



CITY OF JACKSONVILLE – DUVAL COUNTY

2020 ANNUAL ACTION PLAN

CARES Act Amendment

HOPWA-CV

Housing and Community Development Division

214 N. Hogan Street

Jacksonville, Florida 32202

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CARES Act Amendment to add CARES Act funds in the FY2020 AAP to fund activities that prevent, prepare for and respond to the coronavirus (COVID-19) pandemic. The amendment now includes all CARES grants CDBG-CV, ESG-CV and HOPWA-CV.

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The Jacksonville – Duval County 2020 Action Plan is intended to satisfy the requirements for Entitlement Communities by describing the use of the Community Development Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grants Program (ESG), and Housing Opportunities for Persons with AIDS Program (HOPWA). The time covered by this Action Plan is from October 1, 2020 to September 30, 2021.

The Action Plan is required by the United States Department of Housing and Urban Development (HUD) from all jurisdictions receiving annual federal assistance. The City of Jacksonville’s Housing and Community Development Division (HCDD) is the primary agency responsible for the submission, implementation, and administration of the Action Plan. This Plan reflects a coordinated effort between local non-profit entities, private organizations, public employees, and partner municipalities to create a strategic plan of action.

CARES ACT AMENDMENT:

On March 27, 2020 the Federal Coronavirus Aid, Relief and Economic Security Act (CARES) was signed into law to assist communities in their efforts to prevent, prepare for and respond to the coronavirus (COVID-19) pandemic. The CARES Act included supplemental formula grant allocations to HUD’s Community Planning & Development (CPD) programs, and were awarded in three rounds over the course of the first few months of the pandemic. The CARES Act funds allocated to Jacksonville – Duval County were CDBG-CV1 for \$3,865,827, ESG-CV1 for \$1,905,803 & HOPWA-CV for \$379,958 in round one of the funding, ESG-CV2 for \$6,011,963 in round two and CDBG-CV3 for \$5,825,311 in round three. CARES Act funding comes with related provisions to citizen participation and provisions specific to each grant allocation and allows HUD to waive further program requirements if necessary.

Round 1 ESG-CV1: This 2020 AAP has been amended to reflect ESG-CV1 funds, and how those funds will be used to help people experiencing or at risk of homelessness in Jacksonville affected by COVID-19. In particular ESG-CV1 funds will support street outreach programs, homeless prevention, shelter operations, rapid re-housing assistance and HMIS in efforts to prevent, prepare for and respond to the coronavirus. The remaining CARES Act fund allocations will be added at a later date in a future amendment to this plan.

CDBG-CV1/CV3 & ESG-CV2: This amendment adds \$3,865,827 in CDBG-CV1, \$5,825,311 in CDBG-CV3 and \$6,011,963 in ESG-CV2 funds of the CARES Act to be used for eligible activities that prevent, prepare for and respond to COVID-19 among individuals and families who are low- and moderate-income (LMI) or live in areas designated as LMI. These include activities such as short-term monthly mortgage, rental & utility payment assistance, vital public services, homeless service activities, COVID-19 testing and supplies & equipment. HOPWA-CV will be added at a later date in a future amendment to this plan.

HOPWA-CV: This amendment adds \$379,958 in HOPWA-CV funds of the CARES Act to be used for eligible activities that prevent, prepare for and respond to COVID-19 among individuals and their families living with HIV/AIDS. These include activities such as short-term monthly rent, mortgage and utility payment assistance (STRMU) and supportive services.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

Jacksonville – Duval County has developed its strategic plan based on an analysis of the data presented in the 2016-2020 Consolidated Plan, which was substantially amended in 2018, and the community participation and stake holder consultation process. Through these efforts, Jacksonville – Duval County has identified six priority needs with associated goals to address those needs. The priority needs include: 1) Improvements to and Expansion of Public Facilities, 2) Affordable Housing Preservation & Development, 3) Expansion of Available Public Services, 4) Addressing Homelessness, 5) Increased Economic Opportunities, and 6) Planning and Disaster Preparedness. In 2020, Disaster Preparedness was not included.

To provide for priority needs, the goals for to be addressed during the 2020 program year are as follows:

Improvements to and Expansion of Public Facilities & Infrastructure

1a. Expand Public Infrastructure: Expand public infrastructure through activities for the benefit of low and moderate-income persons and households. Some activities will include ADA compliance for curb ramps and sidewalks and roadway safety projects.

- Objective: Creating Suitable Living Environments
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: Infrastructure Activities 128,000 Persons Assisted, 13,640 Households Assisted

1b. Improve Public Infrastructure Capacity: Improve public infrastructure capacity through activities for low and moderate-income persons and households. Public infrastructure activities include improvements to infrastructure in the jurisdiction such as roadway resurfacing and improvements to curbs and ramps on sidewalks for ADA compliance.

- Objective: Creating Suitable Living Environments
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: Infrastructure Activities 128,000 Persons Assisted, 13,640 Households Assisted

1c. Improve Access to Public Facilities: Improve access to public facilities that will benefit LMI persons and households. Funds will be used to improve public facilities such as recreational parks throughout the City of Jacksonville, the Jacksonville Public Main Library, Episcopal Childrens Services and facility improvements in the City of Atlantic Beach.

- Objective: Creating Suitable Living Environments
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: Infrastructure Activities 128,000 Persons Assisted, 13,640 Households Assisted

Affordable Housing Preservation & Development

2a. Provide for Owner Occupied Housing Rehabilitation: Provide for owner occupied housing rehabilitation in target areas of the jurisdiction. These activities will benefit LMI households.

- Objective: Provide Decent Affordable Housing
- Outcome: Affordability
- Goal Outcome Indicator: 25 Households Assisted with Homeowner Housing Rehab

2b. Increase Homeownership Opportunities: Increase homeownership opportunities for LMI households through homeowner housing added and direct financial assistance to homebuyers.

- Objective: Provide Decent Affordable Housing
- Outcome: Affordability
- Goal Outcome Indicator: Direct Financial Assistance to 153 Eligible Homebuyers

2d. Increase Affordable Rental Housing Opportunities: Increase affordable rental housing opportunities in target areas through rental units constructed and rental units rehabilitated.

- Objective: Provide Decent Affordable Housing
- Outcome: Affordability
- Goal Outcome Indicator: 10 Rental units constructed & 40 Rental units rehabilitated

Expansion of Available Public Services

3a. Provide Supportive Services for Special Needs Populations: Public services that will serve special needs populations will include fair housing awareness, elderly programs that address their needs and to support independent living, recreational programs for special needs populations, and education and health programs for special needs households.

- Objective: Creating Suitable Living Environments
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 56,000 Persons & 15,000 Households Assisted with public services

3b. Provide Vital Services for Low-to-Moderate Income Households: Public services that will serve LMI individuals and households will include fair housing awareness, crime prevention programs, case management for emergency assistance, family self-sufficiency programs, legal counseling, employment programs, health programs, and homeownership counseling.

- Objective: Creating Suitable Living Environments
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 56,000 Persons & 15,000 Households Assisted with public services

Addressing Homelessness

4a. Provide for Rapid Rehousing Programs: Provide for rapid re-housing for the homeless population through tenant-based rental assistance and the rapid re-housing program.

- Objective: Provide Decent Affordable Housing
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 80 Households Assisted with RRH

4b. Increase the Availability of Overnight Shelter Beds: Increase availability of overnight shelter beds through Overnight/Emergency Shelter/Transitional Housing Beds added.

- Objective: Provide Decent Affordable Housing
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 1000 Persons Assisted with Homeless Person Overnight Shelter

4c. Increase & Improve Street Outreach & Supportive Services: Increase and improve street outreach and support through homeless persons overnight shelter programs and through homeless prevention services.

- Objective: Provide Decent Affordable Housing
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 500 Persons Assisted with Homelessness Prevention

4d. Increase the availability of Permanent Supportive Housing: Increase available PSH for homeless through housing added. These activities will also benefit HIV/AIDS individuals and families through assistive housing operations.

- Objective: Provide Decent Affordable Housing
- Outcome: Availability/Accessibility
- Goal Outcome Indicator: 2695 Households Assisted with HIV/AIDS Housing Operations & 30 Housing for People with HIV/AIDS added

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Jacksonville – Duval County, with other public, private and non-profit community housing providers and non-housing service agencies, have made significant contributions to provide safe, decent and affordable housing in the jurisdiction. There has been considerable progress in addressing homelessness and assisting residents with HIV/AIDS. However, improvements to public infrastructure, public facilities, economic opportunities and the need for more affordable housing remain some of the most prolific issues facing Jacksonville – Duval County, as documented by the current Consolidated Plan and the 2018 Consolidated Annual Performance and Evaluation Report (CAPER).

The Consolidated Plan is a comprehensive document that describes the jurisdiction's housing market conditions, identifies the need for affordable housing and community development, and provides strategies to address the needs over a five-year period. The CAPER provides an assessment of progress towards the five-year goals and the one-year goals of HUD entitlement grants CDBG, HOME, ESG and HOPWA. The most recent 2018 CAPER reports these following highlights:

CDBG: For the CDBG program a variety of programs were successful in assisting a number of City residents. Twelve (12) business owners were served through the Micro-Enterprise Assistance program, for special economic development activities such as loans to low-income entrepreneurs or business expansion loans to help retain existing businesses that employ low-income workers. Another 207 LMI persons received entrepreneurial education and counseling. CDBG Housing programs assisted 16 LMI homeowners with housing rehab. There was code enforcement which benefitted 120 LMI homeowners with board-up of glass and other maintenance.

An estimated 141,655 persons benefitted from public infrastructure improvements of water and sewer systems, street and curb cuts for ADA compliance and sidewalk improvements in LMI areas. Another 7,210 persons were estimated to benefit from new sidewalks in an LMI area at Georgetown Drive in the City. Improvements to public facilities such as neighborhood facilities and parks and recreation facilities also benefitted an estimated 79,030 persons in LMI areas.

Finally, public services helped to improve the quality of lives for the special needs and LMI population in the City. For special needs public services, total of 56,491 persons were served through senior services and services for persons with a disability. The City also funded programs that assisted a combined 32,192 LMI persons with employment training, crime awareness, health services, youth enrichment services, legal assistance, and housing programs.

Evaluation of past performance continued...

HOME: The City's HOME program helped to assist 74 LMI households with affordable housing in the 2018 program year. Four (4) households were assisted with rental development and 15 homeowners benefitted from owner-occupied housing rehab through the Limited Repair Program. There were 55 first-time homebuyers were assisted with direct financial assistance through the Down Payment Assistance Program, however this was short of the goal for 153 households to be assisted. They City will continue to work towards advertising the availability of this program and targeting eligible households of this assistance and may revise its goals in this area if outcomes remain the same.

ESG: The City's ESG program assisted 1,809 persons experiencing homelessness with homeless prevention and street outreach services in the program year. There were also 15 households assisted with rapid-rehousing services. This was short of the goals of 115 households to be assisted and the City will revise its goals in upcoming plans.

HOPWA: The City's HOPWA program worked to serve LMI persons living with HIV/AIDS in the City to maintain their housing through housing subsidy assistance. The City assisted 1,395 persons with short-term rent, mortgage and utility assistance (STRMU) throughout the program year. There were also 99 served with permanent housing placement services and received rental assistance.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

Citizen participation and consultation is key to the success of Jacksonville – Duval County's public programs. The jurisdiction continues to work with key non-profit organizations in encouraging the participation of the citizens they serve, including many low- and moderate-income residents who are the primary targets of HUD-funded programs.

The citizen participation process is designed to encourage all citizens, including persons of lower income, persons of color, non-English speaking residents, and those with mobility, visual, and hearing impairments or other disabilities to participate in determining housing and community development needs in the community. In order to receive as much feedback as possible Jacksonville – Duval County made the Plan available through multiple public presentations and a public comment review period for the draft Plan.

