

DIRECTORY OF SERVICES
for Persons with Disabilities
2018 Edition

City of Jacksonville

Disabled Services

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EDITOR'S NOTE

This directory is intended to be a resource document of local and national agencies, and organizations serving people with disabilities.

Although an attempt was made to obtain complete and accurate information, many things do not remain constant. Therefore, if you know of additional agencies, services, or corrections to be made, please contact:

Disabled Services Division
117 West Duval Street, Suite 205
Jacksonville, Florida 32202-4111

www.coj.net

www.jaxada.com

(904) 630-4940 (Voice)
(904) 630-4933 (TDD)
(904) 630-4775 (Captel)
(904) 630-3476 (Fax)

The agencies listed in this guide can be of great assistance to persons with disabilities and their family members. Assisting persons with disabilities to gain their greatest level of independence in education, employment, transportation, and daily living skills enables them to be contributing members in today's society. Visually impaired or blind persons should contact our office to ask for this publication in Braille or on tape. This entire Directory is also located on our website.

Neither this Division, nor the City of Jacksonville endorses, or recommends any of the charitable or private for profit businesses listed in this directory, but rather have provided this information so individuals may contact the organizations directly to compare prices, services, and special accommodation features. The information listed under each organization has been provided by the organization and does not represent the opinion or viewpoint of the Division or the City of Jacksonville on the programs or services offered by the organization. For further information, consult your local telephone directory.

Connect with us

www.jaxada.com

TIPS FOR DEALING WITH AGENCIES

There are numerous public, as well as private nonprofit, organizations that provide services to people with disabilities. When you locate the appropriate agency/service, the following suggestions may help you save time, and spare you frustration.

- A. Be sure you have contacted the proper agency.
 - 1. If you do not understand the receptionist, ask him/her, to repeat the name of the agency/organization.
 - 2. Be sure the agency contacted can/will serve the individual(s) with a particular disability.
 - 3. Most agencies (public and private) have specific eligibility criteria. Find out what they are. If that particular agency cannot help, ask if they can refer you to an appropriate agency or contact person.
- B. Record all the information you gather.
 - 1. Name of agency and the name of the person you spoke with.
 - 2. Date you made contact.
 - 3. The agency's recommendation for action.
- C. Ask if the agency requires you to submit specific documents, such as:
 - 1. Birth certificate
 - 2. Social Security Card
 - 3. Medical Information
 - 4. Other
- D. Be patient, be pleasant, but persistent.

Emergency / Crisis Numbers

Emergency Services

| | |
|---|--------------------|
| Medical, Fire or Police Emergency | 911 |
| “Hubbard House” Battered Partner Hotline | 904-354-3114 |
| | 904-354-3958 TDD |
| Abuse Hotline (Children & At-Risk Adults) | 800-962-2873 |
| | 800-453-5145 TDD |
| Police-Non- Emergency | 904-630-0500 |
| Sexual Assault Response Center | 904-549-4600 |
| United Way of NE Florida | 211 / 904-390-3200 |

Alcohol and Drug Abuse Services

| | |
|----------------------------------|--------------|
| AA Information Center (24 hours) | 904-399-8535 |
| Gateway Community Services | 904-646-4889 |
| River Region Human Services | 904-899-6300 |

Legal Assistance

| | |
|------------------------------------|--------------|
| Disability Rights Florida | 800-342-0823 |
| Jacksonville Area Legal Aid (JALA) | 904-356-8371 |
| Three Rivers Legal Services, Inc. | 904-394-7450 |

Financial Assistance

| | |
|------------------------------------|---------------|
| Builders Care | 904-727-3443 |
| Catholic Charities | 904-354-4846 |
| Community Connection | 904-350-9949 |
| NE Florida Community Action Agency | 904- 632-1469 |
| Social Services Division | 904-630-2469 |

Food

| | |
|------------------------------|--------------|
| Clara White Mission (meals) | 904-354-4162 |
| Downtown Ecumenical Services | 904-358-7955 |
| Florida’s Hunger Hotline | 866-348-6479 |
| Food Stamps | 866-762-2237 |
| Meals on Wheels | 904-224-1400 |

Shelters

| | |
|---|--------------|
| Changing Homelessness | 904-337-0171 |
| City Rescue Mission | 904-387-4357 |
| I.M. Sulzbacher Center for the Homeless | 904-359-0457 |
| Salvation Army | 904-356-8641 |
| Trinity Rescue Mission | 904-355-1205 |

Mental Health and Family Counseling

| | |
|---|--------------|
| Family Counseling Service | 904-239-3677 |
| Homeless Service Center Link and Quest | 904-358-2411 |
| Mental Health Association | 904-730-8291 |
| Mental Health Resource Center South | 904-642-9100 |
| Quality of Life Center (mental health & developmental disabilities) | 904-398-2020 |

Health Services and Hospitals

| | |
|---|--------------|
| Baptist Medical Center | 904-202-2000 |
| Beaches Baptist Hospital | 904-627-2900 |
| Baptist Medical Center South | 904-271-6000 |
| Duval County Health Department Information | 904-253-1000 |
| Health Care Administration Agency Consumer Assistance | 888-419-3456 |
| Mayo Clinic | 904-953-1410 |
| Medicaid – Access Florida | 866-762-2237 |
| Medicare Customer Service | 800-633-4227 |
| Memorial Medical Center | 904-399-6111 |
| St. Vincent’s Hospital Riverside | 904-308-7300 |
| St. Vincent’s Hospital Southside | 904-296-3700 |
| UF Health Jacksonville (formerly Shands) | 904-244-0411 |
| Volunteers in Medicine | 904-399-2766 |
| Wolfson Children’s Hospital | 904-202-8000 |

Employment Services

| | |
|--------------------------------------|--------------|
| Career Source | 904-356-5627 |
| Division of Blind Services | 904-348-2730 |
| Jacksonville Human Rights Commission | 904-630-1121 |
| Vocational Rehabilitation | 904-348-2770 |
| Workman's Compensation | 904-798-5806 |

Other Important Numbers

| | |
|--|------------------|
| Emergency Preparedness Center | 904-630-2472 |
| AIDS Hotline NE Florida | 904-356-1612 |
| Jacksonville Children's Commission | 904-630-3647 |
| Social Security Administration | 800-772-1213 |
| | 800-325-0778 TDD |
| Military Affairs Veteran Services Division, City of Jacksonville | 904-630-3680 |
| Senior Services Division, City of Jacksonville | 904-630-3450 |
| Victim Services Division, City of Jacksonville | 904-630-6300 |

TDD Telephone Numbers

| | |
|----------------------------|------------------|
| City Hall Information | 904-255-8008 |
| Disabled Services Division | 904-630-4933 |
| | 904-630-4940 V |
| Florida Relay Number | 800-955-8771 TDD |
| | 800-955-8770 V |

Additional National Agencies

| | |
|---|--------------|
| American Liver Foundation | 212-668-1000 |
| American Parkinson's Disease Association | 800-223-2732 |
| American Stroke Association | 888-478-7653 |
| Amyotrophic Lateral Sclerosis (ALS) Association | 202-407-8580 |
| Asthma and Allergy Foundation of America | 800-727-8462 |
| Better Hearing Institute | 202-449-1100 |
| Brain Injury Association | 800-444-6443 |
| Cancer Society | 800-227-2345 |
| Children's Craniofacial Association | 800-535-3643 |

Additional National Agencies continued

| | |
|--|--------------|
| Children's Hospice International | 800-242-4453 |
| Cleft Palate Foundation 1-800-24-CLEFT | 800-242-5338 |
| Cornelia De Lange Syndrome Foundation | 800-223-8355 |
| | 800-753-2357 |
| Crohn's & Colitis Foundation of America | 800-343-3637 |
| Drug Abuse Hotline | 866-314-5864 |
| Endometriosis Association | 800-992-3636 |
| Hear Now – National Hearing Aid Bank | 800-648-4327 |
| Huntington's Disease Society | 800-345-4372 |
| International Dyslexia Association | 800-222-3123 |
| Juvenile Diabetes Foundation | 800-223-1138 |
| Multiple Sclerosis 24 Hour Info Line | 800-344-4867 |
| Myasthenia Gravis Foundation | 800-541-5454 |
| National Adoption Center for Special Needs and Physically Disabled Children | 800-862-3678 |
| National AIDS Hotlines | 800-342-2437 |
| | 800-243-7889 |
| National Hearing Aid Society Help-line | 800-521-5247 |
| National Hospice and Palliative Care Organization Help-line | 800-658-8898 |
| National Neurofibromatosis Foundation | 800-323-7938 |
| National Reyes Syndrome Foundation | 800-233-7393 |
| National Spasmodic Torticollis Association | 800-487-8385 |
| Simon Foundation for Incontinence | 800-237-4666 |
| Stuttering Foundation of America | 800-992-9392 |
| Tourette's Syndrome Association | 800-237-0717 |
| Tuberous Sclerosis Alliance | 800-225-6872 |
| United Leukodystrophy Foundation | 800-728-5483 |
| United Ostomy Association | 800-826-0826 |

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ADVISORY/ADVOCACY

Contents:

Council of Citizens with Low Vision
Disabled American Veterans (DAV)
Disabled Persons Protection Commission
Disabled Services Division
First Coast Long Term Care Ombudsman Council
Military and Veterans Service Center (MVSC)
National Council of Disability
National Council on Independent Living (NCIL)
National Federation of the Blind (NFB)
National Multiple Sclerosis
National Organization on Disability (NOD)
National Rehabilitation Association (NRA)
Telecommunications for the Deaf, Inc. (TDI)

Council of Citizens with Low Vision

2200 Wilson Boulevard, Suite 650

Arlington, VA 22201

Telephone: 844-460-0625

Email: FCCLV@cclvi.org

Website: www.cclvi.org

CCLVI is a membership organization comprised of individuals with low vision and their family members and professionals working in the field of low vision. CCLVI serves as a clearinghouse on low vision and promotes education of the public, advocates for research and legislation to facilitate the maximum use of low vision. CCLVI offers competitive college scholarships for undergraduate and graduate students with low vision. Members receive the quarterly magazine, "Mission Access", available in large print, on cassette or via e-mail.

Disabled American Veterans (DAV)

1439 Parental Home Road

Jacksonville, FL 32216

Telephone: 904-720-0244

Toll Free: 877-426-2838

Website: www.dav.org

Includes but not limited to comprehensive case management, counseling benefits, transportation, emergency food and clothing needs, etc. Services are provided to all eligible qualifying veterans.

Disabled Persons Protection Commission

300 Granite Street, Suite 404

Braintree, MA 02184

Telephone: 617-727-6465

TTY: 888-822-0350

Fax: 617-727-6469

Website: <http://www.mass.gov>

If you would like to make a report of abuse or neglect call:

Abuse Reporting Hotline: 800-426-9009.

The Awareness and Action curriculum was developed by persons with disabilities in partnership with the Building Partnerships for the Protection of Persons with Disabilities Initiative (BPI). The curriculum, film and accompanying materials were created to educate persons with disabilities and others about the difficult subject matter of abuse committed against persons with disabilities.

Disabled Services Division

117 West Duval Street, Suite 205

Jacksonville, FL 32202

Telephone: 904-630-4940

TTY: 904-630-4933

Email: Disabledservices@coj.net

Website: www.jaxada.com

The Mayor's Disability Council raises awareness of the needs of persons with disabilities by assisting in the formulation of solutions to meet those needs by providing a public forum.

Become involved: Your input matters and your participation guide our focus. The Mayor's Disability Council meets the first Tuesday of every month at Jacksonville City Hall, 4th floor, Mayor's Conference Room, 3:00 pm-5:00 pm.

First Coast Long Term Care Ombudsman Program

4040 Esplanade Way, Suite 380

Tallahassee, FL 32399-7000

Phone: 850-414-2323 or toll-free 1-888-831-0404

Fax: 850-414-2377

Email: LTCOPInformer@elderaffairs.org

The mission of the Florida Long-Term Care Ombudsman Program is to protect the health, safety, welfare and civil rights of long-term care residents by investigating and resolving complaints, promoting the enforcement of laws and regulations, and advising and recommending policy to state and federal governments on long-term care issues.

Military and Veterans Service Center at Florida State College at Jacksonville (MVSC)

601 W. State Street

Jacksonville, FL 32202

Telephone: 904-357-8890

Toll Free: 800-700-2795

Fax: 904-632-3287

Email: vets@fscj.edu

Website: <http://www.fscj.edu/military-veterans/>

Days and Hours of Operation: Monday - Friday, 8:00am to 4:00 pm, for better service, please call for an appointment

The Military and Veterans Service Center (MVSC) provides assistance and resource referral services to active military, veterans, and their family members.

National Council on Disability

1331 F Street Northwest, Suite 850

Washington, DC 20004

Telephone: 202-272-2004

TTY: 202-272-2074

Fax: 202-272-2022

The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress on issues affecting 54 million Americans with disabilities. NCD is composed of 15 members appointed by the President and confirmed by the U.S. Senate. In the 1986 report *Toward Independence*, NCD first proposed that Congress should enact a civil rights law for people with disabilities.

National Council on Independent Living (NCIL)

2013 H Street Northwest, 6th Floor

Washington, DC 20006

Telephone: 202-207-0334

TTY: 202-207-0340

Fax: 202-207-0341

NCIL advances independent living and the rights of people with disabilities through consumer-driven advocacy. NCIL envisions a world in which people with disabilities are valued equally and participate fully.

National Federation of the Blind (NFB)

200 East Wells Street

Baltimore, MD 21230

Telephone: 410-659-9314

Fax: 410-685-5653

Website: www.nfb.org

The purpose of the National Federation of the Blind is two-fold—to help blind persons achieve self-confidence and self-respect and to act as a vehicle for collective self-expression by the blind.

By providing public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families, members of the NFB strive to educate the public that the blind are normal individuals who can compete on terms of equality. Greater Jacksonville Chapter, National Federation of the Blind of Florida, 904-292-2871.

National Multiple Sclerosis Society – North Florida Chapter

8940 Western Way, Suite 16

Jacksonville, FL 32256

Phone: 904-332-6810

Toll Free: 800-344-4867

Fax: 904-332-0898

Email: MSNORFLA@NMSS.ORG

Website: <http://www.nationalmssociety.org/Chapters/FLN>

The North Florida Chapter offers an extensive variety of programs, services, resources and connections for people living with and affected by MS: including family members, caregivers and other members of their support systems. Opportunities include: information and referral, peer support, financial assistance, and volunteer opportunities. Please call Chapter for details.

National Organization on Disability (NOD)

77 Waters Street, Suite 204

New York, NY 10005

Telephone: 646-505-1154 ext 122

Fax: 646-505-1184

Email: info@nod.org

Website: www.nod.org

NOD promotes the fuller participation of Americans with disabilities in all aspects of community life. Its primary program is the Community Partnership Program, a network of 2000 towns, cities, and counties nationwide. NOD's Community Partnerships undertake many different kinds of activities to improve attitudes toward persons with disabilities, expand educational and employment opportunities, eliminate physical barriers, and expand participation in religious, cultural, and recreational activities. NOD's quarterly newsletter, Report, is available upon request.

National Rehabilitation Association (NRA)

5900 Barclay Drive

Alexandria, VA 22315

Telephone: 703-836-0850

TTY: 703-836-0849

Fax: 703-836-0848

Website: www.nra.org

NRA members work to eliminate barriers and increase employment opportunities for people with disabilities. We provide our members opportunities for advocacy and increased awareness of issues through professional development and access to current research topics. Together, we work towards a society where there are no barriers, environmental or attitudinal, to full employment and participation in life.

Telecommunications for the Deaf, Inc. (TDI)

8630 Fenton Street, Suite 604

Silver Spring, MD 20910

Telephone: 301-589-3786

TTY: 301-589-3006

Fax: 301-589-3797

Website: www.tdi-online.org

TDI was established in 1968 originally to promote further distribution of TTY's in the deaf community and to publish an annual national directory of TTY numbers. Today, it is an active national advocacy organization focusing its energies and resources to address equal access issues in telecommunications and media for four constituencies in deafness and hearing loss, specifically people who are deaf, hard of hearing, late-deafened or deaf-blind.

ASSISTANCE

Contents:

Able United
Aging True (formerly Urban Jacksonville)
Allsup
Agency for Persons with Disabilities (APD)
Beaches Emergency Assistance Ministry (BEAM)
Catholic Charities of Jacksonville
Downtown Ecumenical Services Council, Inc. (DESC)
Elder Source
Florida Association of Centers for Independent Living/
Incentive Personal Assistant Services
Florida Department of Children & Families/ Adult Services Program
Hart Felt Ministries
Jacksonville Area Legal Aid, Inc. (JALA)
Jewish Family & Community Services
Legacy Planning Law Group
Lutheran Social Services of Northeast Florida
Northeast Florida Community Action Agency, Inc. (NFCAA)
Secure Choices Insurance Services
Social Services Division
Three Rivers Legal Services

Able United

P. O. Box 44034

Jacksonville, FL 32231

Toll Free: 888-524-2253

Email: customerservice@ableunited.com

Website: www.ableunited.com/

An ABLE United account offers Floridians with disabilities a tax-free way to save while maintaining government benefits.

Aging True

4250 Lakeside Drive, Suite 116

Jacksonville, FL 32210

Telephone: 904-807-1203

Fax: 904-807-1220

Website: www.agingtrue.org

Days and Hours of Operation: Monday-Friday 8:00 am-5:00 pm

Aging True is a non-profit, charitable organization enabling home-based senior independence in Northeast Florida. We have served hundreds of thousands of seniors, their families and the community in our five decades of operation. Through the services our professionals developed and administer, we provide seniors with the care and assistance they need to live independently. Our health, nutritional and financial care programs are designed specifically to serve and educate the frail elderly and disabled in our region.

Our mission is to provide essential and innovative services and care for individuals, families and communities throughout Northeast Florida to prepare for and support graceful aging.

Allsup

300 Allsup Place

Belleville, IL 32223

Telephone: 800-279-4357

Website: www.allsup.com

Founded in 1984 by Jim Allsup, a former Social Security field representative, Allsup was the first Nationwide, private Social Security disability claims services company. The company built its reputation on the philosophy of "You stay at home. We do the work." They also have an expert understanding of the specialized needs of those with disabilities. Please contact Allsup for specific information regarding representation and the approval process for obtaining SSDI benefits.

Agency for Persons with Disabilities (APD)

3631 Hodges Boulevard #B

Jacksonville, FL 32224

Telephone: 904-992-2440

Fax: 904-992-2442

Website: <http://apd.myflorida.com/>

The primary mission of the APD is to support persons with developmental disabilities in living, learning, and working in all aspects of community life. APD assists with Family and Supported Living Waiver; Consumer Directed Care Plus; Florida Freedom Initiative; Waitlist: Charts - No. of Individuals Waiting for Waiver Services; Recipient Wait List Rule; Medicaid Waiver Enrollment and Service Delivery; 5- Year Employment Initiative.

Beaches Emergency Assistance Ministry (BEAM)

850 6th Avenue South, Suite 400

Jacksonville Beach, FL 32250

Telephone: 904-241-2326

Fax: 904-241-7447

Website: www.jaxbeam.org

BEAM is a not-for profit that operates in Duval County and provides limited amounts of emergency assistance for paying for food, rent expenses and utilities. Other services are offered. Any financial aid is for Beaches residents only. Homeless programs and rehousing assistance can be obtained.

Catholic Charities of Jacksonville

134 East Church Street

Jacksonville, FL 32202

Telephone: 904-354-4846

Fax: 904-354-4718

Website: www.catholiccharitiesjax.org

Hours of Operation: Monday-Friday, 9:00 am – 4:30 pm

Emergency Assistance Department: Provides emergency financial assistance to prevent homelessness with rent/mortgage, electric, water and gas bills, as well as deposits. NO WALK INS. All appointments are made through the appointment line. They also have a food pantry available to those in need (only eligible once in a six month period).

Downtown Ecumenical Services Council, Inc.

215 North Ocean Street

Jacksonville, FL 32202

Telephone: 904-358-7955

Fax: 904-358-3135

Website: www.descjax.org

Offers rent help for households with elderly, children, or a documented disability or illness, which prohibits work.

Elder Source

4160 Woodcock Drive, 2nd floor

Jacksonville, FL 32207

Telephone: 904-391-6600 (office),

Toll Free: 888-242-4464 (toll free elder help line)

Fax: 904-391-6601

Website: www.myeldersource.com

Days and Hours of Operation: Monday-Friday, 8:00 am – 5:00 pm

Elder Source is a private non-profit organization that oversees the provision of state and federally funded in-home and community-based services to maintain or improve quality of life for eligible senior citizens of Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. Area agencies are federally legislated senior advocate organizations established in 1964 through the enactment of the Older Americans Act.

Elder Source receives state and federal funding through the Department of Elder Affairs. Funded programs serve active seniors as well as the frail elder population. Services are provided by priority standards to the most needy as funding permits.

AGENCY PROGRAMS:

Community Care for the Elderly (CCE)

Medicaid Waiver/Home and Community Based Waiver (MW/HCBS): Aging and Disabled Adult (ADA) Medicaid Waiver, Assisted Living (AL) Medicaid Waiver Alzheimer's Disease Initiative (ADI)

Home Care for the Elderly (HCE)

Elder Refugee Services

Serving Health Insurance Needs of Elders (S.H.I.N.E.) Emergency Home Energy Assistance (EHEAP)

OLDER AMERICAN ACT PROGRAMS:

Home Delivered Meals Nutrition Program (Meals on Wheels) Congregate Meals Nutrition Program

Supportive Services

Family Caregiver Support Program (FCSP)

Relatives as Parents Program of Jacksonville (RAPPJAX)

**Florida Association of Centers for Independent Living/
Incentive Personal Assistant Services**

325 John Knox Road, Building C, Suite 132

Tallahassee, FL 32303

Telephone: 850-575-6004

Toll Free: 866-575-6044

Fax: 850-575-6093

Email: info@floridacils.org

Website: <http://www.floridacils.org/JPPAS.html>

The James Patrick Memorial Work Incentive Personal Assistant Services program provides financial assistance to persons who are gainfully employed and have severe or chronic disabilities that require assistance from a personal care attendant (PCA) for at least 2 activities of daily living such as self-care, including ambulation, bathing, dressing, eating, grooming, and toileting, and other similar tasks.

Florida Department of Children & Families – Adult Services Program

5920 Arlington Expressway

Jacksonville, FL 32211

Telephone: 904-723-2000

Fax: 904-727-3746

Website: www.myflorida.com

Days and Hours of Operation: Monday-Friday, 8:00 am -5:00 pm

To be eligible for services through the Adult Services Program an individual must be elderly or disabled. For most programs elderly is defined as 60 and older; disabled adults may be 18 through 59 years of age. Programs Include: Adult Protective Investigations, Protective Supervision Services to include: Supportive Services, Placement Services, Home Care for Disabled Adults, Community Care for Disabled Adults.

Duval County

Southside Service Center – Duval

3740 Beach Boulevard, Suite 3720

Jacksonville, FL 32207

Fax: 904-723-2079

Gateway Service Center

5000-1 Norwood Avenue

Jacksonville, FL 32208

Fax: 904-723-2079

The Florida Department of Children and Families has adopted an integrated approach to programs and services as we work to help improve the lives of individuals and families. Every day, the men and women at the Florida Department of Children and Families work hard to protect the vulnerable, promote strong and economically self-sufficient families, and advance

Florida Department of Children & Families – Adult Services Program continued

personal and family recovery and resiliency. We protect children, the elderly and the disabled from abuse and neglect. We are responsible for nearly 19,000 children in foster care, and we find permanent homes for children who cannot safely be reunited with their families. We also offer services that help families on a day-to-day basis. We provide food stamps and temporary cash assistance and determine eligibility for Medicaid. We provide access to substance abuse and mental health treatment and we work with community partners who provide services to families threatened by homelessness and domestic violence.

Hart Felt Ministries

7235 Bonneval Road, Suite 232

Jacksonville, FL 32256

Telephone: 904-861-2799

Website: hartfelt.org

Mission Statement: A Christ-centered organization, providing through a network of community volunteers, cost-free support services and companionship tailored to the needs of qualified elderly and other adults who require assistance in living independently.

Eligibility Requirements: Persons in need of physical assistance for transportation or day to day activities, i.e. frail elderly; disabled adults 18 and over, i.e. vision, auditory, amputees; adults with chronic illness, i.e. Multiple Sclerosis, Parkinson's, Alzheimer's, Stroke; adults with the following illnesses if any available volunteers have previous training and experience: mental health disorders, mental disabilities; care receiver must be able to communicate with volunteer or have companion accompany them.

Jacksonville Area Legal Aid, Inc. (JALA)

126 West Adams Street

Jacksonville, FL 32202

Telephone: 904-356-8371

Fax: 904-356-8285

Website: www.jaxlegalaid.org

Days and Hours of Operation: Monday-Friday, 8:30 am – 5:00 pm

Fees, if applicable/Form of Payment: Eligibility guideline may apply

Jacksonville Area Legal Aid is a non-profit organization dedicated to providing high quality civil (non-criminal) legal advice, representation and education to disadvantaged children, families and individuals residing in Duval, Clay, Nassau and St. Johns counties so as to protect their lifestyle and living conditions and promote self-sufficiency.

