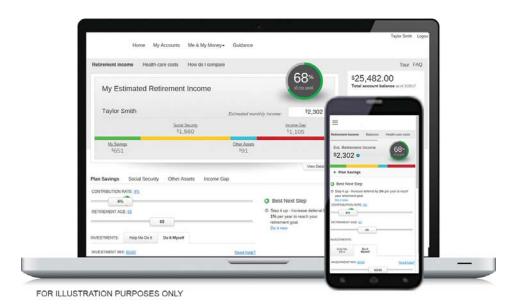


City of Jacksonville Retirement Plans



Great news: Your retirement plan website will be enhanced beginning October 2017.

Focus on your future like never before with a whole new experience that gives you a complete view of your retirement picture. Use the comparison tool to see how your savings stack up, and take advantage of expanded bill and cash flow management resources to help you achieve the future you want.



- View your estimated monthly retirement income
- See your estimated retirement healthcare costs
- Increase your savings with one click
- Easily model different savings scenarios
- Get next steps to help boost your retirement income
- Access your information with the mobile app

Please note: Online access to your account may be limited for a short time while these enhancements are being added to the site.

Turn over to learn more about online statement delivery.

NOW IS A GOOD TIME

Online statement delivery

Your quarterly statement that helps you monitor your plan account and includes your total vested account balance and your investment fund values will be delivered online starting next quarter. Online statement delivery can help give you fast, secure and easy access to your information. You can find your next statement online by going to www.COJDCP.com.

You can also request a printed copy of your statement be mailed to you at no charge. When you log in, click your name at the top of the page, click *Change communication preference* and complete the requested information, or call (855) 265-4570.

Stay in the know when you're on the go!

Once your enhanced experience is available, sign up for electronic delivery of plan confirmations and other notices so you can access your account information when and where you want it. Log on to update your communication preferences for these documents, too.

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IMPORTANT: The projections, or other information generated by the Empower participant experience regarding the likelihood of various investment outcomes, are hypothetical in nature. They do not reflect actual investment results and are not guarantees of future results. The results may vary with each use and over time.

IMPORTANT: Healthcare costs and projections are provided by HealthView Services. Empower Retirement does not provide healthcare advice. Empower Retirement does not believe that HIPAA applies to the data obtained from plan participants using this new tool. It is important to note that the results from this tool are estimates based on what you input today. Results are not a guarantee of actual outcomes and will change as your inputs change. HealthView Services is not affiliated with GWFS Equities, Inc.

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