Citizens also take part in the development of the Plan through meetings held through the Citizens Planning Advisory Committee (CPAC) in 6 specific planning districts in the City. The districts are called the Urban Core, Greater Arlington/Beaches, Southeast, Southwest, Northwest and North districts. CPAC meetings are open to the public and any interested person. CPACs committee members are appointed by the Mayor and voting members are appointed through a nomination process. The members are involved in planning and communication to the public of issues such as land use, zoning, transportation, community services, economic development, recreations, education and schools and public safety. The recommendations and concerns of CPACs are brought to the attention of the City staff and are considered in the development of the goals and objectives of the Plan. CPACs also helped to determine the six CPAC local target areas during the Consolidated Planning process and are included in this year's 2020 AAP.

A list of efforts to gather public feedback is displayed in the AP-12 Citizen Participation. All citizens were encouraged to participate and give comments on the Annual Action Plan.

CARES ACT AMENDMENT:

This plan has been amended with ESG-CV1 CARES Act funds. Under the provision of the CARES Act, plans amended with only ESG-CV and/or HOPWA-CV funds do not require a public comment period or public hearing. The City has however posted the ESG-CV1 use of funds on its website at: <https://www.coj.net/departments/neighborhoods/housing-and-community-development>

CDBG-CV1/CV3 & ESG-CV2: Under the provision of the CARES Act, the City held a 15-day public comment period from February 15, 2021 to March 1, 2021. A virtual public hearing was held February 18, 2021 at 2:00 PM EST via Zoom to inform the public of the CARES Act amendment to the 2019 AAP. For more details, see section AP-12 Participation.

5. Summary of public comments

There were two comments made from the Urban Core CPAC during the public comment review period. 1.) a need for voices to be heard from outside CPAC communities and 2.) Support for Limited Repair Programs for homeowners. For more details see the citizen participation attachment in the AD-25.

A summary of public comments can also be viewed in AP-12 Participation.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments and responses are accepted. There were no agencies or organization types that were intentionally not consulted.

7. Summary

The Jacksonville – Duval County 2016-2020 Consolidated Plan was substantially amended in 2018. The following 2020 Annual Action Plan is the third year of the substantially amended Consolidated Plan.

CARES ACT AMENDMENT:

CARES Act funds allocated to came in three rounds and were in the amount of:

Round 1: \$3,865,827 for CDBG-CV1, \$1,905,803 for ESG-CV1, and \$379,958 for HOPWA-CV.

Round 2: \$6,011,963 for ESG-CV2

Round 3: \$5,825,311 for CDBG-CV3

This 2020 AAP is now amended with all CARES Act grants.

CARES Act funds are provided with related provisions to citizen participation and provisions specific for each grant allocation and allows HUD to waive further program requirements if necessary. For a full list of CARES Act provisions and waivers see www.hudexchange.info.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
HOPWA Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
HOME Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division
ESG Administrator	JACKSONVILLE / DUVAL COUNTY	Housing & Community Development Division

Table 1 – Responsible Agencies

Consolidated Plan Public Contact Information

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AP-10 Consultation – 91.100, 91.200(b), 91.215(l)

1. Introduction

This Plan is based on extensive consultation with members of the public, community stakeholder organizations, community leaders, and management and staff throughout the Jacksonville – Duval County Consolidated Government.

Each year as part of the Action Plan development, the City hosts funding workshops for potential applicant organizations. These meetings provide an opportunity for stakeholder organizations to provide input about priority needs of the community. Additionally, city staff provides information to stakeholders about available funding and the application and project selection process. Typical participating organizations include non-profit service providers, charitable foundations and organizations that serve the Jacksonville community. Information about the Universal Application process may be found on the City's website:

<https://www.coj.net/departments/planning-and-development/housing-and-community-development.aspx>

Additional information about citizen participation efforts are found in section AP-12 Citizen Participation section of this document.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l))

The consultation process is a critical element of the planning process. It facilitates a deeper understanding of unmet community needs, including, but not limited to, the needs of low-income households and special needs groups. Consultations included discussions with community stakeholder organizations, as well as gathering information from partner agencies.

Through the universal application funding request the City was able to work with community and housing development agencies and organizations to determine the needs of the community for public services, housing services, homeless services and services for persons living with HIV/AIDS. A description of the needs of each community as well as project descriptions helped to inform the funding decisions of what services would be provided. These also helped to determine the goals and project activities in the AAP. These organizations have been added to the Consultation table below.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

In an effort to address the needs of the homeless, Jacksonville-Duval County coordinates and participates with Changing Homelessness, the lead agency of the Continuum of Care, to conduct meetings, public hearings and community workshops with the goal of increasing community engagement, increasing housing stock and retooling the homeless response system by using the system wide coordinated intake. The CoC is a 50-member group of agencies that provide direct services to the homeless population which includes chronically homeless individuals and families, families with children, veterans, and unaccompanied youth. Through the Coordinated Entry System the homeless population (individuals/families, chronic homeless, veterans, youth, persons discharged from institutions) are given an assessment, prioritized and then referred to the matching services needed.

A shortage of affordable rental housing and low paying jobs are two most prevalent reasons for families with children that experience homelessness. Families with children are given assistance through case management which identify barriers to stable housing, provides referrals to cover needs such as job placements assistance and child care, and support to acquire and maintain stable housing.

Contributing factors to chronic homelessness vary, however mental illness and addiction issues are prevalent in this group. Along with homeless prevention services and housing placement, chronic homeless are also referred to health agencies and organizations that can help.

For homeless veterans, Changing Homelessness and the City of Jacksonville are involved with the Built for Zero program, which is designed to end homelessness and house all our veterans in the area. Built for Zero is coordinated by Community Solutions, which is a national effort to end homelessness for veterans and those who have chronic homelessness. This program has a goal to maintain Functional Zero in Jacksonville, which is having the number of new homeless veterans being equal to or less than the number of veterans who exit homelessness. The strategies for Built for Zero are an integrated Command Center Team that works together with a shared goal, analyze real-time and up-to-date data on all veterans experiencing homelessness in Jacksonville and optimizing local housing resources using the real-time data to connect landlords and property managers in the efforts to reach functional zero.

Persons at risk of homelessness or are in crisis are referred to Contact 211 (United Way) for help with immediate needs and where to find assistance.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

Jacksonville-Duval County, with the Continuum of Care has developed performance standards to be utilized to evaluate outcomes for homeless sheltering and the provision of homeless social services, including case management. The City's ESG Program Policies, attached in the AD-25 of this AAP, describes the ESG program, program requirements as well as program components such as street outreach,

emergency shelter, homeless prevention and rapid re-housing services. It also describes standards for program delivery.

The City evaluates its ESG program participants' performance through periodic HMIS reports and the annual CAPER to determine if goals and standards are being met and if necessary, to implement system and program improvements.

The COC develops procedures for the administration of HMIS through user agreements, a data quality committee and coordinated intake. The COC lead Changing Homelessness is responsible for administration of the Homeless Management Information System (HMIS) in the area. It offers HMIS training two times each month.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	JACKSONVILLE / DUVAL COUNTY
	Agency/Group/Organization Type	Housing Other government - County Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Lead agency.
2	Agency/Group/Organization	Changing Homelessness
	Agency/Group/Organization Type	Services-homeless Continuum of Care Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	COC. Changing Homelessness is the lead agency for continuum of care in Jacksonville-Duval County. The coalition for the homeless is the nation's oldest advocacy and direct service organization helping homeless men, women and children. Provided information through the universal application process and funded for data collection (HMIS).
3	Agency/Group/Organization	JACKSONVILLE HOUSING AUTHORITY
	Agency/Group/Organization Type	Housing PHA Services - Housing Service-Fair Housing
	What section of the Plan was addressed by Consultation?	Public Housing Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Local PHA. The JHA established both the public housing and section 8 programs administered directly by the City of Jacksonville and regulated by HUD.
4	Agency/Group/Organization	Catholic Charities Bureau
	Agency/Group/Organization Type	Services-Elderly Persons Services-Persons with HIV/AIDS Non-profit Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The Catholic Charities Bureau is a non-profit organization that provides emergency and financial assistance to help prevent homelessness in Jacksonville. CCB assists by helping families facing eviction or loss of utilities to remain safe and secure in their homes. Catholic Charities Bureau is also a HOPWA sponsor. Provided information through the universal application funding.
5	Agency/Group/Organization	I.M. Sulzbacher Center for the Homeless, Inc
	Agency/Group/Organization Type	Non-profit Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	IM Sulzbacher Center for the Homeless is northeast Florida's largest provider of comprehensive services for homeless men, women and children. They are one of only a few centers in the nation to offer a full range of services for the homeless 24 hours a day, 7 days a week. Provided information through the universal application funding.
6	Agency/Group/Organization	Salvation Army Jacksonville
	Agency/Group/Organization Type	Services-homeless Non-profit Neighborhood Organization

	What section of the Plan was addressed by Consultation?	Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Salvation Army is a non-profit organization that provides shelter and meals to the homeless in addition to other social services such as child development, correctional services and disaster services. Provided information through the universal application funding.
7	Agency/Group/Organization	Opportunity Development dba The ILRC
	Agency/Group/Organization Type	Services-Health Services-Employment Services-Social Services
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Manages the Deaf Empowerment Program to address the needs of persons with hearing difficulty to find services. Provided information through the universal application funding.
8	Agency/Group/Organization	Downtown Vision Alliance
	Agency/Group/Organization Type	Service-Social Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The Downtown Vision Alliance project Downtown Ambassador Program does outreach to homeless individuals on the street and provides basic level support. Provided information through the universal application funding.
9	Agency/Group/Organization	Jacksonville Human Rights Commission
	Agency/Group/Organization Type	Services - Housing Service-Fair Housing Non-profit
	What section of the Plan was addressed by Consultation?	Housing Need Assessment

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Provided information through the universal application funding.
10	Agency/Group/Organization	CLARA WHITE MISSION, INC.
	Agency/Group/Organization Type	Non-profit Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The Clara White Mission (CWM) is a non-profit organization in downtown Jacksonville that advocates for the poor and provides social services to reduce homelessness through housing, job training and employment by partnering with businesses and local community resource. Provided information through the universal application funding.
11	Agency/Group/Organization	ARC Jacksonville
	Agency/Group/Organization Type	Services-Persons with Disabilities Non-profit Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Public Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	ARC Jacksonville is a non-profit organization that serve our community's citizens with intellectual and development disabilities to include educational opportunities for special needs population. Provided information through the universal application funding.
12	Agency/Group/Organization	Ability Housing
	Agency/Group/Organization Type	Housing Services - Housing Services-Persons with Disabilities Non-profit Neighborhood Organization

	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Ability Housing is a non-profit organization focused on quality affordable rental housing for individuals and families experiencing at risk of homelessness and adults with disabilities. Provided information through the universal application funding.
13	Agency/Group/Organization	Five Star Veterans Center
	Agency/Group/Organization Type	Services-homeless Service-Veterans
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Needs - Veterans Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Five STAR Veterans Center is a mental wellness program serving homeless veterans. Provided information through the universal application funding.
14	Agency/Group/Organization	Youth Crisis Center
	Agency/Group/Organization Type	Services-Children Services-homeless Service-Youth
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Youth Crisis Center works with homeless prevention services for youth in Jacksonville. Provided information through the universal application funding.
15	Agency/Group/Organization	Gateway Community Services
	Agency/Group/Organization Type	Services-Persons with HIV/AIDS Services-Health Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Gateway Community Services is a non-profit organization that provides services based on proven steps to help people suffering from alcoholism, drug addiction and related mental health issues. Gateway Community Services is also a HOPWA Sponsor. Provided information through the universal application funding.
16	Agency/Group/Organization	EDWARD WATERS COLLEGE, INC.
	Agency/Group/Organization Type	Services-Education Services - Narrowing the Digital Divide Computer Literacy
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	EWC is a liberal arts college that offers quality baccalaureate programs. EWC provides senior wellness and health services using a network that focuses on health, social services, education and computer literacy. Provided information through the universal application funding.
17	Agency/Group/Organization	CITY OF NEPTUNE BEACH
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Housing Community Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The City of Neptune Beach works with HCDD to provide information on the funding needs of Neptune Beach.
18	Agency/Group/Organization	CITY OF JACKSONVILLE BEACH
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Housing Community Development

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The City of Jacksonville Beach works with HCDD to provide information on the funding needs of Jacksonville Beach.
19	Agency/Group/Organization	JASMYN Inc
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	JASMYN Inc works with homeless youth in the City. Provided information through the universal application funding.
20	Agency/Group/Organization	Episcopal Children's Services
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Episcopal Children's Services works with young children with emotional needs in the community. Provided information through the universal application funding.
21	Agency/Group/Organization	BOYS AND GIRLS CLUB OF NE FLORIDA, INC.
	Agency/Group/Organization Type	Services-Children Services-Social Services
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Boys and Girls Club provides after school programs and services to children and youth in the community. Provided information through the universal application funding.

