# Keep Smiling

DeltaCare® USA

provided by Delta Dental Insurance Company



#### Dental benefits made easy!

When you enroll in a DeltaCare USA<sup>1</sup> plan, you'll choose a primary care dentist from our network of carefully screened, private practice dentists. You must visit your primary care dentist to receive benefits.2

- No restrictions on pre-existing conditions (except work in progress)
- Access to specialty care and out-of-area emergency care

#### A partner in oral health

Your DeltaCare USA plan encourages regular dental care with an extensive list of covered services to help you stay healthy.

 Low or no copayments for services like cleanings and exams

#### **Budget-friendly costs**

With your DeltaCare USA plan, there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before treatment begins.

- No deductibles or maximums<sup>3</sup> for covered services
- Pay only your copayment (if any) at the time of treatment

#### Convenient services

We make it easy for you — there are no claim forms to complete, and no plan ID card is required to receive treatment.

- Access plan information online
- Change your primary care dentist by phone or online

Delta Dental Insurance Company provides benefits as a Prepaid Limited Health Services Organization as described in Chapter 636 of the Florida Statutes.

LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html

 $<sup>^{1}</sup>$  DeltaCare USA is underwritten in these states by these entities: AL - Alpha Dental of Alabama, Inc.; AZ - Alpha Dental of Arizona, Inc.; CA - Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.



<sup>&</sup>lt;sup>3</sup> Plans with an Accidental Injury Rider have a \$1.600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.









deltadentalins.com/enrollees

## Frequently Asked Questions

# What you need to know about your DeltaCare USA plan

#### **Getting started**

1. How do I enroll in a DeltaCare USA plan?

Simply complete the enrollment process as directed by your benefits administrator. Be sure to select a primary care network dentist for yourself or your dependents, and indicate this dentist and the name of your group when you enroll.

#### 2. How do I get started using my DeltaCare USA plan?

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected primary care dentist: Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your primary care network dentist for all services. If you require treatment from a specialist, your primary care dentist will coordinate a referral for you. You can change your primary care dentist by contacting us.
- Your Evidence/Certificate of Coverage (plan booklet): This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card: This card is for your records only you do not need to present it in order to receive treatment.

### 3. How long will it take to get an appointment with my primary care dentist?

Two to four weeks¹ is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may need to wait longer. Most DeltaCare USA dentists are in private group practices, which generally offer greater appointment availability and extended office hours.

### 4. How much will my dental treatments cost? How do I pay?

With your DeltaCare USA plan, some services are covered at no cost, while others have a copayment (amount you pay) for certain services. To find out how much a treatment will cost, refer to the "Description of Benefits and Copayments" in this brochure for a list of covered services and copayments. It's a good idea to bring your Evidence/Certificate of Coverage to your appointment in case you need to discuss your copayment for a service with your dentist. If you have any questions about the charges for a service, please contact Customer Service. If you receive treatment that requires a copayment, simply pay the dental facility at the time of service.

#### Choosing a dentist

## 5. How do I select my primary care dentist? When you enroll, you must select a primary care dentist from the DeltaCare USA network. To search for a dentist, use the "Find a Dentist" tool at deltadentalins.com and select the DeltaCare USA network. If you do not select a dentist when you enroll, we will choose one for you.

### 6. Does everyone in my family have to choose the same primary care dentist?

No. Each family member can select his or her own primary care network dentist.<sup>2</sup>

#### 7. Can I change my primary care dentist?

Yes. You can request to change your primary care dentist at any time. Simply visit our website and log on to your online account or call or write to Customer Service. Change requests received by the 21st of the month will become effective the first day of the following month.

<sup>&</sup>lt;sup>1</sup> In TX, three weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. In TX, there is no limit on the number of miles or on the dollar amount per emergency.

<sup>&</sup>lt;sup>2</sup> In MA, you cannot select more than three primary care dentist facilities per family.

