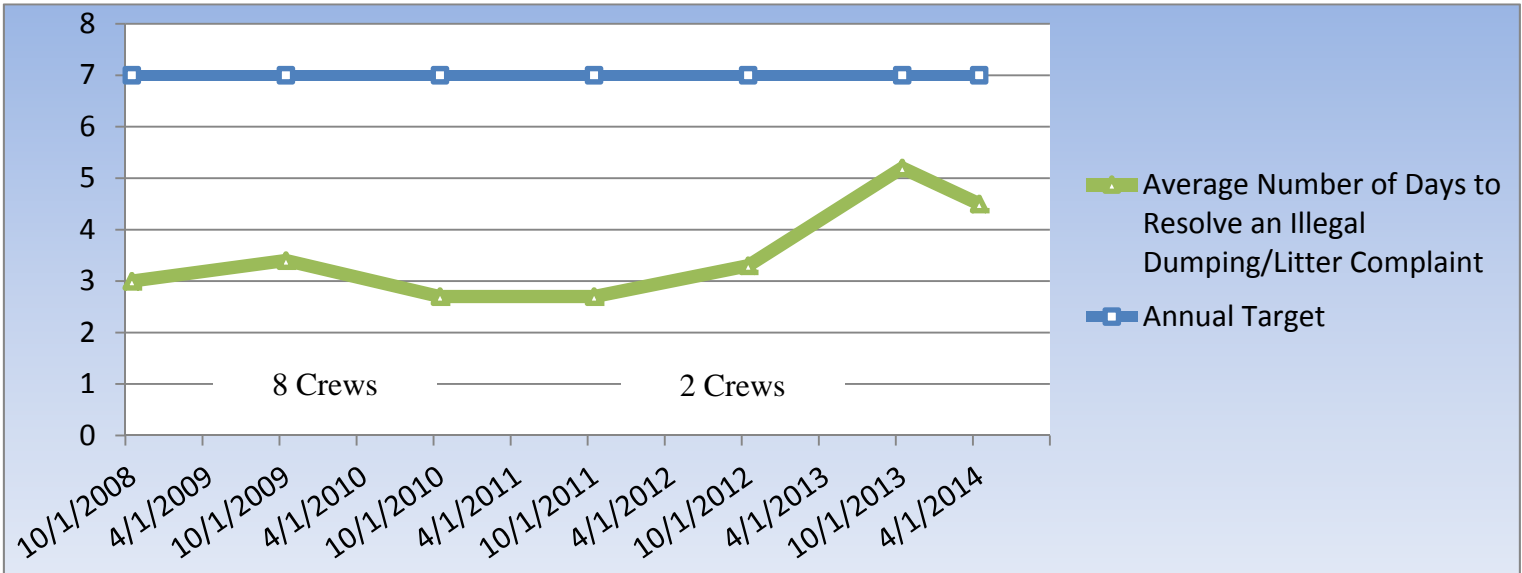


Department of Public Works / Solid Waste Division Department Website																																								
Vision	Mission																																							
We shall continuously provide safe, timely and cost effective infrastructure improvements to accommodate the growth of our community. We shall utilize the latest technology to reduce costs while increasing productivity. We shall conduct our operation in a manner that is sensitive to the environment.	To maintain and enhance our city's infrastructure with dependable, professional and willing employees who are committed to excellence in customer service and satisfaction																																							
Average Number of Days to Resolve an Illegal Dumping/Litter Complaint : 4.5 Days	Target: 7 Days																																							
City Priority Effective & Efficient Government Public Engagement Quality of Life	 <table border="1"> <caption>Chart Data: Average Number of Days to Resolve an Illegal Dumping/Litter Complaint</caption> <thead> <tr> <th>Date</th> <th>Average Number of Days</th> <th>Annual Target</th> </tr> </thead> <tbody> <tr> <td>10/1/2008</td> <td>3.0</td> <td>7.0</td> </tr> <tr> <td>4/1/2009</td> <td>3.4</td> <td>7.0</td> </tr> <tr> <td>10/1/2009</td> <td>2.7</td> <td>7.0</td> </tr> <tr> <td>4/1/2010</td> <td>2.7</td> <td>7.0</td> </tr> <tr> <td>10/1/2010</td> <td>2.7</td> <td>7.0</td> </tr> <tr> <td>4/1/2011</td> <td>2.7</td> <td>7.0</td> </tr> <tr> <td>10/1/2011</td> <td>3.3</td> <td>7.0</td> </tr> <tr> <td>4/1/2012</td> <td>3.3</td> <td>7.0</td> </tr> <tr> <td>10/1/2012</td> <td>4.0</td> <td>7.0</td> </tr> <tr> <td>4/1/2013</td> <td>5.2</td> <td>7.0</td> </tr> <tr> <td>10/1/2013</td> <td>4.5</td> <td>7.0</td> </tr> <tr> <td>4/1/2014</td> <td>4.5</td> <td>7.0</td> </tr> </tbody> </table>	Date	Average Number of Days	Annual Target	10/1/2008	3.0	7.0	4/1/2009	3.4	7.0	10/1/2009	2.7	7.0	4/1/2010	2.7	7.0	10/1/2010	2.7	7.0	4/1/2011	2.7	7.0	10/1/2011	3.3	7.0	4/1/2012	3.3	7.0	10/1/2012	4.0	7.0	4/1/2013	5.2	7.0	10/1/2013	4.5	7.0	4/1/2014	4.5	7.0
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Narrative	<p>Illegal dumping and litter on city right-of-ways contributes to urban blight and indicates a lack of pride in our community. The Solid Waste Division deploys resources to remove dumped material and litter. The threshold for this service is seven days. A breakdown of response times for the different types of litter is shown in the charts below for the past 6 full fiscal years:</p>																																							