22	Agency/Group/Organization	THE WOMEN'S CENTER, INC.
	Agency/Group/Organization Type	Services-Health Service-Social Services
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Women's Center of Jacksonville provides mental health services. Provided information through the universal application funding.
23	Agency/Group/Organization	LUTHERAN SOCIAL SERVICES, INC.
	Agency/Group/Organization Type	Services - Housing Services-Persons with HIV/AIDS
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Lutheran Social Services of NE FL is a HOPWA Sponsor. Also provides public services for individuals and families to become financially stable. Provided information through the universal application funding.
24	Agency/Group/Organization	Fresh Ministries, Inc.
	Agency/Group/Organization Type	Services-Children Services-Youth and Families
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Public Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Fresh Ministries provides enrichment programs to youth and families. Provided information through the universal application funding.
25	Agency/Group/Organization	Family Promise of Jacksonville, Inc.
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Family Promise provides social services for children and families experiencing homelessness. Provided information through the universal application funding.
26	Agency/Group/Organization	NE FLORIDA AIDS NETWORK, INC.
	Agency/Group/Organization Type	Services - Housing Services-Persons with HIV/AIDS
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	NE Florida AIDS Network is a HOPWA Sponsor. Provided information through the universal application funding.
27	Agency/Group/Organization	River Region Human Services
	Agency/Group/Organization Type	Services - Housing Services-Persons with HIV/AIDS
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	River Region Human Services is a HOPWA Sponsor. Provided information through the universal application funding.

Identify any Agency Types not consulted and provide rationale for not consulting

No agencies were intentionally not consulted. As required, the City consults at least annually with the CoC and the PHA. The City accepted funding applications from local agencies and organizations that helped to inform the needs of the community and activities to address these needs.

Unfortunately, no new agencies or organization were reached to provide consultation on broadband needs and hazard mitigation & resiliency. However, Edward Waters College provides computer literacy information to help individuals narrow the digital divide. The City will work to find consultation in these

areas to help address the issues of broadband internet services and digital divide as well as hazard mitigation and resiliency for LMI households.

The City proceeded with much precaution in gathering consultation from organizations due to the COVID-19 pandemic.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Changing Homelessness (COC)	As the area's Continuum of Care, Changing Homelessness, works to prevent and mitigate the effects of homelessness throughout Jacksonville - Duval County. These goals directly overlap with the HCDD's homelessness efforts.

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

Jacksonville – Duval County will execute its Housing and Community Development Strategic and Action Plan in collaboration with public, private and nonprofit agencies. These organizations include nonprofits, developers, community housing development organizations, and social service agencies. Private sector partners include local financial institutions, for-profit developers, local businesses, title agencies, and a host of service/goods providers. Jacksonville – Duval County works closely with its partners to design programs that work to address needs present in the jurisdiction.

Through the universal application funding request the City was able to work with community and housing development agencies and organizations to determine the needs of the community for public services, housing services, homeless services and services for persons living with HIV/AIDS. A description of the needs of each community as well as project descriptions helped to inform the funding decisions of what services would be provided. These also helped to determine the goals and project activities in the AAP.

Consultation with nonprofits providing critical housing and social services in Jacksonville – Duval County provided valuable information about the needs of the residents, particularly those with low and very-low incomes, and the needs of the agencies that serve them. Because the demand for services is so great, no single agency can meet all of the requirements and provide the desired outcomes. Collaboration between Jacksonville – Duval County and these agencies is therefore key to serving the needs of County and the City of Jacksonville’s citizens.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

Citizen participation and consultation is key to the success of Jacksonville – Duval County’s public programs. The jurisdiction continues to work with key non-profit organizations in encouraging the participation of the citizens they serve, including many low- and moderate-income residents who are the primary targets of HUD-funded programs.

The citizen participation process is designed to encourage all citizens, including persons of lower income, persons of color, non-English speaking residents, and those with mobility, visual, and hearing impairments or other disabilities to participate in determining housing and community development needs in the community. In order to receive as much feedback as possible Jacksonville – Duval County made the Plan available through multiple public presentations and a public comment review period for the draft Plan. For PY 2020, to prevent the spread of COVID-19, HUD waived certain citizen participation requirements such as in-person public hearings and the minimum of 30-days public review period. The citizen participation efforts by the City reflected these waivers.

A list of efforts to gather public feedback is displayed in the Citizen Participation Outreach table below.

CARES ACT AMENDMENT:

Round 1 ESG-CV1: This plan has been amended with ESG-CV1 CARES Act funds. Under the provision of the CARES Act, plans amended with only ESG-CV and/or HOPWA-CV funds do not require a public comment period or public hearing. The City has however posted the ESG-CV1 use of funds on its website at: <https://www.coj.net/departments/neighborhoods/housing-and-community-development>

CDBG-CV1/CV3 & ESG-CV2: Under the provision of the CARES Act, the City held a 15-day public comment period from February 15, 2021 to March 1, 2021. A virtual public hearing was held February 18, 2021 at 2:00 PM EST via Zoom to inform the public of the CARES Act amendment to the 2019 AAP. See details below.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL
1	Public Meeting	Non-targeted/broad community	A virtual public meeting was held via Zoom on April 22, 2020 at 9:30am. The purpose of this meeting was for the JHCDC to take action on the Universal Application funding recommendations for FY 2020-2021. Public comments could be submitted by email to bflorio@coj.net	There were no comments made. The board approved the funding recommendations.	All comments were accepted.	
2	Public Comment Period	Non-targeted/broad community	A draft of the Annual Action Plan was made available to the public from July 27, 2020 to July 31, 2020. Citizens were given the opportunity to comment on the draft.	There were two comments made from the Urban Core CPAC. 1.) a need for voices to be heard from outside CPAC communities and 2.) Support for Limited Repair Programs for homeowners. For more details see the citizen participation attachment in the AD-25.	All comments were accepted.	
3	Public Hearing	Non-targeted/broad community	A virtual Public Hearing via Zoom was held on July 31, 2020 at 12:00pm. Citizens were given the opportunity to comment on the draft. Zoom Meeting https://zoom.us/j/99517376920?pwd= SXIHTEZVYVpXRXBkOG1pK054a25lUT09 Meeting ID: 995 1737 6920 Passcode: 068154	All comments were accepted. There were attendees and no comments made.	All comments were accepted.	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL
4	15-Day Public Comment Period	Non-targeted/broad community	CARES Act Amendment: The City under the provision of the CARES Act held a 15-day public comment period from February 15, 2021 to March 1, 2021. The Plan could be downloaded and viewed from the City webpage at: http://www.coj.net/departments/neighborhoods/housing-and-community-development Public comments could be sent to email: HCDDcomments@coj.net	There were no comments made from the public.	All comments were accepted.	
5	Public Hearing	Non-targeted/broad community	CARES Act Amendment: A virtual public hearing was held February 18, 2021 via Zoom at 2:00 PM EST to inform the public of the CARES Act amendment to the 2019 AAP. Public comments could be sent to email: HCDDcomments@coj.net	There were no comments made from the public.	All comments were accepted.	

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

The City of Jacksonville’s Housing and Community Development Division (HCDD) administers all HUD funded programs within the Jacksonville – Duval Consolidated Government's jurisdiction. Based on HUD allocation notices, HCDD anticipates receiving the following grant funding during the 2020 program year:

- Community Development Block Grant (CDBG): \$ 6,570,549
- HOME Investments Program (HOME): of \$ 3,227,377
- Housing Opportunities for Persons with AIDS (HOPWA): \$ 2,610,888
- Emergency Solutions Grant (ESG): \$ 552,683

These estimates can be viewed in the Expected Resources table below.

CARES ACT AMENDMENT:

On March 27, 2020 the Federal Coronavirus Aid, Relief and Economic Security Act (CARES) was signed into law which included supplemental formula allocations to HUD’s CPD programs. CARES Act funds allocated to Jacksonville – Duval County came in three rounds and were in the amount of:

Round 1: \$3,865,827 for CDBG-CV1, \$1,905,803 for ESG-CV1, and \$379,958 for HOPWA-CV.

Round 2: \$6,011,963 for ESG-CV2

Round 3: \$5,825,311 for CDBG-CV3

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	6,570,549	0	0	6,570,549	0	PY 2020 is the final year of the Plan. Allocation amount has been corrected to allocation on Corrected Notice published on October 22, 2020.
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	3,227,377	0	0	3,227,377	0	PY 2020 is the final year of the Plan. Allocation amount has been corrected to allocation on Corrected Notice published on October 22, 2020.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	2,610,888	0	0	2,610,888	0	PY 2020 is the final year of the Plan.
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	552,683	0	0	552,683	0	PY 2020 is the final year of the Plan.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other CDBG-CV	public - federal	Admin and Planning Housing Public Improvements Public Services Other To prevent, prepare for and respond to COVID-19	9,691,138	0	0	9,691,138	0	The CARES Act Allocation for CDBG-CV is CDBG-CV1 with \$3,865,827 and CDBG-CV3 with \$5,825,311 for a total of \$9,691,138.
Other ESG-CV	public - federal	Rapid re-housing (rental assistance) Rental Assistance Services Other To prevent, prepare for and respond to COVID-19	7,917,766	0	0	7,917,766	0	The CARES Act Allocation for ESG-CV is ESG-CV1 with \$1,905,803 and ESG-CV2 with \$6,011,963 for a total of \$7,917,766.
Other HOPWA-CV	public - federal	STRMU Supportive Services Other To prevent, prepare for and respond to COVID-19	379,958	0	0	379,958	0	The CARES Act Allocation for HOPWA-CV is \$379,958.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Jacksonville – Duval County, as a consolidated government, receives federal CDBG, ESG, HOME and HOPWA funds. These federal funds help to

leverage additional funds from local and state sources.

All HOME-assisted and qualified projects have a 25% match requirement. The projects will be maintained on the HOME-Match Log. The HOME-Match Log will track match liability and match credits as they occur. The match requirement for HOME projects will be satisfied by private, state, and local funds. The type of match will be identified on the HOME-Match Log with a brief description and will be maintained by the Housing and Community Development Division (HCDD).

The State of Florida provides State Housing Initiatives Partnership (SHIP) funds to the 52 CDBG entitlement cities and all counties in Florida. SHIP funding provides a major source of leverage for the federal funding that supports the creation and preservation of affordable housing. HCDD will receive \$10,395,947 in SHIP funding for the 2020 program year.

In addition, legislation was enacted for the creation of a foreclosure and vacant property registry for any parcels in some form of default or foreclosure as filed with the Clerk of the Court. As part of the registration, the financial institution filing the lis pendens (intent to foreclose) must pay a fee. Registrants of a property must provide information on occupancy and identify the management company that will be responsible for the ongoing maintenance of the property. In this way, the registration assists the City of Jacksonville in fighting blight caused by vacant and unattended properties. The fee provides an additional funding stream that leverages federal funding for the revitalization of many of Jacksonville's underserved communities. The City of Jacksonville HCDD will use fees collected from the Vacant Property Registry as well as allocated funds from the SHIP program to satisfy the federal match requirement under the HOME Investment Partnership program.

HOME match is met using SHIP Funds and reported on the HOME Match Report in the CAPER.

The ESG match is met with the Department of Social Services and Mental Health and Welfare. Grantees are budgeted to meet the 100% match on all expenditures. Cash, non-cash, and program income must meet requirements of § 576.201.

The HOPWA Program has no match requirements.