- 8. My dentist says she is a Delta Dental dentist, but she isn't listed in the DeltaCare USA directory. Can I still visit her for services? No. You must visit your selected primary care network dentist to receive benefits under this plan. Delta Dental has many networks, and participation may vary — not all Delta Dental dentists are DeltaCare USA dentists.
- 9. What should I do if I need to see a specialist? If you require specialty dental care — such as oral surgery, endodontics, periodontics or pediatric dentistry — contact your primary care dentist to request a referral. Specialty dental services not performed by your selected primary care dentist must be authorized by us. You are responsible for any applicable copayments.

#### General plan information

10. If I'm traveling, is emergency treatment covered under my plan?

You and your eligible dependents have out-of-area coverage for dental emergencies when you are more than 35 miles<sup>3</sup> from your primary care dentist. Your out-of-area emergency benefit (typically limited to \$100 per person<sup>4</sup>) is for services to relieve pain until you can return to your primary care network dentist. Standard plan limitations, exclusions and copayments may apply.

11. Can I access my plan online?

Yes. Visit deltadentalins.com to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your primary care dentist and more.

12. Does my plan cover pre-existing conditions? What about treatments that are in progress?

Treatment for pre-existing conditions (except work in progress<sup>3</sup>), including missing or extracted teeth, is covered under your plan. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date. you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover inprogress orthodontic treatment.

13. Does my plan cover teeth whitening?

Yes. External bleaching is a benefit under your DeltaCare USA plan. Review your plan booklet for more information and talk to your dentist about your options.

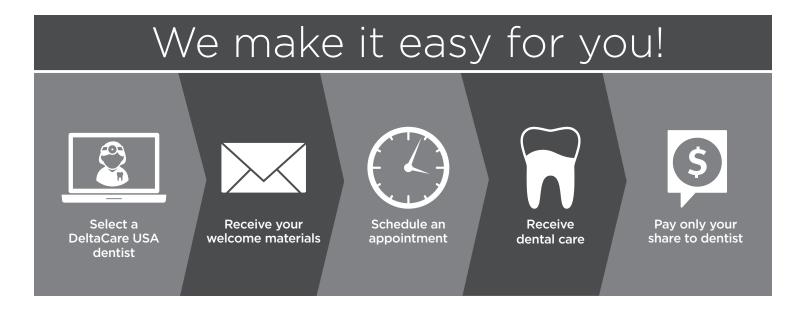
14. Does my plan cover tooth-colored fillings and crowns?

Yes. Porcelain and other tooth-colored materials are included in this plan.

15. What if I have additional questions about mv plan?

Please contact us for additional support. Our Customer Service representatives can answer benefits questions as well as help you change your primary care dentist or arrange for urgent care referrals. See the back page of this brochure for our contact information.

In TX, there is no exception for work in progress for covered DeltaCare USA benefits.



<sup>&</sup>lt;sup>3</sup> In TX, there is no limit on the number of miles or on the dollar amount per emergency.

#### **SCHEDULE A**

#### **Description of Benefits and Copayments**

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2019, procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