Programs Include: Community Development, Fair Housing Advocacy Center Mental Health Advocacy Project.

Jewish Family & Community Services

6261 DuPont Station Court East

Jacksonville, FL 32217

Telephone: 904-448-1933

Fax: 904-448-0349

Website: <https://jfcsjax.org/>

Days and Hours of Operation: By appointment only

The mission of Jewish Family & Community Services is to strengthen the entire community by providing family and individual services, without prejudice, in the Jewish tradition of helping people help themselves.

Programs Include: Counseling (on a sliding scale)-individual, family or children therapy, Financial Assistance Program. Persons can receive food three times in a 12 month period. Bring picture ID for person and family members.

Legacy Planning Law Group

9957 Moorings Drive, Suite 301

Jacksonville, FL 32257

Telephone: 904-367-2318

Website: www.legacyplanninglawgroup.com/

Legacy Planning Law Group is dedicated to working with individuals and families to help protect the assets they have built throughout their life, and make everything simpler for families who have lost a loved one. We help thoughtful people achieve the peace of mind that comes with planning their personal legacy and passing on family harmony.

Our legal team will work closely with you to make arrangements to help get things in order including addressing the following essential concerns:

- Who Makes Financial Decisions Should You Become Unable
- Which Assets Go to Which Heirs
- Avoiding the Probate Process
- What Type of End of Life Care Do You Want
- Care for Minor or Disabled Children

Lutheran Social Services of Northeast Florida

4615 Phillips Highway

Jacksonville, FL 32207

Telephone: 904-448-5995

Fax: 904-448-6044

Website: www.lssjax.org

Days and Hours of Operation:

Philips Highway Main Office: 8:30 am – 5:00 pm, weekdays

*Food Bank: 8:00 am - 4:00 pm, Monday-Friday.

Motivated and guided by the compassion of Christ, the mission of Lutheran Social Services of

Lutheran Social Services of Northeast Florida continued

Northeast Florida is to serve and care for people in need. Programs Include:

*Second Harvest Food Bank, including recovered food distribution, Kids Café program with Weekend Meals and Summer Meals and Food for Families Mobile Pantries.

*Refugee and Immigrant Services, including initial resettlement, employment, career ladder and youth services.

*AIDS Care and Education, including prevention education, case management and the Jail LINC (Linking Inmates Needing Care) program.

*Representative Payee Services to help people receiving Social Security benefits who cannot manage their finances responsibly due to chronic mental illness, substance abuse or age.

Northeast Florida Community Action Agency, Inc. (NFCAA)

4070 Boulevard Center Drive, Suite 200

4500 Building

Jacksonville, FL 32207

Telephone: 904-398-7472

Fax: 904-398-7414

Website: www.nfcaa.net

Days and Hours of Operation: Monday-Friday, 8:00 am – 5:00 pm

The mission of the Northeast Florida Community Action Agency, Inc. (NFCAA) is to promote public awareness of the causes and conditions of poverty in Northeast Florida and promote a greater understanding of the root causes of poverty and institutional barriers to self-sufficiency, and advocacy of humane public policies.

Family Self-Sufficiency Program

Low-Income Home Energy Assistance Program Vulnerable Population Program

Youth Programs Wellness Program

The Emergency Food Assistance Program (TEFAP) Housing Rehab Program Emergency

Weatherization Assistance Program, Home Ownership,

Earned Income Tax Filings, Individual Development Accounts, GEDs & Post-Secondary Education.

Secure Choices Insurance Services

1624 3rd Avenue North

Jacksonville Beach, FL 32250

Telephone: 904-242-8893

Fax: 904-242-0163

Website: <http://securechoicesinsurance.com/>

Secure Choices Insurance Services is a local agency in Jacksonville, Florida, specializing in Retirement Planning. I am an excellent source of information on Medicare Supplements, Medicare Advantage Plans, Prescription Drug Plans, Long Term Care, Life Insurance and Tax Deferred No Risk Annuities.

Social Services Division

1809 Art Museum Drive, Suite 100

Jacksonville, FL 32207

Telephone: 904 630-2469 (appointment line)

Office: 904-630-0969

Fax: 904 630-8598

Email: SocialServices@coj.net

Days and Hours of Operation: Monday-Friday 8:00 am – 5:00 pm

Next day appointments are made for Duval County residents by phone only through the appointment line number listed. The appointment line opens at 9:30 am, Monday thru Friday (except holidays), and appointments are given on a “first-caller, first-served” basis. Eligibility for programs described is determined according to specific need, household income (Federal Poverty Guideline), and resources.

Limited temporary financial assistance may be provided due to illness, unemployment or other unanticipated misfortune which results in the loss or reduction of income. Payments are normally made for shelter needs, utility services and grocery orders. The amount of assistance is determined by unmet need, but limited to the division’s maximum budget for the household size. Other programs Include: Assisted Living Facilities (ALF) placement may be utilized when prescribed by the doctor for an individual, and pending permanent disability or fixed income. Wintertime heating assistance may be provided for eligible citizens who are elderly and/or disabled. Payments from the division may be used for gas, electric, kerosene, or other heating needs. Case management and temporary financial assistance is provided for those living with HIV/AIDS.

Three Rivers Legal Services, Inc.

3225 University Blvd South, Suite 220

Jacksonville, FL 32216-2762

Telephone: 904-394-7450

Fax: 904-855-4117

Website: www.trls.org

Three Rivers Legal Services, Inc. is a local, non-profit corporation, which provides free civil legal services to low-income, eligible clients in seventeen counties throughout North Florida.

Our mission is to provide quality legal assistance to the poor, abused, disabled and elderly of North Florida and to empower and educate them through preventive legal education.

Three Rivers Legal Services was established in November 1977 after the merger of Storefront Legal Aid in Gainesville, Florida and a legal aid component of Suwannee River Economic Council in Live Oak. The new program first received funding from the Legal Services Corporation in 1978 to serve seven counties in North Central Florida. Five more counties were added in 1979 and in 2004 the program again expanded and now provides advice and legal assistance to low income persons in seventeen counties throughout North Florida.

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ASSISTIVE RESOURCES

Contents:

Almost Home – Adult Day Care Center
Almost Home – Assisted Living Facility
Alzwear
Apex Companion Care
Canine Companions for Independence, Inc.
Caring Hand Home Care
Center for Applied Special Technology (CAST)
Elite Homecare Companion Service
Extension Home Care
Florida Alliance for Assistive Services and Technologies (FAAST)
Florida Telecommunication Relay, Inc.
Friends of Adult Day Services (FOADS)
Guide Horse Foundation
Harris Communications
ILRC Brooks Temporary Loan Closet
Learning Ally
LKR Personalized Care
National Association of the Deaf
National Captioning Institute (NCI)
National Library Service for the Blind and Physically Handicapped
National Odd Shoe Exchange
New Horizons Service Dogs, Inc.

ASSISTIVE RESOURCES CONTINUED

Contents:

Prism Health Services

The Seeing Eye

Senior Bistro

Southeastern Guide Dogs, Inc.

Talking Books /Special Needs Library

Temple Sisterhood Braille Group

WJCT Radio Reading Service

Almost Home – Adult Day Care Center

3604 Cardinal Point

Jacksonville, FL 32257

Telephone: 904-731-4002

Website: www.almosthomeseniorservices.com/

Almost Home provides adult day care services in a community setting beyond the home. Our DayBreak center offers meals, activities and care for your loved ones away from home during the day. Services are designed to maximize function and to slow one's decline.

Almost Home – Assisted Living Facility

9664 Hood Road

Jacksonville, FL 32257

Telephone: 904-292-9600

Website: www.almosthomeseniorservices.com/assisted-living.html

Almost Home has two 14-bed assisted living facilities that specializes in care of Alzheimer's residents and those with other memory impairment disorders.

Alzwear

4495-304 Roosevelt Boulevard, Suite 259

Jacksonville, FL 32210

Telephone: 904-723-1841

Website: <https://alzwear.com/>

As Alzheimer's progresses, even the most vivid and permanent memories become distant and then lost forever. Reminiscing Therapy is widely used in the treatment of Alzheimer's Patients and focuses on gently retrieving and preserving memories. Asking an Alzheimer's patient the simplest question (like their name or where they are from) may cause frustration and anxiety. So starting the conversation can be the most difficult step in your encounter with a patient.

Alzwear™ was born out of the need and desire to help give caregivers, family and friends a way to connect with someone suffering from the disease. Just knowing their name, hometown, or name of a loved one can open the floodgates of a meaningful conversation.

Apex Companion Care

6789 Southpoint Parkway, Suite 200B

Jacksonville, FL 32216

Telephone: 904-346-3026

Fax: 904-346-3074

Website: <http://apexhealthcare.com/index.php>

Almost Family is a leading provider of home health nursing, rehabilitation and personal care services. We are a family of companies with names you can trust. For over thirty years, we have been providing skilled compassionate home health care in our local communities. We bring our expertise into the home - the ideal setting to promote healing, comfort and support to those facing the challenges of aging.

Canine Companions for Independence, Inc.

8150 Clarcona Ocoee Road

Orlando, FL 32818

Telephone: 407-522-3300

Fax: 407-522-3347

Website: www.cci.org

Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly-trained assistance dogs and ongoing support to ensure quality partnerships.

Caring Hand Home Care

9050 Cypress Green Drive, #103

Jacksonville, FL 32256

Telephone: 904-733-8778

Fax: 904-733-8776

Website: <http://acaringhandjax.com/>

A Caring Hand provides comprehensive home care services for patients who have been seriously injured, have had recent major surgery, are ill, or having difficulty with aging due to physical, mental, or medical limitations. In almost all cases, being able to remain at home is preferable, and less expensive, than being admitted to a hospital or other healthcare facility to receive needed healthcare. A Caring Hand offers you the ability to obtain needed medical services and assistance at home, which is the focus of the future.

Center for Applied Special Technology (CAST)

40 Harvard Mills Square, Suite 3

Wakefield, MA 01880-3233

Telephone: 781-245-2212

TDD: 781-245-9320

Fax: 781-245-5212

Website: www.cast.org

Founded in 1984 as the Center for Applied Special Technology, CAST is an educational, not-for-profit organization that uses technology to expand opportunities for all people, especially those with disabilities.

Elite Homecare Companion Service

1932 Pearl Place

Jacksonville, FL 32206

Telephone: 904-476-9522

Email: jaxelitehomecompanion@yahoo.com

Jacksonville Elite Homecare Companion Services Inc. offer NON-Medical personal care services with peace mind. Our Mission is to provide the best QUALITY, NON- MEDICAL, and Personalized Care to seniors and long or short term disability adults. We offer 24 hour, on call answering services that allow us to serve our client's needs anytime day or night. Low

Elite Homecare Companion Service continued

affordable rates, min 2 hours required. Overnight and weekend companionship to accommodate our clients' needs is available.

Extension Home Care

419A College Drive, #1

Middleburg, FL 32068

Telephone: 904-375-8267

Website: <http://www.extensionhomecare.com/>

Extension Home Care provides compassionate Home Healthcare and Senior Health Care services in Northeast Florida. Our Vision is to cultivate a culture of excellence, integrity and morale among our team in effort to provide our community with the highest standard of custom, patient-centered home care – enabling greater achievement in independence, health and quality of life. We are dedicated to our passion and commitment of serving and enhancing the wellbeing of others and providing both personalized service and exceptional care to the clients and families in which we serve

Florida Alliance for Assistive Services and Technology (FAAST)

3333 West Pensacola Street

Building 100, Suite 140

Tallahassee, FL 32304

Telephone: 850-487- 3278

TDD: 877-506-2723

Toll Free: 888-788-9216

Fax: 850-575-4216

Website: www.faast.org

Our Mission is to improve the quality of life for all Floridians with disabilities through advocacy and awareness activities that increase access to and acquisition of assistive services and technology. We value each individual's right to achieve their highest potential and the possibilities that can be realized through collaborative efforts focused on the goal of improving life for Floridians with and without disabilities.

Florida Telecommunications Relay, Inc

1820 East Park Avenue, Suite 101

Tallahassee, FL 32301

Telephone: 800-222-3448

TTY: 888-447-5620

Video Phone: 850-270-6016

Fax: 850-656-6099

Website: www.ftri.org

Florida Telecommunications Relay, Inc. (FTRI) is a statewide not-for-profit organization that administers the Specialized Telecommunications Equipment Distribution Program for citizens of Florida who are Deaf, Hard of Hearing, Deaf/Blind and Speech Impaired.

Florida Telecommunications Relay, Inc continued

Areas of Interest under FTRI:

The Florida Link - the FTRI newsletter
Florida Video Relay
TASA meetings (Telecommunications Access Systems Act)

Friends of Adult Day Services (FOADS)

P. O. Box 16799

Jacksonville, FL 32245

Telephone: 904-270-2329

Website: <http://foads.org/>

The Friends of Adult Day Services Corp. was established exclusively for the purpose of raising funds for elders and disabled adults in Northeast Florida specifically to attend adult daycare programs when they could not afford to attend. We serve Clay, Baker, Duval, Flagler, Nassau, St. John's and Volusia Counties.

Guide Horse Foundation

1775 West Williams Street

PMB 120

Apex, NC 27523

Telephone:

Website: www.guidehorse.com

Our mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind relying on unpaid volunteers and charitable donations to pay all travel and housing expenses for the handler's on- site training. We also have the goal of helping the tiny horses by providing them with a higher purpose in life.

Harris Communications

15155 Technology Drive

Eden Prairie, MN 55344-2277

Telephone: 952-906-1182

TTY: 952-906-1198

Fax: 952-906-1099

Website: <http://harriscommunications.com/>

Harris Communications has been servicing clients in Charlotte, NC and throughout the United States and Canada since 1990. We consult with our clients to design the best solutions to fit – and grow with – your needs. We offer superior products like a cell repeater and wireless extender along with providing a turnkey solution to in-building cellular and wireless enhancement needs. Our installers are experts in their field, and we make a commitment to superior customer service.

ILRC Brooks Temporary Loan Closet

2709 Art Museum Drive

Jacksonville, FL 32207

Telephone: 904-399-8484

TTY: 904-399-8484

Fax: 904-396-0859

Interpreter Fax Line: 904-399-0448

Website: <http://cilj.com/Programs/BrooksLoanCloset.aspx>

The Temporary Loan Closet is a cooperative effort of 20 agencies in the Jacksonville community providing First Coast individuals with disabilities, durable medical equipment on a temporary basis at a minimal cost. TLC stores a large array of durable medical equipment like wheelchairs, scooters, walkers, bathing aids, toileting aids, lifts, hospital beds, and canes. Equipment is issued on a referral basis only, and in most cases, must accompany a physician's prescription. Donations and volunteers are needed on a regular basis.

Learning Ally

20 Roszel Road

Princeton, NJ 08540

Telephone: 800-221-4792

Website: www.learningally.org/

Learning Ally, formerly Recording for the Blind and Dyslexic, has been an invaluable educational resource, enabling those with print disabilities to complete their educations, advance their careers, and gain self-esteem.

Materials are for all people who cannot effectively read standard print because of a visual, perceptual or other physical disability.

LKR Personalized Care

6235 Autlan Drive

Jacksonville, FL 32210

Telephone: 904-993-2288

Website: <https://www.facebook.com/LKR-Personalized-Care-1723718117861538/>

We are a Personalized Care Company. We have Nurses, Caregivers, CNA's, HHA's, Sitters and errand runners. Plus so much more. We take you to and from Appointments, Grocery shop, Cook and run errands. We can set up any kind of care needed! Many of our clients are elderly. We can handle Dementia, Memory Care, physical limited and respite care. We give care in your Home, Hospital, Rehabilitation Centers & Nursing homes. We also sit with our clients so they are not left alone.

National Association of the Deaf

8630 Fenton Street, Suite 820

Silver Spring, MD 20910

Telephone: 301-587-1788

TTY: 301-587-1789

Fax: 301-587-1791

Website: www.nad.org

The National Association of the Deaf (NAD) is the nation's premier civil rights organization of, by and for deaf and hard of hearing individuals in the United States of America.

Established in 1880, the NAD was shaped by deaf leaders who believed in the right of the American deaf community to use sign language, to congregate on issues important to them, and to have its interests represented at the national level. These beliefs remain true to this day, with American Sign Language as a core value.

The advocacy scope of the NAD is broad, covering a lifetime and impacting future generations in the areas of early intervention, education, employment, health care, technology, telecommunications, youth leadership, and more – improving the lives of millions of deaf and hard of hearing Americans. The NAD also carries out its federal advocacy work through coalition efforts with specialized national deaf and hard of hearing organizations, as well as coalitions representing national cross-disability organizations.

National Captioning Institute (NCI)

3725 Concorde Parkway, Suite 100

Chantilly, VA 20151

Telephone: 703-917-7600

TTY: 703-917-7600

Fax: 703-917-9853

Website: www.ncicap.org

National Captioning Institute purpose is to deliver effective captioning services and encourage, develop and fund the continuing development of captioning, subtitling and other media access services for the benefit of people who require additional access to auditory and visual information. As its resources permit and opportunities unfold with the development of new technology, NCI will support services to people who are deaf or hard of hearing and others who, for whatever reason, wherever situated and irrespective of their economic conditions, are limited in their ability to participate fully in the world of auditory or visual communications.

National Library Service for the Blind and Physically Handicapped

1291 Taylor Street Northwest, Suite 4960

Washington, DC 20011

Telephone: 202-707-5100

TTY: 202-707-0744

Toll Free: 800-424-8567

Fax: 202-707-0712

Website: <http://www.loc.gov/nls/index.html>

The National Library Service for the Blind and Physically Handicapped, Library of Congress, administers the Braille and Talking Book Library Service, a free program that loans recorded and braille books and magazines, music scores in braille and large print, and specially designed playback equipment to residents of the United States who are unable to read or use standard print materials because of visual or physical impairment.

National Odd Shoe Exchange

3200 North Delaware Street

Chandler, AZ 85225

Telephone: 480-892-3484

Website: www.oddshoe.org

The purpose of The National Odd Shoe Exchange (NOSE) is to provide a resource for new, quality single shoes and pairs of significantly different sizes. Many have this need due to injury, disease and genetic disorders. However the NOSE is not just about footwear. It is about people, quality of life, dignity and respect.

New Horizons Service Dogs

1590 Laurel Park Court

Orange City, FL 32763

Telephone: 386-456-0408

Fax: 386-456-0409

Website: www.newhorizonsservicedogs.org

New Horizons Service Dogs is a Florida based 501(c)(3) not-for-profit organization dedicated to serving Floridians. "We provide trained and certified service dogs to persons with disabilities. We educate the public and increase awareness regarding the needs and concerns of the disabled. We provide ongoing support to the partners to assure a great working team."

Prism Health Services

6971 Business Park Boulevard North

Jacksonville, FL 32256

Telephone: 904-880-9900 ext 112

Fax: 904-880-3241

Website: www.prismhealthservices.net/

Prism Health Services has solutions to help. With innovative, simple-to-use devices, we enable people to stay in their own homes, safely and independently, for as long as possible.

The Seeing Eye

P. O. Box 375

Morristown, NJ 07963-0375

Telephone: 973-539-4425

Website: www.seeingeye.org

Days and Hours of Operation: Monday-Friday, 8:30 am-5:00 pm

The Seeing Eye's mission: To help blind people achieve greater independence, dignity and self-confidence through the use of Seeing Eye dogs. In pursuit of this aim, it teaches Seeing Eye dogs to guide blind people; breeds and raises or obtains the dogs by purchase or gift; teaches instructors the science and technique of training dogs as guides for blind people; instructs blind people in the proper use and handling of the dogs; and educates the public about the role of dog guides and the capability of blind people for independent living.

Senior Bistro

1850 Emerson Street

Jacksonville, FL 32207

Telephone: 904-425-1373

Website: <http://seniorbistro.com/>

Senior Bistro was founded on love for senior citizens. We believe seniors should never go hungry, and we seek every day to deliver the best food, with the best service, for the best value. In Northeast Florida 55,000 seniors are at risk of hunger. Senior Bistro aims to reduce this by offering delicious meals, prepared fresh - never frozen! We have a passion for creating healthy meals with great taste. Senior Bistro aims to be more than just a meal delivery service, our goal is to develop meaningful relationships that last a lifetime.

Senior Bistro will also deliver to persons with disabilities.

Southeastern Guide Dogs, Inc.

4210 77th Street East

Palmetto, FL 34221

Telephone: 941-729-5665

Fax: 941-729-6646

Website: www.guidedogs.org

Days and Hours of Operation: Monday thru Friday 8:00 am-4:30 pm

Fees: None

Southeastern Guide Dogs' primary mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of a professionally and humanely trained guide dog. We also provide services to individuals with other disabilities and to law enforcement agencies through specialized training of our career-changed dogs.

Talking Books/ Special Needs Library

303 North Laura Street

Jacksonville, FL 32202

Telephone: 904-630-1999

TTY: 904-630-2740

Fax: 904-630-0604

Website: <http://jpl.coj.net/lib/talkingbooks.html>

Days and Hours of Operation: Monday-Friday, 9:00 am-5:00 pm

This is a free service for people who have difficulty holding, handling or reading a regular print book because of a visual or physical disability.

Temple Sisterhood Braille Group

8727 San Jose Boulevard

Jacksonville, FL 32217

Telephone: 904-733-7078

Fax: 904-448-9285

Website: www.thetemplejacksonville.org

Days and Hours of Operation: Thursday 10:00 am- 12:00 pm

The Temple Sisterhood Braille Group was founded in 1957. We are dedicated to serving the needs of our community's visually impaired. We offer free classes, each fall, to teach sighted people to Braille materials. We have classes to teach graphic applications necessary for textbooks. Our goal is to produce quality braille materials at low cost or free for all requests: academic, pleasure, vocational, or instructional. We want to give students every advantage to succeed and every person seeking employment the information required for the position. Most importantly we want to give the visually impaired knowledge necessary to enjoy a productive and active lifestyle.

WJCT Radio Reading Service

100 Festival Park Avenue

Jacksonville, FL 32202

Telephone: 904-353-9528

Fax: 904-358-6352

Website: www.wjct.org

Days and Hours of Operation: Monday – Friday, 8:30 am– 5:00 pm

Contact Stephen Jones

Phone: 904-358-6341

Email: sjones@wjct.org

For Closed Captioning (written complaints) Stephen Jones, Producer Content

Founded on May 3, 1993, the WJCT Radio Reading Service is a closed circuit radio station, transmitted via a sub-channel of WJCT 89.9 FM Public Radio in Jacksonville, Florida. WJCT RRS broadcasts 24 hours a day national, regional and local news, in addition to other vital information to people of Northeast Florida and Southeast Georgia who are print impaired. Listeners are determined by eligibility and are loaned on a permanent loan basis, free of charge, special radio receivers that only receive the sub-channel broadcast. For more information, you can call 904-358-6308. You can also access the Radio Reading Service on the World Wide Web at www.wjct.org.

CHARITABLE AGENCIES

Contents:

Arlington Community Services
Beam Beaches Emergency Assistance Ministries
Catholic Charities
Christ Church
Clara White Mission
Daily Mana Serving Center
Downtown Ecumenical Services Council
Hope Outreach Ministry
Jewish Family and Community Services
Mandarin Food Bank
Northside Christian Services (NSCS)
Potter's House
St. Mary Episcopal Church
St. Mathew's Lutheran Church
St. Stephen AME Church
St. Vincent DePaul
Salvation Army
I. M. Sulzbacher
Trinity Lutheran Church
Westside Christian Outreach (WSCO)

Local Food Pantries

Arlington Community Services

1450 Rogero Road

Jacksonville, FL 32211

Telephone: 904-503-8496

Days and Hours of Operation: Monday – Friday, 9:00 am – 12:00 pm

Beam Beaches Emergency Assistance Ministries

850 6th Avenue South, Suite 400

Jacksonville Beach, FL 32250

Telephone: 904-241-2326

Catholic Charities

134 East Church Street

Jacksonville, FL 32202

Telephone: 904-354-4846

Daily Manna Serving Center

2659 Edison Ave

Jacksonville, Florida

Telephone: (904) 525-1746

Downtown Ecumenical Services Council

215 North Ocean Street

Jacksonville, FL 32202

Telephone: 904-358-7955

Jewish Family and Community Services

6261 Dupont Station Court East

Jacksonville, FL 32217

Telephone: 904-448-1933

Mandarin Food Bank

11730 Old St. Augustine Road

Jacksonville, FL 32217

Telephone: 904-292-1675

Days and Hours of Operation: Monday, Wednesday, Friday, 9:00 am-11:30 am

Northside Christian Services (NSCS)

10435 Biscayne Road

Jacksonville, FL 32218

Telephone: 904-446-5024

Days and Hours of Operation: Monday – Thursday, 10:00 am - 2:00 pm

Potter's House

1150 Lane Ave S

Jacksonville, FL 32205

Telephone: 904- 695-2837

Salvation Army

140 North Davis Street

Jacksonville, FL 322202

Telephone: 904-355-5239

Days and Hours of Operation: Monday – Friday, 9:00am – 12:00pm

St. Mathew's Lutheran Church

6801 Merrill Road

Jacksonville, FL 32277

Telephone: 904-744-5333

Days and Hours of Operation: 1st and 3rd Saturday, 8:00 am - 9:00 am

St. Vincent de Paul

8523 Normandy Boulevard

Jacksonville, FL 32220

Telephone: 904-786-3451

Days and Hours of Operation: Tuesday 10:00 am - 2:00 pm or 12:00 pm to 2:00 pm
Thursday 10:00 am - 12:00 pm or 12:00 pm to 2:00 pm

Trinity Lutheran Church

1415 McDuff Ave S.

Jacksonville, FL 32205

Telephone: 904-389-5341

Days and Hours of Operation: Monday – Friday, 10:00 am - 12:00 pm
Wednesday 5:30 pm - 7:00 pm

Westside Christian Outreach (WSCO)

5343 Normandy Boulevard

Jacksonville, FL 32205

Telephone: 904-786-7494

Days and Hours of Operation: Monday – Thursday, 10:00 am - 1:30 pm

Hot Meals

Christ Church

9791 Old St. Augustine Road
Jacksonville, FL 32257

Telephone: 904-945-8338

Days and Hours of Operation: 2nd and 4th Saturday, 9:00 am - 11:00 am (bring I.D.)