CDBG program does not have a match requirement, but as part of the annual Universal Application process, the city requires match and leverage of funds from applicants to encourage partnerships and collaborations to meet community needs. The match requirements are as follows: Public Service (PS) - 100% match - 50% cash match and 50% in-kind contributions; Public Facilities Improvements (PFI) - Construction - 100% cash match; Acquisition - 50% cash match dedicated to the acquisition of the project.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

Unfortunately, owners sometimes lose their properties due to unpaid taxes. Properties that are not purchased directly from the Clerk of Court will escheat to the City of Jacksonville. As a method of addressing the multitude of properties within the City's inventory and in compliance with State statutory requirements, these properties are deemed as surplus parcels that can be used for affordable housing.

The City of Jacksonville Real Estate Division offers the HCDD the properties for rehabilitation and to market and sell for affordable housing.

Discussion

Jacksonville – Duval County has several resources that can be leveraged together to fund the City HCDD's various housing and community development priorities, including State housing trust funds, local housing trust funds and fees associated with the City's Vacant Property registry. The majority of leveraging occurs using the State Housing Initiative Partnership (SHIP) Program in conjunction with CDBG. Jacksonville – Duval County anticipates receiving estimated annual allocations of \$12.9 million in federal funds and \$10.4 million in state funds.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	1A Expand Public Infrastructure	2018	2020	Non-Housing Community Development	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Improvements to and Expansion of Public Facilities	CDBG: \$1,512,718	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 128000 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
7	1B Improved Public Infrastructure Capacity	2018	2020	Non-Housing Community Development	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Improvements to and Expansion of Public Facilities	CDBG: \$1,512,718	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 128000 Persons Assisted
8	1C Improve Access to Public Facilities	2018	2020	Non-Housing Community Development	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Improvements to and Expansion of Public Facilities	CDBG: \$1,512,718	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 128000 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
9	2A Provide for Owner Occupied Housing Rehab	2018	2020	Affordable Housing	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Affordable Housing Preservation & Development	HOME: \$607,373	Homeowner Housing Rehabilitated: 25 Household Housing Unit
10	2B Increase Homeownership Opportunities	2018	2020	Affordable Housing	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Affordable Housing Preservation & Development	CDBG: \$608,893 HOME: \$367,018	Direct Financial Assistance to Homebuyers: 153 Households Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
12	2D Increase Affordable Rental Housing Opportunity	2018	2020	Affordable Housing	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Affordable Housing Preservation & Development	HOME: \$2,252,986	Rental units constructed: 10 Household Housing Unit Rental units rehabilitated: 40 Household Housing Unit
13	3A Provide Supportive Services for Special Needs	2018	2020	Non-Housing Community Development	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Expansion of Available Public Services	CDBG: \$711,751 CDBG-CV: \$2,922,272	Public service activities other than Low/Moderate Income Housing Benefit: 56000 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
14	3B Provide Vital Services for Low-to-Mod Income	2018	2020	Non-Housing Community Development	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Expansion of Available Public Services	CDBG: \$711,751 CDBG-CV: \$2,922,272	Public service activities other than Low/Moderate Income Housing Benefit: 56000 Persons Assisted
15	4A Provide for Rapid Re-Housing Programs	2018	2020	Homeless	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Addressing Homelessness	ESG: \$113,417 ESG-CV: \$2,365,357	Tenant-based rental assistance / Rapid Rehousing: 180 Households Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
16	4B Increase Availability of Overnight Shelter Beds	2018	2020	Homeless	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Addressing Homelessness	ESG: \$76,564 CDBG-CV: \$3,846,595 ESG-CV: \$4,272,200	Homeless Person Overnight Shelter: 1500 Persons Assisted
17	4C Increase and Improve Street Outreach & Support	2018	2020	Homeless	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Addressing Homelessness	ESG: \$362,702 ESG-CV: \$1,280,210	Homelessness Prevention: 1000 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
18	4D Increase Available Permanent Supportive Housing	2018	2020	Homeless	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area	Addressing Homelessness	HOPWA: \$2,610,888 HOPWA-CV: \$379,958	Housing for People with HIV/AIDS added: 30 Household Housing Unit HIV/AIDS Housing Operations: 2695 Household Housing Unit

Table 6 – Goals Summary

Goal Descriptions

6	Goal Name	1A Expand Public Infrastructure
	Goal Description	Expand public infrastructure through activities for the benefit of low and moderate-income persons and households. Some activities will include ADA compliance for curb ramps and sidewalks, Riverview Area Water Extension, stormwater management improvements and roadway safety projects.
7	Goal Name	1B Improved Public Infrastructure Capacity
	Goal Description	Improve public infrastructure capacity through activities for low and moderate-income persons and households. Public infrastructure activities include improvements to infrastructure in the jurisdiction such as roadway resurfacing and improvements to curbs and ramps on sidewalks for ADA compliance.
8	Goal Name	1C Improve Access to Public Facilities
	Goal Description	Improve access to public facilities that will benefit LMI persons and households. Funds will be used to improve public facilities such as recreational parks throughout the City of Jacksonville, Bradham Brook Library, Moncrief Community Center and JASMYN Service Center.
9	Goal Name	2A Provide for Owner Occupied Housing Rehab
	Goal Description	Provide for owner occupied housing rehabilitation in target areas of the jurisdiction. These activities will benefit LMI households.
10	Goal Name	2B Increase Homeownership Opportunities
	Goal Description	Increase homeownership opportunities for LMI households through homeowner housing added and direct financial assistance to homebuyers.
12	Goal Name	2D Increase Affordable Rental Housing Opportunity
	Goal Description	Increase affordable rental housing opportunities in target areas through rental units constructed and rental units rehabilitated.

13	Goal Name	3A Provide Supportive Services for Special Needs
	Goal Description	<p>Provide supportive services for special needs populations in the jurisdiction. Public services that will serve special needs populations for Jacksonville – Duval County will target low- and moderate-income citizens and will include: fair housing awareness, elderly programs that address their needs and to support independent living, recreational programs for special needs populations, and education and health programs for special needs households.</p> <p>CARES ACT AMENDMENT: Funding will be provided for public services such as homeless prevention activities, COVID-19 protective supplies and equipment, testing and mortgage/rental/utility payment assistance to households affected by COVID-19.</p>
14	Goal Name	3B Provide Vital Services for Low-to-Mod Income
	Goal Description	<p>Provide vital services for LMI persons and households. Public services for Jacksonville – Duval County will target low- and moderate-income citizens and will include: fair housing awareness, crime prevention programs, case management for emergency assistance, family self-sufficiency programs, legal counseling, employment programs, health programs, and homeownership counseling.</p> <p>CARES ACT AMENDMENT: Funding will be provided for public services such as homeless prevention activities, COVID-19 protective supplies and equipment, testing and mortgage/rental/utility payment assistance to households affected by COVID-19.</p>
15	Goal Name	4A Provide for Rapid Re-Housing Programs
	Goal Description	<p>Provide for rapid re-housing for the homeless population through tenant-based rental assistance and the rapid re-housing program.</p> <p>CARES ACT AMENDMENT: Funding will be provided for RRH services including deposits, rent, and utilities.</p>

16	Goal Name	4B Increase Availability of Overnight Shelter Beds
	Goal Description	Increase availability of overnight shelter beds through Overnight/Emergency Shelter/Transitional Housing Beds added. CARES ACT AMENDMENT: Funding will be provided for hotel room charges, meals/food, transportation for medically vulnerable, and PPE & other necessary program supplies. Funding will also be provided for acquisition and rehab of permanent supportive housing. CDBG-CV funding will be provided for development of a new Pop-Up Urban Rest Stop for persons at risk of homelessness.
17	Goal Name	4C Increase and Improve Street Outreach & Support
	Goal Description	Increase and improve street outreach and support through homeless persons overnight shelter programs and through homeless prevention services. CARES ACT AMENDMENT: Funding will be provided for all necessary supportive services such as case management, homeless prevention staffing, and other activities that support homeless prevention.
18	Goal Name	4D Increase Available Permanent Supportive Housing
	Goal Description	Increase available PSH for homeless through housing added. These activities will also benefit HIV/AIDS individuals and families through assistive housing operations. HOPWA-CV: CARES Act funds will be used for eligible activities that prevent, prepare for and respond to COVID-19 among individuals and their families living with HIV/AIDS. These include activities such as short-term monthly rent, mortgage and utility payment assistance (STRMU) and supportive services.

Projects

AP-35 Projects – 91.220(d)

Introduction

Jacksonville – Duval County will support, prioritize, and implement programs designed to address housing, community and economic development needs, and furthering the objectives outlined under the Consolidated 5-Year Strategic Plan and those of the United States Department of Housing and Urban Development (HUD). The provision of affordable, decent, safe and sanitary housing to low/moderate individuals will continue to be a priority for Jacksonville – Duval County.

The City of Jacksonville’s Housing and Community Development Division (HCDD) administers HUD federal dollars in the Jacksonville – Duval County Consolidated Government jurisdiction and will oversee the projects for CDBG, HOME, HOPWA and ESG programs.

CARES ACT AMENDMENT: ESG-CV1 & ESG-CV2 funds are included in the ESG Program (2020) project. CDBG-CV1 & CDBG-CV3 funds will fund CV projects: CV-Program Administration COVID-19, CV-Public Services COVID-19 and CV-Public Facilities COVID-19.

HOPWA-CV: The City will utilize HOPWA-CV funds to fund existing HOPWA sponsors and their programs to prevent, prepare for and respond to COVID-19. These include activities such as short-term monthly rent, mortgage and utility payment assistance (STRMU) and supportive services.

Projects

#	Project Name
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#	Project Name
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Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The funded projects in the Jacksonville – Duval County jurisdiction will address the housing and related public service needs of the community identified in the Consolidated Plan. A barrier to addressing underserved needs in Jacksonville – Duval County is the need for more funding.

AP-38 Project Summary
Project Summary Information

1	Project Name	CDBG: Administration (2020)
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	1A Expand Public Infrastructure 1B Improved Public Infrastructure Capacity 1C Improve Access to Public Facilities 2A Provide for Owner Occupied Housing Rehab 2B Increase Homeownership Opportunities 2D Increase Affordable Rental Housing Opportunity 3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4A Provide for Rapid Re-Housing Programs 4B Increase Availability of Overnight Shelter Beds 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing 5C Provide Direct Financ Assist For-Profit Company
	Needs Addressed	Improvements to and Expansion of Public Facilities Affordable Housing Preservation & Development Expansion of Available Public Services Addressing Homelessness Increased Economic Development Opportunities Planning & Disaster Preparedness
	Funding	CDBG: \$1,313,309
	Description	Administration of the 2020 CDBG program for Jacksonville - Duval County jurisdiction.
	Target Date	9/30/2021

	Estimate the number and type of families that will benefit from the proposed activities	Not applicable.
	Location Description	Administration of the 2020 CDBG program throughout the jurisdiction of Jacksonville – Duval County.
	Planned Activities	CDBG eligible administration activities will include: City staff salaries, supplies and overhead Fair Housing Program Citizen Participation Efforts Environmental Review
2	Project Name	CDBG: Public Services (2020)
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness Increased Economic Development Opportunities
	Funding	CDBG: \$985,732

	Description	Public services for Jacksonville - Duval County will target low- and moderate-income citizens and will include: fair housing awareness, elderly programs that address their needs and to support independent living, recreational programs for special needs populations, crime prevention programs, case management for emergency assistance, family self-sufficiency programs, legal counseling, employment programs, health programs, educational programs for youth, and homeownership counseling. The budget for this project includes 15% of the 2020 CDBG allocation.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Public service activities other than Low/Moderate Income Housing Benefit: 56,000 Persons Assisted Public service activities for Low/Moderate Income Housing Benefit: 15,000 Households Assisted
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.