	ENDOLLEE
CODE DESCRIPTION	ENROLLEE <u>PAYS</u>
D0100-D0999 I. DIAGNOSTIC	
D0120 Periodic oral evaluation - established patient	No Cost
D0140 Limited oral evaluation - problem focused	No Cost
D0145 Oral evaluation for a patient under three years of age and counseling with primary caregive	
D0150 Comprehensive oral evaluation - new or established patient	No Cost
D0160 Detailed and extensive oral evaluation - problem focused, by report	No Cost
D0170 Re-evaluation - limited, problem focused (established patient; not post-operative visit)	No Cost
D0171 Re-evaluation - post-operative office visit	\$5.00
D0180 Comprehensive periodontal evaluation - new or established patient	No Cost
D0190 Screening of a patient	No Cost
D0191 Assessment of a patient	
D0210 Intraoral - complete series of radiographic images - limited to 1 series every 24 months	No Cost
D0220 Intraoral - periapical first radiographic image	
D0230 Intraoral - periapical each additional radiographic image	
D0240 Intraoral - occlusal radiographic image	
D0250 Extraoral - 2D projection radiographic image created using a stationary radiation source, an	
detector	
D0251 Extraoral posterior dental radiographic image	
D0270 Bitewing - single radiographic image	
D0272 Bitewings - two radiographic images	
D0273 Bitewings three radiographic images	
D0274 Bitewings - four radiographic images - <i>limited to 1 series every 6 months</i>	
D0277 Vertical bitewings - 7 to 8 radiographic images	
D0330 Panoramic radiographic image	
D0415 Collection of microorganisms for culture and sensitivity	
D0425 Caries susceptibility tests	
D0470 Diagnostic casts	
D0470 Diagnostic casts  D0470 Diagnostic casts  D0470 Diagnostic casts	
D0472 Accession of tissue, gross examination, preparation and transmission of written report	
report	
D0474 Accession of tissue, gross and microscopic examination, including assessment of surgical m	
for presence of disease, preparation and transmission of written report	
D0601 Caries risk assessment and documentation, with a finding of low risk - 1 every 3 years	
D0602 Caries risk assessment and documentation, with a finding of moderate risk - 1 every 3 years	
D0603 Caries risk assessment and documentation, with a finding of high risk - 1 every 3 years	
D0999 Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to or	
services)	\$5.00
D1000-D1999 II. PREVENTIVE	
D1110 Prophylaxis cleaning - adult - 1 D1110, D1120 or D4346 per 6 month period	No Cost
D1110 Additional prophylaxis cleaning - adult (within the 6 month period)	
D1120 Prophylaxis cleaning - child - 1 D1110, D1120 or D4346 per 6 month period	
2.120	

Plar	n FL13B DeltaCare USA Description of Benefits and Copa	ayments
D1120	Additional prophylaxis cleaning - child (within the 6 month period)	
D1206 D1208	Topical application of fluoride varnish - child to age 19; 1 D1206 or D1208 per 6 month period  Topical application of fluoride - excluding varnish - child to age 19; 1 D1206 or D1208 per 6 month	. No Cost
	period	. No Cost
D1310	Nutritional counseling for control of dental disease	No Cost
D1330	Oral hygiene instructions	No Cost
D1351	Sealant - per tooth - limited to permanent molars through age 15	\$10.00
D1352	Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - <i>limited to permanent molars through age 15</i>	
D1353	Sealant repair - per tooth - <i>limited to permanent molars through age 15</i>	
D1354	Interim caries arresting medicament application - per tooth - child to age 19; 1 per 6 month period	No Cost
D1510	Space maintainer - fixed - unilateral	\$40.00
D1516	Space maintainer - fixed - bilateral, maxillary	\$40.00
D1517	Space maintainer - fixed - bilateral, mandibular	. \$40.00
D1520	Space maintainer - removable - unilateral	\$50.00
D1526	Space maintainer - removable - bilateral, maxillary	\$50.00
D1527	Space maintainer - removable - bilateral, mandibular	\$50.00
D1550	Re-cement or re-bond space maintainer	\$10.00
D1555	Removal of fixed space maintainer	\$10.00
D1575	Distal shoe space maintainer - fixed - unilateral - child to age 9	\$40.00

#### D2000-D2999 III. RESTORATIVE

- Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures.
- When there are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$100.00 per crown, beyond the 6th unit.

- Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old.