Clara White Mission

613 West Ashley Street
Jacksonville, FL 32202

Telephone: 904-354-4162

Days and Hours of Operation: Sunday – Saturday, Breakfast, 10:00 am - 12:00 pm

Salvation Army

900 West Adams Street
Jacksonville, FL 32202

Telephone: 904-356-8641

Days and Hours of Operation: Dinner - Sunday – Saturday, 6:00pm
Sunday Mornings – 8:30am

I. M. Sulzbacher Center

611 East Adams Street
Jacksonville, FL 32202

Telephone: 904-359-0457

Days and Hours of Operation: Sunday - Saturday, Lunch 12:30 pm - 1:00 pm
Dinner 6:30 pm - 7:00 pm

Clothing Locations

Downtown Ecumenical Services Council, Inc.

215 Ocean Street
Jacksonville, FL 32202

Telephone: 904-358-7955

Days and Hours of Operation: Monday, Wednesday, & Friday 8:30 am - 9:30 am (Adults need I.D. and Social Security card, children need an insurance card or Social Security card)

Hope Outreach Ministry

2137 Liberty Street
Jacksonville, FL 32202

Telephone: 904-355-4060

Days and Hours of Operation: Monday – Friday, 9:00 am - 2:00 pm

Clothing Locations continued

St. Mary Episcopal Church

1924 North Laura Street

Jacksonville, FL 32206

Telephone: 904-354-5075

Days and Hours of Operation: Tuesday & Thursday, 9:00 am - 12:00 pm

St. Stephen AME Church

1440 North Davis Street

Jacksonville, FL 32209

Telephone: 904-358-0099

Days and Hours of Operation: Tuesday 10 am - 12:00 pm & Thursday 10:00 am - 1:00 pm

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DISABILITY SPECIFIC AGENCIES

Contents:

Alexander Graham Bell Association for the Deaf and Hard of Hearing
Alzheimer's Association Central & North Florida Chapter
American Cancer Society
American Council of the Blind (ACB)
American Deafness & Rehabilitation Association (ADARA)
American Diabetes Association – Jacksonville Chapter
American Foundation for the Blind (AFB)
American Heart Association
American Lung Association
Amputee Coalition
The Arc - National
The Arc - Jacksonville
Arthritis Foundation
Autism Society of America
Best Buddies Jacksonville
Brain & Spinal Cord Injury Program
Bright Focus Foundation
Cystic Fibrosis Foundation (National)
Cystic Fibrosis Foundation (Jacksonville Chapter)
Disability Rights Florida
Division of Blind Services
Down Syndrome Association of Jacksonville
Down Syndrome Center at Hope Haven at Children's Clinic
Epilepsy Foundation National Chapter
Epilepsy Foundation of Northeast Florida
Florida Council of the Blind
Florida Developmental Disabilities Council

DISABILITY SPECIFIC AGENCIES Continued

Contents Continued:

Immune Deficiency Foundation (IDF)
L'Arche Harbor House
Leukemia & Lymphoma Society
Lupus Foundation of Florida
Lupus Foundation - Florida Chapter
Muscular Dystrophy Association-Jacksonville
National Alliance for the Mentally Ill (NAMI)
National Alliance for the Mentally Ill - Jacksonville
National Association of Blind Students (NABS)
National Association for Down Syndrome (NADS)
National Association for the Visually Handicapped
National Association of the Deaf
National Down Syndrome Society
National Federation of the Blind (NFB)
National Kidney Foundation of Florida
National Multiple Sclerosis Society – North Florida Chapter
New Heights of Northeast Florida
Northeast Florida AIDS Network (NFAN)
Paralyzed Veterans of America (PVA)
Pine Castle
Speech & Hearing Center, Inc.
Spina Bifida Association of America (SBAA)
Spina Bifida of Jacksonville
United Cerebral Palsy (UCP)
United Spinal Association
University of Florida Jacksonville CARD
Wounded Warrior
Visual Education & Rehabilitation Center (VERC)

DISABILITY SPECIFIC AGENCIES

Alexander Graham Bell Association for the Deaf and Hard of Hearing (AGBA)

3417 Volta Place, Northwest
Washington, DC 20007-2778

Telephone: 202-337-5220

TTY: 202-337-5221

Fax: 202-337-8314

Website: www.agbell.org

AGBA is a publication and information center about deafness. Bell's philosophy of mainstreaming deaf children emphasizes oral-deaf education, lip reading and use of residual hearing for oral communication (sign language).

Alzheimer's Association Central & North Florida Chapter

4237 Salisbury Road, Suite 406
Jacksonville, FL 32216

Telephone: 904-281-9077

Fax: 904-281-9078

Website: www.alz.org/cnfl/

Fees, if applicable/Form of Payment: None, donations appreciated.

Provides information & referral, education & training, many support groups, care consultation, Safe Return Wanderer's identification program, resource library, newsletter, telephone reassurance, speaker's bureau, and a 24-hour, 7-day a week helpline at 800-272-3900.

American Cancer Society

1430 Prudential Drive
Jacksonville, FL 32207

Telephone: 904-398-0537

Fax: 904-396-0240

Website: www.cancer.org

Days and Hours of Operation: Monday - Friday, 9:00 am – 5:00 pm

The American Cancer Society is the nationwide, community-based, voluntary health organization dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives from cancer, and diminishing suffering from cancer through research, education, advocacy and service.

American Council of the Blind (ACB)

2200 Wilson Boulevard, Suite 650
Arlington, VA 22201-3354

Telephone: 202-467-5081

Toll Free: 800-424-8666

Fax: 703-465-5085

Website: www.acb.org

American Council of the Blind (ACB) continued

The American Council of the Blind has the belief that we must accept people who are blind where they are and value each and every person for their individual accomplishments. Our organization encourages local and state affiliates to operate autonomously and provide through our resolutions process and through our Board of Directors direction to our national office. Each blind person must be valued as an individual and while the American Council of the Blind expects its members to strive to be all that they can be, we do not support the adoption of a set of values that tell people who they are.

American Deafness & Rehabilitation Association (ADARA)

1022 7th Street Northeast

Washington, DC 20002

Website: www.adara.org

ADARA is a nonprofit association of professionals and interested persons from the field of deafness that offers opportunities for professional enhancement of its members; promotes the development and expansion of quality services available to deaf persons; and offers a vehicle of communication through its forums, conferences, workshops, and publications. ADARA publishes a quarterly Journal, the bimonthly ADARA Newsletter, and occasional monographs and special publications.

American Diabetes Association- Jacksonville Chapter

7825 Baymeadows Way, Suite 104A

Jacksonville, FL 32256

Telephone: 904-730-7200,

Fax: 904-730-7933

Website: www.diabetes.org

Website Local: www.diabetes.org/in-my-community/local-offices/jacksonville-florida

Days and Hours of Operation: Monday - Friday, 9:00 am - 5:00 pm

Our mission is to prevent and cure diabetes and to improve the lives of all people affected by diabetes. The American Diabetes Association fulfills its mission through funding of diabetes research, providing information and programs, acting as a referral service and advocating on behalf of people with diabetes. **For support group information, please contact this office.**

American Foundation for the Blind (AFB)

2 Penn Plaza, Suite 1102

New York, NY 10121

Telephone: 212-502-7600

Fax: 888-545-8331

Website: www.afb.org

The American Foundation for the Blind - the organization to which Helen Keller devoted her life - is a national nonprofit whose mission is to ensure that the ten million Americans who are blind or visually impaired enjoy the same rights and opportunities as other citizens. The

DISABILITY SPECIFIC AGENCIES

American Foundation for the Blind (AFB) continued

American Foundation for the Blind promotes wide-ranging, systemic change by addressing the most critical issues facing the growing blind and visually impaired population - employment, independent living, literacy, and technology. In addition to its New York City headquarters, the American Foundation for the Blind maintains four National Centers in cities across the United States and a Governmental Relations office in Washington, DC.

American Heart Association

5851 St. Augustine Road

Jacksonville, FL 32207

Telephone: 904-256-5700

Fax: 904-256-5701

Website: www.americanheart.org

Days and Hours of Operation: Monday - Friday, 8:30 am – 5:00 pm

The American Heart Association is a national voluntary health agency whose mission is to reduce disability and death from cardiovascular diseases and stroke. Mended Hearts Inc. For more information about this group, contact the American Heart Association or <http://mendedhearts.org/>.

American Lung Association- Jacksonville Chapter

6852 Belfort Oaks Place

Jacksonville, FL 32246

Telephone: 904-743-2933

Toll Free: 800-940-2933

Fax: 904-743-2916

Website: www.lung.org

Website Local: <http://www.lung.org/associations/states/florida/>

Prevent Lung Disease and Promote Lung Health., Asthma, Tobacco, Lung Disease and Air Quality Programs available. Please contact the American Lung Association for more information.

Amputee Coalition

9303 Center Street, Suite 100

Manassas, VA 20110

Phone: 888-267-5669

Website: www.amputee-coalition.org

Amputee Coalition reaches out to and empowers people affected by limb loss to achieve their full potential through education, support and advocacy, and to promote limb loss prevention.

The Arc - National

1825 K Street Northwest, Suite 1200

Washington, DC 20006

Telephone: 202-534-3700

Toll Free: 800-433-5255

Fax: 202-534-3731

Website: www.thearc.org

The Arc acts to ensure that people with intellectual and developmental disabilities, their parents, siblings, family members and other concerned members of the public have a meaningful opportunities to inform and guide the direction of the organization's advocacy, including determining policy and positions on important issues, The Arc strives for diversity in its leadership, as well as in all facets of the work of the organization.

The Arc - Jacksonville

1050 North Davis Street

Jacksonville, FL 32209

Telephone: 904-355-0155

Fax: 904-355-9616

Website: www.arcjacksonville.org

The Arc Jacksonville is about possibilities. We help individuals with intellectual and developmental disabilities unlock their potential to take on valued roles in the community. Our services help enhance the quality of life of the individuals we serve while offering real options within their control.

We also help people with disabilities and those who support them make informed choices about services and service providers.

Arthritis Foundation

1355 Peachtree St NE

Suite 600

Atlanta, GA 30309

Telephone: 404.872.7100

Website: www.arthritis.org

Days and Hours of Operation: Monday-Friday, 9:00 am – 5:00 pm

The mission of the Arthritis Foundation is to improve lives through leadership in the prevention, control, and cure of arthritis and related diseases.

The Arthritis Foundation offers self-help courses, exercise courses both on land and in the water, support groups-both general, and disease specific, public forums, speaking engagements, health fairs, and literature on various types of arthritis, medications and coping techniques. Contact for more information. Arthritis, Fibromyalgia, Scleroderma, Juvenile Arthritis, Lupus and general support groups available. Contact for more information.

Autism Society of America

4340 East-West Highway, Suite 350

Bethesda, MD 20814

Telephone: 301-657-0881

Toll Free: 800-328-8476

Fax: 301-657-0869

Website: www.autism-society.org

The mission of the Autism Society of Greater Jacksonville is to promote lifelong access and opportunity for all individuals within the autism spectrum, and their families, to be fully participating included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission. The Autism Society of Greater Jacksonville is a 501c3 that empowers people with Autism Spectrum Disorders, their families, and the community through education, support, information, referrals, and advocacy.

The mission of the Autism Society of America is to promote lifelong access and opportunity for all individuals within the autism spectrum, and their families, to be fully participating, included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research from the cornerstones of ASA's efforts to carry forth its mission.

Best Buddies

4130 Salisbury Road, Suite 2200

Jacksonville, FL 32216

Telephone: 904-296-0510

Fax: 904-296-0511

Website: www.bestbuddiesflorida.org

The mission of Best Buddies is to establish a global volunteer movement that created opportunities for one-to-one friendships, integrated employment and leadership development for people with intellectual developmental disabilities.

Brain & Spinal Cord Injury Program

4052 Bald Cypress Way, Bin C-25

Tallahassee, FL 32399

Telephone: 850-245-4045

Fax: 850-921-0499

Website: www.doh.state.fl.us/workforce/brainsc

Mission: To provide all residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community. Goal: To re-integrate injured individuals into their communities, to ensure that quality services are delivered in the most effective and cost efficient manner through a coordinated system, and to utilize program funds to leverage federal dollars and grants to support the long term goals of the program. Services include case management, acute care, inpatient and outpatient rehabilitation,

Brain & Spinal Cord Injury Program continued

transitional living, assistive technology, home and vehicle modification, and long-term community-based supports funded under contract with specific not-for-profit agencies.

Bright Focus Foundation

22512 Gateway Center Drive

Clarksburg, MD 20871

Telephone: 800-437-2423

Fax: 301-258-9454

Website: www.brightfocus.org

Bright Focus drives innovative research worldwide, promotes awareness and resources for Alzheimer's, macular degeneration, and glaucoma

Cystic Fibrosis Foundation - National Chapter

6931 Arlington Road

Bethesda, MD 20814

Telephone: 301-951-4422

Toll Free: 800-344-4823

Fax: 301-951-6378

Website: www.cff.org

The Foundation exists to assure the development of the means to control and cure cystic fibrosis, and to improve the quality of life for people with the disease. It supports research, accredits a network of Care Centers nationwide, develops materials to help patients, families and the public understand cystic fibrosis, and seeks to affect public policy. It offers materials for newly diagnosed individuals and a newspaper, "Commitment".

Cystic Fibrosis Foundation - Jacksonville Chapter

8382 Baymeadows Road, Suite 9

Jacksonville, FL 32256

Telephone: 904-733-3560

Fax: 904-733-3794

Website: www.cff.org

The mission of the Cystic Fibrosis Foundation is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. CFF plans special events to raise money to fund a cure for cystic fibrosis. There is also a CF care center at Nemours where children are treated and educational programs for the families are available.

Disability Rights Florida

2473 Care Drive, Suite 200

Tallahassee, FL 32308

Telephone: 850-488-9071

Toll Free: 800-342-0823

Fax: 850-488-8640

TDD: 800-346-4127

Website: www.DisabilityRightsFlorida.org

Disability Rights Florida is the designated protection and advocacy system for individuals with disabilities in the State of Florida. Disability Rights Florida has authority and responsibility under eight federal grants. Established in 1987, Disability Rights Florida is a statewide, not-for-profit corporation.

Mission: To advance the quality of life, dignity, equality, self-determination, and freedom of choice of persons with disabilities through collaboration, education, advocacy, as well as legal and legislative strategies.

Division of Blind Services - State Office

Atkins Building

1320 Executive Center Drive, Suite 201

Tallahassee, FL 32301

Telephone: 850-245-0300

Toll Free: 800-342-1828

Fax: 850-245-0363

Website: <http://dbs.myflorida.com>

Jacksonville (District Office) Division of Blind Services

3400 Building

1809 Art Museum Drive, Suite 201

Jacksonville, FL 32207

Telephone: 904-348-2730

Toll Free: 800-226-6356

Fax: 904-348-2737

The mission of the Florida Division of Blind Services is to empower people who are blind and visually impaired to reach self-determined goals.

Down Syndrome Association of Jacksonville

630 May Street

Jacksonville, FL 32204

Phone: 904-353-6300

Fax: 904-353-6222

Website: www.dsaj.org

Using assessments and guidelines specifically designed for individuals with Down Syndrome, the DSC offers parents a comprehensive overview of their child's progress in all areas of growth and development. We focus on the potential of that child to grow, learn and behave in an educational and/or home environment. Medical/Physical development, educational progress, speech and language skills, behavior/social skills, physical therapy, occupational therapy, sensory integration issues and prenatal/newborn consultations.

Down Syndrome Center at Hope Haven Children's Clinic

4600 Beach Boulevard

Jacksonville, FL 32207

Telephone: 904-346-5100**Fax:** 904-346-5111**Website:** <http://www.hope-haven.org/down-syndrome/>

Hope Haven's multi-disciplinary team provides excellence in educational, psychological and related therapeutic services for children, families and young adults with special needs. Individuals with special needs will be healthier and more independent, educated and involved in community life.

Epilepsy Foundation - National Chapter

8301 Professional Place East, Suite 200

Landover, MD 20785

Toll Free: 800-332-1000**Website:** www.epilepsy.com

The Epilepsy Foundation will ensure that people with disabilities are able to participate in all life experiences; and will prevent, control and cure epilepsy through research, education, advocacy and services. Family Caregiver Support Program (FCSP), Relatives as Parents Program of Jacksonville (RAPPJAX).

Epilepsy Foundation of Northeast Florida, Inc.

5209 San Jose Boulevard, Suite 101

Jacksonville, FL 32207

Telephone: 904-731-3752

Toll Free: 888-897-8579

Fax: 904-730-2329

Website: www.efof.org

The Epilepsy Foundation of Northeast Florida (EFNEF) provides case management, employment and prevention/education services to people with epilepsy living in Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. For support group information, please call.

Florida Council of the Blind

1531 Dempsey Mayo Road

Tallahassee, FL 32308

Telephone: 850- 422-7752

Toll Free: 800-267-4448

Website: www.fcb.org

The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight. FCB is also an organization designed to provide resources to the Visually-Impaired community. We offer educational, social, and economic opportunities specific to the needs of blind individuals.

Florida Developmental Disabilities Council

124 Marriott Drive, Suite 203

Tallahassee, FL 32304-2981

Telephone: 850-488-4180

Toll Free: 800-580-7801

Fax: 850-922-6702

TDD: 888-488-8633

Website: www.fddc.org

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.

Immune Deficiency Foundation (IDF)

110 West Road, Suite 200

Towson, MD 21204

Toll Free: 800-296-4433

Fax: 410-321-9165

Website: www.primaryimmune.org

Mission: To improve the diagnosis and treatment of patients with primary immunodeficiency disease through research and education.

L'Arche Harbor House

700 Arlington Road North

Jacksonville, FL 32211

Telephone: 904-721-5992

Fax: 904-721-7143

Website: <http://www.larchejacksonville.org/>

To provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. To establish family units through which our residents are helped to reach their maximum potential, and become all that God created them to be.

Leukemia & Lymphoma Society - Northern Florida Chapter

7077 Bonneval Road, Suite 103

Jacksonville, FL 32216

Telephone: 904-332-6414

Toll Free: 800-785-0733

Fax: 904-332-6422

Website: www.lls.org

The Leukemia & Lymphoma Society is committed to reaching out to those with leukemia, Hodgkin and non-Hodgkin lymphoma and myeloma in meaningful ways. Many programs have been developed to meet the needs of patients, families and oncology professionals.

Patient Financial Aid Program First Connection Program Advocacy Network

The Trish Greene Back To School Program for Children with Cancer Patient Education, Information & Referral

Lupus Foundation of Florida

535 Central Avenue, Suite 304

St. Petersburg, FL 33701

Telephone: 727-447-7075

Website: www.lupusflorida.org

Since 1979, the Lupus Foundation of Florida has been serving Floridians affected by Lupus. We are part of the Lupus Research Institute National Coalition whose funding of novel research brings the day closer when we can say, there is "Life without Lupus."

Lupus Foundation of Florida continued

The mission of the Lupus Foundation of Florida is to improve the quality of life for those affected by Lupus through advocacy, education, awareness, empowerment, and research.

Lupus Foundation - Florida Chapter

2300 High Ridge Road, Suite 375

Boynton Beach, FL 33426

Telephone: 561-279-8606 Ext 2

Toll Free: 855-905-8787

Website: www.lupus.org/florida

The Lupus Foundation of America, Florida Chapter is part of a national force devoted to solving the cruel mystery of Lupus while providing caring support to those who suffer from its brutal impact in the state of Florida. With the help of informed volunteers, Lupus medical experts, and committed and caring supporters, we:

- support research and conduct education programs so everyone affected by Lupus can have an improved quality of life;
- provide information to ensure people with Lupus and their families get answers and health professionals know about new means to diagnose and manage the disease; and,
- conduct activities to increase awareness of Lupus, rally public support for those who are affected by Lupus, and advocate on their behalf

Muscular Dystrophy Association – Jacksonville

7077 Bonneval Rd,

Jacksonville, FL 32216

Telephone: 904- 296-7434

Fax: 904-296-0714

Website: www.mda.org

Since its founding in 1950, the Muscular Dystrophy Association has become one of the nation's largest and best-known voluntary health agencies. MDA provides comprehensive medical services to tens of thousands of people with neuromuscular diseases at some 235 hospital-affiliated clinics across the country. The Association's worldwide research program, which funds some 400 individual scientific investigations annually, represents the largest single effort to advance knowledge of neuromuscular diseases and to find cures and treatments for them. At facilities in MDA's nationwide network of hospital-affiliated clinics, patients receive diagnostic and follow-up care from specialists in neuromuscular disease. In conjunction with this medical care, MDA through some 160 chapters in the U.S. and Puerto Rico — provides many other direct services, including assistance with purchase and repair of wheelchairs and leg braces, assistance with the purchase of communication devices, summer camps for youngsters and support groups.

National Alliance for the Mentally Ill (NAMI)

3803 North Fairfax Drive, Suite 100

Arlington, VA 22203

Telephone: 703-524-7600

Toll Free: 888-999-6264

Fax: 703-524-9094

Website: www.nami.org

From its inception in 1979, NAMI has been dedicated to improving the lives of individuals and families affected by mental illness. For three decades, NAMI has established itself as the most formidable grassroots mental health advocacy organization in the country. Dedication, steadfast commitment and unceasing belief in NAMI's mission by grassroots advocates have produced profound changes. NAMI's greatest strength is the dedication of our grassroots leaders and members. We are the families, friends and individuals that serve to strengthen communities across the country. Due in large part to generous individual, corporate, and foundation donations, NAMI is able to build on its success and continue to focus on three cornerstones of activity that offer hope, reform, and health to our American community: Awareness, Education, and Advocacy.

National Alliance for the Mentally Ill (NAMI) - Jacksonville

P. O. Box 24783

Jacksonville, FL 32241

Telephone: 904-724-7782

Website: www.jacksonville.nami.org

The mission of NAMI Florida, Inc. - Jacksonville shall be to support and improve the quality of life for family members and people with neurological brain disorders through compassion, education and advocacy.

National Association of Blind Students (NABS)

Website: <http://nabslink.org/>

The National Alliance of Blind Students NABS is a student-run organization seeking blind, visually impaired--and even sighted--members committed to giving visually impaired and blind students a strong network of support and a powerful public voice. Since 1974, NABS has been bringing together blind and visually impaired students and young professionals from across the country.

National Association of Down Syndrome (NADS)

1460 Renaissance Drive, Suite 405

Park Ridge, IL 60068

Telephone: 630-325-9112

Email: info@nads.org

Website: <http://www.nads.org/>

The National Association for Down Syndrome supports all persons with Down syndrome in achieving their full potential. In fulfilling our mission, we will: Provide families with Down syndrome members with information and resources to enable them to access and evaluate appropriate services, Educate the public about Down syndrome, Address social policy issues and challenges facing the Down syndrome community, and Facilitate and encourage active participation by self-advocates and families in the delivery of education, vocational, residential and other services for persons with Down syndrome.

National Association for the Visually Handicapped

22 West 21st Street

New York, NY 10010

Telephone: 212-889-3141

Fax: 212-727-2931

Website: www.navh.org

This is a national voluntary health agency founded in 1954 to provide services for the partially seeing. NAVH has supplied services to all 50 states and 98 foreign countries, including a FREE by-mail large print loan library available throughout the United States; counseling and referral to "Hard of Seeing" adults, children, and their families; self-help discussion groups for visually impaired adults and seniors; distribution of a wide array of visual aids worldwide; public and professional educational programs to help enlighten all to the needs of the low vision person; and, emotional support services to supply low vision individuals an opportunity to retain independence, hope, and dignity. NAVH also conducts testing of optical aids and lighting available from commercial sources, and serves as consultant to commercial publishers seeking the NAVH Seal of Approval for NAVH large-print standards.

National Association of the Deaf

8630 Fenton Street, Suite 820

Silver Spring, MD 20910

Telephone: 301-587-1788

TTY: 301-587-1789

Fax: 301-587-1791

Website: www.nad.org

The mission of the National Association of the Deaf is to preserve, protect and promote the civil, human and linguistic rights of deaf and hard of hearing people in the United States of America.

