



Assisting Resources

Where to Apply for Florida KidCare

www.floridakidcare.org

Sending the Application Package and Documentation to Florida KidCare* —

There are several ways for families to send their application and required documents.

1. Mail to:
Send the application and documentation to:
Florida KidCare/Healthy Kids Corp
P.O. Box 980
Tallahassee, FL 32302-0980
2. Fax to:
1-866-867-0054
3. *Email to:
Send the scanned application and copies of the required documents
to: contactus@healthykids.org

Remember to make a copy of your entire application package for your records before you send it in.

If you decide to send a check or money order with the application for the first month's premium, make it payable to Florida KidCare.

Do not send cash. If your child (or children) is approved for Medicaid or denied coverage, your premium payment will be refunded.

* Accepted email attachments must be sent in one of the following formats: .JPG .JPEG .BMP .GIF .PDF .DOC .PPT .TIF .TIFF .TXT .RTF. The preferred file type is .JPG. We cannot accept images over 10 MB. If the images are going to be over 10 MB, please zip the files.

Be sure write the confirmation number on each document you send.

Phone Numbers and Websites

Florida KidCare Customer Service Line—Account information, application status, benefits information, open 24 hours a day, 7 days a week) –
1-800-821-5437

Children's Medicaid Hotline- Account information for those enrolled or referred to Medicaid—
1-866-762-2237



Medicaid Website—My ACCESS Florida (FL Department of Children and Families)—
www.myflorida.com/accessflorida

Florida KidCare Information Line – Main number; general information—
1-888-540-5437

Florida KidCare Website – applications, renewal, benefits, online payments, providers-
www.floridakidcare.org

Translation Services – HHS – Health Insurance Marketplace Translator Services-
1-855-889-4325

Cover Jacksonville Website—
www.coverjax211.com

Georgetown Center for Children and Families – Say Ahhh!— A Children’s Health Policy
Blog –
<http://ccf.georgetown.edu/>

InsureKidsNow.gov –National Campaign to Get Kids Covered –
www.insurekidsnow.gov

- Get in the game campaign—search Florida Materials

Adult Health Insurance Questions and Enrollment

- Health Insurance Marketplace Website – www.healthcare.gov
- United States Department of Health and Human Services – www.hhs.gov
- Florida Department of Health in Duval – www.duval.floridahealth.gov
- Epilepsy Foundation of Florida – www.efof.org
- Health Planning Council of Northeast Florida – www.hpcnef.org