

## SOCIAL SECURITY ADMINISTRATION

socialsecurity.gov  
(800) 772-1213 M-F / 9am-4pm

<b>Jacksonville Office:</b> 7185 Bonneval Road #1/ 32256 Toll Free: (877) 409-8424	<b>Jacksonville North Office:</b> 1685 Dunn Avenue/ 32218 Toll Free: (866) 635-0789
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## IRS—Internal Revenue Service

400 W. Bay Street/ 32202  
(904) 665-1040  
M-F / 8:30am-4:30pm

## U.S. CITIZENSHIP & IMMIGRATION SERVICES

uscis.gov  
**Local Field Office**  
4121 Southpoint Blvd./ 32216  
(904) 245-7899 M-F / 6am-8pm  
By Appointment / No Walk-Ins

## PASSPORT – Office Locations

Clerk of the Courts Offices (Two locations) <b>Downtown Office</b> 501 W. Adams St./ 32202 (904) 255-2300	U.S. Post Offices (Three locations): <b>Mandarin Station Post Office</b> 4411 Sunbeam Road/ 32257 (904) 737-4852
<b>Neptune Beach Office</b> 1543 Atlantic Blvd./ 32266 (904) 255-2300	<b>Pottsburg Post Office</b> 10700 Beach Boulevard/ 32246 (904) 641-2172
	<b>U.S. Postal Service</b> 1100 Kings Road/ 32203 (904) 366-4820

## CONCEALED WEAPONS LICENSE

**Jacksonville Regional Office**  
7825 Baymedows Way, Suite 123-A/ 32256  
(904) 828-3100 / Fax: (904) 828-3122  
M-F / 8am-4:30pm

Nearby Tax Collector counties participating in Concealed Weapons Applications: Baker, Clay, Columbia, Nassau, St. Johns.

**Note:** These tax collector offices do not issue licenses. They will take photo and assist with submitting application (new or renewal).

## TAX DEPARTMENT

### Michael Corrigan, Tax Collector

duvaltaxcollect.net  
(904) 630-1916

- Real Estate Tax
- Tangible Personal Property (TPP) Tax
- Installment Payment Plan
- Tax Sale, Certificates and Tax Deeds
- Local Business Tax (LBT)

## CITY OF JACKSONVILLE

coj.net

### Customer Service Center

630city@coj.net  
(904) 630-CITY (2489)

### Stormwater & Solid Waste Fees

stormwater@coj.net  
City User Fees  
(904) 630-CITY (2489)

## PROPERTY APPRAISER

Jerry Holland  
coj.net/pa  
231 E Forsyth St., Room 260/ 32202  
(904) 630-2020  
M-F / 7:30am-5:30pm  
Customer Service: pacustserv@coj.net

## PARKING CITATIONS

### (City of Jacksonville)

parking@coj.net  
231 E. Forsyth St., Suite 424/ 32202  
(904) 630-1399

## ANIMAL CONTROL & PROTECTIVE SERVICES

coj.net/pets  
2020 Forest St./ 32204  
(904) 630-CITY (2489)

## JEA

**New Service/ Start/Stop/Transfer**  
JEA.com  
21 W. Church St./ 32202  
(904) 665-6000 M-F / 8am-5pm

### JEA Bills

The Tax Collector's Office accepts cash, check or money order and pin-based debit—no credit cards.



## Duval County Tax Collector's Office Michael Corrigan, Tax Collector

### Contact Information:

duvaltaxcollect.net (904) 630-1916  
taxcollector@coj.net @DuvalTaxCollect  
Duval County Tax Collector's Office

## Monday-Friday 8 a.m.-5 p.m.

### Beaches

1505 Atlantic Blvd./ 32266  
Fax: (904) 247-6333

### Cedar Hills

3520-1 Blanding Blvd./ 32210  
Fax: (904) 573-2481 or 2482

### Commonwealth

6672 Commonwealth Blvd./ 32254  
Fax: (904) 693-1434

### Gateway

910 W. 44th St./ 32208  
Fax: (904) 764-1971

### Hogan at Beach Blvd.

7120-15 Hogan Rd./ 32216  
Fax: (904) 726-5155 or 5120

### Kernan

12220-102 Atlantic Blvd./ 32225  
Fax: (904) 220-2365

### Mandarin

10035 San Jose Blvd./ 32257  
Fax: (904) 866-0199 or 268-2863

### North Jax

12961-210 N. Main St./ 32218  
Fax: (904) 696-4330 or 751-1895

### Yates Bldg. (downtown)

231 E. Forsyth St./ 32202  
Fax: (904) 630-7312

### Call Center

Phone: (904) 630-1916  
Fax: (904) 630-0219

### Ed Ball Bldg.\*

214 N. Hogan St./ 32202  
Fax: (904) 355-3895

\*7:00 a.m.-4:00 p.m.

Building and Zoning transactions

## Schedule an Appointment

We offer appointments for a variety of services. To schedule an appointment please visit duvaltaxcollect.net.

## Payments

### We Accept:

- Cash, Checks, Cashier's Checks & Money Orders
- Credit Cards—Visa, MasterCard, Discover & American Express (2.5% fee charged by card processor)
- Pin-Based Debit Card (\$2.00 fee per \$500 increment)

## Online Payments

DMV Renewals, Local Business Tax, Parking Citations, Property Tax Payments

## Drive Thru

Commonwealth, Gateway, Kernan, Mandarin, Yates Bldg.

