

<b>Agency Name: Goodwill Industries of North Florida</b>		
<b>Program Name: Goodwill Job Junctions</b>		
<b>Department Name: Workforce Development</b>		
<b>Approved By:</b> Leah Lynch	<b>Reporting Month:</b> November	<b>Contact Info:</b> 904-384-1361 ext. 4245
<b>Type Allocation:</b> City Direct Delivery   Competitive Bid   Legislative Award		
<b>Program Strategy:</b> Career Services and Job Placement		
<p><b>Summary of Program:</b></p> <p>Goodwill Job Junctions are full-service career centers for people who want to find a job and develop the skills they need to be successful in their search. Our six Job Junctions create a positive and supportive environment where anyone looking for work can access resources and learn skills to conduct an independent job search <b>at no charge</b>.</p> <ul style="list-style-type: none"> <li>• Soft skills workshops designed to enhance employability and retention</li> <li>• Instruction in the use of Microsoft Word and Excel</li> <li>• Use of computers to prepare resumes and to conduct job searches via the Internet</li> <li>• Individualized career counseling</li> <li>• On-site interviews with employers</li> <li>• Career Fairs</li> <li>• Access to Internet job postings</li> <li>• Phone/fax/copy center for communication with employers</li> <li>• Hello Line: Telephone line reserved for participants without telephones to enable employers to contact them for pre-employment purposes</li> <li>• Online Training</li> </ul> <p><b>Program Overall Status:</b></p> <p>The Goodwill Job Junctions continues to work with our community partners on job placements and providing services for career readiness. Job Junctions have participated in job fairs and promotions in an effort to serve a greater number of job seekers.</p>		

**Program Budget/Financial Status**

<b>Budget Item</b>	<b>Budget</b>	<b>Actual (cumulative)</b>	<b>Balance</b>	<b>Variance/Explanation</b>
Jacksonville Journey ESC-0447-16	\$81,833.00	\$20,850	\$60,983	None

**DELIVERABLES**

<b>A. Quantity: How much?</b>	<b>Current Month</b>	<b>YTD</b>	<b>Proposed</b>
# receiving training/services toward ABE			N/A
# completing training/services toward ABE			N/A
# receiving training/ service toward GED			N/A
# completing training/ services toward GED			N/A
# receiving training/services toward employment	5	104	966
# receiving training/services toward post-sec degree			N/A
<b>Gained employment</b>	<b>Current Month</b>	<b>YTD</b>	<b>Proposed- 498</b>
# completed training/ services and employed Part-Time	2 pt	16 pt	211
# gained employment at minimum wage (\$8.05)	0	3	272
# gained employment above minimum wage	3	10	40
# gained employment above livable wage (\$10.71)	0	1	24
<b>B. Quality / Effort: How well services provided?</b>	<b>Current Month</b>	<b>YTD</b>	<b>Proposed</b>
Customer Satisfaction %			
<b>C. Client Benefits: Is anyone any better off?</b>	<b>QTR</b>	<b>YTD</b>	<b>Proposed</b>
Job Retention Rate (%) at 30 days			
Job Retention Rate (%) at 90 days			
Arrest rates (%) at 6 months			
Arrest rates (%) at 12 months			
Arrest rates (%) at 3 years			