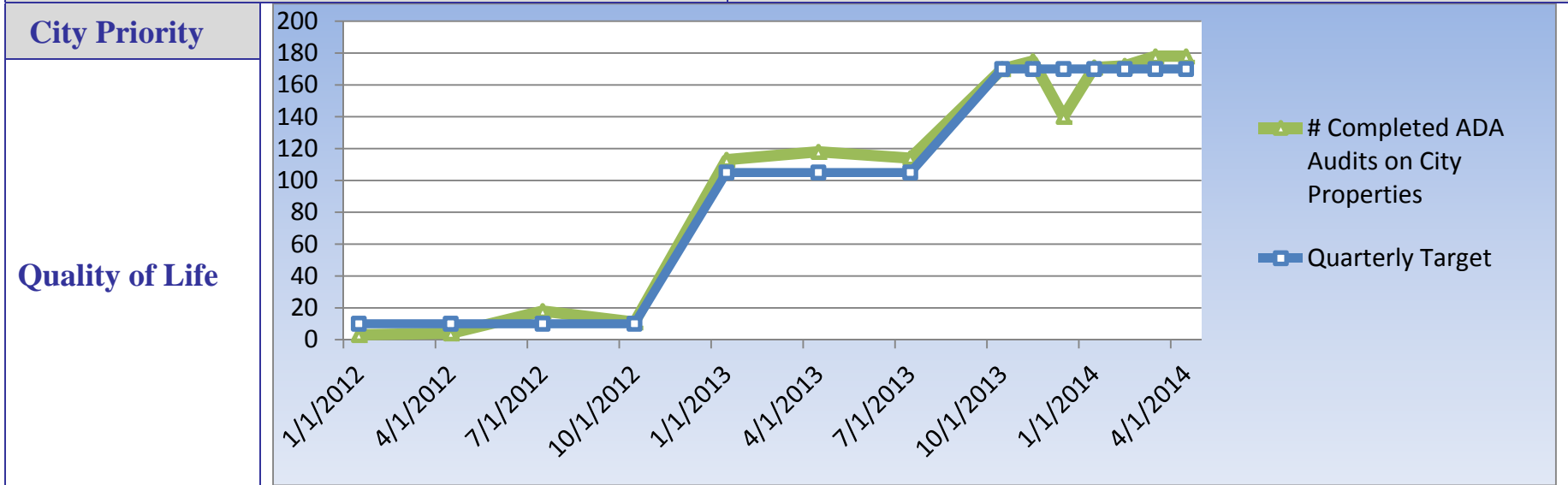


Disabled Services Division
[Division Website](#)

Vision	Mission
<p>To ensure the quality of life for people with disabilities by addressing, researching, and resolving the many barriers they encounter. The Disabled Services Division is to coordinate and spearhead the City of Jacksonville's efforts to ensure compliance with the Americans with Disabilities Act (ADA).</p>	<p>The City of Jacksonville's Disabled Services Division serves the citizens of Jacksonville by:</p> <ul style="list-style-type: none"> • Assisting our citizens with disabilities through the Americans with Disabilities Act (ADA) providing compliance and enforcement, special events, and training • To ensure that all City services and programs are accessible to people with disabilities • Provide informal guidance and resources as it relates to accessibility and ADA to the private sector • Serves as staff for the Mayor's Disability Council, and works closely MDC members on local challenges and legislative opportunities • Providing publications such as the Directory of Services for persons with disabilities, the Do's and Don'ts of disabled parking, an online Community Calendar and a variety of ADA literature

ADA Audits on City Properties: 178 **Quarterly Target: 170**



Narrative

The Disabled Services Division is responsible for increasing awareness concerning the accomplishments and needs of people with disabilities, monitoring federal and state legislation relating to disability rights and issues, and advising the Mayor and his staff about necessary city compliance. It is also responsible for suggesting and implementing ordinances that favorably impact on equal access and opportunity while changing city policies that may adversely impact individuals with disabilities. The department supports citizens with disabilities with a wide range of ADA compliant programs and services.