D2140 Amalgam - one surface, primary or permanent

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D2140	Amalgam - one surface, primary or permanent	No Cost
D2150	Amalgam - two surfaces, primary or permanent	No Cost
D2160	Amalgam - three surfaces, primary or permanent	No Cost
D2161	Amalgam - four or more surfaces, primary or permanent	No Cost
D2330	Resin-based composite - one surface, anterior	No Cost
D2331	Resin-based composite - two surfaces, anterior	No Cost
D2332	Resin-based composite - three surfaces, anterior	No Cost
D2335	Resin-based composite - four or more surfaces or involving incisal angle (anterior)	\$45.00
D2390	Resin-based composite crown, anterior	\$55.00
D2391	Resin-based composite - one surface, posterior	\$45.00
D2392	Resin-based composite - two surfaces, posterior	\$55.00
D2393	Resin-based composite - three surfaces, posterior	\$65.00
D2394	Resin-based composite - four or more surfaces, posterior	\$75.00
D2510	Inlay - metallic - one surface	\$145.00
D2520	Inlay - metallic - two surfaces	\$155.00
D2530	Inlay - metallic - three or more surfaces	\$165.00
D2542	Onlay - metallic - two surfaces	\$160.00
D2543	Onlay - metallic - three surfaces	
D2544	Onlay - metallic - four or more surfaces	
D2610	Inlay - porcelain/ceramic - one surface	\$270.00
D2620	Inlay - porcelain/ceramic - two surfaces	
D2630	Inlay - porcelain/ceramic - three or more surfaces	
D2642	Onlay - porcelain/ceramic - two surfaces	
D2643	Onlay - porcelain/ceramic - three surfaces	
D2644	Onlay - porcelain/ceramic - four or more surfaces	\$355.00
D2650	Inlay - resin-based composite - one surface	
D2651	Inlay - resin-based composite - two surfaces	
D2652	Inlay - resin-based composite - three or more surfaces	
D2662	Onlay - resin-based composite - two surfaces	
	Onlay - resin-based composite - three surfaces	
D2664	Onlay - resin-based composite - four or more surfaces	\$295.00
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Plar	n FL13B DeltaCare USA Description of Benefits and Copa	yments
D2710	Crown - resin-based composite (indirect)	\$145.00
D2710	Crown - 3/4 resin-based composite (indirect)	
D2720	Crown - resin with high noble metal	
D2721	Crown - resin with predominantly base metal	\$195.00
D2722	Crown - resin with noble metal	\$235.00
D2740	Crown - porcelain/ceramic	
D2750	Crown - porcelain fused to high noble metal	
D2751	Crown - porcelain fused to predominantly base metal	
D2752	Crown - porcelain fused to noble metal	
D2780 D2781	Crown - 3/4 cast high noble metal	\$355.00
D2781 D2782		\$295.00
D2782		\$355.00
D2790		\$355.00
D2791	Crown - full cast predominantly base metal	
D2792	Crown - full cast noble metal	
D2794		\$355.00
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	\$10.00
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	\$10.00
D2920	Re-cement or re-bond crown	\$10.00
D2921	Reattachment of tooth fragment, incisal edge or cusp (anterior)	\$45.00
D2929	Prefabricated porcelain/ceramic crown - primary tooth - anterior	\$75.00
D2930	Prefabricated stainless steel crown - primary tooth	\$50.00
D2931	Prefabricated stainless steel crown - permanent tooth	\$50.00
D2932	Prefabricated resin crown - anterior primary tooth	\$65.00
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth	\$75.00
D2940	Protective restoration	No Cost
D2941 D2949	Interim therapeutic restoration - primary dentition	No Cost \$50.00
D2949	Core buildup, including any pins when required	\$50.00
D2951	Pin retention - per tooth, in addition to restoration	•
D2952	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i>	\$95.00
D2953	Each additional indirectly fabricated post - same tooth - includes canal preparation	\$70.00
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation	\$80.00
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	\$60.00
D2971	Additional procedures to construct new crown under existing partial denture framework	\$50.00
