

Your local Blue Cross Blue Shield

# We're Here to Help In Person, By Phone or Virtually



We've reopened our Florida Blue Center doors to serve you in person! We're 100% committed to your health and well-being. That's why we're taking extra steps to protect your safety while at our Centers and following guidelines set by the Centers for Disease Control (CDC) and the state of Florida.

Even though we've returned to in-person sales, service and care support, our goal is to be here for you in whatever way you feel most comfortable. We're offering a number of ways to connect with you.

### Safety and Convenience

𝕑 In-Person visits

- Make an appointment by calling us at 877-352-5830 or by visiting FloridaBlue.com/centers; or stop by any location.
- Masks are worn by all center staff members.
- Hand sanitizer and masks available at every door for customers.
- Cleaning and sanitizing after each customer and regular sanitizing of high-touch surfaces.
- Sneeze guards in place at all consultation desks.
- ♂ Virtual Visits
- ♂ By Phone: 877-352-5830
- ♂ Curbside check-in and waiting in your vehicle.
- ✓ Virtual classes, webinars and events continue to be offered, along with smaller sessions live in the Center.

### We're here to help with any questions related to your health and well-being, including COVID-19 and the vaccines.

### Need help finding a new or different Florida Blue health plan?

It's more important than ever to have health insurance to protect ourselves and our families. We have options for you, and we're ready to help. Plus, we can find out if you qualify for financial assistance to help pay your premium (also called a subsidy).

If you'd like to explore our Affordable Care Act plans, just stop by a Center, call or visit our website to connect with one of our agents who will work with you to help find a plan that best meets your needs.

Please visit floridablue.com/centers or call 877-352-5830 to connect with your local Florida Blue Center.

We're here for you Monday through Friday, 9 a.m. to 7 p.m., and Saturday 9 a.m. to 4 p.m.

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## Chat in person or by phone with your local Community Specialist.

Here to help make life easier, one day at a time.

We're here for you when you need help getting services and support that help you live a happier, healthier life.

### We're here for you!

Our Florida Blue Centers have reopened so we can continue to provide you with local, personalized assistance in a safe manner.



You can trust Florida Blue's Community Specialists to help you benefit from the latest community programs and social services, including:

- Community support resources
- Food programs
- Transportation services
- Financial assistance programs
- Life planning/advance directives
- Government programs
- Housing assistance programs
- Children & youth services
- Military & veteran services
- Health plan literacy
- Access to care
- Referrals to mental health facilities & programs
- Medication savings programs

Please **call 1-877-352-5830** to be automatically routed to your local Florida Blue Center.

Florida Blue 💩 🗑

Find your local Florida Blue Center: floridablue.com/find-a-floridablue-center