<p>Planned Activities</p>	<p>Planned CDBG program activities include:</p> <p>COJ Jacksonville Human Rights Commission: \$25,000</p> <p>COJ Foster Grandparent Program: \$40,000</p> <p>COJ Independent Living Program: \$128,404</p> <p>COJ Special Programs for Older Adults: \$40,000</p> <p>City of Neptune Beach: \$44,895</p> <p>City of Jacksonville Beach: \$114,418</p> <p>City of Jacksonville Beach: \$27,948</p> <p>Youth Crisis Center: \$53,604</p> <p>Five STAR Veterans Center, Inc.: \$25,000</p> <p>Downtown Vision Alliance: \$75,500</p> <p>The Arc Jacksonville, Inc.: \$15,000</p> <p>Opportunity Development dba The ILRC: \$15,000</p> <p>JASMYN Inc.: \$18,124</p> <p>Clara White Mission, Inc.: \$23,685</p> <p>I.M. Sulzbacher Center for the Homeless, Inc.: \$37,500</p> <p>Ability Housing, Inc.: \$30,000</p> <p>Episcopal Children's Services: \$30,000</p> <p>Boys and Girls Club: \$20,607</p> <p>Edward Waters College: \$47,542</p> <p>Catholic Charities Bureau, Inc., (JRO): \$39,450</p> <p>Lutheran Social Services of NE FL: \$16,995</p> <p>Salvation Army: \$48,000</p> <p>Jacksonville Housing Authority: \$30,000</p> <p>Women's Center of Jacksonville: \$15,000</p> <p>Fresh Ministries: \$24,060</p>
<p>Project Name</p>	<p>CDBG: Public Facilities & Infrastructure (2020)</p>

3	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	1A Expand Public Infrastructure 1B Improved Public Infrastructure Capacity 1C Improve Access to Public Facilities
	Needs Addressed	Improvements to and Expansion of Public Facilities
	Funding	CDBG: \$3,881,500
	Description	Jacksonville-Duval County will utilize CDBG funds, including entitlement funds and program income, to improve the public infrastructure in the jurisdiction. Funds will also be used to improve public facilities and recreational parks.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 128,000 Persons Assisted Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit: 13,640 Households Assisted
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.

	Planned Activities	<p>Public infrastructure and facilities improvements in LMI areas include:</p> <p><u>COJ Public Works:</u></p> <p>Roadway Resurfacing: \$1,000,000</p> <p>ADA Curb Ramp Improvements: \$1,000,000</p> <p>Sidewalk Repairs: \$450,000</p> <p><u>Jacksonville Public Library:</u></p> <p>Main Library Refresh: \$241,000</p> <p><u>Office of Economic Development:</u></p> <p>Made at the Armory: \$500,000</p> <p><u>COJ Parks, Recreation and Community Services:</u></p> <p>Lift Evry Voice and Sing Park: \$500,000</p> <p><u>Public facility improvements will also be made at:</u></p> <p>City of Atlantic Beach: \$97,500.</p> <p>Episcopal Childrens Services: \$93,000</p>
4	Project Name	CDBG: Housing Programs (2020)
	Target Area	<p>Northwest CPAC</p> <p>Southeast CPAC</p> <p>Urban Core CPAC</p> <p>City of Atlantic Beach</p> <p>City of Jacksonville Beach</p> <p>City of Neptune Beach</p> <p>City of Jacksonville - Duval County</p> <p>Greater Arlington - Beaches CPAC</p> <p>Southwest CPAC</p> <p>North CPAC</p> <p>Brooklyn Area</p> <p>Riverview Area</p>
	Goals Supported	2B Increase Homeownership Opportunities
	Needs Addressed	Affordable Housing Preservation & Development
	Funding	CDBG: \$390,008
	Description	Housing Development Activities for 2019 program year.
	Target Date	9/30/2021

	Estimate the number and type of families that will benefit from the proposed activities	Homeowner Housing Added: 15 LMI households assisted
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	Homeowner housing assistance programs.
5	Project Name	HOME: Administration (2020)
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	2A Provide for Owner Occupied Housing Rehab 2B Increase Homeownership Opportunities 2D Increase Affordable Rental Housing Opportunity
	Needs Addressed	Affordable Housing Preservation & Development
	Funding	HOME: \$322,119
	Description	Jacksonville - Duval County will utilize HOME funds, including entitlement funds and program income, for the administration of the 2020 HOME program.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Not applicable.
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	HOME Program Administration

6	Project Name	HOME: CHDO Development Set-Aside 15% (2020)
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	2B Increase Homeownership Opportunities 2D Increase Affordable Rental Housing Opportunity
	Needs Addressed	Affordable Housing Preservation & Development
	Funding	HOME: \$484,210
	Description	In compliance with the HOME program rules and regulations, Jacksonville - Duval County will provide at least 15% of the HOME allocation to qualified CHDOs to support development and rehab of affordable housing opportunities within the jurisdiction.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Rental units rehabilitated: 5 LMI Household Housing Units
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	HOME entitlement funds will be set-aside for rehabilitation projects in the jurisdiction.
	Project Name	HOME: CHDO Operating 5% (2020)

7	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	2B Increase Homeownership Opportunities 2D Increase Affordable Rental Housing Opportunity
	Needs Addressed	Affordable Housing Preservation & Development
	Funding	HOME: \$161,403
	Description	Jacksonville - Duval County will provide at least 5% of the HOME allocation to qualified CHDOs for operating.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	N/A – for CHDO operating.
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	CHDO operating
		Project Name

8	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	2A Provide for Owner Occupied Housing Rehab 2B Increase Homeownership Opportunities 2D Increase Affordable Rental Housing Opportunity
	Needs Addressed	Affordable Housing Preservation & Development
	Funding	HOME: \$2,259,645
	Description	Jacksonville - Duval County will add new homeowner housing, construct new owner/rental housing and rehabilitate units through Non-CHDO Housing Programs such as the Revolving Loan Program, Down Payment Assistance Program and owner-occupied rehab.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Rental Units Constructed: 6 LMI households assisted Homeowner Housing Added: 15 LMI households assisted Homeowner Housing Rehab: 15 LMI households assisted Direct Financial Assistance: 153 LMI households
	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	New homeowner housing, construction of new rental housing and rehabilitation of rental units throughout the jurisdiction. Down Payment Assistance Program Revolving Loan Program
	Project Name	ESG Program (2020)

9	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	4A Provide for Rapid Re-Housing Programs 4B Increase Availability of Overnight Shelter Beds 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Addressing Homelessness
	Funding	ESG: \$552,683 ESG-CV: \$7,917,766
	Description	Jacksonville - Duval County will administer ESG program funds throughout the jurisdiction. Programs include case management and supportive services, emergency short-term and rapid re-housing activities, ESG data collection and other ESG program activities, and homeless prevention. CARES ACT AMENDMENT: ESG-CV grants will fund rapid re-housing, shelter operations, street outreach supportive services, HMIS and homeless prevention service activities that will work to prevent, prepare for and respond to the coronavirus (COVID-19) pandemic.
	Target Date	9/30/2021

<p>Estimate the number and type of families that will benefit from the proposed activities</p>	<p>Tenant-based rental assistance / Rapid Rehousing: 80 LMI Households Assisted</p> <p>Homeless Person Overnight Shelter: 1,000 Persons Assisted</p> <p>Homelessness Prevention: 500 Persons Assisted</p> <p>CARES ACT AMENDMENT:</p> <p>Tenant-based rental assistance / Rapid Rehousing: 300 LMI Households Assisted</p> <p>Homeless Person Overnight Shelter: 650 Persons Assisted (500 from shelter operations and 150 from Ability Housing).</p> <p>Homelessness Prevention: 1000 Persons Assisted</p>
<p>Location Description</p>	<p>Jurisdiction wide ESG activities for eligible beneficiaries.</p>

	<p>Planned Activities</p>	<p>COJ HCDD Administration of the ESG program - \$41,451</p> <p>ESG Program Activities:</p> <p>Data Collection (Changing Homelessness): \$50,000</p> <p>Emergency Shelter /RRH (I.M. Sulzbacher Center): \$109,847</p> <p>Homeless Prevention</p> <ul style="list-style-type: none"> - Gateway Community: \$87,607 - Catholic Charities: \$90,000 - JASMYN: \$26,786 <p>Rapid Re-housing (Salvation Army): \$52,500</p> <p>Supportive Services</p> <ul style="list-style-type: none"> - Ability Housing: \$60,203 - Clara White Mission: \$19,289 - Family Promise: \$15,000 <p>CARES ACT AMENDMENT</p> <p><u>ESG-CV1 - \$1,905,803:</u></p> <p>HCDD Admin: \$190,581</p> <p>HMIS: \$5,200</p> <p>Street Outreach (Supportive Services) & Homeless Prevention (500 assisted): \$772,495</p> <p>Shelter Operations (500 assisted): \$734,685</p> <p>Rapid Re-Housing (50 households): \$202,842</p> <p><u>ESG-CV2 - \$6,011,963:</u></p> <p>HCDD Admin - \$296,963</p> <p>Changing Homelessness (500 assisted):</p> <ul style="list-style-type: none"> - COVID-19 testing: \$150,000 - Non-Congregant Shelter Space (Hotel Rooms): \$875,000 - Shelter Equipment: \$90,000 - Coordinated Entry and HMIS Improvements: \$100,000 <p>Changing Homelessness Rapid Rehousing (250 households): \$2,000,000</p>
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		Ability Housing, Acquisition and Rehab of Permanent Supportive Housing (150 assisted): \$2,500,000
10	Project Name	HOPWA: Administration (2020)
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	2D Increase Affordable Rental Housing Opportunity 3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$78,326
	Description	Administration of the 2020 HOPWA program for Jacksonville - Duval County jurisdiction.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	Not applicable.
	Location Description	Administration of the 2020 HOPWA program throughout the jurisdiction of Jacksonville - Duval County.
	Planned Activities	The City of Jacksonville HCDD will administer the HOPWA program throughout the jurisdiction of Jacksonville - Duval County.
11	Project Name	HOPWA: NE Florida AIDS Network (2020)
	Target Area	City of Jacksonville - Duval County

	Goals Supported	2D Increase Affordable Rental Housing Opportunity 3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$786,941
	Description	NE Florida AIDS Network will be administering two programs during the 2019 program year 1) a Short-Term Rent, Mortgage & Utilities Assistance Program and 2) a Permanent Housing Placement Program.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	HIV/AIDS Housing Operations: 850 LMI Households.
	Location Description	Service area wide HOPWA activities for eligible beneficiaries.
	Planned Activities	Northeast Florida AIDS Network Inc., Short-Term Rent, Mortgage & Utilities Assistance Program - \$486,941 (Admin 7% = \$34,085 / Services = \$452,856) Northeast Florida AIDS Network Inc., HOPWA Permanent Housing Placement Program - \$300,000. (Admin 7% = \$21,000 / Services = \$279,000) HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
12	Project Name	HOPWA: Catholic Charities Bureau (2020)
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$1,023,029
	Description	Catholic Charities will provide housing and supportive services for HOPWA eligible clients.
	Target Date	9/30/2021

	Estimate the number and type of families that will benefit from the proposed activities	An estimated 1,175 low to moderate income persons or households will benefit from these efforts.
	Location Description	Service area wide for eligible HOPWA program beneficiaries.
	Planned Activities	Catholic Charities Bureau, Inc., HOPWA program - \$1,023,029 (Admin 7% = \$71,612 / Services = \$951,417) HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
13	Project Name	HOPWA: Gateway Community Services (2020)
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$48,041
	Description	Gateway Community Services provides housing and supportive services for HOPWA eligible clients throughout the service area.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 50 low to moderate income persons or households will benefit from the planned activities.
	Location Description	Service area wide for HOPWA eligible clients.
	Planned Activities	Gateway Community Services, Inc., Linking HIV Positive Persons Seeking Recovery with Housing - \$48,041 (Admin 7% = \$3362 / Services = \$44,679) HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
14	Project Name	HOPWA: Lutheran Social Services (2020)
	Target Area	City of Jacksonville - Duval County