D2980	Crown repair necessitated by restorative material failure	\$20.00
D2981	Inlay repair necessitated by restorative material failure	\$20.00
D2982	Onlay repair necessitated by restorative material failure	\$20.00
D2983	Veneer repair necessitated by restorative material failure	\$20.00
D2990		\$10.00
	-D3999 IV. ENDODONTICS	Na Cast
D3110	Pulp cap - direct (excluding final restoration)	No Cost
D3120 D3220	Pulp cap - indirect (excluding final restoration)	No Cost
	dentinocemental junction and application of medicament	\$25.00
D3221	Pulpal debridement, primary and permanent teeth	\$30.00
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	\$25.00
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	\$40.00
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	\$40.00
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	\$95.00
D3320 D3330	Root canal - endodontic therapy, premolar tooth (excluding final restoration)	\$185.00 \$335.00
D3330	Root canal - endodontic therapy, molar tooth (excluding final restoration)	\$335.00
D3331	Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth	\$70.00
D3333	Internal root repair of perforation defects	\$70.00
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Plar	n FL13B DeltaCare USA Description of Benefits and Copa	yments
D3346	Retreatment of previous root canal therapy - anterior	\$125.00
D3347	Retreatment of previous root canal therapy - premolar	
D3348	Retreatment of previous root canal therapy - molar	
D3351	Apexification/recalcification - initial visit (apical closure/calcific repair of perforations, root	
	resorption, etc.)	\$70.00
D3352	Apexification/recalcification - interim medication replacement (apical closure/calcific repair of perforations, root resorption, pulp space disinfection, etc.)	\$45.00
D3353	Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)	\$45.00
D3410	Apicoectomy - anterior	\$115.00
D3421	Apicoectomy - premolar (first root)	
D3425	Apicoectomy - molar (first root)	
D3426	Apicoectomy (each additional root)	\$80.00
D3427	Periradicular surgery without apicoectomy	\$115.00
D3430	Retrograde filling - per root	\$60.00
D3450	Root amputation - per root	\$70.00
D3920	Hemisection (including any root removal), not including root canal therapy	\$60.00
D4000	D-D4999 V. PERIODONTICS	
- Includ	es preoperative and postoperative evaluations and treatment under a local anesthetic.	
D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per	417000
D 4011	quadrant	\$130.00
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	\$80.00
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth	\$80.00
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant	\$135.00
D4241	Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded	Ψ100.00
	spaces per quadrant	\$80.00
D4245	Apically positioned flap	\$135.00
D4249		
D4260	Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous	
D4263	teeth or tooth bounded spaces per quadrant	\$240.00
D4264		
D4270	Pedicle soft tissue graft procedure	
D4274	Mesial/distal wedge procedure, single tooth (when not performed in conjunction with surgical procedures in the same anatomical area)	\$70.00
D4277		\$215.00
D4278	Free soft tissue graft procedure (including recipient and donor surgical sites) each additional contiguous tooth, implant, or edentulous tooth position in same graft site	
D4341	Periodontal scaling and root planing - four or more teeth per quadrant - limited to 4 quadrants	
D4342	during any 12 consecutive months	\$50.00
D4346	during any 12 consecutive months	
D4355	evaluation - 1 D1110, D1120 or D4346 per 6 month period	
000	visit - limited to 1 treatment in any 12 consecutive months	
D4910	Periodontal maintenance - limited to 1 treatment each 6 month period	\$35.00
D4910	Additional periodontal maintenance (within the 6 month period)	
D4921	Gingival irrigation - per quadrant	No Cost

