

**ENVIRONMENTAL QUALITY DIVISION
NONDISCRIMINATION NOTICE &
STATEMENT OF NONDISCRIMINATION**

The **Environmental Quality Division** complies with applicable Federal civil rights laws and regulations, including, but not limited to those identified in Table 1 below and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The **Environmental Quality Division** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex

The Environmental Quality Division:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division, City of Jacksonville, telephone: (904) 255-7100; email: rtucker@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>.**

If you believe that the **Environmental Quality Division** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division, 214 N. Hogan St., 5th Floor, City of Jacksonville, telephone: (904) 255-7100; (TTY number: 904-255-8008); fax: 1-904-255-7130; email: rtucker@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>.** You can file a grievance in person, online or by mail, fax, or email. If you need help filing a grievance, **Ruby Tucker, Civil Rights Coordinator, Environmental Quality Division,** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

| Table 1: List of Federal Regulations |
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| Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin (including limited English proficiency). |
| Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination based on disability. |
| Title IX of the Education Amendments Act of 1972, which prohibits discrimination based on sex in education programs or activities. |
| Age Discrimination Act of 1975, which prohibits discrimination based on age. |
| U.S. Department of Homeland Security regulation 6 C.F.R. Part 19, which prohibits discrimination based on religion in social service programs. |
| Environmental Protection Agency regulations at 40 CFR 5.140 and 7.95. |

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-904-255-7100 (TTY: 1-904-255-8008).

French Creole (Haitian Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-904-255-7100 (TTY: 1-904-255-8008).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-904-255-7100 (TTY: 1-904-255-8008).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-904-255-7100 (TTY: 1-904-255-8008).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-904-255-7100 (TTY : 1-904-255-8008)。

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-904-255-7100 (ATS : 1-904-255-8008).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-904-255-7100 (TTY: 1-904-255-8008).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-904-255-7100 (телетайп: 1-904-255-8008).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-904-255-7100

هاتف الصم والبكم: 1-904-255-8008.
(رقم)

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-904-255-7100 (TTY: 1-904-255-8008).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-904-255-7100 (TTY: 1-904-255-8008).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-904-255-7100 (TTY: 1-904-255-8008)번으로 전화해 주십시오.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-904-255-7100 (TTY: 1-904-255-8008).

Gujarati

જાનકાર: જો તમે જરાતી બોલતા હો, તો ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.

ફોન કરો 1-904-255-7100 (TTY: 1-904-255-8008).

Thai

เรียน: ถัดคุณพูด
ภาษาไทยคุณสามารทไชบ

รืการช่วยเหลือทาง รื โทร 1-904-255-7100 (TTY: 1-904-255-8008).
ภาษาไดฟ