 22 National Community Development Week. Local and federal officials will participate to observe the contributions of the CDBG program to the City of Jacksonville; Annual Easter Egg Hunt and Book Fair; Single family and Multi-family Affordable Housing Tour; What Community Development Means to Me Youth Poster Contest; Grand Opening of the Beaver Street Veterans Villas Permanent Housing; Grand Opening Reception of Gateway's New Outpatient/Administrative Building; and an In-Service Meeting at the Mary Singleton Center. In addition, Fair Housing Education was celebrated in April with one of the activities being a 2-day fair housing symposium. A total of 41 separate fair housing outreach events reaching 193,889 residents were held.

### **Discussion:**

The City of Jacksonville is continually refining its strategies to foster affordable housing, reduce lead-based paint hazards, reduce the number of families in poverty, develop institutional structure, and enhance coordination of agencies. By enhancing coordination and developing better collaboration, the HCCD will work to create an environment in which affordable housing is supported and included.

In addition, the City is committed to a comprehensive program of monitoring and evaluating the progress of housing and community development activities and reporting accomplishments to HUD. The goal of the jurisdiction is to ensure long-term compliance with the applicable regulations and standards, particularly Title II of the Cranston-Gonzalez National Affordable Housing Act, as amended through December 31, 1998.

The City has established its monitoring process to include the Housing & Community Development Division as the monitor of the four federal programs. The monitoring process is designed to ensure that a system of continuous communication and evaluation is in place. The monitoring process will facilitate the evaluation of program accomplishments in relation to the goals and objectives established in contracts by allowing the City to review all programs, files, and housing service providers in order to assess strengths, weaknesses, performance capabilities and accomplishments. Information gained from the reviews will give the City an opportunity to determine if programs and/or strategies are working, benefits are being achieved, needs are being met and objective and goals are being accomplished. Both qualitative and quantitative methods of evaluation will be used.

Pre-contract negotiation conferences are held to finalize contracts and/or letters of understanding and

post-award conferences are conducted to reiterate the terms of the contracts and/or terms of the letters of understanding and ensure that all parties understand their responsibilities and the terms of the contract. Technical assistance will be rendered continually on a monthly basis and at least one monitoring visit will be conducted for each recipient annually. The entire monitoring process will involve six basic steps; pre-monitoring contract, in-office review, monitoring visits, post review, written report and monitoring letter and follow up.

The focus of the monitoring plan will center on key indicators, which demonstrate if programs are operating effectively and efficiently. The plan will help the City to ensure that housing programs and internal policies are consistent. Where projects and/or programs have experienced delays, assessments will be conducted to determine the extent to which the delay is beyond the control of the housing and/or service provider and/or the extent to which original priorities, objectives and schedules were unrealistic.

Monitoring activities for the Consolidated Plan will incorporate all program requirements of CDBG, HOME, ESG, HOPWA and SHIP. This includes reviewing and documenting projects for eligibility, maintaining record-keeping requirements and reviewing financial transactions, inclusive of budgets and expenditures. Since the Consolidated Plan is an integrated, comprehensive document, expansions and modifications of monitoring procedures will be continually conducted to comply with all federal regulations. Another aspect of monitoring is the long-term affordability, in accordance with regulatory requirements, for housing related projects.

## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

The following addresses the program specific requirements for the Annual Action Plan. It includes information regarding the Community Development Block Grant (CDBG), HOME Investment Partnership Program, and Emergency Solutions Grant (ESG).

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	150,274
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>150,274</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

## HOME Investment Partnership Program (HOME)

### Reference 24 CFR 91.220(l)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City of Jacksonville is using and will use HOME funds for eligible activities and costs, as described in 24 CFR § 92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in § 92.214. The City also uses State Housing Initiative Program (SHIP) funds from the State of Florida, as well as other appropriate leveraged funds. The City sometimes uses SHIP funds as a local match from developers.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

When HOME funds are used to finance a homebuyer program, properties must remain affordable in accordance with HOME guidelines for the applicable number of years from the date of initial purchase. If the resale of the property is completed prior to the end of the affordability period, the balance of the loan is immediately due and payable to the City. Recaptured funds will be returned to the HOME funds as program income and be used for additional homeownership activities in accordance with the requirements set forth in 24 CFR Part 92.254 as amended or waived by HUD.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

Must meet and comply with the following resale/recapture requirements:

The City will provide a Deferred Payment Loan at 0% interest for a period of **10 years** from the date of closing and execution of the Note and Mortgage, or until one of the events of sale or default occur as listed below:

- (1) Home Buyer sells, refinances, transfers or disposes of the property by any means, including bankruptcy, foreclosure, or deed in lieu of foreclosure;
- (2) The Home Buyer no longer occupies the unit as their principal residence; or
- (3) The Home Buyer dies, or if married couple, the survivor dies.