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#### D5000-D5899 VI. PROSTHODONTICS (removable)

- For all listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for the first six months after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's facility where the denture was originally delivered.

- Rebases, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.

	es, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.	
- Replac	cement of a denture or a partial denture requires the existing denture to be 5+ years old.	
D5110	Complete denture - maxillary	
D5120	Complete denture - mandibular	\$285.00
D5130	Immediate denture - maxillary	\$305.00
D5140	Immediate denture - mandibular	\$305.00
D5211	Maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth)	\$245.00
D5212	Mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth)	\$245.00
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including any	
	conventional clasps, rests and teeth)	\$315.00
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$315.00
D5221	Immediate maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	\$245.00
D5222	Immediate mandibular partial denture - resin base (including any conventional clasps, rests and teeth)	•
D5223	Immediate maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	,
D5224	Immediate mandibular partial denture - cast metal framework with resin denture bases (including	Ψ515.00
DJZZ4	any conventional clasps, rests and teeth)	\$315.00
D5225	Maxillary partial denture - flexible base (including any clasps, rests and teeth)	
D5226	Mandibular partial denture - flexible base (including any clasps, rests and teeth)	
D5220	Adjust complete denture - maxillary	
D5410	Adjust complete denture - maximary	
D5411	Adjust partial denture - maxillary	
D5421	Adjust partial denture - maxillary	
D5422 D5511	Repair broken complete denture base, mandibular	
D5511		
D5512	Repair broken complete denture base, maxillary	
D5520	Repair resin partial denture base, mandibular	
D5612	Repair resin partial denture base, maxillary	
D5621	Repair cast partial framework, mandibular	
D5622	Repair cast partial framework, maxillary	
D5630	Repair or replace broken retentive/clasping materials - per tooth	
	Replace broken teeth - per tooth	
	Add tooth to existing partial denture	
	Add clasp to existing partial denture - per tooth	
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)	
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)	
D5710	Rebase complete maxillary denture	\$95.00
D5711	Rebase complete mandibular denture	\$95.00
D5720	Rebase maxillary partial denture	\$95.00
D5721	Rebase mandibular partial denture	\$95.00
D5730	Reline complete maxillary denture (chairside)	\$50.00
D5731	Reline complete mandibular denture (chairside)	\$50.00
D5740	Reline maxillary partial denture (chairside)	\$50.00
D5741	Reline mandibular partial denture (chairside)	\$50.00
D5750	Reline complete maxillary denture (laboratory)	\$85.00
D5751	Reline complete mandibular denture (laboratory)	\$85.00
D5760	Reline maxillary partial denture (laboratory)	\$85.00
D5761	Reline mandibular partial denture (laboratory)	\$85.00
D5820	Interim partial denture (maxillary) - limited to 1 in any 12 consecutive months	\$105.00
D5821	Interim partial denture (mandibular) - limited to 1 in any 12 consecutive months	\$105.00
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Plan	FL13B	DeltaCare USA	Description of Benefits and Copa	yments
D5850 D5851		tioning, maxillarytioning, mandibular		\$25.00 \$25.00
D5900-	D5999	VII. MAXILLOFACIAL PROSTHETICS - No	t Covered	
D6000	-D6199	VIII. IMPLANT SERVICES - Not Covered		
D6200-	D6999	IX. PROSTHODONTICS, fixed (each retain partial denture [bridge])	ner and each pontic constitutes a unit in a f	ixed
\$100.00	per unit, beyo	r pontic exceeds six units in the same treatme and the 6th unit.		ional
- <i>Replac</i> D6210		own, pontic, inlay, onlay or stress breaker requ high noble metal		\$355.00
D6210		predominantly base metal		
D6212		noble metal		
D6240		celain fused to high noble metal		
D6241		celain fused to predominantly base metal .		
D6242		celain fused to noble metal		
D6245	•	celain/ceramic		
D6250	•	n with high noble metal		
D6251		with predominantly base metal		\$195.00
D6252		n with noble metal		
D6600	Retainer inlay	y - porcelain/ceramic, two surfaces		\$305.00
D6601		y - porcelain/ceramic, three or more surfac		
D6602		y - cast high noble metal, two surfaces		
D6603	Retainer inlay	y - cast high noble metal, three or more su	rfaces	\$265.00
D6604	Retainer inlay	y - cast predominantly base metal, two sur	faces	\$155.00
D6605	Retainer inlay	y - cast predominantly base metal, three or	more surfaces	\$165.00
D6606	Retainer inlay	y - cast noble metal, two surfaces		\$185.00
D6607	Retainer inlay	y - cast noble metal, three or more surface	s	\$195.00
D6608		ay - porcelain/ceramic, two surfaces		
D6609	Retainer onla	ay - porcelain/ceramic, three or more surface	ces	\$335.00
D6610	Retainer onla	ay - cast high noble metal, two surfaces		\$260.00
D6611	Retainer onla	ay - cast high noble metal, three or more su	urfaces	\$270.00
D6612	Retainer onla	ay - cast predominantly base metal, two su	rfaces	\$160.00
D6613	Retainer onla	ay - cast predominantly base metal, three o	r more surfaces	\$170.00
D6614		ay - cast noble metal, two surfaces		
D6615		ay - cast noble metal, three or more surface		
D6720		wn - resin with high noble metal		
D6721		wn - resin with predominantly base metal .		
D6722		wn - resin with noble metal		
D6740		wn - porcelain/ceramic		
D6750		wn - porcelain fused to high noble metal		
D6751		wn - porcelain fused to predominantly base		
D6752		wn - porcelain fused to noble metal		
D6780		wn - 3/4 cast high noble metal		
D6781		wn - 3/4 cast predominantly base metal		
D6782		wn - 3/4 cast noble metal		
D6783		wn - 3/4 porcelain/ceramic		
D6790		wn - full cast high noble metal		
D6791		wn - full cast predominantly base metal		
D6792		wn - full cast noble metal		
D6930		r re-bond fixed partial denture		
		er		\$25.00
טאפטע	rixed partial	denture repair necessitated by restorative	material failure	\$55.00

