

#### Jacksonville Regional Office

75 years serving the local community, providing a safety net and meeting basic needs for individuals and families in crisis.

December 4, 2019

#### Our Mission Statement

Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.



#### Regional Offices

- Jacksonville
- Gainesville
- ■St Augustine
- Lake City



■ The agency provided services to more than 87,746 individuals in 17 counties in 2017-2018.

#### Jacksonville Regional Office Services Provided 2018-2019





- Our office served a total of 25,067 individuals in the Duval,
   Clay, Nassau, Baker and Northern St. Johns Counties
- Emergency Financial Assistance-12,887 individuals
- ► Food Pantry-133,496 pounds of food given out
- Workforce Development- 306 Individuals

#### Jacksonville Regional Office Services Provided 2018-2019

- Refugee Resettlement Programs- 1,391 individuals
- Camp I Am Special- 358 individuals
- Legalization and Immigration- 1,036 individuals
- → Holiday Assistance- 534 children



### Jacksonville Regional Office Emergency Assistance

- Emergency Financial Assistance (CDBG, ESG, Private Donors, Special Events)
- Housing Opportunities for People with HIV/AIDS (HOPWA)
- Supportive Services for Veteran Families (SSVF)
- Community Outreach Program (TANF)
- Food Pantry
- JEA Neighbor to Neighbor

### Emergency Assistance Eligibility

- Unexpected emergency that has occurred within the last 90 days that has caused an increase in expenses or a decrease in income.
- Rent
- Utilities
- Deposits



### Community Development Block Grant (CDBG)



- Meet the immediate needs of the people in our community who live in crisis.
- Knowledgeable, experienced case management by highly trained staff.
- Food Pantry open to the public on Wednesdays and Fridays.

## Emergency Solutions Grant (ESG)

- Provide homelessness prevention assistance to persons who would otherwise become homeless, and to provide assistance to rapidly re-house persons who are experiencing homelessness.
  - ■Short-Term or Medium-Term Rental Assistance
  - Utility Assistance
  - Housing Search and Placement
  - Housing Stability Case Management

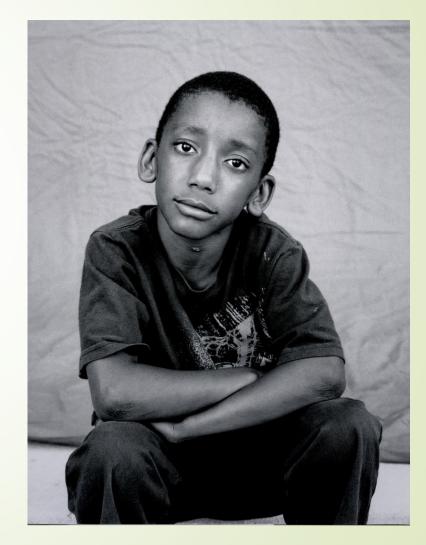
## Healthy Living Opportunities Program

- The HOPWA program is to address the housing needs of eligible persons associated with the challenges of living with HIV/AIDS
- Short term Rent, Mortgage, and Utility (STRMU)

Assistance is available to eligible individuals and their household family members who are already in housing and who are at risk of losing their housing

# Community Outreach: Temporary Assistance for Needy Families (TANF)

- Offering financial assistance for eligible families; case management, budgeting, parenting classes, connections to other community resources; information and referral services.
- The program is located at a satellite office in Jacksonville's Urban Core to provide accessibility to families in need.





Success Stories

### Thank you.

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