



# City of Jacksonville, Florida

Lenny Curry, Mayor  
Employee Services Department  
City Hall, 117 West Duval St., Suite 150  
Jacksonville, Florida 32202

ONE CITY. ONE JACKSONVILLE.

## EMPLOYEE BENEFITS OFFICE DIRECTORY

Office Hours: 7:30 am – 4:30 pm Monday thru Friday  
Main Number: **904.255.5555** Front Desk: **904.255.5575**  
FAX: **904.255.5565** E-mail: [benefits@coj.net](mailto:benefits@coj.net)  
Website: <https://www.coj.net/benefits>

**Mary DiPerna, MAcc, CEBS**  
Chief of Compensation & Benefits Division  
Privacy Officer/DC Plan Administrator  
Phone: **904.255.5552** Email: [MDiPerna@coj.net](mailto:MDiPerna@coj.net)

**Carolina Teran-Oceguera, MAcc**  
Manager of Personnel Services/Benefits Accounting  
DC Plan Administrator  
Phone: **904.255.5553** Email: [CarolinaTO@coj.net](mailto:CarolinaTO@coj.net)

**Renee' Wells**  
Employee Benefits Supervisor  
**904.255.5554** Email: [ReneeW@coj.net](mailto:ReneeW@coj.net)

**Becca Cooper**  
Senior Accountant/DC Plan Administrator  
**904.255.5556** Email: [RebeccaC@coj.net](mailto:RebeccaC@coj.net)

**Tes Patterson**  
Employee Benefits Specialist  
**904.255.5560** Email: [MPatterson@coj.net](mailto:MPatterson@coj.net)

**Julia Kim**  
Senior Accountant  
**904.255.5559** Email: [JKim@coj.net](mailto:JKim@coj.net)

**Christina Board** \*Alpha A - K  
Employee Benefits Specialist  
**904.255.5557** Email: [CBoard@coj.net](mailto:CBoard@coj.net)

**Mai Quan**  
Senior Accountant  
**904.255.5563** Email: [MQuan@coj.net](mailto:MQuan@coj.net)

**Becky McCollum** \*Alpha L - Z  
Employee Benefits Specialist  
**904.255.5558** Email: [RMcCollum@coj.net](mailto:RMcCollum@coj.net)

**Debbie Bryant**  
Part-Time  
**904.255.5561** Email: [DBryant@coj.net](mailto:DBryant@coj.net)

\* Benefits representative for employees & retirees whose last name begins with this alphabet

**Cindy Murphy**  
CSA III  
**904.255.5562** Email: [CynthiaMM@coj.net](mailto:CynthiaMM@coj.net)

**Hunter Ridenour**  
CSA III  
**904.255.5564** Email: [HRidenour@coj.net](mailto:HRidenour@coj.net)

# INSURANCE PROVIDERS, EMPOWER RETIREMENT and EAP

## Florida Blue

**Denis Woods** Email: [denis.woods@bcbsfl.com](mailto:denis.woods@bcbsfl.com) Phone: 904- 255- 5570  
**Monday thru Friday 7:30AM - 4:30PM** Website: [www.floridablue.com](http://www.floridablue.com)  
Customer Service: **1-800-664-5295** – HMO/PPO Plans Group# **B3267**  
TTY number for the hearing-impaired call **1-800-664-5295** #:711

## UF Health Direct Care

Customer Service: **1-800-959-3518** Group # **00857** Website: [www.integrapa.com](http://www.integrapa.com)

## Tricare Supplemental Plan - Selman & Company

Customer Service **1-800-638-2610** Fax: **1-800-310-5514**

## Humana Dental

### Jacqueline Camacho

Email: [JCamacho@humana.com](mailto:JCamacho@humana.com) Phone: **813-288-6337** | Fax: **813-313-5842**  
Customer Service: **1- 800-233-4013** Group # **773983**  
Website: <https://www.humana.com>

## VSP Vision

Customer Service: **1-800-877-7195** Group # **30099995**  
Basic/ Premier Plan: First & Last Name, DOB, last 4 of SS#  
Website: [www.vsp.com](http://www.vsp.com)

## Ameriflex - Flexible Spending Account

Medical, Dependent Care, Elderly Care, Parking and Transportation  
Customer Service: **1-888-868-3539**  
Monday thru Friday 6:00 am to 9:00 pm CST Website: [www.myameriflex.com](http://www.myameriflex.com)

## The Standard Life Insurance Company

Group Number: **750973** Medical Underwriting: **1-800-843-7979**  
Life Claims: **1-800-628-8600**

## Empower Retirement

Located in the Employee **Benefits Office - Monday thru Friday 7:30AM - 4:30PM**  
**APPOINTMENTS ARE ENCOURAGED, IN PERSON OR VIRTUAL WALK-INS WITH NO APPOINTMENTS**  
**MAY EXPERIENCE A WAIT TIME**

Onsite Retirement Advisors:

**Christina Jamieson** E-mail: [Christina.Jamieson@empower-retirement.com](mailto:Christina.Jamieson@empower-retirement.com)  
Office Phone: **904-255-5568** Mobile: **904-252-4714**

**Jessica Lang** E-mail: [Jessica.Lang@empower-retirement.com](mailto:Jessica.Lang@empower-retirement.com)  
Office Phone: **904-255-5572** Mobile: **904-426-7230**

**Customer Service: 1-855-265-4570** Website: [www.COJDPC.com](http://www.COJDPC.com)  
**TTY number for the hearing-impaired: 1-800-766-4952**  
For **Hardship** application request: **1-866-360-1192** option 2

## Employee Assistance Program (EAP): Health Advocate

Customer Service: **1-877-240-6863** Local: **904-296-9436**