National Down Syndrome Society (NDSS)

8 East 41st Street, 8th Floor

New York, NY 10017

Toll Free: 800-221-4602

Email: info@ndss.org

Website: <http://www.ndss.org/>

The mission of the National Down Syndrome Society is to be the national advocate for the value, acceptance and inclusion of people with Down syndrome. The National Down Syndrome Society envisions a world in which all people with Down syndrome have the opportunity to enhance their quality of life, realize their life aspirations and become valued members of welcoming communities.

National Federation of the Blind (NFB)

200 East Wells Street

Baltimore, MD 21230

Telephone: 410-659-9314

Fax: 410-685-5653

Website: www.nfb.org

The purpose of the National Federation of the Blind is two-fold—to help blind persons achieve self-confidence and self-respect and to act as a vehicle for collective self-expression by the blind.

By providing public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families, members of the NFB strive to educate the public that the blind are normal individuals who can compete on terms of equality. Greater Jacksonville Chapter, National Federation of the Blind of Florida, 904-292-2871.

National Kidney Foundation of Florida, Inc.

30 East 33rd Street

New York, NY 10016

Toll Free: 800-622-9010

Fax: 212-689-9261

Website: <https://www.kidney.org/>

The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

National Multiple Sclerosis Society - North Florida Chapter

8940 Western Way, Suite 16

Jacksonville, FL 32256

Telephone: 904-332-6810

Toll Free: 800-344-4867

Fax: 904-332-0898

Website: www.nationalmssociety.org/FLN

Our mission is to end the devastating effects of Multiple Sclerosis. We offer a variety of educational programs and support groups for persons with MS, healthcare professionals and caregivers. Please call the Chapter for details.

New Heights of Northeast Florida

3311 Beach Boulevard

Jacksonville, FL 32207

Telephone: 904-396-1462

Fax: 904-396-1199

Website: www.newheightsnefl.org

The mission of New Heights is to enrich the lives of person with disabilities and their families and empower their independence and lifelong growth through quality services. Programs: Adult Development Training, Therapy Services, Respite, Supported Employment, Supported Living.

Northeast Florida AIDS Network

2715 Oak Street

Jacksonville, FL 32205

Telephone: 904-356-1612

Fax: 904-356-7095

Website: www.NFANJax.org

Days and Hours of Operation: Monday – Thursday, 8:00 am - 5:00 pm
Friday, 8:00am - 3:00 pm

The Northeast Florida AIDS Network provides compassionate leadership, services and advocacy in meeting the prevention, health, spiritual and social needs of individuals, families and communities. Programs Include: Ryan White & Project AIDS Care Medical Case Management, Housing programs, AIDS Insurance Continuation Program (AICP), Children's programs, food pantry, information/referral, social services, counseling, support groups, etc.

Paralyzed Veterans of America (PVA)

801 18th Street, Northwest

Washington, DC 20006

Toll Free: 800-424-8200

TTY: 800-795-4327

Website: www.pva.org

The Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members—veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for quality health care for our members; research and education addressing spinal cord injury and dysfunction; benefits available as a result of our members' military service; and civil rights and opportunities which maximize the independence of our members.

Pine Castle

4911 Spring Park Road

Jacksonville, FL 32207

Telephone: 904-733-2650

Fax: 904- 733-2681

Website: <http://www.pinecastle.org/>

Pine Castle is an organization that serves adults (18 years and older) with developmental disabilities. Pine Castle provides programs in Adult Day Training, Residential Services and Supported Employment Services. Programs consist of facility employment, community employment, group homes, senior services, adult basic education, activities in daily living skills and community inclusion activities. Referrals are taken through Vocational Rehabilitation and the Department of Children and Families, Developmental Disabilities Program.

Pine Castle is a private, non-profit organization. Its mission is to enrich the lives of adults with developmental disabilities,. Adult Day Training Residential Services and Supported Employment Services

Speech & Hearing Center, Inc.

1128 North Laura Street

Jacksonville, FL 32206

Telephone: 904-355-3403

Fax: 904-355-4149

Website: www.shcjax.org

The Speech & Hearing Center, Inc. is a not-for-profit agency serving Northeast Florida and Southeast Georgia. We provide high-quality audiology and speech/language pathology services regardless of an individual's ability to pay. Audiology services, speech/language services.

Spina Bifida Association of America (SBAA)

1600 Wilson Boulevard, Suite 800

Arlington, VA 22209

Telephone: 202-944-3285

Toll Free: 800-621-3141

Website: www.spinabifidaassociation.org/

The Mission of the Spina Bifida Association of America is to promote the prevention of spina bifida and to enhance the lives of all affected. The Association was founded in 1973 to address the specific needs of the spina bifida community and serves as the national representative of almost 60 chapters. SBAA's efforts benefit thousands of infants, children, adults, parents and professionals each year.

Spina Bifida of Jacksonville

807 Children's Way

Jacksonville, FL 32207

Telephone: 904-697-3686

Website: www.spinabifidajax.org/

Spina Bifida Jacksonville is a 501(c)(3) non-profit organization founded in 1973 to provide support for families living with spina bifida. Spina Bifida is the most permanently disabling birth defect in the United States. Our goal is to create a network of support by connecting local families with medical professionals to create a forum that allows the exchange of information and emotional support from experienced individuals

United Cerebral Palsy (UCP)

1825 K Street Northwest, Suite 600

Washington, DC 20006

Telephone: 202-776-0406

Toll Free: 800-872-5827

Fax: 202-776-0414

TTY: 202-973-7197

Website: www.ucp.org

For more than 55 years, United Cerebral Palsy (UCP) has been committed to change and progress for persons with disabilities. The national organization and its nationwide network of affiliates strive to ensure the inclusion of persons with disabilities in every facet of society—from the Web to the workplace, from the classroom to the community. As one of the largest health charities in America, United Cerebral Palsy's mission is to advance the independence, productivity and full citizenship of people with disabilities through an affiliate network.

United Spinal Association

120-34 Queens Boulevard, Suite 320

Kew Gardens, NY 11415

Telephone: 718-803-3782

Toll Free: 800-404-2898

Fax: 718-803-0414

Email: info@unitedspinal.org

Website: <http://www.spinalcord.org/>

United Spinal Association is dedicated to enhancing the quality of life of all people living with a spinal cord injury or disease (SCI/D). Our programs and services provide support and information to their loved ones, care providers and professionals.

Each year, United Spinal helps thousands of wheelchair-users, veterans, and people with multiple sclerosis and other spinal cord disorders overcome the daily challenges of living with a disability. We extend our support to those most important in their lives— their family members and caregivers.

University of Florida Jacksonville CARD – Center for Autism and Related Disabilities

6271 St. Augustine Road, Suite 1

Jacksonville, FL 32217

Telephone: 904-633-0760

Toll Free: 800-928-8476

Fax: 904-633-0751

Website: www.hscj.ufl.edu/pediatrics/autism/

Facebook: www.facebook.com/autismjacksonville

Days and Hours of Operation: Monday – Thursday, 8:00 am-5:00 pm
Friday, 8:00 am – 2:30 pm

Our mission is to provide support and assistance with the goal of optimizing the potential of people with autism and related disabilities. We offer home services, school services, professional consultation, public awareness, parent group, sib shop, social skills groups available. Call CARD for more information. Support groups are also in Nassau county and Flagler county.

Wounded Warrior Project

4899 Belfort Road, Suite 300

Jacksonville, FL 32256

Phone: 904-296-7350

Fax: 904-296-7347

Website: www.woundedwarriorproject.org/

Mission: To honor and empower wounded warriors.

Vision: To foster the most successful, well-adjusted generation of wounded warriors in this nation's history.

Purpose: To raise awareness and enlist the public's aid for the needs of injured service

DISABILITY SPECIFIC AGENCIES

Wounded Warrior Project continued

members. To help injured service members aid and assist each other. To provide, unique direct programs and services to injured service members.

Visual Education and Rehabilitation Center – VERC (formerly ILAB)

101 West State Street, Room A-2140

Jacksonville, FL 32202

Telephone: 904-633-8220

Fax: 904-632-5107

Website: <http://fscj.edu/verc>

Days and Hours of Operation: Monday - Friday, 8:00 am - 4:30 pm

Vision Education & Rehabilitation Center at Florida State College at Jacksonville provides training and education for individuals with blindness or low vision who resides in Baker, Clay, Duval, Nassau, and St. Johns Counties. Students are referred through the State of Florida Division of Blind Services. Training areas include orientation & mobility, independent living skills, assistive technology, adjustment to blindness counseling, and job readiness training.

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EDUCATION

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Broach Schools
Clarke Schools for Hearing and Speech
DLC Nurse & Learn
Exceptional Student Education (ESE)
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Gallaudet University
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Alden Road Exceptional Student Center

11780 Alden Road

Jacksonville, FL 32246

Telephone: 904-565-2722

Website: <http://duvalschools.org/ar>

It is the mission and commitment of Alden Road School, its families and the community to provide individualized instruction within a safe, respectful and positive learning environment that promotes self-determination, self-advocacy, self-esteem and skills for communication and life-long learning.

Broach Schools

Central Office

41 Knight Boxx Road

Orange Park, FL 32065

Telephone: 904-637-0300

Website: www.broachschool.com/

The Broach School models the one room schoolhouse method of early American education. Each course is designed to take students from a point of weakness to a point of strength. Students are taught in small groups to ensure every student can proceed at his or her own pace without losing the value of a shared classroom experience. The Broach School has a hands-on, active learning approach that includes field trips, speakers and special projects. Assignments are generally completed at school, eliminating parent frustration in supervising homework, although students are encouraged to read, study and complete unfinished work at home.

Clarke Schools for Hearing and Speech

9803 Old St. Augustine Road, Suite 7

Jacksonville, FL 32257

Telephone: 904-479-6699

Fax: 904-880-9001

Website: www.clarkeschools.org/

Clarke provides children who are deaf or hard of hearing with the listening, learning and spoken language skills they need to succeed. Clarke impacts the lives of children and adults through educational and early childhood programs, hearing services, mainstream services, research, curriculum development and the teachers and professionals trained by Clarke who take their special skills to all parts of the world.

DLC Nurse & Learn

4101 College Street, #1

Jacksonville, FL 32205

Telephone: 904- 0370

Fax: 904-387-0156

Email: info@dlcnl.org

Website: www.dlcnl.org

Days and Hours of Operation: Monday-Friday, 7:00 am – 6:00 pm

DLC Nurse & Learn is a special education school dedicated to meeting all the needs of special needs children in a Christian, loving atmosphere. Our program is based upon the idea that children with handicaps are children first and their potential is ours to discover.

We strive to help each child reach this potential by providing normalized activities geared toward individual skill levels. We believe this is best done when therapies are incorporated into daily activity. We serve infants thru five years full time and 3-22 years after school.

Speech therapist, occupational therapist, physical therapist and nursing care for mild medical problems. DLC is now an inclusion program for children with and without handicaps and we are starting VPK classes.

Exceptional Student Education (ESE)

Duval County Public Schools

4037 Boulevard Center Drive

Jacksonville, FL 32207

Telephone: 904-348-7800

Fax: 904-858-3612

Website: <http://www.duvalschools.org/site/Default.aspx?PageID=9318>

Our mission:

Exceptional Student Education (ESE) is committed to enhancing the quality of instructional services, educational opportunities and support for students with diverse needs, their families, and schools.

In Duval County's public schools, all students are special. But some students have uncommon needs that must be addressed to help them succeed in school and in their lives beyond. That's why Exceptional Student Education is here.

We are a team of specially trained dedicated educators, therapists and paraprofessionals who offer exceptional students services and resources they need to succeed. Students are served in a nurturing environment of respect and compassion.

This comprehensive program accepts all eligible students from the most gifted to the most severely disabled. We serve students from birth to age 22. To us, each student is deserving of our closest attention and our highest dedication.

Florida State College at Jacksonville – Disabled Student Services

101 West State Street, Room A-11119

Jacksonville, FL 32202

Telephone: 904-633-8488

Fax: 904-633-8110

Website: <http://www.fscj.edu/admissions-aid/services-for-students-with-disabilities>

Florida State College at Jacksonville offers a wide range of educational support services to students with disabilities. All educational accommodations are provided through the Auxiliary Aids Program with the Office of Services for Students with Disabilities, Department of Student Success. The College delivers services to students with disabilities following guidelines established by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, 1990. The following services can be provided upon receipt of supporting documentation: Note taker, Tutor, Reader, Scribe, Interpreter, Testing Accommodations, Adaptive Equipment/Software, Enlarged or Brailed Instruction Material, Course Substitution/CLAST Waiver, Voter Registration.

Florida School for the Deaf and the Blind

207 North San Marco Avenue

St. Augustine, FL 32084

Telephone: 904-827-2200

Email: info@fsdb.k12.fl.us

Website: <http://www.fsdb.k12.fl.us>

The Florida School for the Deaf and the Blind is the state's public school for eligible deaf/hard of hearing and blind/low vision preschool through 12th grade students. FSDB also offers a post-secondary program. There is no tuition cost to families for eligible Florida residents.

Founded in 1885, the School awards standard and special diplomas and prepares its graduates for a wide range of professional careers and trades. Each year, over 70% of the graduating class continues their education at colleges, universities and technical training centers. The school is comprised of two departments: the Department for the Deaf and the Department for the Blind and Career Education Transition.

Gallaudet University

800 Florida Avenue, Northeast

Washington, DC 20002-3695

Telephone: 202-651-5000

TTY: 202-651-5000

Website: www.gallaudet.edu

The mission of Gallaudet University is to serve as a comprehensive, multipurpose institution of higher education for deaf and hard of hearing citizens of the United States and of the world. In addition to its undergraduate and graduate academic programs, the University also offers national demonstration elementary and secondary education programs. The University extends

Gallaudet University continued

its activities to a worldwide audience through a network of regional centers, international agreements, and public service and advocacy efforts. Gallaudet University is the only liberal arts university in the world designed exclusively for deaf and hard of hearing students. Communication among faculty, staff, and students, whether in or out of the classroom, is through the use of both sign language and written and spoken English. As a result, students are able to participate fully in all aspects of campus life and thereby acquire the comprehensive education and experience that is the goal of a liberal arts education. Gallaudet University is committed to providing instruction in the arts and sciences that is vital to the development of the intellect; to conducting research aimed at enhancing the lives of deaf and hard of hearing individuals; and to serving deaf and hard of hearing people, their families, and the professionals who work with them.

Huntington Learning Centers

13170 Atlantic Boulevard, Suite 54

Jacksonville, FL 32225

Telephone: 904-220-9000

Website: <https://huntingtonhelps.com/>

For almost 40 years, Huntington's highly trained tutors have worked with students of all ages and abilities to improve their grades and build self-confidence, organizational skills, and good study habits. Whether your child is struggling academically or just wants to get ahead, we can tailor a tutoring program that will achieve results. We can help unlock your child's potential and send struggles packing with individualized tutoring in a number of academic fundamentals or major subjects.

Jacksonville School for Autism

9000 Cypress Garden Drive

Jacksonville, FL 32256

Telephone: 904-732-4343

Fax: 904-732-4344

Website: www.jsakids.org

Jacksonville School for Autism (JSA) is dedicated to helping children with autism and their families by tapping into all available resources to provide "outside of the desk" thinking. With a focus on whole child development and individualized programs that encourage both family and community involvement, JSA is able to nurture each child to reach his/her full potential. Not just a place for learning, JSA creates an environment where relationships grow and lives are changed.

Jacksonville University – Disabled Student Support

2800 University Boulevard

Jacksonville, FL 32211

Telephone: 904-256-7787

Website: <http://www.ju.edu/campuslife/inclusion/Pages/Disabled-Student-Support.aspx>

A Student Life professional staff member is the university's coordinator for Disability Support Services. JU recognizes that some disabilities are primarily physical, while others are psychological or involve specific disabilities of the learning process. Available resources include assistance with course scheduling, adjustments to full-time status requirements, coordination of services with other University departments such as Residential Life and Counseling Services, counseling in faculty/peer relations, guidance in lifestyle management and community agency referrals. Accommodations in the classroom may include: priority seating, change of classroom, tape recording of lectures, extra time for tests, alternative test formats, etc.

Laurent Clerc National Deaf Education Center

800 Florida Avenue, Northeast

Washington DC 20002

Telephone/TTY: 202-651-5855

VP: 866-204-0504

Website: <https://my.gallaudet.edu/>

The Laurent Clerc National Deaf Education Center at Gallaudet University provides information, training, and technical assistance for parents and professionals to meet the needs of children who are deaf or hard of hearing. Our mission is to improve the quality of education afforded to deaf and hard of hearing students from birth to age 21 throughout the United States. The facility is located at the eastern end of Gallaudet University Campus.

League School of Greater Boston

300 Boston Providence Turnpike

Walpole, MA 02032

Telephone: 508-850-3900

Fax: 508-660-2442

Website: www.leagueschool.org/

The League School of Greater Boston is a non-profit, private school with one overriding goal: to provide a nurturing educational environment where students with autism can build on their strengths. To achieve its far-reaching mission, the school takes a comprehensive developmental approach, encompassing every aspect of a student's life: social, emotional, academic and behavioral.

Mainspring Academy

6867 Southpoint Drive North

Jacksonville, FL 32216

Telephone: 904-503-0344

Fax: 904-503-0469

Website: <https://www.mainspringacademy.org/>

Main Spring Academy believes that learning comes from experiencing. We take our students on a daily journey to different environments, both inside and outside of the classroom. These journeys create opportunities that enhance academic and social learning and encourage life experience.

May Institute

Florida Office

175 Industrial Loop South

Orange Park, Florida 32073

Telephone: 904-269-0773

Fax: 904-269-9667

Savannah, Georgia Office

5710 Ogeechee Road, Suite 200, #280

Savannah, Georgia 31405

Telephone: 706-571-7771 ext 100

Fax: 706-571-7765

Website: www.mayinstitute.org

May Institute is a nonprofit organization that provides educational, rehabilitative, and behavioral healthcare services to individuals with autism and other developmental disabilities, brain injury, mental illness, and other behavioral healthcare needs.

May Institute Home-Based Behavioral Services program provides intensive in-home behavior therapy, family support, and consultation to children and their families, private agencies, and both private and public schools throughout Georgia and Florida.

National Technical Institute for the Deaf (NTID)

Rochester Institute of Technology (RIT)

52 Lomb Memorial Drive

Rochester, NY 14623

Telephone: 585-475-6400

TTY: 585-475-6400

Fax: 585-475-5978

Website: <http://ntidweb.rit.edu>

The National Technical Institute for the Deaf has graduated thousands of deaf and hard-of-hearing students with associate, bachelor and master degrees, who now enjoy careers in many

National Technical Institute for the Deaf (NTID) continued

technical and professional fields. The first and largest technological college in the world, NTID at RIT offers educational programs and access and support services to 1,100 students from around the world, who study, live and socialize with 14,000 hearing students on RIT campus.

North Florida School of Special Education

223 Mill Creek Road

Jacksonville, FL 32211

Telephone: 904-724-8323

Fax: 904-724-8325

Website: www.northfloridaschool.org

The mission of North Florida School of Special Education is to improve the lives of students with mild to moderate intellectual disabilities through the achievement of academic, vocational, and social skills.

PACE Center for Girls Jacksonville

1 West Adams Street, Suite 301

Jacksonville, FL 32202

Telephone: 904-421-8585

Fax: 904-421-8599

Website: www.pacecenter.org

Our Mission: PACE provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Our Philosophy: PACE values all girls and young women, believing each one deserves an opportunity to find her voice, achieve her potential and celebrate a life defined by responsibility, dignity, serenity and grace.

Step Up for Students – Two K12 Scholarship Opportunities

4655 Salisbury Road

Jacksonville, FL 32256

Telephone: 877-735-7837

Fax: 904-592-6548

Website: www.stepupforstudents.org

The Personal Learning Scholarship Account (PLSA) is a new program that helps families personalize educational plans for their children with special needs. To qualify, students in kindergarten through 12th grade must be diagnosed with one of the following: autism, cerebral palsy, Down syndrome, Prader-Willi syndrome, Spina bifida, Williams syndrome or an intellectual disability (severe cognitive impairment). Also, students deemed “high risk” due to developmental delays and not older than 4 on Sept. 1 may be eligible for the year they are applying. The PLSA allows parents to direct scholarship funds toward a combination of programs and approved providers including approved private schools, therapists, specialists, curriculum, technology – even a college savings account.

Step Up for Students – Two K12 Scholarship Opportunities continued

Another option is the income-based Florida Credit Scholarship (FCS), a program created in 2001 which provides low-income families with financial assistance toward private school tuition and fees, or with transportation costs to attend a public school in another county. If a family's household income qualifies for the free-or reduced-price school lunch program (185% of the federal poverty guidelines), or if the family receives SNAP (food stamps), TANF, or FDPIR, the student may be eligible.

Children in foster care or out-of-home care, or who are homeless also may be eligible for either of these TWO scholarships. Step Up for Students is a non-profit approved by the state to help administer both programs.

U.S. Department of Education Assistive Technology Program

400 Maryland Avenue, Southwest

Washington, DC 20202

Toll Free: 800-872-5327

Spanish speakers available and more than 170 languages

TTY: 800-877-8339

Website: <http://www2.ed.gov/policy/gen/guid/assistivetech.html>

The U.S. Department of Education is the agency of the federal government that establishes policy for, administers, and coordinates most federal assistance to education.

Mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access. Dedicated to establishing policies on federal financial aid for education, and distributing as well as monitoring those funds. Collecting data on America's schools and disseminating research. Focusing national attention on key educational issues. Prohibiting discrimination and ensuring equal access to education.

University of North Florida-Disability Resource Center

University of North Florida

1 UNF Drive, Building 57, Room 1500

Jacksonville, FL 32224

Telephone: 904-620-2769

TTY: 904-620-2969

Fax: 904-620-3874

Website: <https://www.unf.edu/drc/>

The Disability Resource Center (DRC), acts as a liaison between students with disabilities and the collegiate community by providing academic support services necessary for the students' academic pursuits. In addition, this office assists in meeting university-related requests from the disabled community. The services provided by the DRC include note takers, test proctoring, sign language interpreting, readers, scribes, and a variety of adaptive equipment. The services are provided free of charge to the registered student. All services must be justified as necessary in documentation meeting UNF's guidelines.

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EMPLOYMENT

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The Able Trust

Association of People Supporting Employment

CareerSource

Council of State Administrators of Vocational Rehabilitation (CSAVR)

Experience Works

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Helen Keller Services for the Blind

Helen Keller Services for the Blind – Southeastern Region

Job Accommodation Network (JAN)

Office of Disability Employment Policy (ODEP)

SourceAmerica

U.S Department of Labor

U.S. Equal Employment Opportunity Commission

Vocational Rehabilitation Division- Department of Education

Vocational Rehabilitation- Northeast Florida

The Able Trust

3320 Thomasville Road, Suite 200

Tallahassee, FL 32308

Telephone/TDD: 850-224-4493

Fax: 850-224-4496

Email: info@abletrust.org

Website: www.abletrust.org

Also known as the Florida Governor's Alliance for the Employment of Citizens with Disabilities is a 501(c)(3) public-private partnership foundation established by the Florida Legislature in 1990. Its mission is to be the leader in providing Floridians with disabilities fair employment opportunities through fundraising, grant-programs, public awareness and education.

Association of People Supporting Employment

451 Hungerford Drive, Suite 224

Rockville, MD 20850

Telephone: 301-279-0060

Fax: 301-279-0075

Website: www.apse.org

APSE is a growing national non-profit membership organization, founded in 1988 as the Association for Persons in Supported Employment, now known as APSE. APSE is the only national organization with an exclusive focus on integrated employment and career advancement opportunities for individuals with disabilities. Our new initiative, HR Connect, offers consultation services to help businesses reach out to and partner with one of the strongest labor and customer pools in the country: the disability community.

CareerSource

215 North Market Street, Suite 340

Jacksonville, FL 32202

Telephone: 904-798-9229

Fax: 904-359-6756

Website: www.careersourcenortheastflorida.com/Home.aspx

We are a Ticket to Work Employment Network. If you are a Social Security Disability beneficiary with a Ticket, we can help you access opportunities to: obtain employment, Vocational Rehabilitation (VR), and other support services from public and private providers, employers and other organizations. Our Disability Specialists can help you find your way through all of the complex levels of programs, the ADA and workplace accommodations guidance. We can also help you access the services and programs that impact your ability to gain, return to or retain employment and meet your career objectives. Our disability specialists also assist by giving you assistance in the career center, including access to computers with assistive technology, connecting you with agencies providing other resources such as tax assistance and independent living resources and providing opportunities to meet with employers who are committed to hiring people with disabilities.

Council of State Administrators of Vocational Rehabilitation (CSAVR)

1 Research Court, Suite 450

Rockville, MD 20850

Telephone: 301-519-8023

Email: thamrick@rehabnetwork.org

Website: www.rehabnetwork.org

Founded in 1940 to provide input into the State-Federal Rehabilitation Program, the Council is the only national organization whose sole purpose and function is to advocate for the Public Vocational Rehabilitation Program. The organization meets in full session a minimum of twice yearly, to communicate on issues within the field of rehabilitation. Much of the work of the Council is carried on through Standing Committees. In addition, Task Forces concerned with problems of a more transitory nature convened on an ad hoc basis.

