

Intra-Governmental Services / Procurement Division

[Division Website](#)

Vision

- To achieve the highest standard of excellence in public procurement and to be recognized nationally for best practices and professionalism.
- To foster transparency and a strong ethical commitment to the procurement process.

Mission

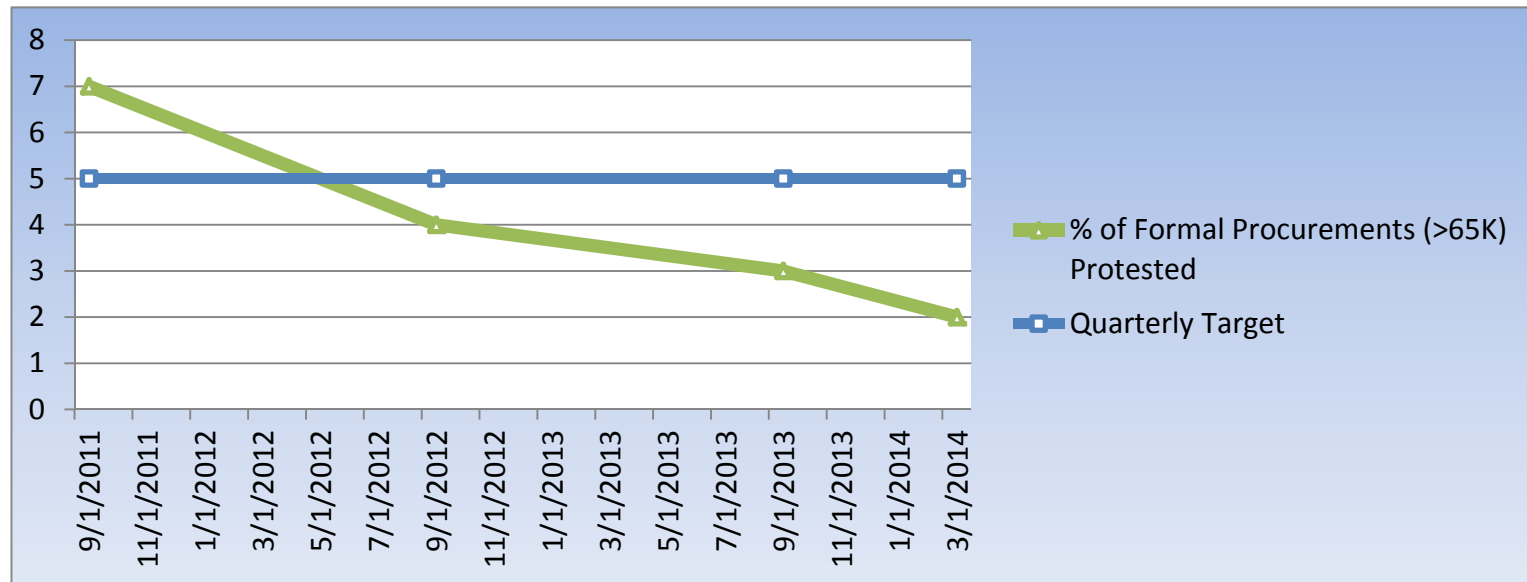
To procure the highest quality of goods and services for the smallest outlay of taxpayer dollars, through: (i) the implementation of purchasing procedures that are fair, equitable and transparent; and (ii) quality and efficient customer service to the city's using agencies in support of their procurement, reproduction, surplus and mail distribution needs in the best interest of the city and the citizens it serves.

% Formal Procurements (>\$65K) Protested: 2%

Quarterly Target: 5%

City Priority

Effective & Efficient Government



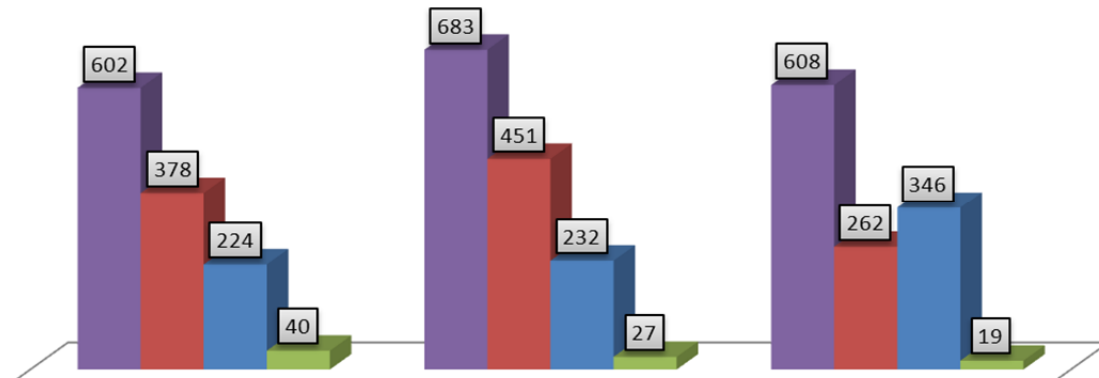
Narrative

These metrics measure the percentage of challenges received for procurement awards that exceed the formal threshold of \$65,000. Although we cannot realistically eliminate all protests or protests that have no basis, we can control the quality of bid specifications, level of transparency and communication that could potentially lead to an increase in protests. Protests slow the procurement process, which negatively impacts the delivery of services to using agencies and ultimately the citizens of our community.

New formal contracts have the greatest potential for being protested. The graph above reveals that the percentage of protests related to all formal procurements has steadily declined since 2011.

**Protests for Procurements Greater than the Formal Threshold (>65K)
2011 - 2013**

■ Total Formal Actions (>65K) ■ Number of Contract Renewals and Amendments (>65K) ■ Number of New Formal Contracts (>65K) ■ Number of Protests



	2011	2012	2013
■ Total Formal Actions (>65K)	602	683	608
■ Number of Contract Renewals and Amendments (>65K)	378	451	262
■ Number of New Formal Contracts (>65K)	224	232	346
■ Number of Protests	40	27	19