	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income 4A Provide for Rapid Re-Housing Programs 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$395,822
	Description	Lutheran Social Services provide housing and supportive services for HOPWA eligible clients within the service area.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 600 low income persons or households will benefit from the planned activities.
	Location Description	Service area wide for HOPW eligible clients.
	Planned Activities	Lutheran Social Services of NE Florida, Housing Opportunities for Persons with AIDS - \$395,822 (Admin 7% = \$27,707 / Services = \$368,115) HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
15	Project Name	HOPWA: River Region Human Services (2020)
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4A Provide for Rapid Re-Housing Programs 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$130,849
	Description	River Region Human Services provides housing and supportive services for HOPWA eligible clients within the service area.
	Target Date	9/30/2021

	Estimate the number and type of families that will benefit from the proposed activities	An estimated 20 low to moderate income persons or households will benefit from the planned activities.
	Location Description	Service area wide for HOPWA eligible clients.
	Planned Activities	River Region Human Services, Inc., Andy's Place Supportive Housing Program - \$130,849 (Admin 7% = \$9,159 / Services = \$121,690) HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
16	Project Name	HOPWA: JASMYN, Inc (2020)
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4A Provide for Rapid Re-Housing Programs 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA: \$147,880
	Description	JASMYN Inc provides housing and supportive services for HOPWA eligible clients within the service area.
	Target Date	9/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 30 will receive rapid re-housing assistance/permanent supportive housing.
	Location Description	Service area wide for HOPWA eligible clients.
	Planned Activities	JASMYN, Inc., Supportive Housing Program - \$147,880 (Admin 7% = \$10,351 / Services = \$137,529). HOPWA Program Sponsor admin costs not to exceed 7% of allocation.
	Project Name	CV-Program Administration COVID-19

18	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income
	Needs Addressed	Improvements to and Expansion of Public Facilities Affordable Housing Preservation & Development Expansion of Available Public Services Addressing Homelessness
	Funding	CDBG-CV: \$675,311
	Description	Administration of CDBG-CV activities for Jacksonville - Duval County jurisdiction to prevent, prepare for and respond to COVID-19 among individuals and families who are low- and moderate-income (LMI) or live in areas designated as LMI. CDBG-CV1: \$500,000CDBG-CV3: \$175,311
	Target Date	9/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	Not applicable.
	Location Description	Administration of CDBG-CV activities throughout the jurisdiction of Jacksonville – Duval County.

	Planned Activities	CDBG-CV eligible administration activities will include: City staff salaries, supplies and overhead Fair Housing Citizen Participation Efforts Environmental Review
19	Project Name	CV-Public Services COVID-19
	Target Area	Northwest CPAC Southeast CPAC Urban Core CPAC City of Atlantic Beach City of Jacksonville Beach City of Neptune Beach City of Jacksonville - Duval County Greater Arlington - Beaches CPAC Southwest CPAC North CPAC Brooklyn Area Riverview Area
	Goals Supported	3A Provide Supportive Services for Special Needs 3B Provide Vital Services for Low-to-Mod Income
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	CDBG-CV: \$5,394,336
	Description	Jacksonville-Duval County will provide for public services that prevent, prepare for and respond to COVID-19 among individuals and families who are low- and moderate-income. These activities include mortgage/rental/utility payment assistance and other vital public services such as testing. Activities will also be made to prevent homelessness due to COVID-19. See planned activities below.CDBG-CV1: \$3,244,336CDBG-CV3: \$2,150,000
	Target Date	5/7/2023
	Estimate the number and type of families that will benefit from the proposed activities	Public service activities other than Low/Moderate Income Housing Benefit: 1,000 persons assisted Public service activities other than Low/Moderate Income Housing Benefit: 500 households assisted with mortgage, rental and utilities assistance

	Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
	Planned Activities	<p>Planned public service activities include:</p> <p><u>CDBG-CV1:</u></p> <p>Changing Homelessness (total estimated to assist with all activities is 400 persons assisted)</p> <ul style="list-style-type: none"> - CV COVID-19 Testing: \$99,779 - CV Homeless Out-Reach Team: \$132,371 - CV Coordinated Entry Enhancement: \$150,000 <p>Edward Waters College - CV Elderly Health Literacy Program for education and training on COVID-19 (50 persons assisted): \$42,000</p> <p>COJ Housing and Community Development Division - Mortgage, Rental and Utilities Assistance for households affected by COVID-19 (250 households assisted): \$2,750,000</p> <p>COJ Housing and Community Development Division - COVID-19 Protective Supplies & Equipment (150 persons assisted): \$70,186</p> <p><u>CDBG-CV3:</u></p> <p>Downtown Vision, Inc., DVI Ambassador Pathway (400 persons assisted): \$150,000</p> <p>COJ Housing and Community Development Division - Mortgage, Rental and Utilities Assistance for households affected by COVID-19 (250 households assisted): \$2,000,000</p>
20	Project Name	CV-Public Facilities COVID-19
	Target Area	<p>Northwest CPAC</p> <p>Southeast CPAC</p> <p>Urban Core CPAC</p> <p>City of Atlantic Beach</p> <p>City of Jacksonville Beach</p> <p>City of Neptune Beach</p> <p>City of Jacksonville - Duval County</p> <p>Greater Arlington - Beaches CPAC</p> <p>Southwest CPAC</p> <p>North CPAC</p> <p>Brooklyn Area</p> <p>Riverview Area</p>

Goals Supported	1C Improve Access to Public Facilities 4B Increase Availability of Overnight Shelter Beds
Needs Addressed	Improvements to and Expansion of Public Facilities Addressing Homelessness
Funding	CDBG-CV: \$3,621,491
Description	Jacksonville-Duval County will utilize CDBG-CV funds for a new public facility to assist LMI persons and persons at risk of homelessness with a Pop-Up Urban Rest Stop. The City will also help to fund the acquisition and rehab of Permanent Supportive Housing units.CDBG-CV1: \$121,491CDBG-CV3: \$3,500,000
Target Date	9/30/2021
Estimate the number and type of families that will benefit from the proposed activities	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 300 Persons Assisted
Location Description	Jurisdiction wide based on income eligibility as well as LMI areas.
Planned Activities	Planned CDBG-CV public facilities activities include: Changing Homelessness, CV Pop-Up Urban Rest Stop: \$121,491 Ability Housing, acquisition and rehab of Permanent Supportive Housing facility. This planned activity will be combined with the funds allocated through the ESG-CV program and outcomes estimates are included in that project. CDBG-CV3 funds allocated towards this activity are: \$3,500,000

HOPWA-CV Projects

21	Project Name	HOPWA-CV: NE Florida AIDS Network
	Target Area	City of Jacksonville - Duval County
	Goals Supported	2D Increase Affordable Rental Housing Opportunity 3A Provide Supportive Services for Special Needs 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$97,703
	Description	NE Florida AIDS Network will be administering two programs with HOPWA-CV funds: 1) a Short-Term Rent, Mortgage & Utilities Assistance (STRMU) Program and 2) a Permanent Housing Placement Program (security deposits) .
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	HIV/AIDS Housing Operations: 85 LMI Households.
	Location Description	Service area wide HOPWA activities for eligible beneficiaries.
	Planned Activities	Northeast Florida AIDS Network Inc., Short-Term Rent, Mortgage & Utilities Assistance Program - \$64,050 (Admin 10% = \$6,405 / Services = \$57,645) Northeast Florida AIDS Network Inc., PHP Security Deposits - \$33,653. (Admin 10% = \$3,365 / Services = \$30,288) HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.
22	Project Name	HOPWA-CV: Catholic Charities Bureau
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$140,042

	Description	Catholic Charities will provide STRMU for HOPWA eligible clients with HOPWA-CV funds.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 117 low to moderate income persons or households will benefit from these efforts.
	Location Description	Service area wide for eligible HOPWA program beneficiaries.
	Planned Activities	Catholic Charities Bureau, Inc., HOPWA-CV STRMU program - \$140,042 (Admin 10% = \$14,004 / Services = \$126,038). HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.
23	Project Name	HOPWA-CV: Gateway Community Services
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$67,850
	Description	Gateway Community Services will provide supportive services for HOPWA eligible clients throughout the service area with HOPWA-CV funds.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 50 low to moderate income persons or households will benefit from the planned activities.
	Location Description	Service area wide for HOPWA eligible clients.
	Planned Activities	Gateway Community Services, Inc., Linking HIV Positive Persons Seeking Recovery with Housing - \$67,850 (Admin 10% = \$6,785 / Services = \$61,065) HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.
	Project Name	HOPWA-CV: Lutheran Social Services

24	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$48,852
	Description	Lutheran Social Services will provide STRMU for HOPWA eligible clients within the service area with HOPWA-CV funds.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 60 low income persons or households will benefit from the planned activities.
	Location Description	Service area wide for HOPW eligible clients.
	Planned Activities	Lutheran Social Services of NE Florida, Housing Opportunities for Persons with AIDS - \$48,852 (Admin 10% = \$4,885 / Services = \$43,967) HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.
25	Project Name	HOPWA-CV: River Region Human Services
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4C Increase and Improve Street Outreach & Support 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$10,856
	Description	River Region Human Services will provide supportive services for HOPWA eligible clients within the service area with HOPWA-CV funds.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 20 low to moderate income persons or households will benefit from the planned activities.

	Location Description	Service area wide for HOPWA eligible clients.
	Planned Activities	River Region Human Services, Inc., Supportive Services- \$10,856 (Admin 10% = \$1,085 / Services = \$9,771) HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.
26	Project Name	HOPWA-CV: JASMYN, Inc
	Target Area	City of Jacksonville - Duval County
	Goals Supported	3A Provide Supportive Services for Special Needs 4D Increase Available Permanent Supportive Housing
	Needs Addressed	Expansion of Available Public Services Addressing Homelessness
	Funding	HOPWA-CV: \$14,655
	Description	JASMYN Inc will provide short-term rent and utility payment assistance for HOPWA eligible clients within the service area with HOPWA-CV funds.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	An estimated 5 will receive rental and utility assistance.
	Location Description	Service area wide for HOPWA eligible clients.
Planned Activities	JASMYN, Inc., Supportive Housing Program - \$14,655 (Admin 10% = \$1,465 / Services = \$13,190). HOPWA Program Sponsor admin costs not to exceed 10% of the HOPWA-CV allocation.	

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Jacksonville’s HCDD works mainly on a citywide and countywide basis in order to provide services to all its low-income population. Nevertheless, HCDD continues to support the distressed neighborhoods which are most in need of assistance, known as the Urban Core. Community Development funding will continue to be targeted and priority given to viable projects in the Urban Core. This concept is a comprehensive long-term approach to neighborhood revitalization that focuses on community assets as a means of stimulating market driven redevelopment. It is a holistic approach that calls for sustained, multi-year commitments from the City, the private sector, and community-based partners. The infusion of resources to the Urban Core supports the stabilization of the area and spurs growth. The HCDD seeks to:

1. Create physical improvements through infrastructure, ADA accessibility, streetscape improvements, code enforcement, and removal of slum and blight;
2. Improve housing conditions by targeting rehabilitation and new construction assistance in the low to moderate income areas, including the Northwest Quadrant and the Urban Core;
3. Improve the living conditions of residents; and
4. Spur economic growth and revitalization.

Geographic Distribution

Target Area	Percentage of Funds
Northwest CPAC	
Southeast CPAC	
Urban Core CPAC	
City of Atlantic Beach	1
City of Jacksonville Beach	2
City of Neptune Beach	1
City of Jacksonville - Duval County	96
Greater Arlington - Beaches CPAC	
Southwest CPAC	
North CPAC	
Brooklyn Area	
Riverview Area	

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Determining priorities for spending the Jacksonville – Duval County’s federal block grant funding is based on multiple forms of analysis and input. Data analysis related to population trends (including minority concentrations and growth in the number of persons with Limited English Proficiency), housing needs, the housing market, and the economy was central to decision making for this Plan. In addition, extensive efforts were made to include community input throughout the planning process. Community input was obtained through public meetings, meetings with stakeholder organizations (particularly those serving low- and moderate-income populations and those with special needs), as well as an online community survey that had over 4,000 responses from citizens and stakeholders from across the jurisdiction which was taken during in 2017.

