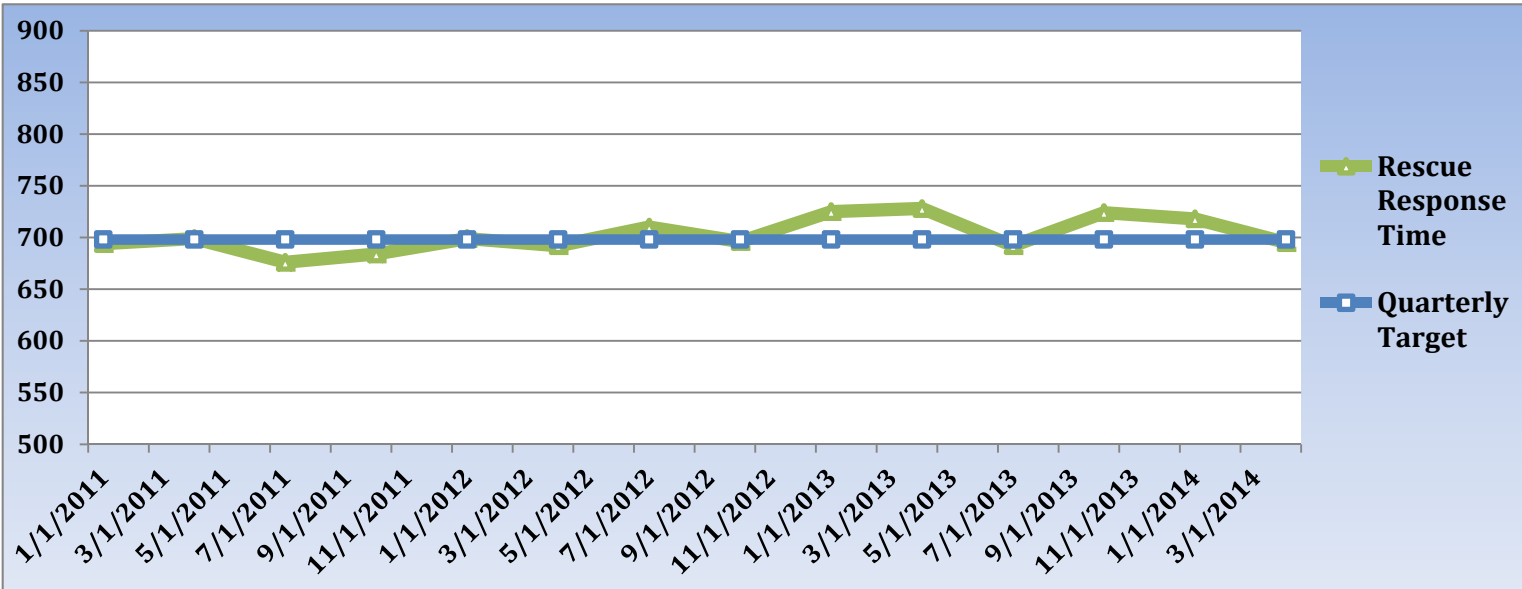


Jacksonville Fire Rescue Dept. / Operations and Rescue Divisions																																																																
Department Website																																																																
Vision	Mission																																																															
To improve the quality of life of citizens through the Improvement of Emergency Rescue Response Times.	To Reduce Emergency Rescue Response Time by 5%																																																															
Rescue Response Time: 695 seconds (11 min 35 secs)	Quarterly Target: 698 seconds (11 minutes 38 secs)																																																															
City Priority Effective & Efficient Government Quality of Life	 <table border="1"> <caption>Rescue Response Time vs. Quarterly Target Data</caption> <thead> <tr> <th>Date</th> <th>Rescue Response Time (seconds)</th> <th>Quarterly Target (seconds)</th> </tr> </thead> <tbody> <tr><td>1/1/2011</td><td>695</td><td>698</td></tr> <tr><td>3/1/2011</td><td>695</td><td>698</td></tr> <tr><td>5/1/2011</td><td>695</td><td>698</td></tr> <tr><td>7/1/2011</td><td>675</td><td>698</td></tr> <tr><td>9/1/2011</td><td>685</td><td>698</td></tr> <tr><td>11/1/2011</td><td>695</td><td>698</td></tr> <tr><td>1/1/2012</td><td>695</td><td>698</td></tr> <tr><td>3/1/2012</td><td>695</td><td>698</td></tr> <tr><td>5/1/2012</td><td>695</td><td>698</td></tr> <tr><td>7/1/2012</td><td>710</td><td>698</td></tr> <tr><td>9/1/2012</td><td>695</td><td>698</td></tr> <tr><td>11/1/2012</td><td>695</td><td>698</td></tr> <tr><td>1/1/2013</td><td>725</td><td>698</td></tr> <tr><td>3/1/2013</td><td>730</td><td>698</td></tr> <tr><td>5/1/2013</td><td>695</td><td>698</td></tr> <tr><td>7/1/2013</td><td>695</td><td>698</td></tr> <tr><td>9/1/2013</td><td>725</td><td>698</td></tr> <tr><td>11/1/2013</td><td>720</td><td>698</td></tr> <tr><td>1/1/2014</td><td>720</td><td>698</td></tr> <tr><td>3/1/2014</td><td>695</td><td>698</td></tr> </tbody> </table>	Date	Rescue Response Time (seconds)	Quarterly Target (seconds)	1/1/2011	695	698	3/1/2011	695	698	5/1/2011	695	698	7/1/2011	675	698	9/1/2011	685	698	11/1/2011	695	698	1/1/2012	695	698	3/1/2012	695	698	5/1/2012	695	698	7/1/2012	710	698	9/1/2012	695	698	11/1/2012	695	698	1/1/2013	725	698	3/1/2013	730	698	5/1/2013	695	698	7/1/2013	695	698	9/1/2013	725	698	11/1/2013	720	698	1/1/2014	720	698	3/1/2014	695	698
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Narrative	<p>Rescue response time is based on the 90th percentile call, meaning 90% of all rescue units arrive on scene before this time. JFRD's goal is to reduce the 90th percentile response by at least 5% this year (FY13-14). Reducing rescue response time, and arriving earlier on scene, will <u>increase the chances of survival</u> in <u>Life-Threatening Emergencies</u> and provide <u>Earlier Rescue</u> measures in <u>Patient Care</u>.</p>																																																															