- Only 3 transactions—except for immobile handicap customers
- **Transactions Accepted:** Vehicle/Vessel Renewals, Handicap Placards, Parking Citations, JEA Electric, Local Business Tax, Property Taxes.

## FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

flhsmv.gov  
Department Headquarters  
2900 Apalachee Parkway  
Tallahassee, FL 32399

Customer Service  
**(850) 617-2000**

### Florida DL/CDL/Motorcycle Handbook

floridadmbooklet.com

### New and Renewed DL & ID Requirements

gathergoget.com  
**(850) 617-2000**

### Road Testing locations-Appointments

Commonwealth, Gateway, Hogan, Mandarin,  
Neptune Beach, North Jax

### CDL Hazmat Fingerprinting locations—Appointments

Commonwealth, Gateway, Hogan

### Traffic Law and Substance Abuse Education

flhsmv.gov/ddl/TLSAE\_providers.html

### Handicap Parking Permits

Required for new or renewal: Form HSMV 83039.  
Application for Disabled Person Parking Permit is available at greeter desk or online.

### Regional Office (Appointments Required)

3200 Armsdale Road, Suite 13/ 32218  
**(904) 924-1524** M-F / 8am-5pm

- Rebuilt vehicles
- Dealer licenses
- Dealer complaints
- Out-of-country vehicle inspections

## BUREAU OF ADMINISTRATIVE REVIEWS (BAR)

flhsmv.gov  
Cecil Kemp Building  
7439 Wilson Blvd., Suite 9/ 32210  
**(904) 777-2132** or **2136**  
M-F / 8am-5pm  
DL Hardship Hearings for: DUI, HTO, Point Suspension

## CLERK OF COURTS

Ronnie Fussell  
duvalclerk.com  
501 W. Adams St./ 32202  
**(904) 255-2000**  
M-F / 8am-5pm

### Traffic Violations:

#### Downtown Office

501 W. Adams St./ 32202  
**(904) 255-2300**  
M-F / 8am-5pm

#### Neptune Beach Office

1543 Atlantic Blvd./ 32266  
**(904) 255-2300**  
M-F / 8am-4:30pm

## DELINQUENT TRAFFIC CITATIONS

### Collections Office

PO Box 702118  
San Antonio, TX 78270  
Toll Free: **(866) 234-9790**

## RED LIGHT CAMERA CITATIONS

Toll Free: **(877) 847-2338**

## FDOT TOLL ENFORCEMENT

### Toll-By-Plate

tollbyplate.com  
**(888) 865-5352**  
Fax: (888) 265-1725

### SUNPASS

sunpass.com  
**(888) 865-5352**  
Fax: (888) 265-1725

### E-Pass (Orlando)

cfxway.com  
**(407) 823-7277**

### THEA (Tampa)

tampa-xway.com  
**(877) 258-5205**

### MDX (Miami-Dade)

mdxway.com  
**(855) 277-0848**

### Leeway (SW Florida)

leewayviolations.com  
**(239) 533-9297**

## PUBLIC WEIGH STATIONS (Convenient nearby stations)

### Baldwin I-10 Travel Center

1-10 & US 301 Exit 343  
1024 US Hwy. 301 S./ 32234  
**(904) 266-4281 x4**

### Reads Moving Systems

6411 Philips Hwy./ 32216  
**(904) 733-2626**

### Shaw's Land Clearing

2762 W. Beaver St./ 32254  
**(904) 387-1804**

### Berman Bros. Inc.

2500 Evergreen Ave./ 32206  
**(904) 353-3694 x270**

### TA Travel Center

I-95 Exit 329 (CR 210)  
1650 County Rd. 210 W./ 32259  
**(904) 829-3946 x3**

### Old Kings Road Landfill

8540 Old Kings Rd. N./ 32219  
**(904) 768-5363**

## FLORIDA DEPARTMENT OF REVENUE

myflorida.com/dor/  
921 N. Davis St. Suite A-250/ 32209  
**(904) 359-6070**

## FLORIDA DEPARTMENT OF HEALTH

floridahealth.gov  
**(850) 245-4444**

### National Center for Health Statistics

cdc.gov/nchs/w2w.htm  
**(800) 232-4636**

Not Born in Florida

### State of Florida Vital Statistics

floridahealth.gov  
1217 N. Pearl St./ 32202  
**(904) 359-6900** M-F / 8am-4:30pm

### Duval County Vital Statistics

duval@floridahealth.gov  
900 University Blvd. N. Room 101/ 32211  
**(904) 253-1620** M-F / 8am-4:45pm

## FLORIDA BIRTH CERTIFICATES

floridavitalstatistics.online.com

FL Birth Certificates issued in all 9 Duval County  
Tax Collector Branch Offices except Ed Ball Bldg. No  
checks accepted.

- Valid proof of identity
- 18 yrs. old - child named on birth certificate
- Named-parent on birth certificate



**NEW!**

**DCTC Online Comment Card**

We want to hear from you! Let us know how we are  
doing by leaving your comments at  
duvaltaxcollect.net