

PUBLIC WORKS EMPLOYEES

• Director's Office	17
• Engineering & Construction Mgmt. Division	26
• Mowing & Landscape Maintenance Division	48
• Public Buildings Division	59
• Real Estate Division	5
• Right of Way & Stormwater Maintenance Division	209
• Solid Waste Division	123
• Traffic Engineering Division	<u>33</u>
Total:	520

**DEPARTMENT OF PUBLIC WORKS
DIVISION MISSIONS AND KEY PRIORITIES**

PUBLIC WORKS VISION

We shall continuously provide safe, timely, and cost effective infrastructure improvements to accommodate the growth of our community. We shall utilize the latest technology to reduce costs while increasing productivity. We shall conduct our operations in a manner that is sensitive to the environment.

PUBLIC WORKS MISSION

To maintain and enhance our City's infrastructure with dependable, professional and willing employees who are committed to excellence in customer service and satisfaction.

DIVISION MISSIONS AND KEY PRIORITIES

ENGINEERING AND CONSTRUCTION MANAGEMENT DIVISION

To provide superb engineering and surveying services, excellence in project management, and reliable construction management for the delivery of infrastructure improvements and maintenance of existing assets for the City of Jacksonville's residents, business community, state and local agency partners, and guests.

Key Priorities:

- Improve project management procedures and processes to insure more timely project completion and stakeholder communications
- Continue an emphasis on change-order cost control
- Evaluate effectiveness of consulting construction administrative services
- Promote the following tenets
 - Public Safety
 - Emergency Response
 - Environmental Stewardship
 - Regulatory Compliance
 - Quality of Life
 - Economic Development
 - Teamwork
 - Professionalism
 - Dependability
 - Leadership
 - Loyalty
 - Responsiveness
 - Customer-Focused

MOWING & LANDSCAPE MAINTENANCE DIVISION

To provide the citizens of Jacksonville with quality and timely vegetative maintenance and hazard tree services to promote a better quality of life.

Key Priorities:

- Reduce mowing cost through technological industry advancements and practices
- Increase the number of roadways that are mowed countywide through savings and new strategies
- Provide relief to neighborhoods with repeat offender derelict private property owners
- Continue to reduce CARE related issues through proactivity strategies

DEPARTMENT OF PUBLIC WORKS DIVISION MISSIONS AND KEY PRIORITIES

PUBLIC BUILDINGS DIVISION

To enhance the image of the City of Jacksonville and the quality of life for its employees, citizens and guests by providing clean, comfortable and safe facilities, and to maintain all public facilities at the highest levels of quality, efficiency and economy.

Key Priorities:

- Continue to prioritize capital and operating projects as follows:
 - Envelope
 - Systems
 - Life Safety
 - Renovations/Repairs
- Continue transformation of Division into a Facility Manager model (professional managers leading activities)

REAL ESTATE DIVISION

To provide the City of Jacksonville with efficient, effective representation in real estate transactions by compiling and maintaining an inventory of the city's interest in property; acquiring interest in land for use of the city in the most economically feasible manner; and coordinating the disposition of city-owned property.

Key Priorities:

- Continue the Property Asset Management Optimization process to increase value to the City with property disposition and development
- Affect change to an Activity status reporting to the Office of Director

RIGHT-OF-WAY & STORMWATER MAINTENANCE DIVISION

To provide timely, cost effective and environmentally-friendly infrastructure improvements to accommodate the growth of our community, utilizing the latest technology to reduce costs while increasing productivity.

Key Priorities:

- Develop additional pro-active maintenance programs to help reduce service requests
- Increase sidewalk repair efforts to reduce liabilities
- Increase use of tracking and data technologies such as GIS mapping to maximize efficiency and effectiveness
- Evaluate street sweeping routing and seasonal influences in order to increase the number of streets swept while maintaining the current mileage and cost
- Dedicate in-house forces to specific functions in groups to foster a structured work process and increase training capabilities

SOLID WASTE DIVISION

To provide environmentally sound and cost effective solid waste and recycling service for the City of Jacksonville that exceeds our customers' expectations.

Key Priorities:

- Continue landfill expansion project to insure adequate capacity
- Pursue the development of at least one Transfer Station
- Improve customer service as measured by a substantial reduction in CARE issues

**DEPARTMENT OF PUBLIC WORKS
DIVISION MISSIONS AND KEY PRIORITIES**

TRAFFIC ENGINEERING DIVISION

To continuously improve and maintain the safe and efficient flow of vehicular, pedestrian, and bicycle traffic within the City of Jacksonville.

Key Priorities:

- Form a staff of traffic engineers in the Traffic Engineering Division
- Deploy effective measures to improve pedestrian crossings
- Maximize corridor capacity with improvements to traffic signal timing plans
- Develop a safety program for division personnel to review processes and improve roadside, roadway, and office activities
- Eliminate or effectively mitigate crashes at identified high hazard intersections

