

**ENVIRONMENTAL QUALITY DIVISION
NONDISCRIMINATION NOTICE &
STATEMENT OF NONDISCRIMINATION**

The Environmental Quality Division complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Environmental Quality Division does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex

The Environmental Quality Division:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division, City of Jacksonville**, telephone: (904) 255-7100; email: rtucker@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>.

If you believe that the **Environmental Quality Division** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division, 214 N. Hogan St., 5th Floor, City of Jacksonville**, telephone: (904) 255-7100; (TTY number: 904-255-8008); fax: 1-904-255-7130; email: rtucker@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>. You can file a grievance in person, online or by mail, fax, or email. If you need help filing a grievance, **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division**, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-904-255-7100 (TTY: 1-904-255-8008).

French Creole (Haitian Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-904-255-7100 (TTY: 1-904-255-8008).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-904-255-7100 (TTY: 1-904-255-8008).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-904-255-7100 (TTY: 1-904-255-8008).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-904-255-7100 (TTY : 1-904-255-8008)

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-904-255-7100 (ATS : 1-904-255-8008).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-904-255-7100 (TTY: 1-904-255-8008).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-904-255-7100 (телетайп: 1-904-255-8008).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-904-255-7100 (رقم هاتف الصم والبكم: 1-904-255-8008).

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-904-255-7100 (TTY: 1-904-255-8008).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-904-255-7100 (TTY: 1-904-255-8008).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-904-255-7100 (TTY: 1-904-255-8008)번으로 전화해 주십시오.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-904-255-7100 (TTY: 1-904-255-8008).

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-904-255-7100 (TTY: 1-904-255-8008).

Thai

เรียน: หากคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-904-255-7100 (TTY: 1-904-255-8008).