

**Program Name: Neighborhood Accountability Boards****Department Name: Teen Court, Court Administration, 4<sup>th</sup> Judicial Circuit Court**Prepared By: Stacy Roberts, Director  
Duval County Teen Court & Neighborhood  
Accountability Board (NAB)Reporting Month: **3/2016**Contact Info:  
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Program Strategy: Juvenile Prevention and Intervention Services

## Program Summary:

The Neighborhood Accountability Board (NAB) serves as a dedicated diversionary program designed to provide consequences and services for youth, ages 10-17, issued a juvenile civil citation in some of Duval County's highest crime zip codes. The NAB represents a community based decision making process aimed at repairing harm brought on by crime. This process incorporates Restorative Justice principles. Upon completion of all assigned tasks, the Youth receives a Certificate of Completion from the NAB and no charges are filed and no delinquency record is ever created, thus not hindering the Youth from opportunities related to college admissions, military recruitment and employment in the future. The goals of the NAB are: to provide the victim and community the opportunity to converse with an offender in a safe and productive manner, to provide an opportunity for an offender to take responsibility and make amends, to provide community/citizen ownership of the justice system, to provide a timely, community response to repair harm and MOST IMPORTANTLY, to give youth the opportunity to avoid criminal prosecution for a first time misdemeanor offense.

## Program Overall Status:

Month	New Client Hearings	Review Hearings	Closeouts	Total Active Cases
March 2016	9	2	5	22
<b>Total YTD (October 2015-Present):</b>	43			

## Successes:

1. NAB Moderator's Manual was completed and reviewed in preparation for community training for potential moderators.
2. A recent graduate volunteered to speak at ICARE's Assembly with the goal of increasing awareness of the program.
3. Surveys have been sent out to NAB graduates to gather data about overall satisfaction rate of participants who have completed the program. The ones that have been returned are very favorable.
4. This writer attended the Oversight Committee Meeting of the Sandalwood full service school on March 10, 2016 to explain NAB and encourage participation now that this school is eligible for NAB at the Beaches location.
5. This writer did a presentation to approximately 50 students in the criminal justice program at the University of North Florida on March 24, 2016 to increase awareness of the program and encourage community volunteers for the NABs.
6. This writer sat on the panel at the Public Policy Forum at Jacksonville University on March 29, 2016 to speak about the program and to discuss low referral rates from the State Attorney's Office.

## Challenges:

1. Referrals this month were higher than last month, but still low. This writer has a tentative meeting with the new SAO liaison to discuss the referrals.

**Program Providers – Where there are multiple agencies working together, please specify each agencies role. If type other than those illustrated below, please add to legend type below.**

**Types: D\$=City direct funded provider PT = Partner or subcontracted provider – NO FUNDING**

**PT\$ = Partner or subcontracted provider receiving funds from direct funded provider**

Provider(s)	Type Code	Contact Name	Address/Tel. No.	Program Specifics/ Services Provided
United Way/ Duval County Full Service Schools	PT	Keto Porter	1301 Riverplace Blvd Jacksonville FL 32207/ 904-390-3247	Referrals for counseling services utilize Full Service School resources
Teen Court, 4 <sup>th</sup> Circuit	D\$	Stacy Roberts	501 W. Adams St. Jacksonville FL 32202/ 904-255-1032	Case Monitoring, Assessments, Moderators
iCare (Interfaith Coalition for Action, Reconciliation and Empowerment)	PT	Nancy Ricker	2650 Park St. Jacksonville FL 32204/ 904-388-9181	Community Outreach and Advocacy
PACE Center for Girls	PT	Renee McQueen	2933 University Blvd Jacksonville FL 32211/ 904-448-8002	Individual Counseling
Empowerment Resources	PT	Elexia Coleman-Moss	3832-010 Baymeadows Rd., Unit 348 Jacksonville, FL 32217 904-268-8287	Nurturing Parenting and Journey to Womanhood

**Program Budget/Financial Status**

FY 2015-2016 Budget Item	Budget	Actual (cumulative)	Encumbrance	Balance	Variance
NAB Case Monitor* salary (@\$18/hr for 18 hrs per week)	\$16,848				
NAB Assessment Coordinator** salary (@\$18/hr/40hrs per week)	\$37,440				

**Scope of Service:**

**Program Deliverables**

A. Quantity: How much?	2015-2016
1. <b>150 youth will be served at the Neighborhood Accountability Boards during this fiscal year.</b> These youth will participate in community service, mental health counseling (as indicated), drug testing, substance abuse counseling (as indicated), written assignments pertaining to career aspirations and consequences of their offenses and positive mentoring from community leaders.	<p>➤ As of March 31, 2016, <b>43 youth</b> have been served by the program thus far since October 1, 2015. As of March 31, 2016, there are <b>22 youth</b> actively participating in the program.</p>
2. <b>Approximately 2,000 hours of community service will be completed by participating youth during this fiscal year as a means of providing reparations to the harmed communities.</b>	<p>➤ <b>175 hours</b> of community service were completed by participating youth whose cases were closed out in the month of March 2016. Since 10/1/15, a total of <b>618 hours</b> of community service were completed by youths whose cases were closed.</p>

<b>B. Quality / Effort: How well services provided?</b>	<b>2015-2016</b>
<p><b>1. 100% of participating youths referred for specialized counseling will follow through with referrals and receive the recommended services.</b></p> <ul style="list-style-type: none"> <li>➤ Currently, 100% of youth referred for specialized counseling are participating or have already set up an initial appointment with the referred providers. Currently our youth are utilizing gender-specific individual trauma counseling, family therapy sessions, substance abuse/relapse prevention sessions and anger management individual sessions based on their established individual needs.</li> </ul>	
<p><b>2. 90% of youths successfully completing the program will self-report an overall improvement in their school performance, peer interactions and/or family situation as a result of services received during the program as measured by a survey they fill out after program completion has occurred.</b></p> <ul style="list-style-type: none"> <li>➤ Twenty-four surveys were sent out to participants whom had successfully completed the program this fiscal year. Thus far, 4 have been returned and one came back as: "return to sender" Of the four received, the participants reported the following: 100% reported educational improvement, 75% reported improved healthy family interaction, 100% reported improved healthy social interaction, 100% reported substance abstinence and no criminal violations and 100% reported actively planning for their future and setting goals.</li> </ul>	
<b>C. Client Benefits: Is anyone any better off?</b>	<b>2015-2016</b>
<p><b>1. 80% of youths entering the program will successfully complete the program and have the civil citation dismissed, thus avoiding obtaining a criminal record.</b></p> <ul style="list-style-type: none"> <li>➤ As of March 31, 2016, 24 youth were discharged from the program since October 1, 2015. Of those, 17 youth completed the program successfully <b>(71%)</b></li> </ul>	
<p><b>2. 80% of youth participants will not be rearrested/reoffend during the program or for 6 months following successful program completion.</b></p> <ul style="list-style-type: none"> <li>➤ None of the participating youths had negative interaction with law enforcement during this month.</li> <li>➤ In the month of March, all successfully completed youths were drug free at the time of graduation.</li> </ul>	

**Narrative:**