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#### D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY

D/000	A. OKAL AND MAKILLOT ACIAL SOKOLKT	
- Inclua	es preoperative and postoperative evaluations and treatment under a local anesthetic.	
D7111	Extraction, coronal remnants - primary tooth	
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	\$5.00
D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including	<b>*</b> 45 00
57000	elevation of mucoperiosteal flap if indicated	\$45.00
D7220	Removal of impacted tooth - soft tissue	\$55.00
D7230	Removal of impacted tooth - partially bony	\$75.00
D7240	Removal of impacted tooth - completely bony	\$95.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications	\$115.00
D7250	Removal of residual tooth roots (cutting procedure)	\$35.00
D7251	Coronectomy - intentional partial tooth removal	\$115.00
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	\$110.00
D7280	Exposure of an unerupted tooth	\$85.00
D7282	Mobilization of erupted or malpositioned tooth to aid eruption	\$85.00
D7283	Placement of device to facilitate eruption of impacted tooth	No Cost
D7286	Incisional biopsy of oral tissue - soft - does not include pathology laboratory procedures	\$25.00
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$50.00
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	\$50.00
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per	
	quadrant	\$70.00
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per	
	quadrant	\$70.00
D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm	No Cost
D7451	Removal of benign odontogenic cyst or tumor - lesion diameter greater than 1.25 cm	No Cost
D7471	Removal of lateral exostosis (maxilla or mandible)	\$50.00
D7472	Removal of torus palatinus	\$50.00
D7473	Removal of torus mandibularis	\$50.00
D7510	Incision and drainage of abscess - intraoral soft tissue	No Cost
D7960	Frenulectomy - also known as frenectomy or frenotomy - separate procedure not incidental to another procedure	No Cost
D7970	Excision of hyperplastic tissue - per arch	\$70.00
D7971	Excision of pericoronal gingiva	\$70.00
D0000		
	-D8999 XI. ORTHODONTICS	. 01
months	ited Copayment for each phase of orthodontic treatment (limited, interceptive or comprehensive) covers u of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, may apply. etention Copayment includes adjustments and/or office visits up to 24 months.	IP to 24
	Pre and post orthodontic records include:	
D0210	The benefit for pre-treatment records and diagnostic services includes:	\$200.00
	Tomographic survey	
	Panoramic radiographic image	
	2D cephalometric radiographic image - acquisition, measurement and analysis	
	2D oral/facial photographic images obtained intraorally or extraorally	
D0350	3D photographic image	
	Diagnostic casts	
D0470	-	
D 0 6 1 5	The benefit for post-treatment records includes:	\$70.00
D0210	Intraoral - complete series of radiographic images	
D0470	Diagnostic casts	
D8010	Limited orthodontic treatment of the primary dentition	\$1,150.00
D8020	Limited orthodontic treatment of the transitional dentition - child or adolescent to age 19	
	Limited orthodontic treatment of the adolescent dentition - adolescent to age 19	
200.0	Limited orthodontic treatment of the adult dentition - adults, including dependent adult children	
20010	Limited orthodontic treatment of the adult dentition - adults, including dependent adult children covered from age 19 to 25	31,350.00