Experience Works

134 E Church Street

Jacksonville, FL 32202

Telephone: 904-353-2302

Ticket to Work is a free and voluntary program that can help Social Security beneficiaries with disabilities access meaningful employment and become financially independent. The Ticket program and Work Incentives allow individuals to keep their benefits while exploring employment, receive vocational rehabilitation services and gain work experience. Cash benefits and Medicaid or Medicare often continues throughout the transition to work, and there are protections in place to help individuals return to benefits, if they find they are unable to continue working due to disability. Individuals who receive Social Security benefits because of a disability and are age 18 through 64 probably already qualify for the program.

Goodwill Industries of North Florida, Inc.

4527 Lenox Avenue

Jacksonville, FL 32205

Telephone: 904-384-1361

Fax: 904-384-0164

Website: www.goodwilljax.org

Days and Hours of Operation: Monday - Friday, 8:00 am-5:00 pm

Goodwill Industries of North Florida, Inc. is a not-for-profit organization dedicated to assisting all individuals who face barriers to employment by providing innovative job training and placement services to help them obtain and maintain meaningful employment.

Helen Keller Services for the Blind

144 Middle Neck Road

Sands Point, NY 11050

Telephone: 516-944-8900 ext 253

VP: 516-570-3246

Email: hkncinfo@hknc.org

Website: www.helenkeller.org

Helen Keller Services for the Blind - Region 4: Southeastern Region

P. O. Box 380

Concord, GA 30206

Telephone: 516-393-7733

Email: janice.hanvey@hknc.org

Website: <https://www.helenkeller.org/hknc/southeastern-region>

For over 110 years, Helen Keller Services for the Blind (HKSB) has been a pioneer in the field of blindness rehabilitation. Our mission is to help individuals of all ages and degrees of blindness to live as independently as possible within their own communities. Basic rehabilitation services such as training in safe travel and daily living-skills are provided to approximately 2,000 citizens in the New York metropolitan area each year. In addition, we annually screen close to 25,000 youngsters for eye disorders that will lead to permanent visual impairment if not detected and treated early in a child's life.

Job Accommodation Network

P. O. Box 6080

Morgantown, WV 26506-6080

Telephone: 800-526-7234

TTY: 877-781-9403

Website: <http://askjan.org>

Hours of Operation: By Telephone: 9:00 am to 6:00 pm Eastern Time

The Job Accommodation Network (JAN) is the leading source of free, expert and confidential guidance on workplace accommodations and disability employment issues. Working toward practical solutions that benefit both employer and employee, JAN helps people with disabilities enhance their employability and shows employers how to capitalize on the value and talent that people with disabilities add to the workplace.

Office of Disability Employment Policy (ODEP)

200 Constitution Avenue Northwest

Washington, DC 20210

Telephone: 866-633-7365

TTY: 866-633-7365

Website: www.dol.gov/odep

The Office of Disability Employment Policy (ODEP) provides national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities.

SourceAmerica

8401 Old Courthouse Road

Vienna, VA 22182

Toll Free: 888-411-8424

Fax: 703-849-8916

Website: <http://www.sourceamerica.org/>

Nearly 80% of Americans with significant disabilities can't find jobs. SourceAmerica's mission is to create employment opportunities and choices for this exceptional workforce so that they, too, can realize the American Dream.

U.S. Department of Labor

200 Constitution Avenue Northwest

Washington, DC 20210

Toll Free: 866-487-2365

TTY: 866-487-2365

Website: www.dol.gov

Days and Hours of Operation: Live Assistance - Monday - Friday, 8:00am to 8:00 pm EST

Our Mission: To foster, promote, and develop the welfare of the wage earners, job seekers and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights.

U.S. Equal Employment Opportunity Commission

EEOC Headquarters

131 M Street, Northeast

Washington, DC 20507

Telephone: 202-663-4900

TTY: 202-663-7026

Inquiries: 800-669-4000

Fax: 202-653-6034

Email: info@eeoc.gov

Website: www.eeoc.gov

The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. The laws apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages, and benefits.

Vocational Rehabilitation Division-Department of Education

Headquarters Office

4070 Esplanade Way

Tallahassee, Florida 32399-7016

Telephone/TDD: 850-245-3399

Toll Free: 800-451-4327

Website: <http://rehabworks.org>

To provide services to eligible individuals with physical and/or mental impairments that will enable an individual to achieve an employment goal and/or enhance their independence.

Vocational Rehabilitation (VR) is a federal-state program that works with people who have physical or mental disabilities to prepare for, gain or retain employment. VR is committed to helping people with disabilities find meaningful careers. In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.

Examples of VR Services: Medical and Psychological Assessment, Vocational Evaluation and Planning, Career Counseling and Guidance, Training and Education after High School, Job-Site Assessment and Accommodations, Job Placement, Job Coaching, On-the-Job Training, Supported Employment, Assistive Technology and Devices Time- Limited Medical and/or Psychological Treatment.

Vocational Rehabilitation - Northeast Florida

District 3 Program Office 7451

103rd Street, Suite 11

Jacksonville, FL 32210

Telephone: 904-573-3910

Fax: 904-573-3931

Website: www.rehabworks.org

General Program: This service is available to assist individuals with disabilities in preparing for and obtaining employment. Provides for evaluation, consulting and guidance, physical and psychological restoration, training and job seeking skills, equipment needed for a job, job placement and follow-up to assure satisfactory placement, and post-employment services.

2050 Art Museum Drive, Suite 101

Jacksonville, FL 32207

Telephone: 904-348-2770

TTY: 904-349-2786

Fax: 904-384-2769

2255 Dunn Avenue, Suite 609

Jacksonville, FL 32218

Telephone: 904- 696-5920

Fax: 904-696-5927

HEALTH

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Behavior Management Consultants
Brooks Rehabilitation
Boulevard Comprehensive Care Center- Duval
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Gateway Community Services International
Genetic and Rare Diseases (GARD)
Haven Hospice
International Center for the Disabled (ICD)
Island Dolphin Care
Kailo Nutrition
Medicaid Program- Department of Children and Families
Mental Health Center of Jacksonville
Mental Health Resource Center, Inc.
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Proactive Life Skills
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University of Florida Adult Psychiatry Outpatient Clinic

University of Florida Spinal Cord Injury Program

Veterans Administration

Visiting Physicians Association

Wheelers Medical Supply, LLC

Argyle Dental Professionals

6327-1 Argyle Forest Boulevard
Jacksonville, FL 32244

Telephone: (904) 772-8898

Email: argyledental@aol.com

Website: www.argyledental.com

Confidence about your smile can affect how you feel about yourself personally, socially and professionally. At Argyle Dental Professionals, we are always at the forefront of dental research and use the latest methods and technology to help our patients' achieve their desired smiles. In addition to our general dentistry, we are a leader in sedation dental services and offer a large variety of other dental services. Our doctors have an incredible amount of experience and are committed to your total comfort throughout any procedure that you are having done.

Argyle Dental Professionals has the Versatilt wheelchair lift and dental operator. The operator is outfitted for all phases of dentistry and is specially designed for IV sedation.

Behavior Management Consultants

6817 Southpoint Parkway, Suite 1501
Jacksonville, FL 32216

Telephone: 904-619-8430

Fax: 904-619-6342

Email: bmcjaxoffice@bmcsoutheast.com

Website: www.bmcsoutheast.com

BMC consultants provide thousands of consulting hours each year to public, private and charter schools throughout more than 15 school districts in North Florida and Southern Georgia. Whether working with individual students to better meet their academic and behavioral goals, or whole classrooms or schools serving children with challenging behaviors, BMC has demonstrated that Behavior Analysts are needed and effective in school settings.

Brooks Rehabilitation

3599 University Boulevard, South
Jacksonville, FL 32216

Telephone: Hospital 904-858-7600

Toll Free: 800-487-7342

Fax: 904-858-7619

Website: www.brookshealth.org

Mission Statement: To advance the health and well-being of persons requiring rehabilitation through superior outcomes, service, education and research. Programs include wellness programs, women's health, and sports injury treatment as well as post-discharge care for inpatients. Brooks offers a number of highly specialized treatment programs in outpatient centers located throughout Jacksonville and Florida.

Boulevard Comprehensive Care Center and Center for Prevention Services
Duval County Public Health Department

515 West 6th Street
Jacksonville, FL 32206
Telephone: 904-253-1250

State of the art primary care with on-site lab, anonymous STD testing, nutritional assessment and counseling, case management, mental health counseling, substance abuse counseling, HIV education resource room, anonymous HIV counseling and testing, legal aid, clinical trials, and pharmacy and dentistry.

Children's Medical Services

910 North Jefferson Street
Jacksonville, FL 32209
Telephone: 904-360-7070
Fax: 904-798-4569

Website: www.cms-kids.com

Days and Hours of Operation: Monday - Friday, 8:00 am – 5:00 pm

Children's Medical Services provides a family centered, coordinated managed system of care for children with special health care needs and to provide essential preventive, evaluative and early intervention services for children. Children's Multi-Disciplinary Assessment Team, Medical Foster Care, Cleft Lip and Palate Program, Hematology/Oncology/Sickle Cell, Poison Control, Early Intervention Program, Regional Perinatal Intensive Care Center, Cardiology, Pediatric AIDS and Children's Crisis Center.

Community Hospice of Northeast Florida

4266 Sunbeam Road
Jacksonville, FL 32257
Telephone: 904-268-5200
Toll Free: 800-274-6614
Fax: 904-268-8453

Website: www.communityhospice.com

Days and Hours of Operation: 24 hours/7 days

To provide quality, compassionate, cost effective care for terminally ill patients and their families residing in our service area. Bereavement groups ongoing.

Dental Care Genie

Email: info@dentalcaregenie.com

Website: www.dentalcaregenie.com/

DentalCareGenie.com combines powerful search tools, expert tips and reliable consumer information to help those looking for dental insurance, dental services or oral care education. Use our search feature to locate providers of dental procedures like routine cleanings, fillings,

Dental Care Genie continued

denture fittings and more. We have useful resources for finding the right dental insurance coverage, too. Or, if you're simply interested in learning more about oral health, we have educational resources and downloads to assist you.

Duval County Health Department

Main Office

900 University Boulevard North, Suite 200

Jacksonville, FL 32211

Telephone: 904-253-1000

Website: www.dchd.net

Mission: "Promote, protect and improve the health of all people in Greater Jacksonville, Florida" We serve culturally diverse families and individuals of all ages in Duval County. Our fundamental responsibility is to serve the entire community and all populations, but we particularly focus on addressing health disparities in communities that have disproportionately higher rates of infant mortality, diabetes, heart disease and other issues. Locations are throughout the City.

Adult Health

Wesconnett Community Health Center

5150-9 Timuquana Road

Jacksonville, FL 32210

Telephone: 904-253-1120

Pediatrics

Beaches Family Health Center

2344 South 3rd Street

Jacksonville Beach, FL 32250

Telephone: 904-253-2555

Fax: 904-253-2418

Center for Women and Children Health Center

515 West 6th Street

Jacksonville, FL 32206

Telephone: 904-253-1080

Fax: 904-253-1953

South Jacksonville: Community Health Center

1736 University Boulevard South

Jacksonville, FL 32216

Telephone: 904-253-1100

Fax: 904-727-6548

Woman, Maternity & Family Planning

Immunizations: Immunization Center
5300 North Pearl Street
Jacksonville, FL 32208
Telephone: 904- 253-1420

Communicable Disease

Boulevard Comprehensive Care Center (HIV/AIDS)
Central Health Plaza
515 West 6th Street
Jacksonville, FL 32206
Telephone: 904-253-1040

The Center for Specialized Pulmonary Services (Tuberculosis Care)
515 West 6th Street
Jacksonville, FL 32206
Telephone: 904-253-1070

Dental

Dental Administration
5322 North Pearl Street
Jacksonville, FL 32206
Telephone: 904-253-1200

Central Dental Clinic at Jacksonville
Central Health Plaza
515 West 6th Street
Jacksonville, FL 32206
Telephone: 904-253-1210

Royal Terrace Plaza Dental Center
3416 Moncrief Road
Jacksonville, FL 32209
Telephone: 904-253-1783

South Jacksonville Dental Center
1722 University Boulevard South
Jacksonville, FL 32216
Telephone: 904-253-1240

Dental continued

Wesconnett Dental Clinic
5917 105th Street
Jacksonville, FL 32244
Telephone: 904-253-1680

Family Foundations

40 East Adams Street, Suite 320
Jacksonville, FL 32202
Telephone: 904-396-4846
Fax: 904-398-6649

Website: www.familyfoundations.org

Days and Hours of Operation: Monday - Thursday, 8:30 am – 6:00 pm
Friday, 8:30 am – 12:00 pm

FEE: if applicable/form of Payment: Sliding scale

Family Counseling Services offers a range of services to meet your personal needs, from counseling to help you cope with problems in your marriage to financial planning to help you manage your debt. Our counselors work with you to identify the sources of your difficulties, and then provide guidance and support as you develop powerful tools you can use for a lifetime.

Family and Individual Counseling, sliding scale*Individual, Couple & Family Counseling*Counseling for Personal, Interpersonal & Social Adjustment*Premarital & Marital Counseling*Mental Health Services*Domestic Violence Assessments*Divorce Prevention*Families & Schools Together (FAST)*Employee Assistance Program Services.

Consumer Credit Counseling Services, \$20/session “Financial Counseling”, “Credit Counseling”, “Credit Report Review”, “Debt Management Programs”, “Pre-purchase”, “Homeownership Counseling”, “Reverse Mortgage Counseling”, “Mortgage Delinquency Counseling.”

Family Life Education, contact for fees*Education on personal and family- orientated skill development topics as: *stress management*anger management*marriage & money*surviving a layoff*building relationships*dealing with difficult people*first time home buying.

Gateway Community Services International

555 Stockton Street

Jacksonville, FL 32204

Telephone: 904-387-4661

Fax: 904-384-5753

Website: www.gatewaycommunity.com

Gateway reduces substance abuse and mental health problems by initiating a world-class prevention program, providing a highly effective continuum of care and improving care by: Increasing transitional housing, creating and identifying additional employment opportunities and increasing participation in support groups. Detoxification Center AIDS Project Impact House Step-UP Unit

Genetic and Rare Diseases (GARD)

P. O. Box 8126

Gaithersburg, MD 20898-8126

Telephone: 888-205-2311

Website: <http://rarediseases.info.nih.gov>

GARD is within the Office of the Director of the National Institute of Health providing information on rare diseases, linking research investigators with research subjects and patients, coordinates rare diseases research, identifies research opportunities, etc.

Haven Hospice

4200 Northwest 90th Boulevard

Gainesville, FL 32606

Telephone: 352-379-6232

Toll Free: 800-727-1889

Fax: 352-379-6206

Website: <http://www.havenhospice.org/>

Haven Hospice is your not-for-profit, community hospice organization providing comprehensive services since 1979 and licensed in Florida since 1980. Haven is North Florida's expert in end-of-life and palliative care, receiving national recognition as a Circle of Life Award Recipient from the American Hospital Association for its excellence and innovation. Haven has also been recognized as a Florida Pacesetter for its leadership in promoting advance directives. For more than 37 years Haven has had the honor and privilege to serve more than 78,000 patients and families in North Florida.

International Center for the Disabled (ICD)

340 East 24th Street

New York, NY 10010

Telephone: 212-585-6020

TTY: 212-585-6060

Fax: 212-585-6262

Website: www.nyservice.org/organizations/791

ICD-International Center for the Disabled is a nonprofit outpatient rehabilitation center in New York City serving people of all ages with disabilities and other rehabilitative and developmental needs. Since our founding in 1917 as the first outpatient rehabilitation center in the country, ICD has pioneered new programs and services to help thousands of individuals achieve better health, greater independence, and more productive work, school, and family life.

Island Dolphin Care

150 Lorelane Place

Key Largo, FL 33037

Telephone: 305-451-5884

Fax: 305-453-5399

Website: www.islanddolphinscare.org

A non-profit organization providing dolphin assisted therapy to critically ill, disabled and special needs children.

Kailo Nutrition

Telephone: 904-588-2770

Email: heather@kailonutrition.com

Website: www.kailonutrition.com/

Kailo Nutrition combines traditional nutrition counseling, education and engaging culinary instruction to provide individuals with the confidence and know-how to make lifestyle choices which will improve health in a sustainable and meaningful way.

Medicaid Program - Department of Children and Families

5920 Arlington Expressway

Jacksonville, FL 32211

Telephone: 904-723-2000

Call the **ACCESS** office at 866-762-2237

Website: www.myflorida.com/accessflorida

Medicaid provides Medical coverage to low income individuals and families. The state and federal government share the costs of the Medicaid program. Medicaid services in Florida are administered by the [Agency for Health Care Administration](#).

Medicaid Program - Department of Children and Families continued

Clay County

Clay County Service Center

1845 Town Center Boulevard, Suite 225

Orange Park, FL 32003

Fax: 904-723-2079

Duval County

Southside Service Center

3740 Beach Boulevard, Suite 3720

Jacksonville, FL 32207

Fax: 904-723-2079

Gateway Service Center

5000-1 Norwood Avenue

Jacksonville, FL 32208

Fax: 904-723-2079

Nassau County

Nassau County Service Center

463688 State Road 200

Yulee, FL 32097

Fax: 904-548-9309

Mental Health Center of Jacksonville

3333 West 20th Street

Jacksonville, FL 32254

Telephone: 904-695-9145

Fax: 904-695-2465

Affiliated with Mental Health Resource Center, Inc. See below.

Mental Health Resource Center, Inc.

11820 Beach Boulevard

Jacksonville, FL 32246

Telephone: 904-642-9100

Fax: 904-642-9108

Improving the quality of life of persons suffering from emotional distress, behavioral problems, mental-illness and substance abuse disorders. This goal will be achieved through the provision of comprehensive services aimed at assessment, intervention, treatment, rehabilitation, education and advocacy. Our services will be delivered in the most appropriate, least restrictive setting and in the most cost effective manner utilizing caring, professional staff.

National Organization for Rare Disorders, Inc. (NORD)

55 Kenosia Avenue

Danbury, CT 06810-1968

Telephone: 203-744-0100

TTY: 203-797-9590

Toll Free: 800-999-6673

Fax: 203-798-2291

Website: www.rarediseases.org

The National Organization for Rare Disorders (NORD) is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and service.

Northwest Behavioral Health Service

2400 Edgewood Avenue

Jacksonville, FL 32254

Telephone: 904-781-0600 Children's Program,
904-781-7797 Admin/Adult Program

Fax: 904-781-0016

Website: www.nwbh.org

Our mission is to enhance the quality of life for children, adults and their families who are experiencing mental health problems, social maladjustment, and other at-risk behaviors.

Outpatient Services include: Bio psychosocial assessments, psychiatric services, individual, family and group therapy, intensive therapeutic on-site services, adult day treatment and rehabilitation counseling, substance abuse prevention, counseling, intervention and aftercare services, HIV/AIDS testing and counseling and crisis intervention.

Community Support include: Mental health case management, social rehabilitation overlay, supported housing, community and school-based therapeutic programs, social rehabilitation counseling, HIV/AIDS education, prevention and outreach, HIV/AIDS case management, and employment counseling and job placement.

OnSite Dermatology

902 Clint Moore Road, Suite 227

Boca Raton, FL 33487

Telephone: 704-965-2332 (local)

Toll Free: 877-345-5300 (regional)

Fax: 561-989-3665

Website: www.onsitederm.com/

OnSite Dermatology is the leading national provider of mobile dermatology care to seniors and disabled living in independent retirement, assisted, and skilled nursing communities (appointments can be made if you do not live at the facility). Recognizing the need to provide

OnSite Dermatology continued

quality services to residents at their communities, OnSite Dermatology was created in 2005. Since that time, we have been providing care to residents that may have been unable to leave their community or those that just want the convenience of regular services on-site.

Proactive Life Skills

13245 Atlantic Boulevard, Suite 4-244

Jacksonville, FL 32225

Telephone: 904-228-8358

Website: www.proactiveliveskills.org/

PLS provides learning support, social skills classes and teacher and parent training for increasing academic access and engagement among the school, community, home and social lives of our clients. We specialize in social and communication interventions for individuals with neuro-developmental, anxiety and impulse control disorders to promote inclusion and boost independent potential.

River Point Behavioral Health

6300 Beach Boulevard

Jacksonville, FL 32216

Telephone: 904-724-9202

Website: www.riverpointbehavioral.com/

River Point Behavioral Health is a 93-bed treatment facility located in Jacksonville, FL that specializes in quality behavioral health, substance abuse and dual diagnosis services. Our treatment center offers a full continuum of care through an integrated system of inpatient, rehabilitation, partial hospitalization and intensive outpatient programs.

River Region Human Services

390 Park Street

Jacksonville, FL 32204

Telephone: 904-899-6300

Website: www.rrhs.org

The mission of River Region Human Services is to improve the quality of life for individuals and families of Northeast Florida affected by substance abuse, mental illness, homelessness, HIV/AIDS and other communicable illness through outreach, prevention, intervention, treatment and housing services.

The Players Center for Child Health

3563 Philips Highway

Building E, Suite 502

Jacksonville, FL 32207

Telephone: 904-202-9355

Email: THEPLAYERSCenter@bmcjax.com

Website: www.wolfsonchildrens.org/programs-services/programs/Pages/default.aspx

THE PLAYERS Center for Child Health was founded in 2011 to improve the health, wellness and quality of life of the families living within the communities we serve. The Center also represents the interests of medically underserved children at the local, state and national government levels.

University of Florida, Adult Psychiatry Outpatient Clinic

580 West 8th Street, Tower 2, 6th Floor

Jacksonville, FL 32209

Telephone: 904-383-1038

Fax: 904-244-4486

Days and Hours of Operation: Monday – Friday, 8:30 am-4:30 pm

Fee: If applicable, Undergo University of Florida financial evaluation process (244-4015) and, if you qualify, will receive a hospital clinic card.

The primary care physician that has been assigned to you during the evaluation process must refer you to psychiatry. Then contact our clinic for an appointment. Individual psychotherapy, pain management therapy, and medication management.

University of Florida, Spinal Cord Injury Program

580 West 8th Street, Tower 2, 8th Floor

Jacksonville, FL 32209

Telephone: 904-244-4427

Fax: 904-244-4916

Website: <http://ufhealthjax.org/>

Days and Hours of Operation: Monday – Friday, 8:30 am -5:00 pm

The spinal cord injury team excels in the care of the spinal cord injured patient teaching the patient and family how to meet the physical and emotional challenges affecting the family while the patient works toward regaining physical independence.

Veterans Administration

3728 Philips Highway, Suite 31

Jacksonville, FL 32207

Telephone: 904-399-8351

Fax: 904-399-8355

Website: www.va.gov

The Jacksonville OPC provides a broad range of general and specialized medical, dental, surgical, psychiatric, nursing and ancillary services. Types of patients served: Acute and chronically ill eligible veterans.

Visiting Physicians Association

4348 Southpoint Boulevard, Suite 100

Jacksonville, FL 32216

Telephone: 904-281-1915

Fax: 904-281-1119

Website: www.visitingphysicians.com

Days and Hours of Operation: Monday-Friday, 8:30 am-5:00 pm

Fee: If applicable/form of payment: Medicare/Medicaid

Visiting Physicians Association (VPA) is revitalizing the "old fashioned" tradition of house calls. Utilizing the advances of modern medicine and technology. VPA brings the doctor's office right to the comfort and privacy of the patient's home.

Wheeler's Medical Supply, LLC

14603 Beach Boulevard, Suite 750-B

Jacksonville, FL 32250

Telephone: 904-992-8186

Toll Free: 844-992-8186

Website: www.wheelersmedicalsupply.com

Day and Hours of Operation: Monday – Friday, 8:00am – 5:00pm

Wheeler's Medical Supply is both a small business and a disability owned enterprise. As a paraplegic, the owner knows firsthand the difference that a truly knowledgeable vendor makes when purchasing and using medical supplies. Wheeler's specializes in urological supplies with a focus on eliminating urinary tract infections for our clients. We are often consulted by physicians and nurses as to our opinion of the appropriate catheter to avoid UTIs and hospitalizations. The owner's personal experience, along with our research, allows us to truly provide the best possible care for patients.

HOUSING

Contents:

Ability Housing

Cathedral Residences

Fannie Mae Southeastern Regional Office

Florida Housing Coalition - Tallahassee Office

Habijax

Jacksonville Housing Authority

Kaelin Support Services Inc.

L'Arche Harbor House

Liberty Center Supportive Housing Coalition

Supportive Housing Coalition

U.S. Department of Housing and Urban Development

Ability Housing

76 South Laura Street, Suite 303
Jacksonville, FL 32202

Telephone: 904-359-9650

Fax: 904-359-9653

Website: www.abilityhousing.org

The mission of Ability Housing is to provide quality affordable community based housing with an emphasis on adults with disabilities. Formerly known as Grove House of Jacksonville, Ability Housing is a unique non-profit dedicated to meeting the housing needs of adults with disabilities wishing to live within the community as independent adults.

Ability Housing does not limit its housing opportunities to adults with disabilities. Due to the need for affordable housing throughout the community Ability Housing provides quality housing affordable to a myriad of households throughout Northeast Florida.