Consistent with programmatic goals and requirements for block grant funding and with the needs identified in the community, the focus of Jacksonville – Duval County’s activity under this Action Plan is on improving living conditions and opportunities for low- and moderate-income individuals and families. Funding allocations are not limited to specific geographic areas of the city, but must serve low- and moderate-income residents and households. The city makes allocations based on the level of benefit for very low-, low- and moderate-income residents and provides support for activities in low- and moderate-income neighborhoods.

Attached in the AD-25 Grantee Unique Appendices are two maps showing minority concentrations (non-white population) and median household income (MHI) distribution in the City. Areas with minority concentrations in the City tend to have lower MHI as well, especially in the north-central areas in the City and also areas running north/south on I-295 just south of I-10.

Through the Universal Application process, all HOPWA sub-recipients may serve the entire eligible metropolitan statistical area which includes Duval, Clay, Baker, Nassau and St. Johns Counties.

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

Jacksonville – Duval County’s goal is to expand affordable housing in the jurisdiction through the production of new affordable housing units, rehabilitation of owner and renter-occupied housing units, direct financial assistance to homebuyers, and rental assistance for low-income and special needs populations.

One Year Goals for the Number of Households to be Supported	
Homeless	80
Non-Homeless	228
Special-Needs	30
Total	338

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	110
The Production of New Units	163
Rehab of Existing Units	65
Acquisition of Existing Units	0
Total	338

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

Owner-occupied Housing

Homeowner Housing Rehabilitated: 25 Household Housing Unit

Direct Financial Assistance to Homebuyers: 153 Households Assisted

Renter-occupied Housing

Rental units constructed: 10 Household Housing Unit

Rental units rehabilitated: 40 Household Housing Unit

Homeless and Special Needs

Tenant-based rental assistance / Rapid Rehousing: 80 Households Assisted

Housing for People with HIV/AIDS added: 30

CARES ACT AMENDMENT:

Funds from ESG-CV are estimated to assist 300 homeless individuals and families with rapid re-housing rental assistance.

AP-60 Public Housing – 91.220(h)

Introduction

Public housing in Jacksonville is owned and operated by the Jacksonville Housing Authority (JHA) and comes in a variety of sizes and types, ranging from scattered-site duplex and quad apartments to high-rise apartments for seniors. JHA sets rents for these units based on each family's anticipated annual adjusted income.

JHA has 25 properties and serves more than 2,800 families. In 2016, the Consolidated Planning process identified the major needs of JHA as: continued maintenance for an aging but still high-quality portfolio, additional units to meet the demand for subsidized affordable housing, expanded accessibility, including units accessible to those with physical and developmental disabilities, and continued programs to assist residents to achieve self-sufficiency, financial literacy, and improve their living conditions.

The Jacksonville – Duval County is committed to providing low, very low, extremely low and moderate-income residents of City of Jacksonville/Duval County with: quality affordable housing opportunities, neighborhood revitalization and stabilization activities, partnerships with private and public entities to optimize resources through innovative programs, while maintaining efficient and effective management of resources.

Actions planned during the next year to address the needs to public housing

The JHA plans on the following actions during the next year:

- Maintain Jacksonville Housing Authority as a high performer agency
- Continue with quality assurance review program for residents' files and maintain an annual occupancy rate of not less than 97% at all public housing sites
- Expand Housing Access and Choice
- Coordinate modernization and/or development activities with Capital funds, obligate and

expend according to HUD requirements

- Achieve Stronger Commitment to Self-Sufficiency
- Forge Creative Collaborations with Community Partners
- Promote a Healthy, Engaged and Productive Workforce
- Apply for a Housing Choice Planning Grant
- Provide replacement housing as grants are awarded.

Finance and Procurement Goals

- Maintain a clean audit
- Ensure 90% of Capital funds are obligated within 2 years
- Cross train for Yardi month-end close
- Review and update policies procurement policies

Section 8

- Achieve and maintain high performer status
- Balance input and output for monthly transmissions
- Correct all problems identified within 7 days
- Ensure 95%-100% compliance

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Jacksonville Housing Authority (JHA) activities to increase resident involvement will continue to center on building resident and family self-sufficiency. These activities include the following programs:

1. Neighborhood Network Centers (NNC) located in Brentwood will continue to provide computer and employment skills training for 250 residents and 900 persons from the community. Specific activities include computer literacy training, GED instructions, educational programs, job search activities, resume assistance, and internet access on an annual basis.
2. Family Self-Sufficiency Program will provide case management services to targeted families in the Section 8 Program. Its main focus is to help these families achieve goals in education, employment, and homeownership. It is anticipated that it will assist approximately 350 persons to pursue self-sufficiency goals.
3. The Section 8 Homeownership Program will continue to provide financial literacy and credit repair to low-income families. These families will be served through the Family Self-Sufficiency Program.
4. JHA will continue to work cooperatively with resident councils in each of the public housing Resident

Management Corporation (RMC) communities to implement and enforce standards and expectations that families should make an effort to achieve self-sufficiency as a goal. The resident councils are the initiators of activities and services that aid residents in securing valuable resources to address their needs. RMCs are instrumental in assisting staff to implement educational programs and self-sufficiency programs.

5. JHA has a team of public housing service coordinators that assist residents with finding permanent, gainful employment and education. These coordinators also help residents' children access healthcare and education opportunities. JHA has hired an Employment Coordinator to assist public housing and Section 8 residents to find employment and training opportunities.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

As reported through HUD's Public and Indian Housing Information Center (PIC), the Jacksonville PHA is considered a "High Performer" and is therefore not designated as a troubled PHA.

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The City of Jacksonville HCDD administers the Housing Opportunities for Persons with AIDS (HOPWA) and Emergency Solutions Grant (ESG) in conjunction with the Continuum of Care (COC) lead agency Changing Homelessness, Inc. In a coordinated effort, HCDD and its non-profit partners provide financial assistance, rental assistance, utility assistance, supportive services encompassing case management, mental health counseling, drug abuse treatment/counseling, transportation, child care, etc. to the homeless and other special needs populations. These funds also provide for the grant administration costs for the City and our partners to administer these funds, manage services to ensure effective delivery of programs and manage project goals and objectives.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Jacksonville HCDD is focusing on planning efforts that create various ways to address the issues of homelessness and chronic homelessness. It is difficult to accurately measure the number of persons at-risk of becoming homeless. It is impossible to gauge at any one time the number of people who are threatened with eviction, unemployment, foreclosure, or termination of utilities. However, families and individuals are at-risk of becoming homeless most commonly when they live paycheck-to-paycheck without any savings for sudden emergencies. The City of Jacksonville HCDD service providers work collaboratively to provide a wide range of expertise in housing, social, and supportive services within each component of the continuum. A strategy to address homelessness in the COC is to strengthen and enhance these existing assets.

To reach out to homeless persons and assess their individual needs, Jacksonville – Duval County will increase community engagement. Community awareness, engagement and collaboration is the key to successful change. By increasing leadership, collaboration and civic engagement, we strengthen the capacity of public and private organizations by increasing knowledge about interventions to prevent and end homelessness.

To reach our goals for Outreach and Community Engagement, our Community Implementation Plan includes coordinated intake, assessment and prioritization for referral, tracking by name all who are homeless in the continuum and input into the Homeless Management Information System (HMIS). There is also utilization of permanent housing to include permanent supportive housing, rapid re-housing, street outreach throughout the continuum, targeting of special populations, such as families with children, youth, chronically homeless, and veterans, as well as procedures for referring unaccompanied youth under the age of 18 and homeless prevention strategy by providing short-term rental, mortgage, and/or

utility assistance.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Jacksonville will address the emergency shelter and transitional housing needs of homeless persons in the jurisdiction through collaboration with the COC and its various local partner organizations.

The City will fund the I.M. Sulzbacher Center to provide emergency shelter housing and outreach activities to those who are unsheltered. Supportive services are provided for homeless individuals and families that are using emergency shelter or transitional housing in the City. Supportive service providers that are funded by the City include Ability Housing, Clara White Mission and Family Promise. Ability Housing provides case management services for the homeless and has a Permanent Supportive Housing program. Clara White Mission also provides case management and works to provide appropriate services, jobs and stable housing options. Family Promise manages the Back Home program which provides case management services to assist homeless families with children to find resources and stable housing.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Jacksonville – Duval County will work to increase economic security of individuals, by expanding opportunities for meaningful and sustainable employment and improving access to mainstream programs and services that will reduce financial vulnerability to homelessness.

Supportive service providers that are funded by the City include Ability Housing, Clara White Mission and Family Promise. All three have the goal of helping homeless individuals and families make the transition back to permanent and stable housing. As mentioned above, services include:

Ability Housing: Provides case management services for the homeless and has a Permanent Supportive Housing program.

Clara White Mission: Provides case management and works to provide appropriate services, jobs and works to find stable housing options.

Family Promise: The Back Home program provides case management services to assist homeless families with children to find resources and stable housing.

The Salvation Army of NE FL: Rapid Re-housing program to help homeless individuals and families find

housing and also has a homeless prevention program.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

To help the low-income individuals and families avoid becoming homeless, Jacksonville will work closely with the COC with the Coordinated Entry System. The Coordinated Entry System assesses the homeless population (individuals/families, chronic homeless, veterans, youth, persons discharged from institutions) and prioritizes the needs of the homeless and then refers them to the matching services needed which can include health services, public and social services, employment and job training, education, youth services and stable housing.

Jacksonville will work to advance stability for youth aging out of systems such as foster care and juvenile justice, and improve discharge planning for people who have frequent contact with hospitals and criminal justice systems.

The CoC is a 50-member group of agencies that provide direct services to the homeless population which includes chronically homeless individuals and families, families with children, veterans, and unaccompanied youth. For more information about Changing Homelessness and the CoC and its members, go to: <http://changinghomelessness.org>

AP-70 HOPWA Goals– 91.220 (I)(3)

One year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	2,695
Tenant-based rental assistance	0
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	30
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	0
Total	2,725

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

The regulations that have the most profound impact on the local housing market are the local zoning, building and subdivision codes.

Zoning regulations establish type and density of residential use. These also include lot size(s), setbacks and building height limitations. The Jacksonville Zoning Code, Chapter 656 Jacksonville Municipal Code (JMC), <http://www.municode.com>, includes twenty-two (22) residential districts ranging in density from less than one unit per acre to more than 60 units per acre. In addition, residential development is also permitted in Agriculture (AGR), Planned Unit Development - (PUD), Residential Office (RO) and Commercial, Residential and Office (CRO) districts. In some other zoning districts, certain kinds of residential development in Commercial Community/General (CCG's) and Residential Commercial Neighborhoods (CN) districts. The City of Jacksonville's local government's role is to manage growth and development. Zoning and subdivision regulations are administered with flexibility and designed to be non-exclusionary. The PUD zoning district specifically enables developers to be innovative with subdivision layout, housing types or styles, and mixed uses. Regulations, therefore, do not discriminate against a particular type of housing. The City of Jacksonville has adopted the Florida Building Code. These building codes are designed to ensure that minimum health and safety standards are met and therefore, do not unnecessarily influence the housing delivery system.

According to the City of Jacksonville's Analysis of Fair Housing Choice, there are several barriers to fair housing, which affects affordable housing. These barriers are: lack of affordable housing; need for additional education and outreach to the public and members of the real estate industry on fair housing issues; LEP issues on language barriers; members of special needs group such as disabilities may have significant barriers to their housing choice that meets their needs; and the global financial crisis resulting from the housing bubble that threatens the survival of a number of Jacksonville's nonprofit community organizations. These organizations previously developed new, single-family housing units for sale to low- and moderate-income households. With the shift in the economy and the housing market, this line of business is no longer viable for many nonprofit entities. The loss of nonprofit housing organizations would reduce the City's ability of address barriers to Fair Housing choice. For more information, see the COJ AI.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City of Jacksonville relies on multiple strategies to remove barriers to affordable housing. These strategies include (1) land use regulation, planning and coordination; (2) incentives and financing; and (3)

education and outreach.