D8060	Interceptive orthodontic treatment of the transitional dentition	¢1150 00
D8000	Comprehensive orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i> . \$	
D8070		
D8090		1,300.00
D0090	children covered from age 19 to 25	210000
D8660	Pre-orthodontic treatment examination to monitor growth and development	
D8680	Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)	Ψ25.00
D0000	Orthodontic retention (removal or appliances, construction and placement of removable retainers)	\$275.00
D8681	Removable orthodontic retainer adjustment	No Cost
D8999	Unspecified orthodontic procedure, by report - includes treatment planning session	\$100.00
		φισσισσ
D9000		
D9110	Palliative (emergency) treatment of dental pain - minor procedure	\$10.00
D9211	Regional block anesthesia	No Cost
D9212	Trigeminal division block anesthesia	No Cost
D9215	Local anesthesia in conjunction with operative or surgical procedures	No Cost
D9219	Evaluation for moderate sedation, deep sedation or general anesthesia	No Cost
D9222	Deep sedation/general anesthesia - first 15 minutes	\$80.00
D9223	Deep sedation/general anesthesia - each subsequent 15 minute increment	\$80.00
D9239	Intravenous moderate (conscious) sedation/analgesia - first 15 minutes	\$80.00
D9243	Intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	\$80.00
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	410.00
	physician	\$10.00
D9311		
D9430	Office visit for observation (during regularly scheduled hours) - no other services performed	\$5.00
D9440		
D9450	Case presentation, detailed and extensive treatment planning	No Cost
D9932	Cleaning and inspection of removable complete denture, maxillary	No Cost
D9933	Cleaning and inspection of removable complete denture, mandibular	No Cost
D9934	Cleaning and inspection of removable partial denture, maxillary	No Cost
D9935	Cleaning and inspection of removable partial denture, mandibular	No Cost
D9943	Occlusal guard adjustment	\$10.00
D9944		\$95.00
D9945	Occlusal guard - soft appliance, full arch - limited to 1 D9944, D9945 or D9946 in 3 years	\$95.00
D9946	,	
D9951	Occlusal adjustment, limited	\$45.00
D9952	Occlusal adjustment, complete	\$95.00
D9975	External bleaching for home application, per arch; includes materials and fabrication of custom	****
	trays - limited to one bleaching tray and gel for two weeks of self-treatment	\$125.00
D9986	Missed appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9987	Canceled appointment - without 24 hour notice - per 15 minutes of appointment time	\$10.00
D9990	Certified translation or sign-language services - per visit	No Cost
D9991	Dental case management - addressing appointment compliance barriers	No Cost
D9992	Dental case management - care coordination	No Cost
D9995	Teledentistry - synchronous; real-time encounter	No Cost
D9996	Teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review	No Cost

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Delta Dental. The Enrollee pays the Copayment specified for such services.

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#### **SCHEDULE B**

#### Limitations of Benefits

- 1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments*.
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA Program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.
- 7. Benefits for a soft tissue management program are limited to those parts which are listed covered services listed on Schedule A, Description of Benefits and Copayments.

#### **Exclusions of Benefits**

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
  - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
  - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. Lost or stolen appliances, full or partial dentures, space maintainers and crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.

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#### **Limitations and Exclusions of Benefits**

- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- 9. Consultations for non-covered benefits.
- Dental services received from any dental facility other than the assigned Contract Dentist, an authorized dental
  specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Certificate of
  Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.
- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.
- 19. Any part of a preventive or soft tissue management program which is not a listed covered service on *Schedule A, Description of Benefits and Copayments*.
- 20. Orthodontic treatment must be provided by a licensed dentist. Self-administered orthodontics are not covered.
- 21. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

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# Useful information at your fingertips

#### Check out our SmileWay® Wellness program

Find oral health resources, including a risk self-assessment tool, quizzes, articles, videos and a subscription to *Grin!*, our free dental wellness e-magazine, at mysmileway.com.

#### Find a network dentist near you

Use our convenient "Find a Dentist" tool and select DeltaCare USA as your network.

- Find a dentist near your home or office
- Narrow your search by location, specialty, languages spoken — and more

#### Sign up for an online account

Use your mobile device or desktop to sign up for a free, secure Online Services account.

- · Review your plan benefits
- Access your ID card

#### Contact us

Need help? Let us know.

Online: Visit deltadentalins.com/contact and choose the "DeltaCare USA Customer Service" form.

#### Write to:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

Call toll-free: 800-422-4234

Customer Service agents are available Monday through Friday, 8 am to 9 pm, Eastern time. Or, use our automated phone system, available 24/7.

#### Underwritten by:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

#### Administered by:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

#### NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.