Ability Housing has two dynamic programs providing affordable housing designed specifically to meet the community inclusive housing needs of adults with disabilities.

Cathedral Residences

601 North Newnan Street
Jacksonville, FL 32202

Telephone: 904-798-5360

Fax: 904-798-9470

Cathedral Residences, a 16 unit apartment building offering wheelchair accessibility for adults ages 18 and up, disabled income qualified individuals. Rental rates are based on the income of the individual and subsidized by the US Department of Housing and Urban Development. Each apartment is equipped with an emergency call system to a 24-hour staffed reception desk in nearby Cathedral Towers. Cafeteria style dining is available in Cathedral Towers offering two meals daily at reasonable rates. The convenience of our downtown location places you close to interesting cultural and entertainment activities. Whether you drive or rely on public transportation, our locale is ideal.

Fannie Mae Southeastern Regional Office

1075 Peachtree Street Northeast, Suite 1600
Atlanta, GA 30309

Toll Free: 800-232-6643

Website: <http://www.fanniemae.com/portal/index.html>

Our public mission, and our defining goal, is to help more families achieve the American Dream of homeownership. We do this by providing financial products and services that make it possible for low-, moderate-, and middle-income families to buy homes of their own. Since Fannie Mae began in 1968 we have helped more than 63 million families achieve homeownership. Provides specialized residential living for individuals who are multi-sensory impaired. Support, advocacy and referral information available where appropriate.

Florida Housing Coalition - Tallahassee Office

1367 East Lafayette Street, Suite C

Tallahassee, FL 32301

Telephone: 850-878-4219

Fax: 850-942-6312

Email: info@flhousing.org

Days and Hours of Operation: Monday - Friday, 8:30 am – 5:00 pm EST

The Florida Housing Coalition, Inc. is a nonprofit, statewide membership organization whose mission is to act as a catalyst to bring together housing advocates and resources so that all Floridians have a quality affordable home and suitable living environment.

The Coalition provides professional consultation services through training and technical assistance on affordable housing and related issues; supports community-based partnerships in leveraging resources; and advocates for policies, programs and use of funding resources that maximize the availability and improve the quality of affordable housing in Florida. The Coalition carries out this mission recognizing that affordable housing is an integral part of community revitalization and economic development.

Habijax

2404 Hubbard Street

Jacksonville, FL 32206

Telephone: 904-798-4529

Toll Free: 877-237-1295

Fax: 904-798-2728

Website: www.habijax.com

Email: info@habijax.org

The mission of Habijax (Habitat for Humanity of Jacksonville, Inc.) is to eliminate poverty and substandard housing conditions in Duval County by working in cooperation with God's people in need, without regard to race or religion, to create a better habitat in which to live and work.

Jacksonville Housing Authority

1300Broad Street

Jacksonville, FL 32202

Telephone: 904-630-3820

TTY: 904-630-3894

Fax: 904-630-3818

Website: www.jaxha.org

Provides low-income housing to persons who meet the income requirements. There is no discrimination against people with disabilities. Eligibility for HUD housing is based on Federal requirements. These requirements are primarily related to income. Each applicant is evaluated to see if these requirements are met. There is no fee for assistance with application, or for income determination. Once in HUD housing, tenant contributes to his or her monthly rent.

Kaelin Support Services, Inc.

2916 Plum Orchard Drive

Orange Park, FL 32073

Telephone: 904-422-3303

Fax: 904-374-1639

Kaelin Support Services provide the following services to individuals with development disabilities who are on the med waiver program through the Agency for Persons with Disabilities: Personal Care, Respite, Companion, In-Home and Live-in Home services. Services are provided in Duval or Clay County.

L'Arche Harbor House

700 Arlington Road

Jacksonville, FL 32211

Telephone: 904-721-5992

Fax: 904-721-7143

Website: www.larchejacksonville.org

To provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. To establish family units through which our residents are helped to reach their maximum potential, and become all that God created them to be.

Liberty Center

909 North Liberty Street

Jacksonville, FL 32206

Telephone: 904-353-1698

Days and Hours of Operation: Monday - Thursday, 8:00 am- 4:00 pm

Closed 12:00 pm to 1:00 pm for lunch

Friday, 8:00 am - 2:00 pm

Liberty Center 1 & 2:

Provides single room occupancy for single men (18 and older) who meet the application requirements - must first go to Jacksonville Housing Authority at 1300 Broad Street, 2nd floor to qualify.

Liberty Center 3:

Provides single room occupancy for single women (18 and older) who meet the application requirements - must first go to the Jacksonville Housing Authority at 1300 Broad Street, 2nd floor to qualify.

Fax: 904-353-0566

Days and Hours of Operation: Monday - Thursday, 8:00 am - 4:00 pm

Friday 8:00 am - 2:00 pm

We DO NOT provide emergency housing. Facility is accessible for disabled persons.

Supportive Housing Coalition

P. O. Box 11242

Tallahassee, FL 32308

Telephone: 850-241-2051

Website: www.fshc.org/wp2/

Email: admin@flshc.net

The Florida Supportive Housing Coalition is a statewide organization dedicated to fostering the development of housing for various special needs populations, including: the elderly, certain veterans returning from service abroad, young people aging out of the foster care system, persons with a disability, those at risk or suffering from homelessness, ex-offenders, and others.

U.S. Department of Housing and Urban Development

451 7th Street

Washington, DC 20411

Telephone: 202-708-1420

TTY: 202-708-1455

Website: www.hud.gov

The Fair Housing Act which is Title VIII of the Civil Rights Act of 1968 as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status, and disability.

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INFORMATION/REFERRAL

Contents:

Agency for Persons with Disabilities
The Arc Jacksonville
Architectural & Transportation Barriers
Changing Homelessness
Christopher & Dana Reeve Paralysis Resource Center
Clear Captions
Deaf Consumer Program/Sign Language Interpreter Services
Delores Barr Weaver Policy Center – See the Girl
Disability Information
Disabled Services Division
Easter Seals National Headquarters
Easter Seals Society Florida
Empowering Caregivers
Exceptional Family Member Program
Family Care Council
Hope Haven
Independent Living Resource Center (ILRC)
Independent Living Research Utilization
Internal Revenue Services
Mental Health America (MHA)
Military Affairs and Veterans (MAV) Department
National Clearinghouse of Rehabilitation Training Materials (NCRTM)
National Health Information Center (NHIC)
National Rehabilitation Information Center (NARIC)

INFORMATION/REFERRAL continued

Contents:

Rehabilitation International (RI)
Southeast ADA Center
Spirit Strong Foundation
TASH
U.S. Department of Health and Human Services
U.S. Department of Justice
United Parents Syndicate on Disabilities
United Way of Northeast Florida
World Institute on Disability

Agency for Persons with Disabilities

4030 Esplanade Way

Tallahassee, FL 32399

Telephone: 850-488-4257

Toll Free: 866-273-2273

Website: <http://apd.myflorida.com>

Email: APDinfo@apd.state.fl.us

The Agency Supports Persons with Developmental Disabilities in living, learning and working in their community. The Agency goal is to ensure the well-being and safety of the people we serve, and maximize self-sufficiency through the programs we provide. Reduce the waitlist for services by implementing the Family & Supported Living Waiver expansion. Increase the number of people employed in integrated settings. Increase the independence of people receiving services through expansion of the Consumer Directed Care program. Reduce reliance on large institutions as service settings. Improve consumer outcomes and service quality. Increase provider focus on achieving consumer outcomes through quality assurance reviews and quality improvement initiatives. Work with Real Choice Systems Grant: a customer service approach to quality management in community-based service programs, to enhance consumer outcome results. Implement core competency training for all persons providing direct care.

The Arc Jacksonville

1050 North Davis Street

Jacksonville, FL 32209

Telephone: 904-358-1200

Fax: 904-358-3800

Website: www.arcjacksonville.org

Days and Hours of Operation: Monday-Friday, 8:00 am - 4:00 pm

To provide advocacy, support and knowledge so that individuals with developmental disabilities have full access to the community and have the opportunity to live enriched lives. The Arc program provides individual assistance, information, referral, to individuals with disabilities, their families and circles of support throughout the lifespan. The program maintains a resource library.

Architectural & Transportation Barriers Compliance Board

1331 F Street, Northwest, Suite 1000

Washington, DC 20004-1111

Telephone: 202-272-0080

TTY: 800-993-2822

Toll Free: 800-872-2253

Fax: 202-272-0081

Website: www.access-board.gov

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design

Architectural & Transportation Barriers Compliance Board continued

criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities. The Board is structured to function as a coordinating body among Federal agencies and to directly represent the public, particularly people with disabilities. Half of its members are representatives from most of the Federal departments. The other half is comprised of members of the public appointed by the President, a majority of whom must have a disability.

Changing Homelessness

660 Park Street

Jacksonville, FL 32204

Contact: Anthony Wilson

Telephone: 904-354-1100 ext 305

Fax: 904-361-3346

Website: www.changinghomelessness.org

Our organization was formed in 1978 by a group of concerned and engaged social service agencies and religious leaders, Incorporated in 2000 under the name Emergency Services and Homeless Coalition of Jacksonville as a 501(c)(3) organization and lead agency for services in support of ending homelessness in Duval, Nassau and Clay counties, we are now officially known as Changing Homelessness. Our mission is to guide the community effort to prevent and end homelessness by providing leadership, advocacy, support, standards and funding.

Christopher & Dana Reeve Paralysis Resource Center

636 Morris Turnpike, Suite 3A

Short Hills, NJ 07078

Telephone: 800-225-0292

Website: www.christopherreeve.org

The Christopher and Dana Reeve Paralysis Resource Center (PRC), a program of the Christopher Reeve Paralysis Foundation (CRPF), was created in 2002 to provide a comprehensive, national source of information for people living with paralysis and their caregivers to promote health, foster involvement in the community, and improve quality of life.

Clear Captions

Telephone: 904-568-4562

Email: anas.benjelloun@clearcaptions.com

Website: www.clearcaptions.com

Clear Captions provides text of phone conversations for people with hearing loss. Certified as a caption telephone provider by the Federal Communications Commission (FCC), ClearCaptions offers an innovative suite of communication services on a variety of platforms, including personal computers, mobile devices and home phones.

Deaf Consumer Program and Sign Language Interpreter Services

Independent Living Resource Center

2709 Art Museum Drive

Jacksonville, FL 32207

Telephone: 904-399-8484

TTY: 904-398-6322

Fax: 904-399-0448

Website: www.theilrc.com

In an effort to maintain the availability of effective communication for the Deaf and Hard of Hearing as determined in the ADA law, the Independent Living Resource Center has an Interpreter Service available. In addition, we have the Deaf Program that provides Information and Referral, Advocacy, Peer Mentoring, and Independent Living Skills.

Delores Barr Weaver Policy Center – See the Girl

40 East Adams, Suite 130

Jacksonville, FL 32202

Telephone: 904-598-0901

Website: www.seethegirl.org/

We engage communities, organizations and individuals through quality research, community organizing, advocacy, training and model programming to advance the rights of girls and young women, especially those in the justice system.

Disability Information

Website: www.disability.gov/

Disability.gov is a comprehensive online resource designed to provide people with disabilities with the information they need to know quickly and easily. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including civil rights, community life, education, employment, housing, health, income support, technology and transportation.; Disability.gov is the result of an Executive Memorandum issued by President George W. Bush on August 28, 2002 as part of his New Freedom Initiative which directed federal agencies to work together to build a one-stop interagency Web portal for people with disabilities, their families, employers, service providers and community members.

Disabled Services Division

117 West Duval Street, Suite 205

Jacksonville, FL 32202

Telephone: 904-630-4940

TTY: 904-630-4933

Fax: 904-630-3476

Email: disabledservices@coj.net

Website: www.jaxada.net

Days and Hours of Operation: Monday - Friday, 8:00 am – 5:00 pm

Mission: The overall goal of the Disabled Services Division is to improve the quality of life for people with disabilities by addressing, researching, and attempting to resolve the many barriers they encounter. These barriers include, but are not limited to, transportation, housing, accessibility, discrimination, employment, etc. The Disabled Services Division is responsible for increasing awareness concerning the accomplishments and needs of people with disabilities, monitoring federal and state legislation relating to disability rights and issues, and advising the Mayor and his staff about necessary city compliance. Accessibility It is also responsible for suggesting and implementing ordinances that favorably impact on equal access and opportunity while changing city policies that may adversely impact individuals with disabilities. Services: Conferences, Public Hearings, Accessibility Surveys and Compliance; Monitors the Americans with Disabilities Act (ADA) and Disabled Parking Enforcement laws; Produces The Directory of Services for People with disabilities, Disable Parking Dos and Don'ts, Online Community Calendar of events, Provides a variety of ADA Literature; Information and Referral concerning transportation, employment, medical, financial assistance, Peer counseling, recreation, etc.; Increases public awareness on the needs and accomplishments of persons with disabilities by; serving as staff for Mayor's Disability Council, public speaking engagements, media appearances, sensitivity training, Jim Brady Scholarship Fund (for Duval County High School Seniors with disabilities) and online newsletter.

Easter Seals Society - National Headquarters

233 South Wacker Drive, Suite 2400

Chicago, IL 60606

Telephone: 312-726-6200

TDD: 312-726-4258

Toll Free: 800-221-6827

Fax: 312-726-1494

Website: www.easterseals.com/

Easter Seals assists more than one million children and adults with disabilities and their families annually through a nationwide network of more than 450 service sites. Each center provides top-quality, family-focused and innovative services tailored to meet the specific needs of the particular community it serves.

Primary Easter Seals services include: Medical Rehabilitation
Early Intervention Physical Therapy Occupational Therapy
Speech & Hearing Therapy Job Training & Employment Child Care

Easter Seals Society - National Headquarters continued

Adult Day Services Camping & Recreation

Easter Seals also advocates for the passage of legislation to help people with disabilities achieve independence, including the Americans with Disabilities Act (ADA). Passed in 1990, the ADA prohibits discrimination against anyone who has a mental or physical disability, guaranteeing the civil rights of people with disabilities. At the core of the Easter Seals organization is a common passion for caring, shared by its 13,000 staff members and thousands of volunteers, and by those who support its mission. This heart-felt commitment to helping people with disabilities and their families is what Easter Seals is all about.

Easter Seals Florida

520 North Semoran Boulevard, Suite 280

Orlando, FL 32807

Telephone: 407-306-9766

Website: www.easterseals.com/florida/

Easter Seals provides exceptional Services to ensure that all people with disabilities or special needs and their families have equal opportunities to live. Learn, work and play in their communities.

Empowering Caregivers

Email: info@care-givers.com

Website: www.care-givers.com

Provides assistance, education, support, referrals and respite volunteers for informal family caregivers, as well as promotes public awareness about the realities of care giving. Services include online/offline support groups, seminars and workshops, info and referrals, printed educational materials and publications, professionals for counseling, respite care resources, speaker's bureau, lectures, etc.

Exceptional Family Member Program

Naval Hospital Jacksonville

2080 Child Street

Jacksonville, FL 32214

Telephone: 904-542-7300

Fax: 904-542-9171

Website: <http://www.public.navy.mil/bupers-npc/support/efm/Pages/default.aspx>

Days and Hours of Operation: Monday - Friday, 7:30 am – 4:00 pm

Go to the forms and download DD Form 2792, Exceptional Family Member Medical Summary or click DD Form 2792, Special Education/Early Intervention Summary for school age children.

Family Care Council

The Arc Jacksonville
1050 North Davis Street
Jacksonville, FL 32209
Telephone: 904-355-0155

The mission of the Family Care Council Florida (FCCF) is to advocate, educate, and empower individuals with developmental disabilities and their families, partnering with the Agency for Persons with Disabilities (APD), to bring quality services to individuals for dignity and choice.

Hope Haven

4600 Beach Boulevard
Jacksonville, FL 32207
Telephone: 904-346-5100
Fax: 904-346-5111
Website: www.hope-haven.org

Programs include: After School Programs for Children with Disabilities; Attention Deficit Disorder Clinic; Autism Services ; Psychological-Educational Evaluations; Speech and Language; Counseling Services; Educational Services; Tutoring; Summer Programs; Children First in Divorce; Down Syndrome Center; Parent; Resource Library; Adaptive Toy Lending Library; Access to Success For Adults With Disabilities; Florida Alliance for Assistive Services and Technology (FAAST); Workplace Accommodation Demonstration Center.

Independent Living Resource Center (ILRC)

2709 Art Museum Drive
Jacksonville, FL 32207
Telephone: 904-399-8484
TTY: 904-398-6322
Fax: 904-396-0859
Website: www.theilrc.com/

Days and Hours of Operation: Monday - Friday, 8:00 am – 5:00 pm

The Independent Living Resource Center of N. E. Florida (ILRC), has been serving people with disabilities for over 20 years. The ILRC is a consumer driven, community based, non-residential, 501 (c) (3) private not-for-profit organizations. We serve as a resource agency serving people with disabilities in 7 counties throughout Northeast Florida, including: Duval, Baker, Clay, Nassau, Flagler, St. Johns, and Volusia. We provide services through partnerships with Vocational Rehabilitation Service, Department of Education, the ABLE Trust, Brain and Spinal Injury Program, and Social Security Administration.

Living independently means having control over one's life and participating fully and productively in society. The ILRC is an established community resources operated by people with disabilities with a strong record of responding to the needs of people with disabilities. The Center, in keeping with Independent Living Philosophy, is staffed and governed by a majority of people with disabilities. In addition, all of our services are provided on a cross- disability basis.

Independent Living Resource Center (ILRC) continued

Services: Independent Living Advocacy; Information & Referral; Peer counseling; Career Development Office; Benefits Planning Assistance & Outreach; High School/High Tech; Career Choice; Youth Career Choice; Job Placement; Computer Training. Other Programs: Temporary Loan Closet; Sign Language Interpreting Service; Nursing Home Transition Service; Deaf consumer Program; Victim Advocate for the Deaf Program and FTRI.

Independent Living Research Utilization

1333 Moursund Street
Houston, TX 77030

Telephone: 713-520-0232

TTY: 713-520-0232

Fax: 713-520-5785

Website: www.ilru.org

The ILRU (Independent Living Research Utilization) program is a national center for information, training, research and technical assistance in independent living. Its goal is to expand the body of knowledge in independent living and to improve utilization of results of research programs and demonstration projects in this field. It is a program of TIRR (The Institute for Rehabilitation and Research), a nationally recognized medical rehabilitation facility for persons with disabilities.

Internal Revenue Service

77 K Street Northeast
Washington, DC 20002

Telephone: 202-803-9000

Website: www.irs.gov

Florida-Jacksonville Office
400 West Bay Street
Jacksonville, FL 32202

Telephone: 904-665-1040

Days and Hours of Operation: Monday - Friday, 8:30 am - 4:30 pm

General information regarding the IRS.

Mental Health America (MHA)

2000 North Beauregard Street, 6th Floor
Alexandria, VA 22311

Telephone: 703-684-7722

TTY: 800-433-5959

Toll Free: 800-969-6642

Fax: 703-684-5968

Website: mentalhealthamerica.net

Mental Health America (MHA) continued

MHA has an active information center which can refer callers to one of 600 affiliate centers across the country. It also has fact sheets about various types of mental illness and mental health, such as schizophrenia, depression, adolescent suicide prevention, stress and tension.

Military Affairs and Veterans (MAV) Department

117 West Duval Street, Suite 175

Jacksonville, FL 32202

Telephone: 904-630-3680

Fax: 904-630-3422

Website: www.coj.net

Days and Hours of Operation: Monday-Friday, 8:00 am-5:00 pm

Our Mission: To make Jacksonville the best host city in the nation through unparalleled service to the military community and events which honor the patriotic legacy of those who serve, or have served. The Military Affairs & Veterans Services Division is a fully integrated, multifaceted resource center that offers today's veterans, their families, and the community three major community-based service components: 1. Veterans' entitlement services for eligible veterans and their families 2. Employment and social service case management services for qualifying veterans and their families. 3. Public relations and marketing services designed to bring veterans, their issues, and the community closer together through awareness, outreach, veteran-related special events and development and maintenance of community partnerships.

National Clearinghouse of Rehabilitation Training Materials (NCRTM)

103 West Broad Street, Suite 400

Falls Church, VA 22046

Email: NCRTM@neweditions.net

Welcome to the National Clearinghouse of Rehabilitation Training Materials (NCRTM), the Rehabilitation Services Administrations (RSA) central repository for training resources in vocational rehabilitation. The NRCTM offers the vocational rehabilitation and education communities, grantees, researchers, trainers, and practitioners the opportunity to gain visibility for their work, while contributing new knowledge to their specific fields. Use the main search and archived materials to find and disseminate training resources related to curricula, accredited courses, RSA grantee materials and more. Also browse the site for other RSA-related information, such as upcoming webinar dates, news, RSA-funder resources or request material to be added to the NCRTM library.

National Health Information Center (NHIC)

Office of Disease Prevention and Health Promotion

1101 Wootton Parkway, Suite LL100

Rockville, MD 20852

Email: nhic@hhs.gov

Website: <http://health.gov/nhic/>

The National Health Information Center (NHIC) is a health information referral service sponsored by the Office of Disease Prevention and Health Promotion. NHIC puts health professionals and consumers who have health questions in touch with those organizations that are best able to provide answers. Using a database that contains descriptions of health-related organizations, NHIC staff refers people to the most appropriate resource. Spanish language information specialists are available. NHIC also produces three annual health information directories: Federal Health Information Centers and Clearinghouses, National Health Observances, and toll-free Numbers for Health Information.

National Rehabilitation Information Center (NARIC)

8400 Corporate Drive, Suite 500

Landover, MD 20785

Telephone: 800-346-2742

TTY: 301- 459-5984

Fax: 301-459-4263

Website: www.naric.com

For 20 years, the staff of the National Rehabilitation Information Center (NARIC) has collected and disseminated the results of federally funded research projects. NARIC's literature collection, which also includes commercially published books, journal articles, and audiovisuals, averages around 200 new documents per month. We are funded by the National Institute on Disability and Rehabilitation Research (NIDRR) to serve anyone, professional or lay person, who is interested in disability and rehabilitation, including consumers, family members, health professionals, educators, rehabilitation counselors, students, librarians, administrators, and researchers.

Rehabilitation International (RI)

866 United Nations Plaza, Office 422

New York, NY 10017

Telephone: 212-420-1500

Fax: 212 505-0871

Website: www.riglobal.org

Rehabilitation International is a worldwide network of people with disabilities, service providers and government agencies working together to improve the quality of life for disabled people and their families. Founded in 1922, it now has more than 200 member organizations in 90 nations.

Southeast ADA Center

1419 Mayson Street Northeast

Atlanta, GA 30324

Telephone: 404-541-9001

TTY: 800-949-4232

Toll Free: 800-949-4232

Fax: 404-385-0641

Email: adasoutheast@law.syr.edu

Website: www.adasoutheast.org/

The National Institute on Disability and Rehabilitation Research (NIDRR) has established ten

regional centers to provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance.

Our Services: Technical Assistance; Materials Dissemination; Training; Referrals; Public Awareness.

Spirit Strong Foundation

101 Marketside Avenue, #404-123

Ponte Vedra, FL 32081

Telephone: 229-300-0269

Website: <http://stayspiritstrong.com>

Email: support@stayspiritstrong.com

Spirit Strong empowers persons with disabilities through programs that encourage independence and a higher quality of life while also educating and mentoring the community around them.

TASH

1875 Eye Street NW, Suite 582

Washington, DC 20006

Telephone: 202-429-2080

Website: www.tash.org

Email: info@tash.org

TASH is an international association of people with disabilities, their family members, other advocates, and professionals fighting for a society in which inclusion of all people in all aspects of society are the norm. TASH is an organization of members concerned with human dignity, civil rights, education, and independence for all individuals with disabilities. We have over thirty chapters and members from thirty-four different countries and territories. Since our inception over twenty-five years ago, TASH has gained international acclaim for our uncompromising stand against separatism, stigmatization, abuse and neglect. We actively promote the full inclusion and participation of persons with disabilities in all aspects of life.

TASH continued

TASH believes that no one with a disability should be forced to live, work, or learn in a segregated setting; that all individuals deserve the right to direct their own lives. TASH's mission is to eliminate physical and social obstacles that prevent equity, diversity, and quality of life.

U. S. Department of Health and Human Services

200 Independence Avenue Southwest

Washington, DC 20201-0001

Telephone: 202-690-6162

Toll Free: 877-696-6775

Website: www.hhs.gov

HHS administers more than 100 programs across its operating divisions. HHS programs protect the health of all Americans and provide essential human services, especially for those who are least able to help themselves.

U.S. Department of Justice

950 Pennsylvania Avenue, Northwest

Civil Rights Division Disability Rights Section – NYA

Washington, DC 20530

Telephone: 202-307-0663

TTY: 800-514-0383

Toll Free: 800-514-0301

Fax: 202-307-1197

Website: www.ada.gov/

For information and technical assistance regarding Title II & Title III of The Americans with Disabilities Act (ADA).

