



DOING  
THE MOST  
GOOD®

# Social Services from The Towers

Hope Crossing: Community Impact  
Spreading the Love Through  
Soup, Soap and Salvation



- Serve 155 residents each month 48 Family Section, Single Women in Crisis, Walk-In Community social services. Most impoverished and underserved within our community
- 51,856 nights of shelter last year
- Case management, advocacy, emergency financial assistance with rent and/or utilities, financial literacy, daily living skills, yoga, Taekwondo, Bible study, chapel services and more is offered to promote transitional support
- Provision of educational scholarships towards job related certifications, job placement assistance through resume building, interview skills, and referrals to community partners for mock interviews with corporations, professional human resource specialists and a clothing closet
- Meals for residents, volunteers, staff, and meal ministry – approximately 10,200 every month and 177,217 last year
- Food pantry serves approximately 70 families each day – recent uptick this month to average 80-100 each day- One of the largest Food Pantry's and greatest volume of people served in NEFL

# Meet Gigi





# Volunteering at The Towers

Hope Crossing: How  
volunteers are making a  
difference



# How Can You Help?

- Meal ministry – Serving homeless, transients, and the displaced 365 days a year - averaging 25,500 people
- Holiday Meals – Thanksgiving, Christmas, Easter- last year 264 families and individuals enjoyed a holiday luncheon with the support of our community volunteers
- Food Pantry – week days 8-12 those who are marginal and often must choose between paying their rent or buying groceries for their family. Last year served 18,200 people. For many, this service prevents them from having to chose between paying rent or buying groceries
- Emergency Disaster Services need volunteers for: Canteen meal assistance, meal serving, emotional and spiritual support among other duties as the crisis unfolds
- Seasonal community assistance: Holiday application process where will sign-up approximately 1,200 families, create 1,000 Thanksgiving baskets, Toy Shop sorting, organizing, and distributing for 5,000 children.



# Where Do Our Volunteers Come From?

- Community partners
- Local corporations such as: United Way, Bank of America, JEA, Florida Blue and others.
- We have a steady stream from such as places as Career Source, U.S. Navy, interns from local schools and universities, light duty employees so they can continue be paid
- Women's and Men's social groups, senior citizen volunteers such as Seniors on a Mission, RSVP, and area church and youth groups
- We could not manage without these wonderful volunteers. Last year alone, people just like you devoted 38,000 volunteer hours making our organization one of the best in Northeast Florida.





**"I MADE A DIFFERENCE"**

-ANDREW GLOER, VOLUNTEER OF THE YEAR 2008-

**CAN YOU?**



**ALL OUR VOLUNTEERS  
MAKE A DIFFERENCE.**

LOOK FOR MORE DETAILS ABOUT BECOMING A VOLUNTEER MEMBER OF AN APPLICATION FORM TODAY!

**CELEBRATING 100 YEARS OF SERVICE & SUPPORT**