If an event of default or sale shall occur during the term of this loan, the Home Buyer must repay the Lender or its designee an amount equal to the original principal loan amount, or the amount by which Net Proceeds of sale are available after payment of the First Mortgage and closing costs if Net Proceeds are insufficient to fully repay the original principal.

Other than for these events of sale or default, no payments of principal or interest are due during

the term of said Agreement. At the end of the period, if no event of sale or default has occurred, the full amount of the principal is forgiven, and no further obligations exist for repayment of the principle sum.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

HOME funds **will not be used** as a refinance mechanism to secure debt for multifamily rental housing projects; however, any funds used for the purpose of acquisition and/or rehabilitation/construction must comply with the affordability requirements and remain attached to subject property for the period of affordability. Units will be for the purpose of affordable ownership or rental units.

### **Emergency Solutions Grant (ESG)**

#### **Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

The City of Jacksonville follows the standards set forth in CFR 24, Part 576. The City is in the process of revising the Policies and Procedures Manual to make sure that the manual is up to date on all protocols and procedures. It is available at the HCDD office and upon request.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

Changing Homelessness Inc. is the lead Continuum of Care and are consulted on all aspects of the Emergency Solutions Grant. The coordinated assessment system is designed to assist individuals who are homeless with finding and obtaining housing. The coordinated assessment system or coordinated intake system is managed by the Mental Health Resource Center (MHRC). MHRC provides coordinated intake services to individuals who are homeless in Duval Metro Statistical Area (MSA). Intake Specialists use the Vi-SPDAT (Vulnerability Index-Service Prioritization Decision Assistance Tool) to assess individuals and determine the most appropriate housing interventions for each person served. Intake specialists conduct assessments at MHRC's Homeless Service Center, at hot-spot locations throughout Duval MSA, and on the streets. The staff also assists clients with obtaining documentation needed to qualify for housing programs. The staff maintains one community-wide housing waiting list and refers individuals as housing openings become available. Through this process, Northeast Florida is able to prioritize resources and help those who are most in need of services. Staff also assists individuals with applying for government entitlements and identifying other services to address their needs.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The method of making sub-awards is through a competitive Universal Application process. Full access is provided to grass roots, faith-based and other community organizations and they are encouraged to submit applications through UA Process and attend the Mandatory Technical Assistance and Budget Workshops. Several public meetings are held along with public service announcements are provided to meet public comment consultation requirements. The process is examined each year in order to make improvements.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The lead agency of the Continuum of Care (Changing Homelessness) has had homeless/formerly homeless persons on its Board of Directors and the sub-recipients have homeless or formerly homeless in decision making capacities. The City of Jacksonville continues to the maximum extent possible to have workshops and public hearings in an effort to encourage the underserved to express their needs and concerns. In addition, quarterly homeless agencies meetings are held to compare processes, problems, network, and improve our services.

5. Describe performance standards for evaluating ESG.

The professional staff of the Neighborhoods Department, Housing and Community Development Division monitors all projects in the Consolidated Plan/Action Plan to ensure sub-recipients are complying with projected performance standards, contractual requirements, and applicable federal regulations. The standards and procedures that will be used to monitor activities carried out in the Consolidated Plan includes: Pre-award conferences that will be held to finalize contracts or letters of understanding and post award conferences will be conducted to discuss and explain in detail the terms of the contracts or terms of the letters of understandings, each awarded agency will be required to sign. Agencies with challenges meeting their contractual obligations both programmatic and financial will be monitored during the mid-term and a comprehensive close-out monitoring. Technical assistance will be rendered on an on-going basis and at least one monitoring visit will be conducted for each sub-recipient annually. The entire monitoring process will involve six basic steps: pre-monitoring contact, in-office review of recipient files and backup documentation, on-site monitoring visit, post review of documentation, written report, monitoring letter and follow-up.