United Parents Syndicate on Disabilities

8355 Cherokee Boulevard, Suite 100

Douglasville, GA 30131

Telephone: 770-577-7771

Fax: 770-577-7774

Email: united_parent@peppinc.org

The United Parents Syndicate on Disabilities is a national program of Parents Educating Parents and professionals Inc. (PEPP, Inc.), a non-profit corporation dedicated to improving life for all families of children, youth and adults with special needs. PEPP, Inc. has the unique capabilities to provide the most up-to-date resources and information concerning all community, educational and government events on both state and national levels.

United Way of Northeast Florida

Riverplace Tower

1301 Riverplace Boulevard, Suite 400

Jacksonville, FL 32207

Telephone: 211 or 904-632-0600

Fax: 904-390-3251

Website: www.nefl211.org

Linking people in need with community services. Provides information, referrals to Health and Human Services, also provides crisis and suicide intervention. Serving Baker, Clay, Duval, Nassau and St. Johns counties.

World Institute on Disability

3075 Adeline Street, Suite 155

Berkeley, CA 94703

Telephone: 510-225-6400

TTY: 510-225-0478

Fax: 510-225-0477

Email: wid@wid.org

Website: www.wid.org

The World Institute on Disability (WID) is a nonprofit research, public policy and advocacy center dedicated to promoting independence and societal inclusion of people with disabilities. WID has earned a reputation for high quality research and public education on a wide range of issues. The Board of Directors and staff, over half of who are people with disabilities, are respected national leaders in the disability field as well as in industry, government and social services. As a result, WID is able to bring a diverse disability perspective to the policy arena

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RECREATION

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American Wheelchair Bowling Association (AWBA)
Baptist Association for Special Children and Adults (BASCA)
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Miracle League Jacksonville
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Search Beyond Adventures
Smithsonian Institution- Visitors with Disabilities
Special Olympics Florida – Duval County
Tai Chi for Health and Wellness
Tranquil Adventures

Amelia Anchors Away Charters

1664 Scott Road

Fernandina Beach, FL 32034

Telephone: 904-277-2086

Fax: 904-321-2862

Website: anchorsaweighcharters.com

Days and Hours of Operation: Open year round weather permitting.

Call Monday - Friday, 8:00 am – 5:00 pm for reservations.

Anchors Aweigh Charters, Inc., based in Fernandina Beach, Amelia Island, Florida is a non-profit 501 (c)(3) organization that provides no cost fishing charters to those with permanent physical and/or developmental disabilities as well as those diagnosed with a terminal illness.

Customized fishing or other boating activities, to provide for educational, recreational or therapeutic needs. Sunset cruises, intercostal cruises, bird watching, nature tours, manatee watch, porpoise watch, luncheons by boat, inshore or offshore fishing trips. We can accommodate MOST physically challenged clients.

American Wheelchair Bowling Association (AWBA)

P. O. Box 69

Clover, VA 24534

Telephone: 713-849-9052

Website: www.awba.org

For any organization or movement to form, there has to be a need for that particular group. In order to see the need there has to be a person or a group of people with vision. In the case of the AWBA, that person was Richard F. Carlson. In the spring of 1962, Richard of Huntsville, Alabama came to Louisville, Kentucky to bowl in the annual Southern Bowling Congress Tournament. That was unusual in that he bowled from a wheelchair which was a rarity in most sectional tournaments. It was important as well since it provided him an opportunity to expound on the concept of creating a national organization dedicated to growing the sport of bowling from a wheelchair, an elusive dream he and a few cohorts had toyed with for some time. His vision was grand, to conduct the first Annual National Wheelchair Bowling Tournament. He took his ideas to the Greater Louisville Bowling Association, explaining that while the task was challenging, his commitment and dedication to the sport was up for such a challenge. With the support of local businesses, Richard set out in an attempt to draw as many as 10 or 12 to the first National Wheelchair Bowling Tournament with Louisville as its first site. It was a pleasant surprise to receive *30 entries from thirteen states* to compete in the inaugural outing in June 1962. Thus, the *AMERICAN WHEELCHAIR BOWLING ASSOCIATION* was born.

Baptist Association for Special Children and Adults (BASCA)

841 Plain Field Avenue

Orange Park, FL 32073

Telephone: 904-541-1742

Fax: 904-278-6686

Website: www.bascainc.org

Fees, if applicable/form of payment: \$5/bowling

A non-profit charitable organization for the benefit of the developmentally disabled of all denominations in northeast Florida. Monthly meetings, Highrollers II Bowling, BASCA Newsletter, Activity/Computer Class, Residential Summer Camp, Tuesday Night Workout, Daystar Center and L.I.F.E. Group Home at Lakeside Villa. Contact for more information.

Bethesda Park

10790 Key Haven Boulevard

Jacksonville, FL 32218

Telephone: 904-764-5531

Fax: 904-764-5532

Website: www.coj.net

Days and Hours of Operation: Monday – Friday, 8:30 am – 5:30 pm

Operating year-round, Bethesda Park has the unique features of being a completely accessible and barrier free recreation complex, providing easy access to the outdoors. This specially designed park offers a wide range of facilities that cater to the needs of both individuals with disabilities and to the general public.

Brooks Adaptive Sports

3599 University Boulevard South

Suite 1103

Jacksonville, FL 32216

Phone: 904-345-7314

Website: <https://brooksadaptivesportsandrecreation.com/>

The Brooks Adaptive Sports and Recreation program was created in 2007 as a resource for individuals living with physical disabilities to enjoy the benefits of social, physical, and emotional health and well-being through ongoing activities. The program provides a variety of weekly activities as well as sponsoring educational clinics and sporting event competitions with athletes holding national and world champion titles and Paralympic status.

Challenger Baseball

402 North Geyer Road

St. Louis, MO 63122

Telephone: 314-822-2518

Email: buck@challengerbaseball.org

Website: www.challengerbaseball.org

Saint Louis Challenger Baseball is a baseball league for youngsters and adults with developmental disabilities from ages 5 on up. The fundamental goal of Challenger Baseball is to give everyone a chance to play. To realize that goal, Challenger has two basic rules: every player bats each inning, and every player plays the field. We don't count strikes, and we don't count outs. Everybody scores, and events.

Challenge Program

Jewish Community Alliance

8505 San Jose Boulevard

Jacksonville, FL 32217

Telephone: 904-730-2100

Fax: 904-730-2444

Website: www.jcajax.org

This program is aimed at getting physically challenged people out of their homes and back into the mainstream of life. Program includes water exercise and support group.

Exceptional Vacations, L.L.C

9070 Kimberly Boulevard, Suite 50

Boca Raton, FL 33434

Telephone: 561-852-0910

Toll Free: 866-748-8747

Fax: 561-852-0960

Email: info@exceptional-vacations.com

Website: <http://www.exceptional-vacations.com/>

Mission Statement: Exceptional Vacations, LLC was founded with the sole purpose of providing Exceptional Quality Vacations for individuals with developmental disabilities. We ensure a safe environment that promotes interaction, socialization, friendship and fun.

First Coast YMCA

40 East Adams Street, Suite 210

Jacksonville, FL 32202

Telephone: 904-296-3220

Fax: 904-296-4744

Website: <http://firstcoastymca.org/>

In our community, the Y is a leading voice on health and well-being. With a mission centered on balance, the Y brings families closer together, encourages good health and fosters connections through fitness, sports, fun and shared interests. As a result, more youth, adults and families are receiving the support, guidance and resources needed to achieve greater health and well-being for their spirit, mind and body.

Please call location in advance and ensure accessibility.

Florida Disabled Outdoors Association

2475 Apalachee Parkway, Suite 205

Tallahassee, FL 32301

Telephone: 850-201-2944

Fax: 850-201-2945

Website: www.fdoa.org

The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promotion of participation in leisure activities, development of accessible outdoor recreational facilities and programs, and advocacy for inclusion in all sports, recreation and leisure opportunities.

Flying Wheels

143 West Bridge Street

Owatonna, MN 55060

Telephone: 507-451-5005

Toll Free: 877-451-5006

Fax: 507-451-1685

Website: www.flyingwheelstravel.com

We have been in business since 1970, specializing in travel for persons with physical disabilities. My late husband, Judd Jacobson, was a quadriplegic as a result of a driving accident. Brief outline of what we do: A full service Travel agency specializing in travel for persons with disabilities escorted tours outside the United States mainly in Europe and the Middle East. Provide worldwide cruises on both an individual and escorted basis. They customized itineraries for disabled travelers and able bodied companions worldwide.

Heroes on the Water, Northeast Florida Chapter

11325 River Mooring Road

Jacksonville, FL 32225

Telephone: 904-318-3936

Website: www.facebook.com/HeroesOnTheWaterNortheastFloridaChapter

Email: northeastflorida@heroesonthewater.org

Mission: Heroes on the Water help wounded warriors relax, rehabilitate and reintegrate through kayak fishing and the outdoors. HOW takes wounded and disabled veterans out kayak fishing as part of their physical and mental rehabilitation. There is NO cost to the warriors. We hold events every month. Please RSVP

Horse Sense and Sensitivity

P. O. Box 2301

Jacksonville, FL 32203-2301

Telephone: 904-257-6612

Email: horsesensejax@gmail.com

Website: www.horsesensejax.org

Horse Sense & Sensitivity enhances the life skills and confidence of people with special needs by providing equine-assisted therapeutic programs and services in the Jacksonville area.

Horse Sense & Sensitivity is a non-profit agency providing therapeutic riding lessons in group and individual formats to special needs individuals. Riders come to Horse Sense facing a variety of challenges including Down syndrome, autism, visual impairment, physical and mental developmental delay, anxiety, etc. Because a horse's gait mimics many of the same muscle movements as a human gait, therapeutic riding provides the opportunity to improve multiple things simultaneously including balance, strength, and coordination.

The various exercises utilized in the lessons help to increase focus, listening skills, ability to follow instructions, and awareness of the presence and activities of others. Interaction with volunteers as well as instructors promotes increased language and other social interaction skills. The opportunity to develop an emotional connection with a horse seems to provide inexplicable meaningfulness and power to this experience. Our programs strive to give all riders increased confidence and independence as well as the feeling of being "special" in a whole new way, being able to ride a horse!

Island Dolphin Care

150 Lorelane Place

Key Largo, FL 33037

Telephone: 305-451-5884

Fax: 305-453-5399

Email: fonzie@islanddolphincare.org

Website: www.islanddolphincare.org/

The renewed Island Dolphin Care Center opened in 2005. This spacious, multifunction center provides full handicap accessibility and allows IDC to accommodate the children and families that attend our programs. The museum style facility also incorporates Marine Science and Conservation Education through multiple educational displays and aquariums located in the indoor learning center.

IDC's outdoor area provides a serene tropical environment for an enhanced experience where children can laugh, play and learn. The Center offers a welcoming environment for all who visit.

Kid's Gym

9357 Philips Highway, Suite 3

Jacksonville, FL 32256

Telephone: 904-330-0362

Email: info@werockthespectrumjacksonville.com

Website: www.werockthespectrumkidsgym.com/

We Rock the Spectrum Kid's Gym – Tarzana is committed to providing a safe, nurturing, and fun environment to foster learning, exploration and safe sensory experiences. Through our nonprofit My Brother Rocks The Spectrum Foundation, we provide social skills groups and activities for children across the spectrum.

We Rock the Spectrum Kid's Gym – Tarzana provides children with a fun and motivational environment to help them in the areas of strength, movement, sensory processing, communication, positive behavior modification, social interactions, and self-care skills. Our unique equipment assists all children in their neurological growth and development.

Our activities, programs and retail location "The Rock Shop" make it possible for us to provide social and physical opportunities through state funded programs. As a result WRTS is an amazing example of how we can help all children grow and develop by providing an all-inclusive environment.

Mark Wellman "Extreme Athlete & Motivational Speaker"

11983 Snowpeak Way

Truckee, CA 96161

Telephone: 530-582-1135

Fax: 530-582-1199

Website: www.nolimitstahoe.com

Mark Wellman is a nationally acclaimed author, filmmaker and motivational speaker. Despite being paralyzed in a mountain climbing accident, Mark has inspired millions to meet their problems head-on and reach for their full potential. A two-time Paralympian and former Yosemite Park Ranger, Mark's NO LIMITS philosophy encourages individuals to adventure into new horizons; to go beyond the seeming unreachable.

Miracle League Jacksonville

P. O. Box 442339

Jacksonville, FL 32222

Phone: 904-442-8888

Website: www.jacksonvillemiracleleague.org/site

We are a League that provides opportunities for children and adults with disabilities to play baseball, regardless of their abilities. We cannot change or cure the medical issues life has dealt them. What we can do is provide them with an opportunity to experience the joy and benefits that come from playing baseball. We believe every child deserves a chance to play baseball.

National Center on Accessibility

Indiana University Research Park

501 North Morton Street, Suite 109

Bloomington, IN 47404

Telephone: 812-856-4422

TTY: 812-856-4421

Fax: 812-856-4480

Website: <http://ncaonline.org>

The National Center on Accessibility promotes access and inclusion for people with disabilities in parks, recreation and tourism.

National Park Service

1849 C Street Northwest
Washington, DC 20240
Telephone: 202-208-6843
Website: www.nps.gov

The National Park Service preserves unimpaired the natural and cultural resources and values of the national park system for the enjoyment, education, and inspiration of this and future generations. The Park Service cooperates with partners to extend the benefits of natural and cultural resources conservation and outdoor recreation throughout this country and the world.

William J Rish Recreational Park

6773 Cape San Blas Road
Port St. Joe, FL 32456
Telephone: 850-227-1876
Website: www.apd.myflorida.com/rish-park/

The William J. (Billy Joe) Rish Recreational Park is a 100-acre recreational park located on Cape San Blas near Port St. Joe in the Florida Panhandle. The park is a fabulous getaway with beautiful, sugar-white sand, sea oat covered dunes, refreshing sea air and shimmering turquoise-blue water on the beautiful Gulf of Mexico. The uniqueness of Rish Park affords individuals with disabilities a safe beach experience that is completely ADA accessible.

Rish Park has approximately two miles of boardwalks and ramps connected to spacious dormitories and family cottages. Amenities include a multipurpose event hall with a complete cooking facility and an Olympic-size swimming pool. You can cool off from a day of sunbathing or have some fun in the company of friends. Journey to the shore and stroll along the piers extending over St. Joseph Bay for a close-up look at shore birds flying overhead and the coastal wildlife in its natural habitat. You cannot get any closer to nature than Billy Joe Rish Park!

Search Beyond Adventures Orlando

6267 Bent Pine Dr, Suite 1124B
Orlando FL 32822
Toll Free: 800-800-9979
Website: www.searchbeyond.com

Founded in 1979 *Search Beyond Adventures* provides all-inclusive escorted vacations for travelers with **disabilities** and special needs, ages 17 and up. Most of our travelers have developmental disabilities, although some participants may also have a physical disability. Many of our tours can accommodate wheelchair users.

Smithsonian Institution - Visitors with Disabilities

P. O. Box 37012

Washington, DC 20013-7012

Telephone: 202-633-3611

TTY: 202-633-5285

Website: <http://naturalhistory.si.edu/visit/accessibility.htm>

The Smithsonian has completed an intensive study of the accessibility of its buildings, exhibitors, public programs and publications. The Institution continues to work to eliminate deficiencies.

Special Olympics Florida – Duval County

P. O. Box 49008

Jacksonville Beach, FL 32240

Telephone: 904-307-4221

Website: <http://specialolympicsflorida.org/duval/>

Special Olympics provides year-round sports training and competition to children and adults 8 years of age and older with intellectual and developmental disabilities. Check out our Sports pages for more information.

Tai Chi for Health and Wellness

Jacksonville, FL

Telephone: 904-234-0038

Email: seatemp@comcast.net

Website: <http://sherinicholson.com/>

Tai Chi is slow meditation in motion. It promotes serenity through gentle, flowing movements. The ultimate purpose of Tai Chi is cultivating the Qi, or life force, within us to flow smoothly and powerfully throughout the body. Tai Chi programs are low impact, putting minimal stress on muscles and joints, making it generally safe for all ages and fitness levels.

Offers personal training, Pilates, and Tai Chi for persons with disabilities.

Tranquil Adventures

225 Upper Matecumbe Road

Key Largo, FL 33037

Telephone: 305-451-2102

Email: capt.mick2102@gmail.com

Website: www.tranquiladventures.com

Custom and private tours of the Florida Keys aboard a 28' wheelchair accessible pontoon boat. Also specializes in beach parties, backcountry tours, kayak/canoe, fishing, diving, sunset cruises, etc.

SUPPORT GROUPS

Contents:

Alcoholics Anonymous
ALS Association Florida Chapter
Amputation
Brain Injury
Brain Injury Clubhouse Support
Caregivers Coalition
Caregiver Action Network
Children & Adults with Attention Deficit/Hyperactivity Disorder
(CHADD)
Depression Bipolar Support Alliance (DBSA) - Jacksonville Beaches
Haven Hospice
Hearing Loss Association of Jacksonville Support Group
Parents of Children with Learning Disabilities Support Group
Pastoral Care Department- St. Mark's Episcopal Church Reflex
Reflex Sympathetic Dystrophy Syndrome Association (RSDSA)
Spinal Cord Injury Support Group
Susan G Komen for the Cure
University of Florida Spinal Cord Injury Support Group

Alcoholics Anonymous (Northeast Florida Intergroup Services)

3128 Beach Boulevard

Jacksonville, FL 32207

Telephone: 904-399-8535 (24 hour information line)

Local Website: <http://neflaa.org/wiktor/>

National Website: www.aa.org

To help people attain and sustain sobriety.

ALS Association Florida Chapter

3242 Parkside Circle

Tampa, FL 33619

Telephone: 813- 637-9000

Toll Free: 888-257-1717

Website: www.als-florida.org

Support Group Website: www.webfl.alsa.org/site/PageNavigator/FL_8_SupportGroups.html

Email: tdeas@alsaf1.org

Monthly educational and support group meeting for persons with ALS and family members. Meetings include separate breakout session for patients and care givers. Contact for more information.

Amputation

Brooks Rehabilitation Hospital

3599 University Boulevard South

Jacksonville, FL 32216

Telephone: 904-345-7774 or 352-278-2897

Website: <http://www.brooksrehab.org/programs-and-services/support-groups>

Please contact for dates and times.

Brain Injury

Brooks Rehabilitation

3599 University Boulevard

Jacksonville, FL 32216

Telephone: 904-858-7789 or 904-858-7650

Website: <http://www.brooksrehab.org/programs-and-services/support-groups>

Brain Injury Clubhouse Support

Brooks Clubhouse

2700 University Boulevard West

Building B

Jacksonville, FL 32217

Telephone: 904-674-6400

Website: <http://www.brooksrehab.org/programs-and-services/support-groups>

Caregiver Coalition

4266 Sunbeam Road

Jacksonville, FL 32257

Telephone: 904-407-7400

Website: <http://www.mycaregiverconnection.org>

Caregiver Action Network

1130 Connecticut Avenue Northwest, Suite 300

Washington, DC

Telephone: 202-454-3970

Email: info@caregiveraction.org

Website: <http://caregiveraction.org/>

The Caregiver Action Network is the nation's leading family caregiver organization working to improve the quality of life for the more than 90 million Americans who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer's disease. CAN (formerly the National Family Caregivers Association) is a non-profit organization providing education, peer support, and resources to family caregivers across the country free of charge.

Children & Adults with Attention-Deficit/Hyperactivity Disorder (CHADD)

Email: duval-area@chadd.net

National Website: www.chadd.org

Local Website: www.chadd.net/template.cfm?affid=580&p=about

This is for children and adults with Attention Deficit Disorder (ADD) or Attention Deficit Hyperactivity Disorder (ADHD) and their families. Contact for times and location.

Depression and Bipolar Support Alliance (DBSA) - Jacksonville Beaches

Baptist Hospital

13th Avenue South, Conference Room A,B, & C

Jacksonville Beach, FL 32250

Telephone: 800-826-3632

Email: dbsajaxbeach@live.com

Website: www.dbsalliance.org

Provides support services and educational materials to self-help groups and the general public who deal with mood disorders. Contact for times and location.

Haven Hospice

4200 Northwest 90th Boulevard

Gainesville, FL 32606

Telephone: 352-379-6232

Toll Free: 844-544-4836

Fax: 352-379-6206

Website: <http://www.havenhospice.org/grief-support-and-counseling.aspx>

After the loss of a loved one, coping with daily living can be hard. Knowing you are not alone in your difficult journey can make all of the difference. Through generous donations from community members, Haven Hospice is able to offer Healing Hearts—grief support programs in 18 counties of North Florida as a community service.

Hearing Loss Association of Jacksonville Support Group

Nemours Children's Clinic

807 Children's Way, 10th Floor

Jacksonville, FL 32207

Telephone: 904-778-2265

Email: judy.martin@bellsouth.net for more information

HLA-JAX meets the 3rd Tuesday of the month (except in July and August) at 5:30 pm CART (Communication Access Realtime Translation) is available at all meetings. This is captioned text of the meeting proceedings projected on a screen.

Library. The address is: 12125 San Jose Blvd, located on the corner of San Jose Blvd and Orange Picker Road, next to Walgreens.

Parents of Children with Learning Disabilities Support Group

Learning Disabilities of America

4156 Library Road

Pittsburgh, PA 15234-1349

Telephone: 412-341-1515

Fax: 412-344-0224

Website: <http://ldaamerica.org/parents/>

Parents are often baffled by the problems presented by a child with learning disabilities. Often this "invisible disability" does not become obvious until a child reaches school age. Even then, difficulties may be subtle and hard to recognize.

Here you will find a wealth of information on understanding learning disabilities, negotiating the special education process, and helping your child and yourself.

Pastoral Care Department- St. Mark's Episcopal Church

4129 Oxford Avenue

Jacksonville, FL 32210

Telephone: 904-388-2681

Fax: 904-388-0488

Days and Hours of Operation: Church Office: Monday –Thursday 8:30 am – 4:00pm
Friday 8:30 am - 2:00 pm

Group meetings currently available at St. Mark's Episcopal Church: Alcoholics Anonymous, Al-Anon and Food Addicts Anonymous.

Reflex Sympathetic Dystrophy Syndrome Association (RSDSA)

P.O. Box 502

Milford, CT 06460

Telephone: 203-877-3790

Toll Free: 877-662-7737

Fax: 203-882-8362

Email: info@rsds.org

Website: www.rsds.org

Local Contact: Tanya Kee

Telephone: 904-268-2838

Email: nfrsdsupport@aol.com

Founded in 1984 Our mission is to promote public and professional awareness of CRPS and to educate those afflicted with the syndrome, their families, friends, insurance and healthcare providers on the disabling pain it causes. We encourage individuals with CRPS (Complex Regional Pain Syndrome) to offer each other emotional support within affiliate groups. Finally, we are committed to raising funds for research into the cause and cure of CRPS.

Support Group: North Florida RSD|CRPS

We encourage family members and friends to come and share. Please call or send e-mail for meeting details.

Spinal Cord Injury Support Group

Brooks Rehabilitation

3901 University Boulevard South

Healthcare Plaza

Jacksonville, FL 32216

Telephone: 904-858-7238 Contact for meeting information.

Susan G Komen North Florida

200 West Forsyth Street, Suite 1620

Jacksonville, FL 32202

Telephone: 904-448-7446

Breast Care Helpline – 877-465-6636

The mission of **Susan G. Komen® North Florida** is to provide funding for breast health services, breast cancer education and outreach in our five-county, service area. Through events like the Komen North Florida Race for the Cure®, Komen North Florida invests 75 percent of the net funds raised to support vital local breast health services, and dedicates the remaining 25 percent to national research to find the cures.

University of Florida Spinal Cord Injury Support Group

665 West 8th Street

Jacksonville, FL 32209

Telephone: 904-244-4427

Email: Latricia.Means@jax.ufl.edu

Website: <http://ufhealthjax.org/>

Dedicated toward enhancing the quality of life for all physically challenged/wheelchair dependent persons by promoting a positive image through advocacy, providing community education, crisis intervention, and social interaction with group or family training session. The Support group has held meetings with City Council members, representatives from HUD, various representatives from Vocation Rehabilitation and several other public officials from the Jacksonville community to address problems encountered by disable persons in the community.

TRANSPORTATION

Contents:

Caliber Patient Care
Checker Yellow Cab
Coastal Cab
Dial-A-Ride at the Beaches
Federal Aviation Administration
Handicap Helper
Jacksonville Transportation Authority
State of Florida Commission for the Transportation Disadvantaged
U.S. Department of Transportation
University of Florida's Senior Safety Resource Center

Caliber Patient Care

Jacksonville, FL

Telephone: 904-930-4313

Fax: 800-381-7074

Email: ken.elias@caliber.care

Website: www.caliberpatientcare.com/locations/jacksonville-medical-transport/

Caliber Patient Care of Jacksonville provides non-emergency medical transport services around the clock. Please book your trip online or contact our call center.

Checker Yellow Cab

Jacksonville, FL

Telephone: 904-345-3333

Email: joel@checkercabofjax.com

Website: <http://checkercabofjax.com/jacksonvilletaxi.html>

Checker Cab of Jacksonville is the premier taxi and airport shuttle company in North Florida. Our fleet consists of the newest airport shuttles, mini-vans sedans in Jacksonville and with the most professional, courteous and prompt taxi drivers around, we are sure to get you need to go on time and in comfort.

