



A NEW DAY.

City of Jacksonville, Florida
Donna Deegan, Mayor
Employee Services Department
117 West Duval Street
Jacksonville, Florida 32202
Jacksonville.gov

Employee Benefits Office Directory

Office Hours: **7:30 am – 4:30 pm** Monday thru Friday

Main Number: **904.255.5555** Front Desk: **904.255.5575**

FAX: **904.255.5565** E-mail: benefits@coj.net

Website: <https://www.jacksonville.gov/benefits>

Mary DiPerna, MAcc, CEBS

Chief of Benefits Division
Privacy Officer/DC Plan Administrator
Phone: **904.255.5552** Email: MDiPerna@coj.net

Carolina Teran-Oceguera, MAcc

Manager of Personnel Services/Benefits Accounting
DC Plan Administrator
Phone: **904.255.5553** Email: CarolinaTO@coj.net

Renee' Wells

Employee Benefits Supervisor
904.255.5554 Email: ReneeW@coj.net

Becca Cooper

Senior Accountant/DC Plan Administrator
904.255.5556 Email: RebeccaC@coj.net

Tes Patterson

Employee Benefits Specialist
904.255.5560 Email: MPatterson@coj.net

Julia Kim, MAcc

Senior Accountant
904.255.5559 Email: JKim@coj.net

Christina Board *Alpha A - K

Employee Benefits Specialist
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Mai Quan

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Rebekah McCollum *Alpha L - Z

Employee Benefits Specialist
904.255.5558 Email: RMcCollum@coj.net

Debbie Bryant

Part-Time
904.255.5561 Email: DBryant@coj.net

*** Benefits representative for employees & retirees whose last name begins with this alphabet**

Cindy Dykes

CSA III
904.255.5562 Email: CynthiaMM@coj.net

Jeff Campbell

Social Security Specialist
904.255.5564 Email: JCampbell1@coj.net

INSURANCE PROVIDERS, EMPOWER RETIREMENT and EAP

Florida Blue, UF Health EPO & “Better You Strides” Wellness Program

Denis Woods Email: denis.woods@bcbsfl.com Phone: 904- 255- 5570

Monday thru Friday 7:30AM - 4:30PM Website: www.floridablue.com

Customer Service: **1-800-664-5295** – HMO/PPO Plans Group# **B3267**

TTY number for the hearing-impaired call **1-800-664-5295** #:711

Tricare Supplemental Plan - Selman & Company

Customer Service **1-800-638-2610** Fax: **1-800-310-5514**

Humana Dental

Jacqueline Camacho Email: JCamacho@humana.com Phone: **813-288-6337**

Fax: **813-313-5842** Customer Service: **1- 800-233-4013** Group # **773983**

Website: <https://www.humana.com>

VSP Vision

Customer Service: **1-800-877-7195** Group # **30099995**

Basic/ Premier Plan: First & Last Name, DOB, last 4 of SS# Website: www.vsp.com

Ameriflex - Flexible Spending Account For Medical, Dependent Care, Parking and Transportation

Customer Service: **1-888-868-3539**

Monday thru Friday 6:00 am to 9:00 pm CST Website: www.myameriflex.com

The Standard Life Insurance Company

Group Number: **750973** Medical Underwriting: **1-800-843-7979** Life Claims: **1-800-628-8600**

Employee Assistance Program (EAP): Health Advocate

Customer Service: **1-877-240-6863**

EMPOWER Retirement

On-site Representatives are available at Employee Benefits Office

Monday thru Friday 7:30AM - 4:30PM Direct Line: **904-255-5569**

Appointments are encouraged in person or virtual. WALK-INS with no appointments may experience a wait time.

Contact one of the Retirement Plan Advisors below to schedule an appointment either by phone, virtual or in-person meeting:

Christina Jamieson E-mail: Christina.Jamieson@empower.com
Office Phone: **904-255-5568** Mobile: **904-252-4714**

Jessica Lang E-mail: Jessica.Lang@empower.com
Office Phone: **904-255-5572** Mobile: **904-426-7230**

David Saliger E-mail: David.Saliger@empower.com
Office Phone: **904-255-5589** Mobile: **904-815-1787**

Customer Service: **1-855-265-4570** Website: www.COJDCP.com

TTY number for the hearing-impaired: **1-800-766-4952**

For **Hardship** application request: **1-866-360-1192** option 2

JPOFFHIT – Police & Fire Union Benefits Contact Information

Amy Henderson

Administrative Coordinator- JPOFFHIT

1 West Adams St Ste 100

Jacksonville, FL 32202

Phone: 904-417-6001

Email: AmyH@jpoffhit.org

AIG/VALIC/Corebridge Financial Local Contact Information

Paul Fibbe

Financial Advisor, Corebridge Financial

10151 Deerwood Park Blvd. | Bldg. 300, Ste. 315 | Jacksonville, FL 32256

T (+1) 904-448-7200 | CP (+1) 904-720-7444 | Fax (+1) 904-539-4109

Paul.Fibbe@corebridgefinancial.com | www.corebridgefinancial.com

Customer Care Center + 1 800-448-2542

Christine Shippey, MS, CFP®, CLU

Financial Advisor

Corebridge Financial

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christine.shippey@corebridgefinancial.com | www.corebridgefinancial.com/retire

Customer Care Center + 1 800-448-2542

Jefferson National/Nationwide Contact Information

Nationwide

PO Box 183000

Columbus, OH 43218

Phone: 1-866-667-0561 | Fax: 1-866-667-0563

NAS_Service@nationwide.com

VOYA Contact Information:

PO Box 990063

Hartford, CT, 06199-0063

Phone: 1-800-584-6001 | Fax: 1-800-643-8143

<https://www.voya.com>