Land Use Regulation, Planning and Coordination

City land use policies play a significant role in determining the amount and availability of affordable housing within a community. City land use policy gives the location of housing types and densities. Zoning is the planning tool for implementing housing development. Through zoning incentives, private and nonprofit developers can help a City address the housing needs of its low- and moderate-income population. Moreover, zoning incentives that increase the density of housing development and provide for mixed uses including transit are important tools for expanding the local supply of both affordable homeownership and renter housing. For more information, see:

<http://www.coj.net/departments/planning-and-development>

[https://www2.municode.com/library/fl/jacksonville/codes/code_of_ordinances\(Chapter 656\)](https://www2.municode.com/library/fl/jacksonville/codes/code_of_ordinances(Chapter_656))

Incentives and Financing

The City of Jacksonville provides incentives and financing for affordable housing through application of federal block grant funds to support the efforts of for-profit and nonprofit developers of affordable housing, including Community Housing Development Organizations (CHDO), as well as through housing opportunities offered through the Jacksonville Housing Authority and the Jacksonville Housing Finance Authority. Incentives and financing for affordable housing cover both homeownership and rental housing programs and include inducements to support inclusionary affordable housing.

The programs that support inclusionary affordable housing include, but are not limited to: the Limited Repair Program and Utility Tap-In Program, both of which improve one or all of the major building systems such as electrical, plumbing (inclusive of septic systems and water connection to City services), ventilation, roofing, and weatherization; the purchase assistance program (Head Start to Homeownership); and development of affordable homes for ownership or as rentals.

Education and Outreach

The City of Jacksonville performs education and outreach regarding affordable housing in a number of ways. Its website educates residents and community stakeholder organizations about programs. The Neighborhoods Department regularly meets with Citizen Participation Advisory Committees (CPACs) representing Jacksonville's neighborhoods as a means to continually educate the public about housing and community activities undertaken by the City, as well as to obtain input about current needs or issues. Further, the responsibilities of the Jacksonville Housing and Community Development Commission include working to educate the public and facilitate public participation in programs.

AP-85 Other Actions – 91.220(k)

Introduction:

Jacksonville – Duval County will take other actions whenever possible in the 2020 Action Plan as it relates to meeting the needs of LMI households, creating suitable, decent and affordable housing, reducing the number of families in poverty and enhancing the coordination of public and private housing agencies.

Actions planned to address obstacles to meeting underserved needs

Jacksonville – Duval County, through the Consolidated Plan and Annual Action Plans, petitions for federal funds as an Urban County Entitlement, to assist the needs of residents that have been traditionally underserved by existing local agencies. The activities funded are carefully designed to provide appropriate and needed services, particularly to those that may not be eligible for assistance from other local services, those that are geographically isolated by lack of transportation, and those who lack basic amenities in their neighborhoods. Some examples may include senior citizens, the frail and elderly, the mentally or physically disabled, the homeless, and infants or the youth. Jacksonville – Duval County continues to work diligently to offer programs that meet the needs of the underserved.

Actions planned to foster and maintain affordable housing

In this year's 2020 Annual Action Plan, CDBG and HOME funds are used for substantial housing rehabilitation of both owner and rental housing units. Rehab of housing will keep the housing units affordable and for homeowners, it will help protect the value of their homes. The goal is to also to increase affordable housing units in the jurisdiction as well. The City will do this through new development of housing units and direct financial assistance to homebuyers. See the AP-20 goals for more details.

Actions planned to reduce lead-based paint hazards

Lead-based paint can pose serious health hazards, particularly in households with babies and/or small children. Lead-based paint potentially affects any structure built prior to 1978. As a mature city with many older homes, lead-based paint is a particular concern for Jacksonville. The City of Jacksonville has worked to reduce lead-based paint hazards for a number of years through lead based paint testing (by a licensed and certified agent). A positive result for any test indicating lead is present requires the use of interim controls through lead-safe work practices to remediate the lead or the total abatement of the lead by component replacement.

The City of Jacksonville's Neighborhoods Department acts to evaluate and reduce lead-based paint hazards by mandating that lead-based paint may not be used in rehabilitation programs funded through the CDBG or HOME program. In addition, all CDBG and HOME contracts contain a statement prohibiting the use of lead-based paint, as well as a copy of the federal regulations pertaining to the use and removal

of lead-based paint. The amount of federal subsidy provided will determine the course of action taken when the repair or removal of painted surfaces is necessary during rehabilitation. In all units pre-1978 undergoing rehabilitation, the contractor is required to use lead-safe work practices. Education regarding lead and its effects is also provided to each owner-occupied rehabilitation project. In the Limited Repair Program, for example, any participant living in a pre-1978 home is given a pamphlet regarding the dangers of lead.

Actions planned to reduce the number of poverty-level families

A variety of housing assistance and public service programs funded through CDBG and HOME programs help to alleviate poverty by lessening the financial strain on residents. Providing quality accessible affordable housing, eliminating substandard housing, preserving affordable housing through rehabilitation, and assisting with mortgage payments, down payments and closing costs all help families reduce their housing costs, leaving more funds available for other necessary expenses.

Actions planned to develop institutional structure

The City of Jacksonville HCDD will continue to provide opportunities for public, private, and governmental organizations to come together to share information, advocate for issues of concern, leverage resources to make a project happen, address barriers associated with implementing activities, and coordinate efforts.

Actions planned to enhance coordination between public and private housing and social service agencies

There are many diverse nonprofits and social service agencies that provide different services to our targeted population and willing have the ability to work collaboratively to serve residents across the spectrum of needs. At this time, the Jacksonville – Duval County has effective partners to address each of the identified priorities and targeted geographies. Because of the decline in funding for nonprofits and the enormous demand for their services, however, it is difficult to reach all those in need and gaps in the delivery system may result. For this reason, funding and capacity building for nonprofit partners that deliver critical programs and projects is a priority for Jacksonville – Duval County.

The City of Jacksonville’s HCDD will work to enhance coordination between public and private housing and social service agencies in the jurisdiction through providing these organizations and agencies opportunities to share information, network and coordinate efforts.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

This section outlines program specific requirements for CDBG, HOME, HOPWA and ESG programs. No other forms of investment are anticipated during the 2020 program year. There will also be no program income to be received during the program year. For HOME repayment or recapture funds, please see below in the HOME sections, part 2, 3 & 4.

Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

**HOME Investment Partnership Program (HOME)
Reference 24 CFR 91.220(l)(2)**

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City of Jacksonville is using and will use HOME funds for eligible activities and costs, as described in 24 CFR § 92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in § 92.214. The City also uses State Housing Initiative Program (SHIP) funds from the State of Florida, as well as other appropriate leveraged funds. The City sometimes uses SHIP funds as a local match from developers.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

To ensure that HOME affordability period requirements are met, the City, including subrecipients and consortium members, applies recapture provisions when HOME funds are used for direct homebuyer subsidy activities. Subrecipient agreements include requirements ensuring the recapture provisions are followed.

Principal Residency

A homebuyer receiving HOME purchase assistance must reside in the home as his/her principal residence for the duration of the period of affordability.

Period of Affordability

The recapture provisions are in effect for a period of affordability. This period is based on the amount of direct HOME subsidy to the buyer (recapture), as follows:

Triggering Recapture

If, during the period of affordability, an owner voluntarily or involuntarily transfers his/her property (e.g., through a sale or foreclosure), the applicable recapture provisions go into effect.

HOME Direct Homebuyer Subsidy / Recapture Provisions

The amount subject to recapture is the direct HOME subsidy.

The direct HOME subsidy includes the funds that enabled the homebuyer to purchase the unit: down payment and closing cost assistance, and assistance to fill the gap between the fair market value of the property and the sales price affordable to the buyer. If the unit is sold during the affordability period, the full mortgage amount becomes due and payable. In instances where net proceeds are not

sufficient to recapture the entire direct HOME subsidy, recapture of all available proceeds shall be deemed to satisfy the recapture requirements. The net proceeds of a sale are the sales price minus non-HOME loan repayments and any closing costs. This amount represents the maximum amount the City may recapture under its Recapture Policy.

In order to enforce the recapture of HOME funds, the HOME recipient will be required to execute a mortgage for the amount of the HOME subsidy that will be recorded as a lien against the property. The term of the mortgage will meet or exceed the minimum affordability period. In addition, the City will execute a Homebuyer Agreement with each assisted buyer, to address residency requirement, terms of the recapture provision, and remedies for non-compliance.

Noncompliance

During the affordability period, the City will monitor the homeowner's compliance with the principal residency requirement. An owner is noncompliant with the HOME requirements if (1) he/she does not reside in the unit as principal residence because of vacating or renting out the unit to another household, or (2) if the recapture provisions are not satisfied. In the event of noncompliance, the owner is subject to repay any outstanding HOME funds. This is based on the total amount of direct subsidy to the buyer minus any principal HOME loan repayments. At the end of affordability period, if recapture has not been triggered and there is no event of noncompliance, the full amount of the principal is forgiven, and no further obligations exist for repayment of the principle sum.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The City records land use restrictions on all units acquired with HOME funds. During the process of property ownership transfers, the City's restriction is identified in title commitments. If an owner voluntarily or involuntarily transfers his/her property (e.g., through a sale or foreclosure) during the period of affordability, the applicable recapture provisions go into effect. Additionally, properties acquired with HOME funds are required to include the City as an additional insured on homeowner insurance policies. The City proactively monitors the receipt of insurance policies to insure the property ownership has not changed

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

HOME funds **will not be used** as a refinance mechanism to secure debt for multifamily rental housing projects.

Emergency Solutions Grant (ESG)
Reference 91.220(l)(4)

1. Include written standards for providing ESG assistance (may include as attachment)

The City and CoC have established performance standards to be utilized for the ESG program and all ESG sub-grantees. These standards are used to evaluate individual program performance when grants are awarded as well as to evaluate the overall performance of the City of Jacksonville ESG program. The ESG Written Performance Standards is attached as an appendix to this Action Plan in the AD-25 Grantee Unique Appendices on page 48 of the PDF document.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

Changing Homelessness Inc. is the lead Continuum of Care and are consulted on all aspects of the Emergency Solutions Grant. In accordance with HUD requirements, the coordinated assessment system is designed to assist individuals who are homeless with finding and obtaining housing. The coordinated assessment system or coordinated intake system is managed by the Mental Health Resource Center (MHRC). MHRC provides coordinated intake services to individuals who are homeless in Duval Metro Statistical Area (MSA). Intake Specialists use the Vi-SPDAT (Vulnerability Index-Service Prioritization Decision Assistance Tool) to assess individuals and determine the most appropriate housing interventions for each person served. Intake specialists conduct assessments at MHRC's Homeless Service Center, at hot-spot locations throughout Duval MSA, and on the streets. The staff also assists clients with obtaining documentation needed to qualify for housing programs. The staff maintains one community-wide housing waiting list and refers individuals as housing openings become available. Through this process, Northeast Florida is able to prioritize resources and help those who are most in need of services. Staff also assists individuals with applying for government entitlements and identifying other services to address their needs. The CoC policies and procedures document is attached as an appendix to this Action Plan.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The method of making sub-awards is through a competitive Universal Application process. Full access is provided to grass roots, faith-based and other community organizations and they are encouraged to submit applications through UA Process and attend the Mandatory Technical Assistance and Budget Workshops. Several public meetings are held along with public service announcements are provided to meet public comment consultation requirements. The process is examined each year in order to make improvements.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with

homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The lead agency of the Continuum of Care (Changing Homelessness) has formerly homeless persons on its Board of Directors and the sub-recipients have formerly homeless individuals involved in decision making capacities. The City of Jacksonville continues to the maximum extent possible to have workshops and public hearings in an effort to encourage the underserved to express their needs and concerns. In addition, quarterly homeless agencies meetings are held to compare processes, problems, network, and improve our services.

5. Describe performance standards for evaluating ESG.

See attached ESG Written Performance Standards in the AD-25 Grantee Unique Appendices on page 48 of the PDF document.

Since the ESG funds are not sufficient to cover the homelessness problem, the City utilizes other federal funds such as CDBG, HOPWA, and HOME to assist with homelessness issues through non-profit organizations that provide such services. HOME funds are partially used for permanent supportive housing.