Checker Cab offers wheelchair accessible vans. Will need to schedule at least 24 hours in advance and will need inquire about rates.

Coastal Cab

1840 Mealy Street

Atlantic Beach, FL 32233

Telephone: 904-246-9999

Website: www.coastalcab-jax.com/

Fully insured and HIPAA compliant, we strive to meet the highest standards of client sensitivity and quality vehicles designed for the comfort of our passengers. Don't trust your clients or patients to just anyone. We meet the special needs of our riders and welcome the opportunity to meet all of your transportation needs. Will need to schedule at least 24 hours in advance and will need inquire about rates.

Dial-A-Ride at the Beaches

Beaches Council on Aging, Inc.

281 19th Avenue South

Jacksonville Beach, FL 32250

Telephone: 904-246-1477

We provide transportation for senior citizens and/or handicapped persons to the doctor, dentist, drug store, grocery shopping, etc. Our mission is to help seniors maintain their independence for as long as possible. Donations accepted

Federal Aviation Administration

800 Independence Avenue Southwest

Washington, DC 20591

Telephone: 866-835-5322

Website: www.faa.gov

Information regarding: Alerts, aviation safety, regulatory/advisory, certification, Traveler briefing.

Handicap Helper

P. O. Box 54065

Jacksonville, FL 32245

Telephone: 904-923-0687

Website: <http://thehandicaphelper.com/>

The Handicap Helper, Inc. is a 501(c)(3) non-profit organization that provides safe and time efficient transportation to persons with certain disabilities at an affordable cost. Our goal is to help the disabled person gain more independence for themselves by providing alternate transportation, giving a much needed relief to their families.

Jacksonville Transportation Authority

Administrative Office

121 West Forsyth Street, Suite 200

Jacksonville, FL 32202

Telephone: 904-630-3181

Fax: 904-632-5218

Website: www.jtafla.com

JTA Customer Information: 904-630-3100 Voice

TDD: 904-630-3191

Lost and Found: 904-630-3189

Community Shuttle Reservation Line: 904-598-8724

Skyway Parking: 904-630-3110

JTA Connexion Paratransit Service: Reservation: 904-265-6999

TDD: 904-636-7402

Questions about Eligibility: 904-265-6999 Press 7

Fax: 904-265-8919

JTA's Mission Statement: To facilitate safe and efficient movement of people throughout Duval County by providing an integrated and affordable transportation system that increases accessibility, relieves congestion and improves air quality.

State of Florida Commission for the Transportation Disadvantaged

605 Suwannee Street, MS-49

Tallahassee, FL 32399

Telephone: 850-410-5700

TTY: 711 FL Relay System

Toll Free: 866-374-3368

Fax: 850-410-5752

Website: www.dot.state.fl.us/ctd

Mission: To ensure the availability of efficient, cost-effective and quality transportation services for transportation disadvantaged persons. Toll free helpline: 800-983-2435

U.S. Department of Transportation

1200 New Jersey Avenue, Southeast

Washington, DC 20590

Telephone: 855-368-4200

TTY: 800-877-8339

Website: www.dot.gov

Offers technical assistance concerning the public transportation provisions of title II and III of the Americans with Disabilities Act.

University of Florida's Senior Safety Resource Center

Website: www.SafeandMobileSeniors.org/FindaRide.htm

Email: gail.holley@dot.state.fl.us

Florida has the largest population of older adult in the US- many of them are unable to or choose not to drive. To address this issue, the University of Florida's Senior Safety Resource Center, created an easy-to-use database containing over 700 transportation option to help seniors remain mobile within their own communities.

VENDORS

Contents:

Accessibility Specialists, Inc.
Action Disability Resources, Inc.
American Printing House for the Blind
American Ramp Systems
Aquatic Access, Inc.
Attention Control Systems, Inc.
Best Bath Systems Beyond
Beyond Hearing Aids, Inc.
Disabled Dealer Magazine of the Southeast
Fletcher Medical
Ford Mobility Motoring
GM Mobility
Home Ability
Home Sweet Accessible Home
Independent Living Aids, Inc.
JC Home Medical
Life With Ease
Mobility Works
Mother Earth Pillows
MyMedMart, Inc.
Numotion
Power Access
Prairie View Industries
Preston's Pharmacy
Special Care
Standers, Inc.
Toy "R" Us Guide for Differently Abled
U CAN DO, Inc.
Wheelers Medical Supply

Accessibility Specialists, Inc.

9556 Historic Kings Road, Suite 107

Jacksonville, FL 32257

Telephone: 904-260-6675

Fax: 904-262-7088

Website: <http://asioffl.com/>

Days and Hours of Operation: Monday-Friday, 8:00 am – 5:00 pm

Accessibility Specialists, Inc. is a locally owned and operated company that has served Jacksonville & N.E. Florida since 1983. We provide factory trained and certified technicians to assist with your mobility needs. In addition to handicapped modifications to vehicles, we install wheelchair and scooter carriers, residential and commercial wheelchair lifts and home elevators and home modifications including ramps. We are authorized experienced dealers for Braun, Bruno, Ricon, Access Unlimited, Vantage Mobility, MPS, MPD, plus many others. All work is performed in our shop. We are certified by Vocational Rehabilitation, Veterans Administration, Brain & Spinal Cord Injury Program, Med-waiver providers and work with many insurance companies. We also participate in all automotive mobility rebate programs. Call for a free consultation and estimate.

Action Disability Resources, Inc.

5609 Timuquana Road

Jacksonville, FL 32210

Telephone: 904-777-1979

Toll Free: 888-316-2648

Fax: 904-771-0150

Email: adrjax@bellsouth.net

Website: www.actiondisabilityresources.com

At Action Disability Resources, we will try to assist you in getting the service you will need. Helping you to find a wheelchair equipped minivan, to buy or rent. We also assist with all kinds of wheelchairs and equipment like: shower chairs, seat lift chairs, easy access ramps, support bars, hand controls, accessible shower bars, and many more items to make your life easier. We will also assist you and supply you with the top of the line computer technology and computers to put you on the super highway to the internet.

American Printing House for the Blind

1839 Frankfort Avenue

P. O. Box 6085

Louisville, Kentucky 40206-0085

Telephone: 502-895-2405

Toll Free: 800-223-1839

Fax: 502-899-2284

Website: <http://www.aph.org>

American Printing House for the Blind continued

The American Printing House for the Blind promotes independence of blind and visually impaired persons by providing specialized materials, products, and services needed for education and life.

American Ramp Systems, Inc.

202 West First Street South

Boston, MA 02127

Telephone: 888-715-7598

Fax: 617-268-3701

Website: <http://www.amramp.com>

Email: info_request@amramp.com

American Ramp Systems manufactures and installs America's leading ramps. We are experts in providing accessibility solutions both indoors and outdoors for people in wheelchairs and for those with limited mobility. We also have experience in installing indoor ramps to accommodate differing levels, such as in a gym or fitness facility.

Aquatic Access, Inc.

1921 Production Drive

Louisville, KY 40299

Telephone: 502-425-5817

Toll Free: 800-325-5438

Fax: 502-425-9607

Website: www.aquaticaccess.com

Offers a full line of water-powered lifts for in-ground pools and spas, above ground pools, portable spas, and most whirlpool therapy or rehabilitation tubs and pools. We also build lifts for boats, docks and lifts in use on many cruise ship pools and spas.

Attention Control Systems, Inc.

650 Castro Street, Suite 120 -197

Mountain View, CA 94041

Telephone: 888-224-7328

Fax: 888-224-7328

Email: info@brainaid.com

Website: www.brainaid.com

Designs and manufactures several tools for individuals with disabilities, mainly individuals with memory, attention and cognitive disorders. They have created PEAT: planning and execution assistant and trainer, which is a type of personal planning device with software designed for persons with cognitive disabilities.

Best Bath Systems

723 Garber Street

Caldwell, ID 83605

Toll Free: 800-727-9907

Website: www.bestbath.com

Designs, develops and manufactures numerous types of showers including transfer showers, roll-in showers, etc.

Beyond Hearing Aids, Inc.

Harris Communication

15155 Technology Drive

Eden Prairie, MN 55344

Telephone: 800-825-6758

TTY: 800-825-9187

Website: www.beyondhearingaids.com

Days and Hours of Operation: Showroom hours are Monday to Friday, 9:00 am to 5:00 pm
Saturdays, 9:00 am – 12:00 PM.

Designs and manufactures devices for persons with hearing impairments to include telephones with amplified volume/rings, TTY's, alerting systems, alarm clocks, TV's, personal listening systems, etc.

Disabled Dealer Magazine of the Southeast

426 Island Cay Way

Apollo Beach, FL 33572

Website: www.disableddealer.com

Days and Hours of Operation: Monday - Friday, 9:00 am – 5:00 pm

Mission: Bring people with disabilities and the elderly complete access to new and pre-owned adaptive equipment, services, resources and events throughout Georgia and Florida. Sales include vans, wheelchairs, scooters, accessible homes and more.

Fletcher Medical

6851 Distribution Avenue South

Jacksonville, FL 32256

Telephone: 904-387-4481

Customer Service: 855-541-7809

Website: www.fletchermedical.com/

Days and Hours of Operation: Monday – Friday 9:00 am – 5:00 pm

Service with a Personal Touch is the company's mission statement, and striving to provide and maintain that personalized service is what makes our company stand out as a leader in excellence in the communities we serve. 'Going the extra mile' is standard procedure when it comes to providing equipment and services for our patients.

Ford Mobility Motoring**Telephone:** 800-952-2248**TDD:** 800-232-5952**Website:** www.fordmobilitymotoring.com

Ford company department, which manufactures and retrofits vans and vehicles with adaptive equipment. Also has some limited reimbursements available and special financing offers for those vehicles.

GM Mobility

General Motors Fleet Operations

7000 Chicago Road

Warren, MI 48090

Telephone: 800-353-3867**Website:** www.gmmobility.com

GM company department which manufactures and retrofits vans and vehicles with adaptive equipment. Limited reimbursement available.

Home Ability

7660 Philips Highway, #4

Jacksonville, FL 32256

Telephone: 904-999-4705**Website:** <http://www.homeabilitystore.com/>

Home Ability, you will find affordable, quality products for people just like you. Home Ability is the home of the Perfect Ultimate Sleep Chairs. Home Ability has Lift Chairs and Recliners, Stair Lifts, Adjustable Beds, Rollators, Scooters, and Wheelchairs, Ramps, and Bath Safety Equipment in stock in our Jacksonville Florida store. Imagine making your dream home perfect for you to age in place.

Home Sweet Accessible Home

5290 Big Island Drive

Jacksonville, FL 32246

Telephone: Scott Ross (904) 342-6844**Email:** scott@homesweetjax.com**Website:** www.homesweetjax.com/

Provides residential and commercial accommodations for disabled people.

Independent Living Aids, Inc.

137 Rano Road

Buffalo, NY 14201

Telephone: 855-746-7452**Toll Free:** 800-537-2118**Fax:** 516-937-3906**Website:** www.independentliving.com

Provides products for your active, independent life, include: large print, Braille and talking products for blind or low vision; hearing accessories; mobility aids; telephones & aids; computer related; games, etc.

JC Home Medical

5027-4 Sunbeam Road

Jacksonville, FL 32257

Phone: 904-448-9827**Fax:** 904-425-4948**Toll free:** 800-460-2616**Website:** www.jchomemedical.com/

JC Home Medical is a full-service home medical equipment and home oxygen provider. We work with the patient, their physician and caregivers to provide the best home medical products and services available.

Life With Ease

P. O. Box 302

Newbury, NH 03255

Telephone: 603-763-2464**Toll Free:** 800-966-5119**Fax:** 603-763-9722**Email:** input@lifewithease.com**Website:** www.lifewithease.com

A small wireless pendant carried in your pocket or worn around your neck signals for help from anywhere in your home. Five pre-programmed emergency telephone numbers are automatically dialed and a pre-recorded message is sent. For total peace of mind you or a loved one live safely at home while enjoying independence and security. No matter what happens in your home (accident, fall, stroke, heart attack, burglary or other unwanted events) Help at Hand is designed to dial the telephone numbers you select and send your emergency message. You choose the persons to be called and you record the message they receive. Simply pull the ring on the wireless pendant to contact the persons you choose to hear the message you record. Help at Hand just dials the phone for you. Silent dialing provides additional protection during a crime. Regardless of your age or disability, you can feel secure knowing you are never completely alone.

Mobility Works

2727 St. John's Bluff Road

Jacksonville, FL 32246

Telephone: (904) 281-0111**Toll Free:** 877-275-4907**Fax:** 904-730-7272**Website:** www.mobilityworks.com/

Provides wheelchair accessible vans for rent and for sale. Modifying vans for wheelchair accessibility is our specialty. We provide wheelchair accessible van modifications for drivers or passengers. From hand controls to electronic driving systems, Handicapped Driver Service has been the South's most complete adaptive equipment facility since 1974.

Mother Earth Pillows

2085 Jennemann Lane

Arnold, MO 63010

Telephone: 636-296-6100**Toll Free:** 800-344-2072**Website:** www.motherearthpillows.com

Various products available include several types of pillows (neck, eye, heart, wrist, lumbar, chair, bed, yoga, etc.). Some may be warmed or chilled, herbal, aromatherapy, etc.

MyMedMart, Inc.

717 Seneca Street

Webster City, IA 50595

Telephone: 515-832-4849**Toll Free:** 888-832-7545**Fax:** 515-832-4851**Website:** www.mymedmart.com

MyMedMart carries wheelchairs, seating and positioning equipment, lifts and ramps, scooters, and Guldman ceiling and patient lifts.

Numotion

2580 County Road 220, Suite 1

Middleburg, FL 32068

Telephone: 904-644-6220**Toll Free:** 877-442-0963**Fax:** 904-644-6221**Website:** www.numotion.com

We have a trained staff of caring and passionate credentialed professionals and assignments from most insurance companies. With a strong local focus, we aim to be the most responsive and innovative provider of custom wheelchairs to do business with. We are committed to serving the lifelong needs of our customers through individualized health and mobility solutions.

Power Access

170 Main Street

P. O. Box 1050

New Hartford, CT 06057-0980

Toll Free: 800-344-0088**Fax:** 860-693-0641**Email:** salesint@power-access.com**Website:** www.power-access.com

Power Access is a Connecticut manufacturer of automatic door openers that are designed to assist the handicapped through side hinged doors. For over thirty years, Power Access has manufactured automatic door openers and related door controls to help those handicapped and others who need assistance through doors with side hinges. To date, many thousands of Power Access door openers have been built and installed throughout the USA and Canada. Wheelchair and scooter users are now able to open their doors to independence with ease and economy.

Prairie View Industries, Inc.

P. O. Box 575

Fairbury, NE 68352-0575

Telephone: 402-729-4055**Toll Free:** 800-554-7267**Fax:** 402-729-4058**Email:** info@pviramps.com**Website:** www.pviramps.com/

Prairie View Industries' mission has not changed since 1991 when Richard Allen, (President/Founder) built the very first ramp. It is to help mobility-challenged people to lead more active, productive and happier lives. We strive every day to improve designs for better adaptability in the everyday world. We also encourage customer input and are more than willing to adapt to specific needs.

Preston's Pharmacy

6022 Atlantic Blvd

Jacksonville, FL 32211

Telephone: 904-725-1616**Website:** www.jacksonvillehomemedicalsupplies.com

Proudly and professionally serving the Jacksonville community since 1974. Our professional Preston Pharmacy staff specializes in prescription services, customized prescription compounding and custom compounded Pet Meds. Preston Home Medical Supplies sells, rents and services medical equipment and supplies.

Special Care

12201 North Western Avenue

Oklahoma City, OK 73114

Telephone: 405-752-5112

Fax: 405-752-8963

Website: www.specialcareinc.org

To ensure that children of all abilities achieve a sense of accomplishment and heightened self-worth. To strengthen and educate families. To train others in the skills of caring for children with disabilities. To provide an environment where every child can thrive and develop.

Standers, Inc.

1615 Quail Way

Logan, UT 84321

Telephone: 435-755-0453

Toll Free: 800-506-9901

Fax: 435-787-2301

E-mail: sales@stander.com

Website: <http://stander.com>

Assisting people to regain mobility and live life independently with our mobility aids.

Toys "R" Us Guide for Differently Abled

Website: www.toysrus.com/shop/index.jsp?categoryId=3261680

Small catalog that illustrates toys and lists some of their developmental qualities. It assists in buying toys for children who may have special needs.

U CAN DO, Inc.

Toll Free: 866-822-6362

Website: www.ucandocentral.com/

This company makes and creates adaptive pinball machines that can be played by **anyone with or without disabilities using a custom designed console and input systems**. Products for your active, independent life. Items include: large print, Braille and talking products for blind or low vision; hearing accessories; mobility aids; telephones & aids; computer related; games, etc.

Wheeler's Medical Supply

14603 Beach Boulevard, Suite 750-B

Jacksonville, FL 32250

Toll Free: 844-992-8186

Fax: 904-992-4662

Wheeler's Medical Supply sells primarily medical devices, mobility aids, and in-home supplies.

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YOUTH

Contents:

Angelwood Inc.

Big Brothers Big Sisters of America

Catholic Charities Camp I am Special

Child Find/FDLRS

Child Guidance Center

Children's Home Society

Early Steps

Family Network on Disabilities of Florida

Junior Achievement of North Florida

Pediatric Services of America (PSA)-Jacksonville

The Strengths Initiative

Youth Crisis Center

Angelwood, Inc.

4674-2 Hood Road

Jacksonville, FL 32257

Telephone: 904-288-7259

Fax: 904-288-7260

Website: www.angelwoodjax.org

The Mission of Angelwood, Inc. is to improve the quality of life for children and adults with disabilities and their families.

Programs include: Residential Group Homes Community Services Respite Services
Angelwood Summer Day Camp Behavioral Assessment & Analysis

Big Brothers Big Sisters of America

40 East Adams Street, Suite 220

Jacksonville, FL 32202

Telephone: 904-727-9797

Fax: 904-727-9994

Website: www.bbbsnefl.org

The vision of Big Brothers Big Sisters is successful mentoring relationships for all children who need and want them, contributing to brighter futures, better schools, and stronger communities for all. Provide children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever.

By collaborating with parents/guardians, volunteers and others in the community we are accountable for each child in our program achieving higher aspirations, greater confidence, and better relationships, avoidance of risky behaviors, and educational success.

Catholic Charities Camp I Am Special

235 Marywood Drive

St. John's, FL 32259

Telephone: 904-230-7447

Fax: 904-230-7465

Website: www.campiamspecial.com

Email: campiamspecial@ccbjax.org

Days and Hours of Operation: Monday – Friday, 8:00 am – 4:00 pm

Fee: If applicable, \$150 to include cabin living, meals and all activity materials. Full and partial scholarships are available.

The camps are for children living with Down Syndrome, Cerebral Palsy, Spina Bifida, Autism, Epilepsy, Multi-Sensory Disorders and other challenges so that they may enjoy a fun-filled week of camping during the summer months...a week to just be an average child! Camps are held at Camp St. John in Switzerland, FL. Camp St. John is on 100 acres of woodland on the eastern bank of the St. John's River.

Child Find/FDLRS/Crown

4124 Boulevard Center Drive

Jacksonville, Florida 32207

Telephone: 904-346-4601 (Option #1)**Fax:** 904-346-4611**Website:** www.fdlrscrown.org/

The Florida Diagnostic and Learning Resources System/Crown Associate Center (FDLRS/Crown) is 1 of 19 associate centers that make up the statewide FDLRS network. The network supports educators, families and agencies working with children with disabilities and special needs. FDLRS/Crown, located in Jacksonville, Florida provides services to Clay, Duval and Nassau counties.

FDLRS/Crown Child Find provides assistance in identifying children not yet enrolled in the public school system who are suspected of having special learning needs. Child Find provides screening, assistance and information. There is never a charge for Child Find services.

Child Guidance Center

5776 St. Augustine Road

Jacksonville, FL 32207

Telephone: 904-448-4700**Fax:** 904-448-4717**Email:** info@childguidancecenter.org**Website:** www.childguidancecenter.org

The mission of the Child Guidance Center is to provide quality mental health and social services to children and their families in Florida's First Coast. Specialties: Adjustment Difficulties; Anxiety, Fear & Worry; Abuse; Improving Self- Confidence; School Problems; Conflict Resolution; Parent/Child Problems; Adoption Adjustment; Self- Esteem; Emotional Problems; Relationship Problems; Foster Care; Attention Deficit Disorders; Depression; Talk of Suicide;

Children's Home Society

3027 San Diego Road

Jacksonville, FL 32207

Telephone: 904-493-7744**Fax:** 904-348-2818**Email:** info@chsfl.org**Website:** www.chsfl.org/

Fees: If applicable/Form of Payment: Sliding fee scale, but no one is denied services because of inability to pay.

The Buckner Division's 165 employees provide services to children and families in Duval, Baker, St. Johns, Nassau and Clay counties. Services include: birth parent counseling; residential maternity care; adoption; family foster care which includes pre- adoptive foster care,

Children's Home Society continued

medically needy foster care for children who have complex medical problems, therapeutic foster care for children with serious emotional and behavioral problems, and teen foster care which is part of a network of local agencies.

Early Steps

910 North Jefferson Street

Jacksonville, FL 32209

Telephone: 904-360-7022

Toll Free: 800-226-6964

Fax: 904-798-4545

Website: www.floridahealth.gov/alternatesites/cms-kids/home/contact/jacksonville.html

Mission is to establish a coordinated system of supports and services to enhance the capacity of families/caregivers to support the development of infants and toddlers with special needs and to ensure the children and their families are integrated into their communities. Provides services to infants and toddlers from birth to age three who are suspected of having a developmental delay or who have an established medical condition that may result in delay. Services include but are not limited to, identification, trans-disciplinary evaluation and assessment, development of an Individual Family Support Plan, service coordination and referral to community provider team. Early Steps screens newborns in area Neonatal Intensive Care Units, provides service coordination and makes referrals as needed. A team of Family Resource Specialists is also available to offer support to families via individual consultation, a support group for parent and former Early Steps families, Early Steps play groups, newsletter and educational presentations. Eligibility is based solely on the age (not yet reached third birthday) and developmental needs of the child. Contact Early Steps for further information.

Family Network on Disabilities of Florida

2196 Main Street, Suite L

Dunedin, FL 34698

Toll Free: 800- 825-5736

Website: www.fndfl.org

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals who may be at-risk, have disabilities, or have special needs and their families, professionals and concerned citizens. Our mission is to ensure through collaboration that Floridians have full access to family-driven support, education, information, resources and advocacy.

Junior Achievement of North Florida

4049 Woodcock Drive, Suite 200

Jacksonville, FL 32207

Telephone: 904-398-9944**Fax:** 904-398-3530**Website:** www.juniorachievement.org/web/ja-norflor/home

Junior Achievement is the world's largest organization dedicated to educating students about workforce readiness, entrepreneurship and financial literacy through experiential, hands-on programs.

Our programs help prepare young people for the real world by showing them how to generate wealth and effectively manage it, how to create jobs which make their communities more robust, and how to apply entrepreneurial thinking to the workplace. Students put these lessons into action and learn the value of contributing to their communities.

Pediatric Services of America (PSA) - Jacksonville

8659 Baypine Road, Suite 102, Building 3

Jacksonville, FL 32256

Telephone: 904-730-2200**Toll Free:** 800-287-9026**Fax:** 904-730-0630**Website:** www.psahealthcare.com/

PSA believes that children are special - so we specialize. We provide effective education; clinical services and support to assure that today's children have every opportunity to take their place in the adult world of tomorrow. Our strength lies in our ability to find unique solutions to assist in the care of children. We provide technically advanced products and services to meet the complex needs of pediatric patients. Services include: Family focused care; Case management; Pediatric specialists; Home medical equipment; Asthma management programs; Unit dose medications; Infusion therapy services; Respiratory therapy; High tech home care.

The Strengths Initiative804 North 3rd Street, Suite A

Neptune Beach, FL 32266

Telephone: 904-701-2926**Website:** www.thestrengthsinitiative.com/

Life can sometimes become overwhelming, bringing many challenges our way. For those times, it is often helpful to look beyond ourselves for assistance. The STRENGTHS Initiative has a commitment to holistic wellness and the betterment of individuals and families. We are dedicated to individualized, custom, and assets-driven service delivery to enhance life satisfaction and overall wellness.

Youth Crisis Center

3015 Parental Home Road

Jacksonville, FL 32216

Toll Free: 877-720-0007

Email: info@ycc.org

Website: www.ycc.org

Days and Hours of Operation: 24 hours a day and 7 days a week

Programs: Project Safe Place is a program that utilizes public/private partnership to help children in trouble. Residential Program provides short-term shelter care and counseling to more than 2,000 troubled children each year. Family Link Program is an outpatient counseling program for families experiencing any type of youth-related problem, which disrupts the health and stability of the family. Special Needs Assistance Program is a longer-term residential program for older adolescents (16-17 years old) who have no family support system to which they can be immediately returned. These youths can remain in our residential program until they are either reunited with their families or placed in a program that best suits their needs, such as Job Corps. Some of these youths are enrolled in FCCJ (Florida Community College of Jacksonville) and working.

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