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| <b>Agency Name: Operation New Hope</b>   |  |  |
| <b>Program Name: Ex-Offender Employment Program</b>  |  |  |
| <b>Department Name: Intra-Governmental Services Department</b>   |  |  |
| <b>Prepared By: Terri Foreman</b>  | <b>Reporting Month: September 2016</b> | <b>Contact Info: tforeman@operationnewhope.com</b> |
| <b>Type Allocation:</b> City Direct Delivery <input type="checkbox"/> Competitive Bid <input checked="" type="checkbox"/> Legislative Award <input type="checkbox"/>   |  |  |
| <b>Program Strategy:</b> Focusing on Felon Re-Entry  |  |  |
| <p><b>Summary of Program:</b> Operation New Hope's READY4WORK Program is designed to prepare ex-offenders for employment as a key foundation for successful re-entry into the community. We seek to accomplish this through comprehensive case management, career development/life skills training, providing life coaches, and employment services.</p> <p><b>Program Overall Status:</b></p> <p><b>Successes:</b> The recruitment plan that was devised from February – April 2016, proved to be advantageous. Out of the 73 clients, 39 have been placed on jobs. We were able to obtain paystubs for 29 of the 39 clients placed on jobs. Although, program outcomes and funds can only be reported and drawn down for the clients we were able to obtain paystubs from it does not negate the hard work the team have invested in the clients in getting them ready for work and placed on jobs. Other Journey statistics: 80% of the clients are active (59 of 73 clients), 19% of the clients have been dismissed due to lack of participation (14 of the 73 clients), and 1% recidivated (1 of 73 clients). The retention statistics of the 29 clients (20 employed for 90 days, 5 employed for 30 days, 3 employed less than 30 days, and 1 no longer employed). We count this as a success not only for the program, but for Jacksonville Journey and the City of Jacksonville as a whole.</p> <p><b>Challenges:</b> At the beginning of the grant period in February 2016, recruitment was challenging due to the new funding source to serve returning citizens from the county jail. We held outreach/recruitment meetings at various agencies and events, as well as, advertising on television and billboards. Another challenge was obtaining paystubs from clients. At the end of September 30, 2016, we obtained 29 pay stubs out of the 39 clients that have been placed on jobs.</p> |  |  |

**Program Budget/Financial Status**

| Budget Item            | Budget    | Actual (cumulative) | Balance      | Variance/Explanation |
|------------------------|-----------|---------------------|--------------|----------------------|
| Ex-Offender Employment | \$251,467 | \$101,050.16        | \$150,416.84 |                      |

**DELIVERABLES**-Five key deliverables from the organization are expected at the conclusion of the project:

| A. Quantity: How much?                           | Current Month | YTD | Proposed     |
|--|---------------|-----|--------------|
| # receiving services                             | 20            | 73  | 125          |
| # released in last 12 months                     | 9             | 44  |              |
| # released in 12 – 24 months                     | 9             | 21  |              |
| # released after 24 months                       | 2             | 8   |              |
| # Of Violent Ex-Offenders receiving C/M (35%)    | 1             | 8   | 44           |
| # Legal referrals (10%)                          |               |     | 13           |
| Gained employment                                | Current Month | YTD | Proposed- 70 |
| # Gained Employment at \$8.05                    | 3             | 5   |              |
| # Gained Employment between \$8.05-\$10.71       | 11            | 16  |              |
| # Gained Employment greater than \$10.71         | 6             | 8   |              |
| B. Quality / Effort: How well services provided? | Current Month | YTD | Proposed     |
| Job retention: 30 days/2015-2016                 | 0             | 5   | 70           |
| Job retention: 90 days/2015-2016                 | 13            | 20  |              |
| Job retention: 1 year/2015-2016                  | 0             | 0   |              |
| C. Client Benefits: Is anyone any better off?    | QTR           | YTD | Proposed     |
| Reduce recidivism rates at 6 months - 3 years.   | N/A           | N/A |              |
| Year 1 Clients (6 most)                          | N/A           | N/A |              |
| Year 1 Clients (1 year)                          | N/A           | N/A |              |
| Year 2 Clients (2 year)                          | N/A           | N/A | N/A          |
| Year 3 Clients (3 year)                          | N/A           | N/A | N/A          |