## **Housing Trust Fund (HTF)**

### **Reference 24 CFR 91.220(l)(5)**

#### **1. Distribution of Funds**

- a. Describe the eligibility requirements for recipients of HTF funds (as defined in 24 CFR § 93.2).
- b. Describe the jurisdiction's application requirements for eligible recipients to apply for HTF funds.
- c. Describe the selection criteria that the jurisdiction will use to select applications submitted by eligible recipients.
- d. Describe the jurisdiction's required priority for funding based on geographic distribution, which is a description of the geographic areas of the State (including areas of low-income and minority concentration) in which it will direct assistance during the ensuing program year.
- e. Describe the jurisdiction's required priority for funding based on the applicant's ability to obligate HTF funds and undertake eligible activities in a timely manner.
- f. Describe the jurisdiction's required priority for funding based on the extent to which rents for units in the rental project are affordable to extremely low-income families.
- g. Describe the jurisdiction's required priority for funding based on the financial feasibility of the project beyond the required 30-year period.
- h. Describe the jurisdiction's required priority for funding based on the merits of the application in meeting the priority housing needs of the jurisdiction (such as housing that is accessible to transit or employment centers, housing that includes green building and sustainable development features, or housing that serves special needs populations).
- i. Describe the jurisdiction's required priority for funding based on the location of existing affordable housing.
- j. Describe the jurisdiction's required priority for funding based on the extent to which the application makes use of non-federal funding sources.

2. Does the jurisdiction's application require the applicant to include a description of the eligible activities to be conducted with HTF funds?

3. Does the jurisdiction's application require that each eligible recipient certify that housing units assisted with HTF funds will comply with HTF requirements?



**4. Performance Goals and Benchmarks.** The jurisdiction has met the requirement to provide for performance goals, consistent with the jurisdiction's goals established under 24 CFR 91.215(b)(2), by including HTF in its housing goals in the housing table on the SP-45 Goals and AP-20 Annual Goals and Objectives screens.

**5. Rehabilitation Standards.** The jurisdiction must establish rehabilitation standards for all HTF-assisted housing rehabilitation activities that set forth the requirements that the housing must meet upon project completion. The jurisdiction's description of its standards must be in sufficient detail to determine the required rehabilitation work including methods and materials. The standards may refer to applicable codes or they may establish requirements that exceed the minimum requirements of the codes. The jurisdiction must attach its rehabilitation standards below. If the jurisdiction will not use HTF funds for the rehabilitation of housing, enter "N/A".

In addition, the rehabilitation standards must address each of the following: health and safety; major systems; lead-based paint; accessibility; disaster mitigation (where relevant); state and local codes, ordinances, and zoning requirements; Uniform Physical Condition Standards; and Capital Needs Assessments (if applicable).

**6. Resale or Recapture Guidelines.** Below, the jurisdiction must enter (or attach) a description of the guidelines that will be used for resale or recapture of HTF funds when used to assist first-time homebuyers. If the jurisdiction will not use HTF funds to assist first-time homebuyers, enter "N/A".

**7. HTF Affordable Homeownership Limits.** If the jurisdiction intends to use HTF funds for homebuyer assistance and does not use the HTF affordable homeownership limits for the area provided by HUD, it must determine 95 percent of the median area purchase price and set forth the information in accordance with §93.305. If the jurisdiction will not use HTF funds to assist first-time homebuyers, enter "N/A".

**8. Limited Beneficiaries or Preferences.** Describe how the jurisdiction will limit the beneficiaries or give preferences to a particular segment of the extremely low- or very low-income population to serve unmet needs identified in its consolidated plan or annual action plan. If the jurisdiction will not limit the beneficiaries or give preferences to a particular segment of the extremely low- or very low-income population, enter "N/A."

Any limitation or preference must not violate nondiscrimination requirements in § 93.350, and the jurisdiction must not limit or give preferences to students. The jurisdiction may permit rental housing owners to limit tenants or give a preference in accordance with § 93.303 only if such limitation or preference is described in the action plan.

**9. Refinancing of Existing Debt.** Enter or attach the jurisdiction's refinancing guidelines below. The guidelines describe the conditions under which the jurisdiction will refinance existing rental housing project debt. The jurisdiction's refinancing guidelines must, at minimum, demonstrate that rehabilitation is the primary eligible activity and ensure that this requirement is met by establishing a minimum level of rehabilitation per unit or a required ratio between rehabilitation and refinancing. If the jurisdiction will not refinance existing debt, enter "N/A."

**Discussion:**

Since the ESG funds are not sufficient to cover the homelessness problem, the City utilizes other federal funds such as CDBG, HOPWA, and HOME to assist with homelessness issues through non-profit organizations that provide such services. HOME funds are partially used for permanent supportive housing.